

Social Impact Management Report (SIMR): construction and operation

New Acland Coal Mine Stage 3 Project

May 2024

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1. Introduction

This report has been prepared in accordance with the Queensland Coordinator-General's Imposed Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 18: Social Impact Management Report (SIMR): construction and operation.**

Condition 18 requires:

- (a) From commencement of construction, the proponent is to provide to the Coordinator-General on an annual basis for a period of five years, a SIMR (construction and operation). The reports are to be made publicly available by the proponent.

- (b) The SIMR (construction and operation) is to describe:
 - (i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account
 - (ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project related impacts on community health safety and social infrastructure
 - (iii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project related impacts on local and regional housing markets
 - (iv) the actions, outcomes and adaptive management strategies to enhance local employment, training and development opportunities.

The Coordinator-General is to have jurisdiction for this condition.

This SIMR covers the period from 1 May 2023 to 30 April 2024 and is the first construction and operation SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once the SIMR is received by the Coordinator-General and receipt is acknowledged, this SIMR will be published and remain available online at <https://newhopegroup.com.au> .

1.1. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine to increase production and to extend the life of the mine.

Information regarding the Project's court and judicial review processes has been reported in earlier SIMR editions (available at <https://newhopegroup.com.au/general-reporting/>).

2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

NAC maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern regarding the Project.

2.1. Outcomes of Engagement

The following sections report on the outcomes of NAC's engagement activities for the period of 1 May 2023 to 30 April 2024.

2.1.1. Landholder engagement

Key activities and outcomes from NAC's engagement with landholders in the last twelve months are as follows.

May 2023

- NAC hosted an event on site to celebrate the official opening of the Project. Over 100 people were in attendance, including neighbouring landholders, community members, traditional custodians, and government representatives.
- Results of 13 bore baseline assessments were provided to landholders.
- The NAC Senior (Snr) Community and Landholder Advisor met face-to-face with four landholders to discuss land access, environmental monitoring, Stage 3 operations, and the official opening ceremony for the Stage 3 project.

June 2023

- Several landholders attended a NAC Community Information evening at the NAC Community Information Centre. Enquiries and discussions with landholders at the event were largely around pest and weed management and the commencement of blasting activities.
- Meeting with one landholder to discuss the results of a bore baseline assessment.
- NAC Snr Community and Landholder Advisor attended face-to-face meetings with landholders to discuss land access agreements.

July 2023

- Attended monitoring completed at neighbouring landholder's property after feedback related to blasting activities. Monitoring of blasting activities to continue as production progresses.
- NAC Acting Environment Superintendent, along with the Snr Community and Landholder Advisor visited a neighbouring landholder to provide information relating to a groundwater enquiry.
- Discussions with neighbouring landholders looking to collaborate with local Landcare to develop a working group to adopt strategies for the control of feral pests (pigs and dogs) in the local area.

August 2023

- NAC conducted 1080 baiting for the control of feral dogs. Neighbouring landholders were advised of the baiting program, including a map of bait locations. Feedback received from

landholders informed the locations where the baits were to be laid with excellent results from the program.

- Face-to-face meetings held with 4 landholders during August to discuss land access requirements for the purpose of environmental monitoring.
- An aerial cull of feral pigs was conducted on NAC and APC operational areas during August. Consultation was completed with neighbouring landholders prior to and after the aerial cull.

September 2023

- NAC Snr Community and Landholder Advisor met face-to-face with two landholders to provide a Project update, discuss ongoing environmental monitoring and pest management at NAC and APC.

October 2023

- NAC Snr Community and Landholder Advisor continued discussions with two landholders regarding land access agreements.
- Neighbouring landholders attended the Kulpi Community Catch Up in October, engaging with the NAC Community Team and NAC General Manager (GM).

November 2023

- NAC Community Team continued to work closely with the NAC Projects, Environment and Production team to ensure neighbouring landholder and community impacts are considered during project planning and site operations.
- NAC Snr Community and Landholder Advisor and Environment Superintendent visited a neighbouring landholder to discuss groundwater.
- Two face-to-face meetings with landholders occurred to provide Project updates. Majority of engagement with neighbouring landholders was via phone calls due to landholders harvesting.

December 2023

- The annual NAC Landholder Function was held during December. 70% of neighbouring landholders attended the event with more than 82% of those invited providing RSVPs.
- NAC GM and APC Manager provided Project and operations updates to attendees of the Landholder Function. Members of NAC Management and Community Team attended the event, engaging with landholders and answering questions.
- NAC Community Newsletter was distributed to landholders via post.

January 2024

- One concern received during January. The concern was investigated, and actions commenced by NAC to reduce stakeholder impact.
- One face-to-face meeting with a neighbouring landholder took place to discuss additional environmental monitoring as part of NAC03 operations.

February 2024

- NAC Snr Community and Landholder Advisor engaged with three neighbouring landholders during February to discuss land access for the purpose of environmental monitoring.

March 2024

- One concern received during March, related to blasting activities. The concern details were investigated, and formal feedback provided.
- NAC Snr Community and Landholder Advisor met with 1 landholder on property to discuss groundwater.
- NAC Community team along with several of the NAC Management Team attended the annual Oakey Agricultural Show, sharing Project information and updates from the NAC marquee. The event provided an excellent opportunity to engage with the local rural community, including a number of neighbouring landholders.

April 2024

- One complaint was received relating to noise. An investigation was conducted and found mine-related noise to be within limits. The complaint was closed out.
- One complaint received during April relating to an administrative error, during the notification of blasting activities. The complaint was investigated, actions identified and implemented. The complaint was closed out.
- Multiple phone calls with landholders were conducted to discuss the Project, land management, noise and blasting activities.

2.1.2. Community engagement

Key activities and outcomes from the Project's community engagement in the last twelve months are as follows.

