



**NEW HOPE**  
**GROUP**

# PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

*New Acland Coal Mine Stage 3 Project*

*Twelfth report - June 2021 – REVo*

# TABLE OF CONTENTS

- 1. Introduction..... 3**
- 1.1. The Project..... 3
- 2. Community and Stakeholder Engagement ..... 6**
- 2.1. Outcomes of Engagement..... 6
  - 2.1.1. Landholder engagement ..... 6
  - 2.1.2. Community engagement ..... 7
  - 2.1.3. Key stakeholder engagement ..... 9
- 2.2. Complaints Management .....10
- 2.3. Consultation Stakeholders and Issues Report .....10
- 2.4. Q1-Q2 Communication and Engagement Activities.....13
- 3. Community Health, Safety and Social Infrastructure ..... 20**
- 3.1. Community Health, Safety and Wellbeing ..... 20
- 3.2. Social Infrastructure..... 20
- 3.3. Acland Management Plan.....21
- 4. Project Plan..... 21**
- 4.1. Mitigation and Management Strategies .....21
- 4.2. Community and Stakeholder Engagement ..... 22
- 5. Conclusion ..... 24**
- Annexure A New Acland Coal Mine Stage 3 Project Approvals History .....25**

## 1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 17: Social Impact Management Report (SIMR): pre-construction**.

**Condition 17** requires:

*“(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.*

*(b) The SIMR is to contain:*

*“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account*

*“(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health, safety and social infrastructure”.*

This SIMR covers the period from 1 December 2020 to 31 May 2021 and is the twelfth pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (NAC03 or the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once the SIMR is received by the Coordinator-General and receipt is acknowledged, this SIMR will be published and remain available online at <https://newhopegroup.com.au/general-reporting/>.

### 1.1. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine to increase production and to extend the life of the mine.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development and operation.

On 18 January 2017, the Project was granted Federal Government approval under the *Environment Protection and Biodiversity Conservation Act 1999 (Cth)*.

The Project also requires mining leases to be approved under the *Mineral Resources Act 1989 (Qld)*, and an associated water licence (AWL) to be granted under the *Water Act 2000 (Qld)*.

On 30 May 2018, New Acland Coal Pty Ltd was advised by the Oakey Coal Action Alliance Inc. that it had lodged a notice of appeal in respect of the Supreme Court of Queensland decision that set aside the Queensland Land Court's recommendation regarding the New Acland Coal Mine Stage 3 mining lease applications and related environmental authority amendment.

Following a three-year period of court and judicial review processes associated with the Project, on 8 November 2018, the Queensland Land Court recommended that the Project's mining leases and EA amendment be granted provided certain conditions are met, including that the Coordinator-General amend the Project's noise limits within the 'stated conditions' of the Project's 2014 EIS Evaluation Report.

The Supreme Court of Queensland, Court of Appeal hearing took place 27 February 2019 to 1 March 2019. This was an appeal against the Supreme Court of Queensland's judicial review of the Queensland Land Court's recommendation regarding the New Acland Coal Mine Stage 3 mining lease applications and related environmental authority amendment.

On 12 March 2019, the Company was advised by the Queensland Department of Environment and Science that they had granted the application to amend the Environmental Authority (EA), pursuant to the *Environmental Protection Act 1994 (Qld)* for the New Acland Coal Mine Stage 3 Project. This EA has now been set aside.

The AWL public notification period for submissions concluded 7 May 2019. The grant of the AWL by the Department of Resources is still outstanding.

On 24 May 2019, a request to change a condition concerning Coordinator-General imposed Condition 4(a), Jondaryan train load-out facility, was lodged with the Coordinator-General. The public submission period opened 22 June 2019 and closed 21 July 2019. This change request was granted by the Coordinator-General on 18 September 2020.

The Supreme Court of Queensland, Court of Appeal handed down its Reasons on 10 September 2019 and Orders on 1 November 2019 refusing the appeal and allowing the cross-appeal from New Acland Coal Pty Ltd.

