

PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

New Acland Coal Mine Stage 3 Project

Thirteenth report - December 2021 - REVo

TABLE OF CONTENTS

1.	Introduction	
1.1.	The Project	
2.	Community and Stakeholder Engagement	
2.1.	Outcomes of Engagement	
	2.1.1. Landholder engagement	
	2.1.2. Community engagement	7
	2.1.3. Key stakeholder engagement	
2.2.	Complaints Management	9
2.3.	Consultation Stakeholders and Issues Report	
2.4.	Q3-Q4 Communication and Engagement Activities	12
3.	Community Health, Safety and Social Infrastructure	
3.1.	Community Health, Safety and Wellbeing	19
3.2.	Social Infrastructure	
3.3.	Acland Management Plan	
4.	Project Plan	
4.1.	Mitigation and Management Strategies	20
4.2.	Community and Stakeholder Engagement	
5.	Conclusion	23
Ann	nexure A New Acland Coal Mine Stage 3 Project Approvals History	24

1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 17**: **Social Impact Management Report (SIMR): pre-construction.**

Condition 17 requires:

"(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.

(b) The SIMR is to contain:

- "(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account
- (ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health, safety and social infrastructure".

This SIMR covers the period from 1 June 2021 to 30 November 2021 and is the thirteenth pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (NACo3 or the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once the SIMR is received by the Coordinator-General and receipt is acknowledged, this SIMR will be published and remain available online at https://newhopegroup.com.au/general-reporting/.

1.1. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine to increase production and to extend the life of the mine.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development and operation.

On 18 January 2017, the Project was granted Federal Government approval under the *Environment Protection and Biodiversity Conservation Act* 1999 (Cth).

The Project also requires mining leases to be approved under the *Mineral Resources Act* 1989 (Qld), and an associated water licence (AWL) to be granted under the *Water Act* 2000 (Qld).

On 30 May 2018, New Acland Coal Pty Ltd was advised by the Oakey Coal Action Alliance Inc. that it had lodged a notice of appeal in respect of the Supreme Court of Queensland decision that set aside the Queensland Land Court's recommendation regarding the New Acland Coal Mine Stage 3 mining lease applications and related environmental authority amendment.

Following a three-year period of court and judicial review processes associated with the Project, on 8 November 2018, the Queensland Land Court recommended that the Project's mining leases and EA amendment be granted provided certain conditions are met, including that the Coordinator-General amend the Project's noise limits within the 'stated conditions' of the Project's 2014 EIS Evaluation Report.

The Supreme Court of Queensland, Court of Appeal hearing took place 27 February 2019 to 1 March 2019. This was an appeal against the Supreme Court of Queensland's judicial review of the Queensland Land Court's recommendation regarding the New Acland Coal Mine Stage 3 mining lease applications and related environmental authority amendment.

On 12 March 2019, the Company was advised by the Queensland Department of Environment and Science that they had granted the application to amend the Environmental Authority (EA), pursuant to the *Environmental Protection Act 1994 (Qld)* for the New Acland Coal Mine Stage 3 Project. This EA has now been set aside.

The AWL public notification period for submissions concluded 7 May 2019. The grant of the AWL by the Department of Resources is still outstanding.

On 24 May 2019, a request to change a condition concerning Coordinator-General imposed Condition 4(a), Jondaryan train load-out facility, was lodged with the Coordinator-General. The public submission period opened 22 June 2019 and closed 21 July 2019. This change request was granted by the Coordinator-General on 18 September 2020.

The Supreme Court of Queensland, Court of Appeal handed downs its Reasons on 10 September 2019 and Orders on 1 November 2019 refusing the appeal and allowing the cross-appeal from New Acland Coal Pty Ltd.

On 29 November 2019, the Oakey Coal Action Alliance applied for special leave to appeal the Supreme Court of Queensland, Court of Appeal decision to the High Court. The application was heard on 5 June 2020 and special leave granted to Oakey Coal Action Alliance.

On 6 October 2020, the High Court heard the Oakey Coal Action Alliance's appeal.

The Regional Impact Development Approval (RIDA) public notification period for the Project commenced 11 December 2019 and closed 17 January 2020. NAC's RIDA for the Project was granted by the Department of State Development, Tourism and Innovation on 25 August 2020.

On 3 February 2021, the High Court handed down its decision that New Acland Coal's mining lease applications and environmental authority amendment application be remitted to the

Queensland Land Court for reconsideration. As above, the EA granted on 12 March 2019 has now been set aside.

The Land Court remittal hearing was heard between 26 October 2021 and 25 November 2021 in Toowoomba and Brisbane. The Land Court's recommendation decision is currently pending.