May 2023

- NAC Community team expanded with the appointment of a Business Support Officer (BSO) who commenced in a permanent role. The BSO is to be based at the NAC Community Information Centre, enabling community access to NAC staff and information during the office opening hours of 9am – 4pm Monday to Friday.
- NAC Community Information Centre building at 112 Campbell Street, Oakey continued to receive its final renovations in preparation for its public opening.
- Ongoing connection and engagement with community through PCYC Oakey Connect program and weekly events funded by New Hope Group.

June 2023

- NAC Community Information Centre in Oakey was officially opened to the community by local State Member for Condamine. Local business owners, landholders and community were invited to the opening with the opportunity to engage.
- NAC Community Team expanded with the appointment of a permanent Community Liaison Officer (CLO) who commenced in a permanent role. The CLO is based at the NAC Community Information Centre ensuring a direct pathway with community and the business.
- NAC Community Sponsorship Program continued with successful sponsorship applicants for the month of June including Maclagan Memorial Hall Association, Pittsworth and District

Zone 4 Junior Rugby League, Oakey Scout Group, St Monicas Primary School, Oakey Show Society, Goombungee Haden Show Society, Rosalie Historic Society, Oakey State High School, Kulpi State School, Oakey Community Christian Church, Oakey Girls Guides, Bowenville State School, and Smokin' on the Downs.

- CLO attended various community group meetings including the monthly Oakey Chamber of Commerce meeting, building relationships and engaging with community.
- CLO monthly email was issued to community groups and stakeholders and included community events and happenings, Community Sponsorship Program and Community Investment Fund (CIF) information and Community team contact details.
- Ongoing connection and engagement with community through PCYC Oakey Connect program and weekly events funded by New Hope Group.



(Opening of NAC Community Information Centre, Oakey)

July 2023

- NAC Community Sponsorship Program applicants successful for the month of July included Oakey Red Belly Blacks Rugby League Team Inc, Sailability Darling Downs, Goombungee Little Folks Golf Day, Kulpi State School, Peranga Police Charity Bowls Day, Oakey Junior Rugby League and Oakey iDance Studios. CLO attended various community group meetings including the monthly Oakey Chamber of Commerce meeting.
- CLO monthly email to community groups and stakeholders including community events and happenings, Community Sponsorship Program and CIF information and Community Team contact details.

August 2023

- NAC Community Reference Group (CRG) meeting was held in August. NAC General Manager provided a Project update to the CRG members.
- NAC Community Newsletter was distributed to community groups and stakeholders electronically and in hardcopy.

- Promotion of the September round of CIF grants commenced in local newspapers and through regular email correspondences.
- Advertisement in local newspapers and through regular email correspondences seeking expressions of interest from persons to become a member of the NAC CRG
- NAC Community Sponsorship Program applicants successful for the month of August included Oakey State High School Annual Awards, Oakey Touch Football and Cooyar Campdraft Association.
- CLO attended various community group meetings including the monthly Oakey Chamber of Commerce meeting.

September 2023

- NAC CRG received a total of 10 new member applications, all of whom were successfully appointed to membership. Members represent stakeholders in education, health, business, indigenous, environment and landholders from the areas of Maclagan, Jondaryan, Oakey, Kulpi and Quinalow.
- NAC Community Sponsorship Program applicants successful for the month of September included Oakey C&K Kindergarten, Friends of Jondaryan Woolshed, Oakey Information Centre, Oakey Community Care Committee and Rosalie Shire Historical Society.
- CLO monthly email to community groups and stakeholders including community events and happenings, Community Sponsorship Program and CIF information and Community Team contact details.

October 2023

- NAC supported the Quinalow State School at their annual fundraiser Market Day with members of the NAC Community and Environment team in attendance, providing the opportunity to engage with community throughout the day.
- NAC Community Sponsorship Program applicants successful for the month of October included Oakey Rugby League Football Club, Goombungee Golf Club and QCWA Goombungee Branch. NAC CRG received a Project update from the NAC GM. One of the first roles of the new CRG members was to review and provide recommendation to NAC, considering the September CIF applications.
- NAC September round of the CIF included successful applicants from Jondaryan State School, Goombungee State School, C&K Kindergarten, Oakey State High School, Oakey Agricultural Rodeo and Pastoral Society.



(NAC CIF September recipients)

November 2023

- Community Survey undertaken, collating feedback from community and service providers to assess the success and outcomes of the PCYC Oakey Connect Program.
- NAC held a Community Catch Up in Goombungee. Local community members and businesses in attendance received a Project update from the NAC CLO and Community team.
- NAC Community Sponsorship Program applicants successful for the month of November included Oakey Community Care Committee and Oakey Soccer Club.

December 2023

- NAC Community Newsletter was distributed to community groups and stakeholders.
- NAC sponsored the Goondir Health Services Christmas lunch for Elders within community.
- NAC supported the Quinalow and Peranga Christmas event and Tinsel Trail
- NAC community team coordinated a community Christmas Colouring in competition with over 70 entries received.
- NAC was the major sponsor of the 2023 Oakey Santa Fair. The Community team assisted with the organising of the event, along with coordinating craft activities and handing out NAC give aways to the community during the day and evening from the NAC marquee.
- NAC was a major funder for the Oakey Community Christmas Breakfast held on Christmas day.
- NAC held CRG Christmas function thanking members for their participation and representation of community to date.
- NAC successful Community Sponsorship Program applicants for the month of December included North Toowoomba Bowls Club and Australia Day Event in Oakey.

- CLO attended various community group meetings including monthly Oakey Chamber of Commerce meeting building relationships and engaging with community.
- CLO monthly email to community groups and stakeholders including community events and happenings, Community Sponsorship Program, CIF information and Community Team contact details.