On 29 November 2019, the Oakey Coal Action Alliance applied for special leave to appeal the Supreme Court of Queensland, Court of Appeal decision to the High Court. The application was heard on 5 June 2020 and special leave granted to Oakey Coal Action Alliance.

On 6 October 2020, the High Court heard the Oakey Coal Action Alliance's appeal.

The Regional Impact Development Approval (RIDA) public notification period for the Project commenced 11 December 2019 and closed 17 January 2020. NAC's RIDA for the Project was granted by the Department of State Development, Tourism and Innovation on 25 August 2020.

On 3 February 2021, the High Court handed down its decision that New Acland Coal's mining lease applications and environmental authority amendment application be remitted to the Queensland Land Court for reconsideration. As above, the EA granted on 12 March 2019 has

now been set aside. Tentative dates for the remitted Land Court hearing have been reserved for November 2021.

The New Hope Group remains committed to delivering the Project and will continue to actively work with the relevant government departments to progress its approval.

Further information regarding the Project's court and judicial review processes has been reported in earlier editions of the Social Impact Management Report (available at <https://newhopegroup.com.au/general-reporting/>).

A chronology of the Project's assessment and approval process is also tabled as Annexure A to this report.

## 2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The New Hope Group maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern regarding the Project. Prolonged uncertainty regarding the Project's statutory approvals has affected some aspects of community engagement and assistance programs.

### 2.1. Outcomes of Engagement

The following sections report on the outcomes of the Project's engagement activities for the period of 1 December 2020 to 31 May 2021.

#### 2.1.1. Landholder engagement

Key outcomes from the Project's engagement with landholders in the last six months are as follows.

##### December 2020

- Face to face meetings were scheduled to commence with Tier 1 & Tier 2 Landholders in January 2021.
- Landholder updates occurred via phone, email, and face to face meetings through the month of December.
- Many Landholders are currently busy feeding cattle after a hot and dry November.

##### January 2021

- Letters were sent to over 60 Landholders advising of the New Acland Community Liaison Officers contact details, NACo3 approvals update and the Community Hotline number. New Acland Coal's decision not to host 2020 Landholder Function due to COVID-19 event restrictions was also outlined in the letter.
- Face to face meetings commenced in January 2021 with some Landholders choosing to postpone meetings to February.
- Cattle prices have fallen, with some landholders trying to restock after excellent prices for cattle in late 2020. NAC Community Liaison Officer has received phone calls from Landholders enquiring about purchasing Acland Pastoral Company cattle.

##### February 2021

- Face to face meetings with NAC Landholders are well underway.
- Concerns were raised by a local Landholder regarding weed management along some neighbouring APC boundary fences. A meeting was arranged between the Community Liaison and the Landholder. A plan was developed with the Landholder and action was taken by Acland Pastoral Company to control the weeds in a timely manner. The Landholder was advised when work was commencing and again once complete. The Landholder provided feedback that they were happy with the actions taken.

##### March 2021

- New Acland Community Liaison Officer and New Hope Group's Acland Pastoral Company have continued work identifying opportunities to conduct weed management along neighbouring property fence lines.

- Recent rain has improved sentiment amongst Landholders who are optimistic about good winter crops
- New Acland Mine Community Liaison Officer met with multiple local Landholders at the Oakey Prime Cattle Show & Sale this month. Several southern neighbours to NAC expressed concerns at continuing delays with NAC03 approvals and offered support for employees being made redundant.
- Landholder, Jondaryan and Community representatives on the New Acland Mine Community Reference Group attended a meeting to hear from New Acland Mine General Manager on the outcome of the High Court decision.

#### April 2021

- New Acland Community Liaison Officer and New Acland Mining Supervisor attended Goombungee Agricultural Show and provided information to the community through a New Hope Group information stall. The day was highly successful with a very positive response from Community and Landholders in the district, most stopping to offer support of New Acland Mine and ask questions about NAC03.
- Several Landholders attended a face to face update regarding the New Acland Mine Stage 3 approvals process by the New Acland Mine General Manager.