The New Hope Group remains committed to delivering the Project and will continue to actively work with the relevant government departments to progress its approval.

Further information regarding the Project's court and judicial review processes has been reported in earlier editions of the Social Impact Management Report (available at https://newhopegroup.com.au/general-reporting/).

A chronology of the Project's assessment and approval process is also tabled as Annexure A to this report.

2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The New Hope Group maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern regarding the Project. Prolonged uncertainty regarding the Project's statutory approvals has affected some aspects of community engagement and assistance programs.

2.1. Outcomes of Engagement

The following sections report on the outcomes of the Project's engagement activities for the period of 1 June 2021 to 30 November 2021.

2.1.1. Landholder engagement

Key outcomes from the Project's engagement with landholders in the last six months are as follows.

June 2021

- New Acland Community Liaison attended 5 face-to-face meetings with Landholders during June.
- Landholders expressed interest in the upcoming Land Court process and planned redundancies to occur at New Acland Mine.

July 2021

- Face to face meetings with 4 Landholders occurred this month, along with multiple phone meetings.
- Many landholders are currently busy tending to winter crops and making feed preparations for livestock throughout the cooler months.

August 2021

- New Acland Mine and New Hope's Acland Pastoral Company (APC) participated in a local government pest management program during August.
- As part of the pest management program, 16 neighbouring Landholders were notified by email, letter and SMS of New Acland Coal and APC's intention to participate in the Program.

September 2021

- Landholder engagement continued this month via phone call and email.
- Good rainfall during winter has improved sentiment amongst Landholders who are optimistic about further rain over the Christmas period.
- New Acland Community Liaison Officer met face-to-face with 1 Landholder during September

October 2021

• The 2021 Landholder Function was held in October. The function was well attended with more than 60 Landholders and their families in attendance.

- New Acland General Manager and Acland Pastoral Company Manager provided updates on current operations, NACo3 approvals process and current redundancy process at New Acland Mine.
- The Landholder Function provided an excellent opportunity for Landholders to meet members of the NAC and APC team, ask questions and raise any concerns they may have.

November 2021

- New Acland Mine and New Hope's Acland Pastoral Company participated in a Local Government Pest Management Program during November
- One face-to-face meeting occurred with a neighbouring Landholder during November with discussion mainly around the NACo3 approvals process and land access for environmental monitoring.

2.1.2. Community engagement

Key outcomes from the Project's community engagement in the last six months are as follows.

June 2021

- New Acland Mine General Manager, Mine Manager and Community Liaison Officer participated in a AMMA Science, Technology, Engineering and Maths Program at Glenvale State School in June.
- New Hope Group Corporate Affairs Manager and New Acland Community Liaison Officer met with 10 key community stakeholders this month to provide updates on the NACo3 approvals process.
- Jondaryan Drop-in session was held during June. A letter box drop, reminding residents of the drop-in session was completed in Jondaryan in late May 2021.
- New Acland Mine Community Liaison attended the Oakey Men's Shed Community Fundraiser in June.

July 2021

- New Acland Community Liaison Officer and New Hope Corporate Affairs Manager attended a meeting with North East Downs Landcare Group to discuss upcoming initiatives and opportunities for future partnerships.
- Jondaryan Drop-in session was held in July. No members of the public attended July's Jondaryan Drop-in. Advertisement of the drop-in session occurred in the Oakey Champion newspaper.
- NAC were invited to attend Oakey Chamber of Commerce Annual General Meeting in July. The meeting was well attended by local business owners, Local, State and Federal Government representatives and local community groups.

August 2021

- New Acland Community Liaison attended Oakey State High School to provide support for year 10 students participating in practice interviews.
- New Acland Coal Community Reference Group met in August. New Acland General Manager provided an update on the NACo3 approvals process.
- New Acland Community Liaison provided an update on the NACo3 approvals process to Toowoomba Regional Council, Community Development Officers.
- New Acland General Manager provided an update on the NACo3 approvals process and NAC ramp down at Toowoomba Chamber of Commerce Business Summit.

September 2021

- NAC Community Liaison Officer met with Life Flight representative to discuss the New Hope Group and Life Flight Partnership.
- New Acland Coal Community Liaison Officer attended the monthly, Oakey Chamber of Commerce meeting. An update was provided to the group on upcoming employee redundancies and the NACo3 approvals process.
- The team at New Acland Coal donated two art easels to a Day Care in Oakey to help the children learn through creative play.

October 2021

- New Acland Coal provided in-kind support to a fundraiser held in Quinalow which supported the Queensland Cancer Council and Toowoomba St Andrews Hospital, Oncology Ward.
- An in-kind donation of craft items was donated to a local Kindergarten.
- New Acland Community Liaison Officer attended multiple face to face meetings in October to update Community members in Oakey, Goombungee, Quinalow and Kulpi of the New Acland Coal transition to care and maintenance. Consulted community members expressed concerns for the employees' facing redundancies at New Acland Mine.