(NAC Community Liaison Officer with Goondir Acting Clinic Manager at 2023 Elders Luncheon)

January 2024

- NAC proudly sponsored the Quinalow State School to support the school's Agricultural Program for 2024 with a sponsorship of \$20,000.
- NAC successful Community Sponsorship Program applicants for the month of January included Oakey State School P&C Association.
- CLO attended various community group meetings including monthly Oakey Chamber of Commerce meeting building relationships and engaging with community.
- CLO monthly email to community groups and stakeholders including community events and happenings, Community Sponsorship Program and CIF information and Community team contact details.

February 2024

- NAC GM provided a Project update to CRG members at the February CRG meeting.
- Promotion of the NAC Community Investment Fund (CIF) grants for the March round commenced in local newspapers and through regular email correspondence.

- NAC were major sponsors of the Cooyar Show for 2024 with the Community Team in attendance providing the opportunity to engage with community throughout the day at the New Acland Coal marquee.
- NHG partnered with Australian Resources and Energy Employer Association (AREEA) in the delivery of STEM programs to schools in the Toowoomba Region supported by NAC Staff and Community Team.
- NAC successful Sponsorship applicants for the month of February included Goombungee Rodeo, Junction Joeys Playgroup Gowrie Junction, Oakey Australia Day, Turbo Jets Swim Club and Cooyar Show.
- CLO monthly email to community groups and stakeholders including community events and happenings, Community Sponsorship Program and CIF information and Community Team contact details.

March 2024

- NAC were major sponsors of the Oakey Show for 2024 with the Community Team in attendance providing the opportunity to engage with community throughout the day at the New Acland Coal marquee.
- NAC received 8 CIF applications for their March round.
- NAC successful Community Sponsorship Program applicants for the month of March included Oakey State School P&C Association, Bambi Play Group, Meringandan, Highfields Junior Rugby League Girls Program and Oakey Urban Landcare.
- CLO monthly email to community groups and stakeholders including community events and happenings, Community Sponsorship Program and CIF information and Community Team contact details.

April 2024

- NAC CRG meeting with updated form GM and community representatives around community expectations and concerns and assessment of the CIF March round applications.
- NAC Community Investment Fund successful applicants for the March 2024 Round included Oakey Men's Shed, Jondaryan Hall Committee, Quinalow Cricket Club, Biddeston School and Oakey Senior Rugby League Club.
- NAC Community Team and GM hosted a Community Catch up with residents and landholders in the Kulpi district, providing an update on operations and activities within community.
- NAC were major sponsors of the Goombungee Haden Show for 2024 with the Community Team in attendance providing the opportunity to engage with community throughout the day at the New Acland Coal marquee.
- NAC have partnered with the Goombungee Jacaranda Day committee to fund the annual Jacaranda Day event for 2024 and 2025.
- NAC Community Newsletter distributed to community groups and stakeholders.
- NAC successful Community Sponsorship Program applicants for the month of April included Highfields Football Club, Tomnet Oakey Inc, Past High Hockey Club, Southwest Queensland Emu' and Oakey Men's Shed.

2.1.3. Key stakeholder engagement

Key activities and outcomes from the Project's engagement with key stakeholders in the last twelve months are as follows.

May 2023

- NAC Leadership Team met with the Airfields Operations Team at the Army Aviation and Training Centre (AAvnTC) in Oakey. The NAC team toured the AAvnTC, sharing updates on the Project, including expected blasting activities and project timelines.
- NHG Procurement Team along with NAC staff held a NAC Project Engagement and Tender Training Session for existing and new suppliers. Over 100 people attended the event, which provided information on how to become a supplier with New Acland Coal and how to tender for Stage 3 works.



(Project Engagement and Tender Training Session)

June 2023

- Members of the NAC Leadership and Community Teams attended a business event in hosted by the Toowoomba Chamber of Commerce. The event was well attended by local businesses, community groups, local, state and federal government representatives enabling the opportunity for engagement.

July 2023

- NAC General Manager and the NAC Snr Community and Landholder Advisor provided an update on the Project and the expected employment ramp up to the Federal Member for Groom.

August 2023

- Members of NHG and NAC Management Teams met with representatives of Clontarf Foundation at Harristown State High School, Toowoomba. The meeting consisted of a tour of the current Clontarf Program and discussions around future partnership opportunities.

September 2023

- NAC Snr Community and Landholder advisor provided a Project update to two representatives of the AAvnTC.

October 2023

- NAC GM and Snr Community and Landholder Advisor met with a local State High School Principal to discuss the Project and opportunities for collaboration between the school and NAC.

November 2023

- NAC Community Team attended a PCYC event, sharing a Project update with attendees and discussing the successful outcomes of the PCYC Oakey Connect program. The event provided an opportunity to engage with multiple health, education and youth support providers from the region.

December 2023

- NAC Community Team attended the 2023 Oakey Santa Fair event. The event was well attended by the local community. NAC Community Team provided Project information to members of the public, included local and state government representatives.
- NAC Community Liaison Officer and Community Business Support Officer attended the Goondir Elders Luncheon, engaging with local indigenous community and health representatives.

January 2024

- NAC GM and Snr Community and Landholder Advisor met with the Federal Member for Groom, providing a Project update including projected timelines for Project milestones.
- NAC Community Liaison Officer and Snr Community and Landholder Advisor met with a local High School Principal to discuss opportunities for collaboration between the school and NAC. This meeting led to the support of the Quinalow State School Agricultural Program.

February 2024

- NAC Snr Community and Landholder Advisor met with the Oakey Chamber of Commerce President to discuss local business and supplier opportunities with the ramp up of the Project.
- NAC Snr Community and Landholder Advisor met with representatives of the AAvnTC to discuss the Project progression.