November 2021

- New Acland Community Liaison provided an update on the NACo3 approvals process to Toowoomba Regional Council Community Development Officer and Youth Project Officer.
- NAC hosted members of the New Acland Coal Community Reference Group and their partners for an end of year Christmas function. Members received an update from the NAC General Manager on upcoming redundancies and the NACo3 approvals process.

2.1.3. Key stakeholder engagement

Recent outcomes from the Project's engagement with key stakeholders are as follows.

June 2021

- New Acland Coal Mine representatives met with members of the Oakey Chamber of Commerce to provide an update on the NACo3 approval process.
- New Hope Group met with a representative of Toowoomba and Surat Basin Enterprise to provide a NACo3 Project Update.
- New Hope Group met with a representative of Toowoomba Chamber of Commerce to provide a NACo3 Project Update.
- New Acland Coal Mine Community Liaison met with several business owners in Oakey to provide a NACo3 update.

July 2021

- New Acland Coal Management Team hosted a tour of New Acland Mine for two Federal MP's.
- New Hope Group Corporate Affairs Manager and New Acland Coal Community Liaison met with representatives of North East Downs Landcare Committee to provide a Project update.

August 2021

- New Hope Group provided an update to representatives of the Department of Environment and Science.
- New Acland Coal provided an update to the NAC Community Reference Group.

September 2021

• New Acland Coal met with Toowoomba Regional Council representatives to provide a brief on NACo3 Project.

October 2021

- New Hope Group met with members of the Oakey Chamber of Commerce.
- New Acland Coal Community Liaison met with local business owners in Oakey to provide an update on NAC redundancies.

November 2021

 New Acland Coal Community Liaison provided a Project update to the Member for Condamine.

2.2. Complaints Management

There were no complaints received in relation to the NACo3 Project between 1 June 2021 and 30 November 2021.

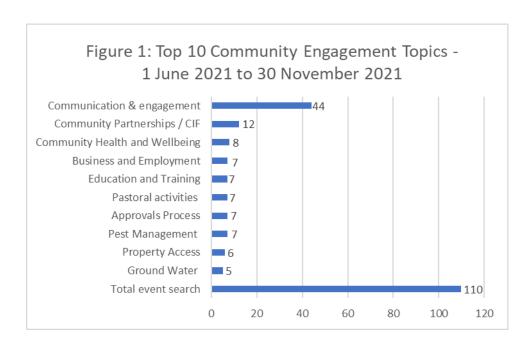
2.3. Consultation Stakeholders and Issues Report

Over the past six months, the New Hope Group has been involved in 136 interactions with local community and stakeholders (e.g., email correspondence, phone calls and meetings) related to the Project, and has engaged with a total of 102 individuals. Table 1 presents a breakdown of these interactions by stakeholder group.

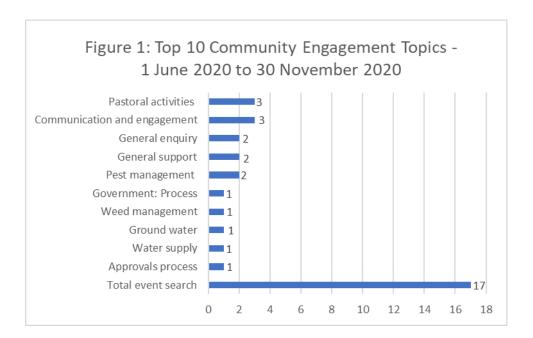
TABLE 1: STAKEHOLDER ENGAGEMENT, 1 JUNE 2021 - 30 NOVEMBER 2021

		Stakeholders	
StakeholderGroups	Occurrences	Distinct	Total
Landholder: Tier 2 Landholder	15	25	51
EIS Stakeholders: EIS	12	6	19
Submitter			
Landholder: Tier 1 Landholder	12	9	22
Community: Community	11	8	11
Group / Charity			
Community: Activist / Action	10	5	17
Group			
Community: Community	9	9	21
Reference Group			
Landholder: Rail Corridor	7	2	7
Government Stakeholders:	6	3	8
Local Government			
General Community:Regional	6	3	7
General Community: Oakey	5	1	5
Resident			
[Other]	43	31	45
Total	136	102	213

The top ten topics addressed during engagement with the general community and with members of community groups in the last six months are presented in Figure 1. It shows engagement in the reporting period has largely focused on communication and engagement, community partnerships, community health and wellbeing, business and employment, education and training, pastoral activities, pest management and the approvals process.