- NAC Community Liaison Officer met with a representative of the Toowoomba Regional Council to provide a Project update and information on Community Sponsorship and CIF programs.
- NAC GM, HR Superintendent and Snr Community and Landholder Advisor met with representatives of an indigenous business to discuss supplier opportunities at NAC.

March 2024

- NAC Community Team provided a Project update to a Toowoomba Regional Council candidate.
- NAC Community Team met with the principal of a local High School to discuss opportunities for school-based work experience students to visit NAC.
- NAC Community Liaison Officer along with representatives from NHG and NAC Procurement team attended a TSBE supplier event aimed at connecting indigenous businesses with large, local organisations.

April 2024

- NAC Community Liaison Officer met with industry representatives to discuss the Project and opportunities for collaboration on STEM education initiatives.
- NAC Community Liaison Officer attended a Local Level Alliance meeting, providing a Project update and discussion with local health service providers.

2.2. Complaints Management

There were two complaints received in relation to the Project between 1 May 2023 and 30 April 2024.

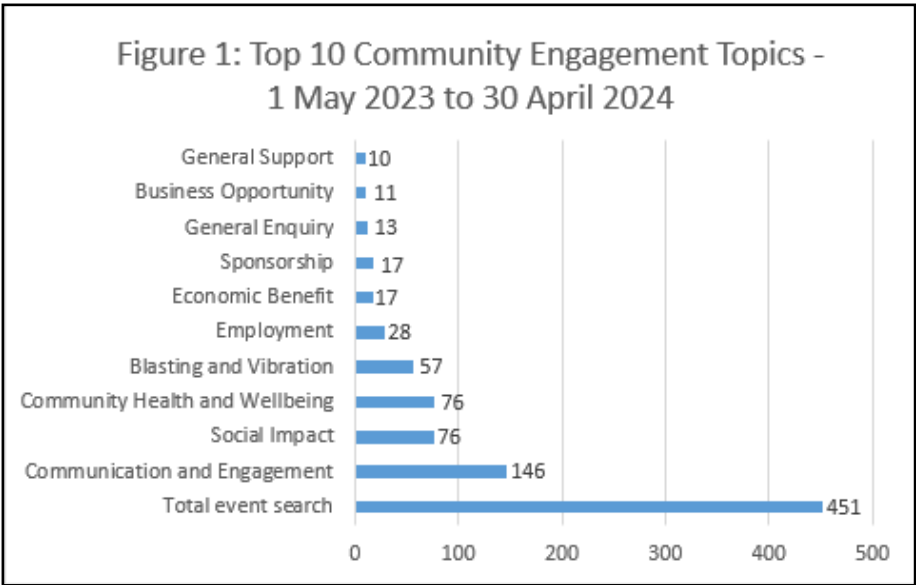
2.3. Consultation Stakeholders and Issues Report

Over the past twelve months, New Acland Coal has been involved in 1108 interactions with local community and stakeholders (e.g., email correspondence, phone calls and meetings) related to the Project, and has engaged with a total of 592 individuals. Table 1 presents a breakdown of these interactions by stakeholder group.

Table 1: Stakeholder Engagement,

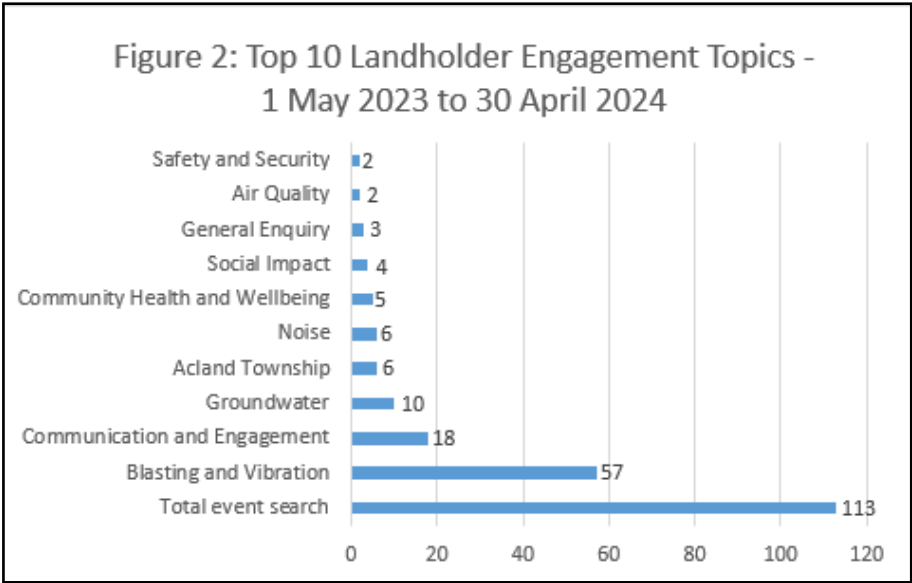
<i>Stakeholder Groups</i>	Occurrences	Distinct
Landholder	249	33
Activist/ Action Group	85	5
Community: General Interest	75	38
Community: CRG	63	11
EIS Stakeholders: EIS Submitter	59	6
Community: Community Group / Charity	53	23
Landholder: Rail Corridor	52	2
General Community: Regional	51	8
Health and Emergency Services: Emergency Services	48	2
Education & Training: Education Stakeholders	38	25
Community: Recreational/Sport Group	32	11
Community: Cultural Group	27	9
[Other]	276	419
Total	1108	592

The top ten topics addressed during engagement with the general community and with members of community groups in the last twelve months are presented in Figure 1. Figure 1 shows engagement in the reporting period has largely focused on the communication and engagement, social impact, community health and wellbeing, blasting and vibration and business and employment for the Project.



The Project’s landholder engagement program during the reporting period has involved 564 events with 78 distinct landholder stakeholders. As shown in Figure 2, blasting and vibration, A1580639

groundwater, Acland township and noise were the primary topics discussed during landholder engagement.