The Project's landholder engagement program during the reporting period has involved 24 events with 41 distinct landholder stakeholders: 11 Tier 1 landholders, 18 Tier 2 landholders, and 12 Tier 3 landholders. Tier 3 landholders are located outside the immediate Project area. As shown in Figure 2, Acland pastoral activities, communication and engagement, general enquiry and support and pest management were the primary topics discussed during landholder engagement.



The Project's engagement with other key stakeholders over the reporting period included meetings and correspondence with community groups and charities, educational stakeholders, community reference group and registered businesses (refer Table 1).

Key outcomes of engagement with these stakeholders are as summarised in Section 2.1.3. Details of engagement by stakeholder group are summarised in Section 2.4.

2.4. Q3-Q4 Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period.

The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with less potential for impacts; and
- Tier 3: Other landholders in the Jondaryan and Oakey communities.

TABLE 2: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q3-Q4 2021 (1 JUNE 2021 TO 30 NOVEMBER 2021)

Q3-Q4 2021 Actions			
Tier 1 and Tier 2 Landholders			
• Meetings, phone calls and correspondence have taken place with 41 landholders in and near to the Project's approval process other matters covered elsewhere in this report. Additional consultation has occurred as part of the correspondence have taken place with 41 landholders in and near to the Project's approval process other matters covered elsewhere in this report. Additional consultation has occurred as part of the correspondence have taken place with 41 landholders in and near to the Project's approval process other matters covered elsewhere in this report.			
Landholder agreements	The New Hope Group has formalised 13 Make Good Agreements with potentially affected landholders. Another 16 Agreements are on hold. Four Agreement offers have been declined. No additional Landholder agreements were entered into during the reporting period.		
Staff visits to Jondaryan	 Engagement sessions continued in Jondaryan in June 2021 and July 2021 and August 2021. A letter box drop of the Jondaryan community was completed in June, inviting community members to attend the Jondaryan Drop-in Session, contact NAC Community Liaison Officer to arrange one-on-one meetings or make enquiries regarding the NACo3 Project via phone or email. 		
Government Stakeholders			
Toowoomba Regional Council	 Project-related engagement continues as part of regular interfaces between the Project's New Acland Community team and Council's Community Development team members in Oakey, Toowoomba and Goombungee. The New Hope Group also maintains regular engagement with Council through participation in organised community meetings and events (e.g. Oakey Chamber of Commerce meetings and NACo3 Community & 		

Q3-Q4 2021 Actions			
	Landholder Updates). Engagement with Council will also continue throughout 2022 as the success of the NAC Community Development Projects is monitored.		
Queensland Government	 Following the High Court's decision to remit NAC's Mining Lease application and Environmental Authority amendment application to the Queensland Land Court for reconsideration, the New Hope Group re- commenced consultation with the Office of the Coordinator-General, the Department of Environment and Science, and the Department of Natural Resources, Mines and Energy. 		
Business and Industry Stakehol	ders		
Local Business and Industry Stakeholders	 New Acland Coal continue to receive enquiries from local businesses, registering their interest in procurement opportunities. Over the last six months, 2 businesses have expressed interest in procurement opportunities via direct contact with New Acland Coal employees, contributing to a total of 478 registrations since November 2015. 		
Local Business and Industry Partners	 The New Hope Group employees maintain a productive relationship with the Oakey and Toowoomba Chambers of Commerce, with participation in organised business and industry events over the reporting period (see Section 2.1.3). The New Hope Group's New Acland Community team also continued to engage with Toowoomba Regional Council led, Oakey Youth Project, focused on scoping and implementing projects that support local young people. 		
Indigenous Stakeholders			
• The New Hope Group continues to explore opportunities to work with Goondir Aboriginal Medand Toowoomba Regional Council Oakey Youth Project representatives to scope support oppolocal Aboriginal young people. These projects will be further developed, pending approvals of 3 Project.(see Section 2.1.3).			
Traditional Owners	 Consistent with last SIMR (June 2021), Cultural Heritage survey works have been completed on all projected disturbance areas within the Project's boundaries. The Project's Cultural Heritage Awareness video has been produced and approved by Western Wakka Wakka People (traditional owner) representatives and forms part of the New Acland Coal Mine's induction program. Due to the passing of a Western Wakka Wakka People elder who appears in the induction video, New Acland Coal engaged with the Western Wakka Wakka People to ensure the video addresses these sensitivities and is 		

Q3-Q4 2021 Actions			
	culturally appropriate.		
Social infrastructure providers	/ community groups		
Education and Training Stakeholders	 The New Hope Group has strengthened its education and training partnerships with the Queensland Energy and Minerals Academy (QMEA) and AMMA (formerly Australian Mines and Metal Association) to focus on local community development objectives (see Section 2.1 for outcomes of engagement). New Acland Mine staff participated in one AMMA Bright Future program in June 2021 and two programs in July 2021. 		
Health stakeholders	 The New Hope Group has had to finalise partnerships with two local health service providers due to budget constraints. Exploring opportunities to scope new initiatives for Aboriginal community members with Goondir Aboriginal Medical Service is ongoing. Continued implementation of the New Hope Group's RACQ LifeFlight Partnership and Rural Safety Project. 		
Community Organisations	 Continued in-kind support for community and social services, through the Community Sponsorship & Donations Program (see Section 3.2). The New Hope Group Community Sponsorship & Donations program remains suspended, during this reporting period due to budget constraints. New Hope Group and New Acland Coal continue to work with the New Acland Community to identify opportunities to support community events and programs in an in-kind capacity. 		
General Community engagement	t		
Community Reference Group	• Three Community Reference Group (CRG) meetings were held within the reporting period addressing a rang of interest areas including general project information, operations management, local community priority areas and an update on the NACo3 approval process. CRG members represent local landholders, local business, health, education & youth, the indigenous community, environment and the areas of Jondaryan, Oakey, Kulpi, Maclagan & Goombungee. CRG meeting minutes are published online at: https://newhopegroup.com.au/general-reporting/		
Mine Site Tours	Three private mine tours were held during the reporting period. All public mine tours scheduled for 2022 so far, have been cancelled.		

Q3-Q4 2021 Actions			
Q3-Q4 2021 Actions Events	New Acland Coal and New Acland Community staff continue to contribute to and participate in a range of local community events, including during this reporting period: Oakey Chamber of Commerce Monthly Meeting (Jun 21) Jondaryan Drop-in Session (Jun 21) Oakey Agricultural Pastoral & Rodeo Society Monthly Meeting (Jun 21) Oakey Men's Shed Fundraising Event (Jun 21) Jondaryan Mini Rail Community Luncheon (Jun 21) Oakey Chamber of Commerce Monthly Meeting (Jul 21) Jondaryan Drop-in Session (Jul 21) In-kind donation to Peranga Community Event (Jul 21) Oakey Chamber of Commerce Monthly Meeting (Aug 21) LifeFlight Partnership Meeting (Aug 21) Jondaryan Drop-in Session (Aug 21) Toowoomba Chamber of Commerce Business Summit (Aug 21) New Acland Coal Community Reference Group Meeting (Sept 21) LifeFlight Partnership Meeting (Sept 21) Oakey Chamber of Commerce Monthly Meeting (Sept 21)		
	 Quintalow Collinating Cancel Council Fundaiser (Oct 21) Toowoomba Regional Council and Oakey Information Centre Future Planning Meeting (Nov 21) New Acland Coal Community Reference Group End of Year Function (Nov 21) St Monica's Catholic Primary School, Oakey End of Year Function (Nov 21) 		
New Acland Community Information Centre, Oakey	During the June 2021 reporting period New Hope Group advised the Office of the Coordinator-General of the planned closure of the New Acland Community Information Centre (NHCIC), until such time that the Stage 3 Project is approved.		

New Acland Coal remain committed to providing a high level of support to members of the community and landholders through: Ongoing access to a dedicated Community Liaison Officer to facilitate transparent and regular communication with local communities and landholders and to address stakeholder concerns and suggestions Continued communications through the 24-hour community hotline and email address Continued engagement with local community organisations and service providers Continued operation of the New Acland Community Reference Group (CRG) Advanced communications (i.e., advertisements in local papers, consultation materials) about key milestones and potential impacts e.g. road closures.

TABLE 3: PROJECT COMMUNICATION, Q3-Q4 2021 (1 JUNE 2021 TO 30 NOVEMBER 2021)

Project Communications			
	Communication material distributed online (published September 2021), included the following articles. A number of printed editions were made available to local residents.		
	Headline articles in the September 2021 newsletter included the following:		
	September 2021		
Community Newsletter	 From the GM Farewell Kingy Steeped in history Welcome to the world of work Safety first A place to call home Picture perfect Help thy neigh-bour Enquiries & complaints APC Update 		

Online Fact Sheets	Fact Sheets available: • Stage 3 Project – Local Procurement • Make Good Agreements • Rehabilitation • Blasting • Darling Downs Tenure Relinquishment Program	
Website (www.newhopegroup.com.au)	During the reporting period, New Hope Group created a new website, consolidating separate New Hope Group Project websites into one easy to navigate platform. The following information relating to New Acland Coal is available on the website: • Media releases • Newsletters • Project fact sheets. • Project EIS information. • Air Quality management information • Land rehabilitation information • Noise management information • Mining industry information • New Acland Community investment and sponsorship programs • New Acland Community Reference Group meeting minutes	
Media & Media Releases	New Hope Group have not produced any proactive media releases for the Project during this reporting period. Any media comment is responsive to the relevant enquiry.	
Advertising and Newspaper Notices/Columns	A broad and ongoing range of advertising is released with relevance to the Project. The New Hope Group also maintain a regular space in the Oakey Champion for relevant updates and to advertise its participation in specific events.	
Following the High Court decision to remit NAC's Mining Lease application and Environmental Author application to the Queensland Land Court for reconsideration, New Hope Group have ceased all proact campaigns.		