The Project's engagement with other key stakeholders over the reporting period included meetings and correspondence with community groups and charities, educational stakeholders, community reference group and registered businesses (refer Table 1).

Key outcomes of engagement with these stakeholders are as summarised in Section 2.1.3. Details of engagement by stakeholder group are summarised in Section 2.4.

2.4. Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period.

The Project's engagement mechanisms include tailored strategies for landholders:

TABLE 2: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, 1 MAY 2023 – 30 APRIL 2024

1 May 2023 – 30 April 2024 Actions	
Landholders	
Landholder meetings	<ul style="list-style-type: none"> Meetings, phone calls and correspondence have taken place with 78 landholders in and near to the Project area. This contact has involved discussions regarding the Project's approval process and other matters covered elsewhere in this report. Additional consultation has occurred as part of the continued operation of New Acland Coal Mine but are not detailed in this report.
Landholder agreements	<ul style="list-style-type: none"> New Acland Coal has continued discussions with two landholders regarding Make Good Agreements following the completion of the bore assessments in March 2023.
Staff visits to Jondaryan	<ul style="list-style-type: none"> NAC Community team continues to conduct one-on-one meetings with landholders, business leaders and community members. NAC continues to work with Jondaryan residents to identify the most effective form of disseminating information to community members. NAC Community Team initiated a Community Catch Up forum at the Jondaryan Hall as an opportunity to engage with residents and businesses within their community space. This engagement included promotion through a community mailout, a preferred communication method identified by community. NAC has attended and participated in Jondaryan Hall Committee meetings, Jondaryan Rural Fire Brigade meetings and Jondaryan Woolshed and Friends of Jondaryan Woolshed meetings as part of continuing to provide Project updates and engage with residents and stakeholders. NAC continues to support local business within Jondaryan including through fuel, catering and facilities use.
Government Stakeholders	
Toowoomba Regional Council	<ul style="list-style-type: none"> Project-related engagement continues as part of regular interfaces between the Project's Community

1 May 2023 – 30 April 2024 Actions	
	<p>Team and Council's Community Development Officers including those based in the South West, Toowoomba and Northern districts.</p> <ul style="list-style-type: none"> • New Hope Group also maintains regular engagement with Council through participation in organised community meetings and events (e.g. Oakey Chamber of Commerce meetings and NAC03 Community & Landholder Updates).
Queensland Government	<ul style="list-style-type: none"> • New Hope Group continued consultation with the Office of the Coordinator-General, the Department of Environment and Science, the Department of Resources and the Department of Regional Development, Manufacturing and Water during this reporting period. • New Acland Coal Community Team continue to engage with and provide Project updates to the office of State MP Member for Condamine.
Business and Industry Stakeholders	
Local Business and Industry Stakeholders	<ul style="list-style-type: none"> • NAC continues to receive enquiries from local businesses, registering their interest in procurement opportunities. A total of 900 registrations have been received since November 2015. • NAC Community Team continue to attend Oakey Chamber of Commerce meetings and events to promote opportunities for local businesses to supply products and services to New Acland Coal. • NAC Community Liaison Officer sends out regular updates to the Oakey Chamber of Commerce, providing information on advertised, Project Work Packages on the New Hope Group website. • NAC continues to be financial members of the Oakey Chamber of Commerce, Toowoomba Chamber of Commerce and Toowoomba and Surat Basin Enterprise (TSBE)
Local Business and Industry Partners	<ul style="list-style-type: none"> • New Hope Group and NAC employees maintain a productive relationship with the Oakey and Toowoomba Chambers of Commerce, with participation in organised business and industry events over the reporting period (see Section 2.1.3).
Indigenous Stakeholders	
Indigenous Community	<ul style="list-style-type: none"> • Through the support provided by NHG, the PCYC Oakey Connect program is working with Safer Communities, Indigenous Community Sport & Recreation Officers and Queensland Police Service to support students to re-engage at school and develop a positive direction by focusing on resilience programs and leadership building programs.

1 May 2023 – 30 April 2024 Actions

	<ul style="list-style-type: none"> • New Acland Coal continue to receive enquiries from indigenous groups throughout the region, through the support of indigenous business connectors from Toowoomba and Surat Basin Enterprise (TSBE) with interest in providing services to support operations at NAC. • NAC Community Team supports and seeks collaboration opportunities with the Oakey Community Yarn Up Group. This group has formed to represent the local indigenous community and promote events including local NAIDOC Week activities. • NAC Community Team regularly engages with representatives from Goondir Health Services based in Oakey who provide health and wellness services to both the local Aboriginal community and wider community within the Oakey district.
<p>Traditional Owners</p>	<ul style="list-style-type: none"> • On 3 May 2023 representatives of the Western Wakka Wakka provided a Welcome to Country address during the opening ceremony for the Project. • New Hope Group and NAC continue to work with the Western Wakka Wakka Endorsed Parties, in accordance with the approved Cultural Heritage Management Plan. • The Project’s Cultural Heritage Awareness video has been produced and approved by Western Wakka Wakka People (traditional owner) representatives and forms part of the New Acland Coal Mine’s general Induction Program. Due to the passing of a Western Wakka Wakka People elder who appears in the induction video, NAC engaged with the Western Wakka Wakka People to ensure the video addresses these sensitivities and is culturally appropriate.
<p>Social infrastructure providers / community groups</p>	
<p>Education and Training Stakeholders</p>	<ul style="list-style-type: none"> • NAC continue to develop and maintain a productive relationship with local education providers surrounding New Acland Mine operations. • Working with Oakey State High School, NAC host their first school-based work experience student in June 2023. • NAC are exploring traineeships, apprenticeship, and scholarship opportunities at New Acland Mine in conjunction with local education providers.
<p>Health stakeholders</p>	<ul style="list-style-type: none"> • During this reporting period, NAC have partnered with local health stakeholders to offer flu vaccinations to all employees onsite. • NAC engaged with the local branch of Queensland Ambulance Service to discuss the Project,