	New Hope Group makes Project updates and information available to stakeholders via social media channels,
	primarily on:
Social media	Facebook (https://www.facebook.com/newhopegroupaustralia)
Social media	Instagram (https://www.instagram.com/newhopecorp/?hl=en)
	YouTube (https://www.youtube.com/channel/UCUQ2arf_poBv3zoctgGuIjg)
	LinkedIn (https://www.linkedin.com/company/new-hope-coal/)

3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE

3.1. Community Health, Safety and Wellbeing

As reported in June 2016, the Project has initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS. The outcomes of engagement with relevant stakeholders are reported in Sections 2.1.3 and 2.4 of this SIMR.

The New Hope Group's community investment and sponsorship programs related to social infrastructure are summarised in Section 3.2.

3.2. Social Infrastructure

The New Acland CIF assists not-for-profit community groups and organisations to develop long-term projects and initiatives for the benefit of communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants under the New Acland Mine CIF.

The New Acland Mine CIF was launched in August 2013 and is in addition to the New Hope Group's Community Donations and Sponsorship Program.

The New Hope Group, in consultation with the New Acland Community Reference Group (CRG), having partnered with the University of Southern Queensland's (USQ) Institute for Resilient Regions, has implemented six community development projects aligned to community priorities identified by USQ research. These projects were funded through allocations from the Community Investment Fund, in agreement with the Community Reference Group.

Since 1 June 2021, the New Hope Group has supported 8 organisations in the Toowoomba region in an in-kind capacity. Local community organisations have benefited from in-kind donations and personnel support toward regular community events and targeted initiatives in Oakey, Maclagan, Kulpi, Peranga, Goombungee, Jondaryan and in Toowoomba.

During the June 2021 reporting period the New Acland Coal Community Investment Fund program was suspended, until such time as NAC03 is approved. New Hope Group and the New Acland Community Liaison Officer continue to work with the New Acland Community to identify opportunities to support community events and programs in an in-kind capacity.

3.3. Acland Management Plan

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township. This includes ongoing conservation management of specific local heritage items and structures identified by the AMP and Acland Colliery Conservation Management Plan, and general grounds maintenance in Acland.

The Colliery has also been fully laser scanned to record the structure, and New Hope Group continues to implement control measures for borer and termites through a third-party contractor.

4. PROJECT PLAN

This section outlines the Project's plan to deliver on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's mitigation and management strategies including public reporting requirements.

TABLE 5: MITIGATION AND MANAGEMENT STRATEGIES

Management Plans and Strategies	Status	Details and Next Update
Air Quality Management Plan	DES approved this plan for Project use on 9 April 2020.	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
Noise Management Plan	DES approved this plan for Project use on 3 March 2020.	
Blasting and Vibration	Established and preparatory work is continuing.	
Groundwater Monitoring and Impact Management Plan (GMIMP)	DAWE approved this plan for Project on 26 November 2020.	The Plan (part of the Project's EPBC Act requirements) was approved on 26 November 2020 by the delegate of the Minister for the Environment, for the Department of Agriculture, Water and the Environment (DAWE). Once the AWL is granted, the Plan will be further updated and re-submitted to the Department of Natural Resources, Mines and Energy.
Bore Baseline Assessment Plan	Established and well advanced. Further assessment will be undertaken in the future following approval of the Project.	The Bore Baseline Assessment Plan can be found at https://newhopegroup.com.au/general-reporting/
Community and stakeholder engagement	Established and in progress.	Refer to Section 2 of this Report. Next report due June 2022.

Management Plans and Strategies	Status	Details and Next Update
Complaints Management	Established and in progress.	Refer to Section 2 of this Report. Next report due June 2022.
Health, safety and community infrastructure	Established and in progress.	Refer to Section 3 of this Report. Next report due June 2022.
Acland Management Plan	Established and in progress.	Refer to Section 3 of this Report. Next report due June 2022.
Acland Colliery Conservation Management Plan	Established and in progress.	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan. The Colliery has also been fully laser scanned to record the structure.
Housing and Accommodation Action Plan	Established and preparatory work underway.	Annual Social Impact Management Report, pending final Project approvals.
Local Content Action Plan	Established and preparatory work underway.	Adoption of QRC Code for Local Content.
Workforce Management Action Plan	Established and preparatory work underway.	Annual Social Impact Management Report (construction report), pending final Project approvals.
JRLF Decommissioning Management Strategy	Established. Implementation will commence in the future.	Decommissioning to commence once the new Rail Loadout Facility is fully commissioned on the Project site. The request to change Condition 4(a), Jondaryan train load-out facility was granted by the Coordinator-General on 18 September 2020. Engagement with the residents of Jondaryan will continue via direct consultation with the New Acland Community Liaison Office. Further engagement, regarding decommissioning to recommence when Project timing is known.
Road Use and Traffic Management Plans	Established and in progress.	Plans developed and finalised in consultation with Department of Transport and Main Roads and Toowoomba Regional Council.

4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the next reporting period Q1-Q2 2022.

TABLE 6: STAKEHOLDER ENGAGEMENT - FORWARD PLAN

Stakeholder group	2022 Actions
Tier 1 and Tier 2 Landholders	Ongoing technical consultation regarding impact modelling where required
	Continued negotiation of Landholder Agreements
	Six monthly update meetings with landholders

Stakeholder group	2022 Actions		
	Letter distribution – road access and mitigations		
	•		
	Information session on topics including procurement, environmental management, access and health and wellbeing		
	Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company		
	Monthly online release of environmental monitoring results (from construction):		
	 Hard copy distribution to Jondaryan residents and local promotion 		
	 Quarterly hardcopy summary distributed to Tier 1 and 2 landholders 		
Local and State	Briefings / individual meetings as relevant		
Government	Direct correspondence as relevant		
	Newsletter distribution as relevant		
	Continued consultation with DATSIP on indigenous employment and business development		
	Continued employment, education, and training partnerships		
Indigenous Stakeholders	Continue Indigenous stakeholder engagement and partnership development		
	Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements		
	Consult on Indigenous employment, business development and procurement opportunities for the Project		
Business and	Six monthly procurement information sessions (from construction)		
Industry Stakeholders	Continue partnerships with the Toowoomba and Surat Basin Enterprise (TSBE) and Toowoomba and Oakey Chambers of Commerce		
	Consult with local accommodation providers and real estate agents regarding short-term accommodation needs		
Social Infrastructure	Local GP consultation regarding capacity and pre-employment medical checks		
Providers and	Continue participation in health-related organisations and events		
Community Groups	Continue in-kind support for community and social services, organisations and clubs through the Community Sponsorship Program.		
	Continue work with environmental groups on environmental initiatives		
General Community Engagement	Continue regular liaison with the New Acland Community Reference Group with dedicated updates on progress of the Project, including Jondaryan Rail Loadout Facility, Acland Management Plan, and health and coal market information		
	Participation in local events		
	Community Liaison Officer / dedicated staff		

Stakeholder group	2022 Actions
	Dedicated Project phone number and email address
	Complaints and dispute resolution mechanism
Community	Advertising and newspaper notices/columns
Communications	Website updates
	Fact sheets and posters
	Quarterly newsletter
	Stakeholder letter distribution

5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by the New Hope Group with respect to the New Acland Coal Mine Stage 3 Project for the second half of 2021.

The next SIMR will be delivered in June 2022, in line with the Coordinator-General's Imposed **Condition 17: pre-construction.**

ANNEXURE A NEW ACLAND COAL MINE STAGE 3 PROJECT APPROVALS HISTORY

Event	Date
Gazettal of coordinated project declaration	18 May 2007
MLA 50232 lodged	25 May 2007
Environmental Impact Statement (EIS) submitted	January 2014
EIS released for public consultation	18 January 2014 - 3 March 2014
Additional information to EIS (AEIS) submitted	August 2014
AEIS released for public consultation	1 - 29 September 2014
Coordinator-General's evaluation report, recommending that the Project be approved, subject to conditions	19 December 2014
MLA 700002 lodged	16 January 2015
EA Amendment Application lodged	13 April 2015
Public notification of MLAs 50232 and 700002 and the EA Amendment Application	13 May 2015 - 2 July 2015
Draft EA issued by the then Department of Environment and Heritage Protection	28 August 2015
Referral of MLA 50232 and 700002 to the Land Court for Objections Hearing	14 October 2015
Referral of EA Amendment Application to the Land Court for Objections Hearing	19 October 2015
Original Objections Hearing dates	7 March 2016 - 12 August 2016
	5 - 7 October 2016
	3 - 20 April 2017
EPBC Act approval issued. The approval has effect until 31 January 2042.	18 January 2017
Land Court decision (Member Smith) on EA Amendment Application, MLA 50232 and MLA 700002 (since overturned)	31 May 2017
Associated Water License application lodged	3 October 2017
Supreme Court decision (Bowskill J) overturned Land Court decision and the EA decision of 14 February 2018 and remitted the matter to the Land Court for reconsideration	2 May 2018 (final orders 28 May 2018)
Appeal lodged in the Court of Appeal against Supreme Court decision by Oakey Coal Action Alliance Inc.	30 May 2018
Remitted Land Court Hearing dates	2 - 4 October 2018
Remitted Land Court decision	7 November 2018
Land Court recommendation is unconditional and DES decision making process commences	12 February 2019
Court of Appeal hearing dates	27 February 2019 - 1 March 2019
Environmental Authority (EA) amendment application approved	12 March 2019
AWL application released for public notification	20 March 2019
Associated Water Licence (AWL) submission period closed	7 May 2019
Request to change Condition 4(a), Jondaryan train load-out facility lodged	24 May 2019