1 May 2023 – 30 April 2024 Actions	
	<p>including planned road changes.</p> <ul style="list-style-type: none"> • A senior government health representative continues to maintain a position on the NAC CRG, providing updates on local health issues, initiatives, and considerations.
Community Organisations	<ul style="list-style-type: none"> • Continued support for community and social services, through the Community Sponsorship Program (see Section 3.2).
General Community engagement	
Community Reference Group	<ul style="list-style-type: none"> • Five Community Reference Group (CRG) meetings were held during the reporting period addressing a range of interest areas including general Project information, operations information, local community priority area updates and updates on the Project approval process. CRG members represent a wide range of local residents including local landholders, local businesses, health sector, education & youth sector, the indigenous community, those with environmental interests and include members from the districts of Jondaryan, Oakey, Kulpi, Quinalow and Maclagan. • CRG members play an important part in considering and assessing the Community Investment Fund applications submitted to NAC. Two rounds are held each year, in March and September. During this period 10 successful applications were approved for funding under this program.
Mine Site Tours	<ul style="list-style-type: none"> • Three private mine tours were held during the reporting period. • NAC continue to offer private mine tours to community groups, landholders, schools, key stakeholders and interested members of the community.
Events	<p>NAC Community Team and staff continue to contribute to and participate in a range of local community events, including, during this reporting period:</p> <ul style="list-style-type: none"> • Oakey Museum Easter Event (March 2023) • Oakey NAIDOC Week Event (July 2023) • PCYC Oakey Connect Community Day (April 2023, July 2023, October 2023, April 2024) • Oakey Chamber of Commerce Monthly Meeting (May 23 through to April 24) • Oakey Community Update (July 2023, December 2023) • Oakey Under 8's Day (August 2023)

1 May 2023 – 30 April 2024 Actions

- Oakey Mayoral Prayer Evening (August 2023)
- Oakey RU OK Day (August 2023)
- Oakey Eat Street Festival (August 2023, November 2023)
- Kulpi Under 8's Day (September 2023)
- Jondaryan Community Catch Up (September 2023)
- Kulpi Community Catch Up (October 2023)
- Smokin on the Downs Event (October 2023)
- Jondaryan Working Dogs Spectacular (October 2023)
- Quinalow State School Market Day (October 2023)
- Goombungee Community Catch Up (November 2023)
- Peranga Police Bowls Day (November 2023)
- Elders Christmas Luncheon (December 2023)
- Oakey Museum Christmas Carols (December 2023)
- Quinalow/Maflagain Tinsel Trail (December 2023)
- Oakey Santa Fair (December 2023)
- Cooyar Agricultural Show (February 24)
- Bryamroo Campdraft (February 2024)
- Oakey Agricultural and Pastoral Show (March 24)
- Goombungee-Haden Agricultural Show (April 24)
- Kulpi Community Catch Up (April 2024)
- PCYC Oakey Connect Weekly BBQ at Rotary Park Oakey (Term Time)
- Kulpi School STEM activities
- Darling Heights State School STEM activities
- Highfields State School STEM activities
- Yangan State School STEM activities

1 May 2023 – 30 April 2024 Actions	
New Acland Community Information Centre, Oakey	<p>The New Acland Coal Community Information Centre (CIC) in Oakey was officially opened by State MP, Member for Condamine in June 2023. Three fulltime staff are based at the NAC CIC including Snr Community and Landholder Advisor, Community Liaison Officer and Community Business Support Officer.</p> <p>New Acland Coal continue to provide a high level of support to members of the community and landholders through:</p> <ul style="list-style-type: none"> • The New Acland Coal Community Information Centre (Oakey) • Ongoing access to a dedicated Community Team to facilitate transparent and regular communication with local communities and landholders and to address community and stakeholder concerns and suggestions. • Continued communications through the 24-hour community hotline • Continued engagement with local community organisations and service providers • Continued operation of the New Acland Community Reference Group (CRG) • Advanced communications (i.e., advertisements in local papers, consultation materials) about key milestones and potential impacts e.g. road closures.

TABLE 3: PROJECT COMMUNICATION (1 MAY 2023 TO 30 APRIL 2024)

1 May 2023 - 30 April 2024 Actions	
Project Communications	
Community Newsletter	<p>Communication material distributed online and via hardcopy, included the following articles:</p> <p>August 2023</p> <ul style="list-style-type: none"> • From the General Manager • New Acland Coal and Stage 3 – official opening • New Acland Coal – ramp up certainty • New Acland Coal Community Centre – official opening

1 May 2023 - 30 April 2024 Actions

- Introducing New Acland Coal Community Team
- Successful sponsorship applicants spotlight
- PCYC Oakey Connect team spotlight
- NAIDOC Week spotlight
- First Blast – milestone
- Supplier Information Nights
- Office of the Order of Australia – Robert Millner
- Enquiries & complaints

December 2023

- From the General Manager
- More jobs at New Acland Stage 3
- Community Catch Ups
- Out and about in community
- New Acland Mine celebrates first trainload of coal in two years
- New Acland Coal Community Investment Fund
- NAC Community Reference Group
- New Acland Mine ramping up community support
- Sponsorship snapshot
- Welcome Multhana Property Services
- Mental Health Awareness Week
- New Acland Mine tours
- Enquiries & complaints

April 2024

- From the General Manager
- Stage 3 expansion
- Progressive rehabilitation
- Lagoon Creek Crossing complete
- Quinalow Prep-10 State School