Public notification period regarding change to Condition 4(a) opens	22 June 2019
Public notification period regarding change to Condition 4(a) closes	21 July 2019
Court of Appeal – Date of Reasons	10 September 2019
Court of Appeal – Date of Orders	1 November 2019
Regional Interests Development Application (RIDA) lodged	19 November 2019
The Oakey Coal Action Alliance sought special leave to appeal the Supreme Court of Queensland, Court of Appeal decision to the High Court	29 November 2019
Under the New Acland Coal Pty Ltd's Commonwealth Approval 2007/3423, the Project's Offset Management Plan was approved the Commonwealth Minister for the Environment's Delegate (i.e. for the Commonwealth's offset requirements)	2 December 2019
Under Queensland's <i>Nature Conservation Act 1992</i> , the Department of Environment and Science approved the Project's Protected Plant Permit (Mine Pit areas)	10 December 2019
Regional Impact Development Approval (RIDA) public notification period commenced	11 December 2019
Under Imposed Condition 13 of the Coordinator-General's Report, the Project's Environmental Offset Strategy was approved by the Coordinator-General	10 January 2020
Under Queensland's <i>Nature Conservation Act 1992</i> , the Department of Environment and Science approved the Project's Species Management Program (low risk)	15 January 2020
Regional Impact Development Approval (RIDA) public notification period closed	17 January 2020
As a requirement of New Acland Coal Pty Ltd's Environmental Authority EPML00335713, the Department of Environment and Science approved the Project's Noise and Vibration Management Plan	3 March 2020
Under Imposed Condition 7 of the Coordinator-General's Report, the Project's Land Suitability Reference Site Report was approved by the Coordinator-General	13 March 2020
Under Imposed Condition 6 of the Coordinator-General's Report, the Project's Land Resources Survey Report was approved by the Coordinator-General	25 March 2020
Under Imposed Condition 8 of the Coordinator-General's Report, the Project's Topsoil Management Plan was approved by the Coordinator-General	25 March 2020
As a requirement of New Acland Coal Pty Ltd's Environmental Authority EPML00335713, the Department of Environment and Science approved the Project's Air Emissions Management Plan	7 April 2020
Under Imposed Condition 16 of the Coordinator-General's Report, the Project's Koala Species Management Plan was accepted by the Department of Environment and Science	24 April 2020
The High Court notified the parties to the appeal that the application hearing would take place on 5 June 2020	7 May 2020
NACo3 Final Land Use and Rehabilitation Plan (FLURP) and Koala Species Management Plan were approved by the Coordinator- General	19 May 2020
The application to the High Court was heard and special leave was granted to Oakey Coal Action Alliance.	5 June 2020
NACo3 RIDA was granted by the Department of State Development, Tourism and Innovation	25 August 2020
The request to change Condition 4(a), Jondaryan train load-out facility was granted by the Coordinator-General	18 September 2020

The High Court heard Oakey Coal Action Alliance's appeal	6 October 2020
Decision made by the Department of Environment and Science that it is	16 November 2020
appropriate to deliver the NACo3 environmental offset in the way	
stated in the Notice of Election and Offset Delivery Plan	
Approval of NACo3 Groundwater Management and Monitoring	26 November 2020
Plan (GMMP)	
Execution of the Agreed Delivery Arrangement by the Department	14 December 2020
of Environment and Science and NAC pursuant to the Environmental	
Offsets Act 2014	
The High Court handed down its decision and NAC's Mining Lease	3 February 2021
applications and Environmental Authority amendment application	
were remitted to Queensland Land Court for reconsideration and the	
EA decision of 12 March 2019 is set aside.	
Remitted Land Court Hearing dates	26 October 2021 – 25 November 2021