1 May 2023 - 30 April 2024 Actions

	<ul style="list-style-type: none"> • Sponsorship snapshot • Bright Future STEM Program • Elders Luncheon • NAC Community Investment Fund • New Acland Coal's Progressive Rehabilitation and Closure Plan (PRC Plan) Community Information Sheet • Enquiries & complaints
<p>Online Fact Sheets</p>	<p>Fact Sheets available:</p> <ul style="list-style-type: none"> • Make Good Agreements • Rehabilitation • Blasting
<p>Website (www.newhopegroup.com.au)</p>	<p>The following information relating to New Acland Coal is available on the New Hope Group website:</p> <ul style="list-style-type: none"> • Media releases • Newsletters • Project fact sheets. • Project EIS information. • Air Quality management information • Land rehabilitation information • Noise management information • Mining industry information • New Acland Community Investment Fund and Community Sponsorship Program • Progressive Rehabilitation Closure Plan (PRCP) community information • New Acland Coal Community Reference Group minutes
<p>Media & Media Releases</p>	<p>New Hope Group have produced five media releases for the Project during this reporting period.</p>
<p>Advertising and Newspaper Notices/Columns</p>	<p>A broad and ongoing range of advertising is released with relevance to the Project. A regular space in the Oakey Champion for relevant updates has been re-established with the commencement of New Acland Coal Stage 3</p>

1 May 2023 - 30 April 2024 Actions

	operations.
Social media	New Hope Group makes Project updates and information available to stakeholders via social media channels, primarily on: Facebook (https://www.facebook.com/newhopegroupaustralia) Instagram (https://www.instagram.com/newhopecorp/?hl=en) YouTube (https://www.youtube.com/channel/UCUQ2arf_p0Bv3z0ctgGuljg) LinkedIn (https://www.linkedin.com/company/new-hope-coal/)

3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE

3.1. Community Health, Safety and Wellbeing

As reported in June 2016, the Project has initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS. The outcomes of engagement with relevant stakeholders are reported in Sections 2.1.3 and 2.4 of this SIMR.

The New Acland Coal's Community Investment Fund (CIF) and Community Sponsorship Programs relate to social infrastructure are summarised in Section 3.2.

3.2. Social Infrastructure

The New Acland Coal Community Investment Fund (CIF) assists not-for-profit community groups and organisations to develop long-term projects and initiatives for the benefit of communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants under the New Acland Coal CIF.

The New Acland Coal CIF was launched in August 2013 and is in addition to the New Acland Coal Community Sponsorship Program.

During the June 2021 reporting period the New Acland Coal CIF program was suspended, until such time as the Project was approved.

In consultation with the New Acland Coal Community Reference Group (CRG), the New Acland Coal CIF program recommenced in September 2023. During this reporting period, 10 successful applications were supported totalling \$75,059.20.

The NAC Community Team continue to work with the wider community to identify opportunities to support community groups, organisations, events and programs.

During this reporting period, the NAC Community Sponsorship Program supported 48 local community groups and organisations, totalling \$124,960.14.

3.3. Acland Management Plan

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township. This includes ongoing conservation management of specific local heritage items and structures identified by the AMP and Acland Colliery Conservation Management Plan, and general grounds maintenance in Acland.

The Colliery has also been fully laser scanned to record the structure, and New Hope Group continues to implement control measures for borer and termites through a third-party contractor.

3.4. Workforce Management Action Plan

NAC is committed to the encouragement, promotion, and development of a wide range of employment opportunities in the region. Utilising a combination of online mediums such as job boards, the New Hope Group website and direct engagement with the community via the NAC Community Information Centre to advertise and promote opportunities strong pools of potential employees are established. NAC recognises that employment and development benefits should be sustainable in the longer term, and as such adopts an approach that balances the immediate operational needs of the NAC operations as well as provide for a long-term contribution to the broader industry and / or elected profession (through New to Industry, and Next Generation principles).

Job applicants are considered against a selection criterion weighted to promote local employment and diversity in target groups. As the mine continues to ramp up its operations towards a steady state, NAC will harness the support and expertise from local agencies to provide training, support and mentoring to review and determine the most suitable pathways to encourage new entrants across local and diversity target groups to the mine industry. Through participation in vocational training pathways, including traineeship, accredited short courses and on the job training to enhance competence and long-term employment capability NAC is confident that there will be a lasting positive contribution to enhance local employment, training and development.

3.5. Housing and Accommodation Action Plan

NAC is committed to support its local economy and community through the life of its operations and projects. This includes local housing and accommodations for its employees and contractors. NAC progressively engages with local, state and national representatives in managing impacts on local and regional housing markets including local real estate agents, local motels and accommodation facilities, Oakey Chamber of Commerce, Toowoomba Regional Council, Toowoomba and Surat Basin Enterprise, the Queensland State Member for Condamine and the Member of Australian House of Representatives for Groom.

Through these regular and ongoing engagements NAC can support and provide information on its workforce and anticipated growth timeframes to avoid adverse impacts on housing, proactively support initiatives within the housing sector as well as participate in advisory community needs analysis for future planning.

One of NAC's proactive initiatives in this space is its employment philosophy of 'employing local' people with appropriate and relevant skills, qualifications and experience as well as supporting local training and work experience opportunities. It is through these initiatives that NAC seeks to avoid impacts on the local and regional housing markets while supporting local and regional people and economies in its area of operations.

4. PROJECT PLAN

This section outlines the Project's plan to deliver on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's key mitigation and management strategies including public reporting requirements.

TABLE 5: MITIGATION AND MANAGEMENT STRATEGIES

Management Plans and Strategies	Status	Details and Next Update
Air Emissions Management Plan (AEMP)	The final approved AEMP plan was received from DES on 18 May 2023.	Public reporting for the Project's environmental monitoring activities occurs via the company website .
Noise & Vibration Management Plan (NVMP)	The final approved NVMP was received from DES on 18 May 2023.	Management plans will be updated routinely in accordance with the EA and Management Plan requirements
Blasting and Vibration	Blasting commenced in June 2023. Vibration monitoring occurs for each blast with monitoring points based on blast specific modelling.	
Groundwater Monitoring and Impact Management Plan (GMIMP)	DAWE approved this plan for Project on 26 November 2020.	The Plan (part of the Project's EPBC Act requirements) was approved on 26 November 2020 by the delegate of the Minister for the Environment, for the Department of Agriculture, Water and the Environment (DAWE).
Underground Water Monitoring Program (UWMP)	The UWMP was approved by the DRDMW on 19 May 2023.	An update to the UWMP will occur in line with approval and Management Program requirements.
Bore Baseline Assessment Plan	Established and well advanced.	The Bore Baseline Assessment Plan can be found at https://newhopegroup.com.au
Post Rehabilitation and Closure Plan (PRCP) Community Engagement & Consultation Plan	Under development.	The Community Engagement and Consultation Plan is currently being developed as part of the PRCP.
Community and stakeholder engagement	Established and in progress.	Refer to Section 2 of this Report.

Management Plans and Strategies	Status	Details and Next Update
Complaints Management	Established and in progress.	Refer to Section 2 of this Report.
Health, safety and community infrastructure	Established and in progress.	Refer to Section 3 of this Report.
Acland Management Plan	Established and in progress.	Refer to Section 3 of this Report.
Acland Colliery Conservation Management Plan	Established and in progress.	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan. The Colliery has also been fully laser scanned to record the structure.
Housing and Accommodation Action Plan	Established and underway.	Refer to Section 3 of this Report.
Local Content Action Plan	Established and underway.	Adoption of QRC Code for Local Content.
Workforce Management Action Plan	Established and underway.	Refer to Section 3 of this Report.
JRLF Decommissioning Management Strategy	Established. Implementation will commence in the future.	Decommissioning to commence once the new Rail Loadout Facility is fully commissioned on the Project site. The request to change Condition 4(a), Jondaryan train load-out facility was granted by the Coordinator-General on 18 September 2020. Engagement with the residents of Jondaryan will continue through direct consultation with the NAC Community team. Further engagement, regarding decommissioning to re-commence when Project timing is known.
Road Use and Traffic Management Plans	Established and in progress.	Plans developed and finalised in consultation with Department of Transport and Main Roads and Toowoomba Regional Council.

4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the next reporting period.

TABLE 6: STAKEHOLDER ENGAGEMENT – FORWARD PLAN

Stakeholder group	2024 - 2025 Actions
Landholders	<ul style="list-style-type: none"> Ongoing technical consultation regarding impact modelling where required
	<ul style="list-style-type: none"> Continued negotiation of Landholder Agreements
	<ul style="list-style-type: none"> Individual meetings with landholders
	<ul style="list-style-type: none"> Letter distribution – road access and mitigations
	<ul style="list-style-type: none"> Information session on topics including procurement, environmental management, access and health and wellbeing
	<ul style="list-style-type: none"> Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company
	<ul style="list-style-type: none"> Monthly online release of environmental monitoring results: <ul style="list-style-type: none"> Hard copy distribution in Jondaryan and local promotion
Local and State Government	<ul style="list-style-type: none"> Briefings / individual meetings as relevant
	<ul style="list-style-type: none"> Direct correspondence as relevant
	<ul style="list-style-type: none"> Newsletter distribution as relevant
	<ul style="list-style-type: none"> Consultation with DATSIP on indigenous employment and business development
	<ul style="list-style-type: none"> Continued employment, education, and training partnerships
Indigenous Stakeholders	<ul style="list-style-type: none"> Continue Indigenous stakeholder engagement and partnership development
	<ul style="list-style-type: none"> Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements
	<ul style="list-style-type: none"> Consult on Indigenous employment, business development and procurement opportunities for the Project
Business and Industry Stakeholders	<ul style="list-style-type: none"> Six monthly procurement information sessions
	<ul style="list-style-type: none"> Continue partnerships with the Toowoomba and Surat Basin Enterprise (TSBE) and Toowoomba and Oakey Chambers of Commerce
	<ul style="list-style-type: none"> Consult with local accommodation providers and real estate agents regarding short-term accommodation needs
Social Infrastructure Providers and Community Groups	<ul style="list-style-type: none"> Local GP consultation regarding capacity and pre-employment medical checks
	<ul style="list-style-type: none"> Continue participation in health-related organisations and events
	<ul style="list-style-type: none"> Continue in-kind support for community and social services, organisations and clubs through the Community Sponsorship Program.

Stakeholder group	2024 - 2025 Actions
	<ul style="list-style-type: none"> • Continue work with environmental groups on environmental initiatives
General Community Engagement	<ul style="list-style-type: none"> • Continue regular liaison with the New Acland Community Reference Group with dedicated updates on progress of the Project, including Jondaryan Rail Loadout Facility, Acland Management Plan, and health and coal market information
	<ul style="list-style-type: none"> • Participation in local events
	<ul style="list-style-type: none"> • NAC Community team
	<ul style="list-style-type: none"> • Dedicated Project phone number and email address
	<ul style="list-style-type: none"> • NAC Community Information Centre (Oakey)
	<ul style="list-style-type: none"> • Complaints and dispute resolution mechanism
Community Communications	<ul style="list-style-type: none"> • Advertising and newspaper notices/columns
	<ul style="list-style-type: none"> • Website updates
	<ul style="list-style-type: none"> • Fact sheets and posters
	<ul style="list-style-type: none"> • Quarterly newsletter
	<ul style="list-style-type: none"> • Stakeholder letter distribution

5. CONCLUSION

This SIMR has described the engagement, communication and impact management strategies undertaken by the New Hope Group with respect to the Project from 1 May 2023 – 30 April 2024, during construction and operation.