#### May 2021

- Landholder engagement continued this month via phone call, email and face to face meetings.
- Many landholders contacted expressed disappointment regarding the current redundancies occurring at New Acland Mine.
- Updates were sent to CRG Landholders regarding the New Acland Mine care and maintenance phase with further face to face meetings booked in for June.
- An email update was sent to multiple Tier 1, Tier 2 and Tier 3 landholders advising of New Acland Mine's intent to close the New Hope Community Information Centre (NHCIC) in June. A notice was included in The Oakey Champion and will be communicated via the New Acland Community Newsletter in August 2021.

### **2.1.2. Community engagement**

Key outcomes from the Project's community engagement in the last six months are as follows.

#### December 2020

- Current event restriction imposed due to COVID-19 has caused many of the usual Community Christmas events to be cancelled.
- New Hope Group contributed to two Community Christmas events in December 2020. Support was given to the Kulpi Hall Committee in the form of printing of event flyers. New Acland Coal donated the use of two mobile lighting towers to the Oakey Chamber of Commerce for their Oakey Community Christmas Drive in Movie Night event.
- New Acland Community Liaison Officer and Acland Pastoral Manager have initiated conversations with Quinalow State School Ag Teacher regarding potential educational partnership for 2021.
- Jondaryan Drop-in Session was postponed this month after review of the current COVID-19 restrictions.

## January 2021

- Community meetings and events have started again for 2021 with some limitations still in place due to COVID-19 social distancing requirements.
- Many community members have expressed concern that further redundancies may take place at New Acland due to delays in the NACo3 approvals process. Multiple visits to New Hope Community Information Centre this month from community members enquiring on the pending High Court decision.
- New Acland Community Liaison Officer is currently coordinating the donation and distribution of surplus Jeebropilly office equipment to community groups and schools in conjunction with the management team at New Acland Mine.
- New Hope Group worked with the Oakey Australia Day Committee to support the 2021 Australia Day event in Oakey. New Hope Group has donated the use of several marquees and eskies for the event.

## February 2021

- New Acland Community Liaison Officer provided an update to the Toowoomba Regional Council, Regional Development Department post the High Court decision.
- Multiple meetings have taken place with key community stakeholders to provide an update post the High Court decision.
- New Hope Group Media Releases and ASX announcements sent to New Acland Community Reference Group via email.
- 15 students and 2 teachers from Fairholme College Senior Geography Class visited New Acland Mine in February. The purpose of the field visit was the gather data to understand plant diversity on mined land as opposed to unmined land. NAC Senior Environment Advisor hosted the field visit and provided a presentation to students on NAC rehabilitation. Feedback has been very positive from all involved.

## March 2021

- NAC Community Liaison Officer, Technical Services Manager & CHPP Manager attended 2021 Oakey Show. The team provided information on current operations and NACo3 approvals process to the public. Most questions related to NACo3 approvals process, High Court outcome, Land Court process, future redundancies & remaining coal reserves.
- A meeting was held with Maclagan & Quinalow residents to provide an update on NACo3 approvals process and discuss finalisation of Community Development Project. This project will be completed in partnership with the Toowoomba Regional Council.
- New Hope Group's Stakeholder Interactions Consultation Manager upgrade completed this month – NHG users (across all sites exc. Bengalla) now have access to CM4.

## April 2021

- Twenty-six Landholder and Community members attended a Community Update with New Acland Mine General Manager. The group was updated on the NACo3 approvals process and future employee redundancies.
- New Acland Community Liaison Officer represented New Acland Mine at the Oakey State High School ANZAC Service this month.
- Jondaryan Drop in session was held this month with no attendance by the public.
- New Acland General Manager and New Acland Mine Manager attended a Business Breakfast Function with the Toowoomba Chamber of Commerce



## May 2021

- Jondaryan Drop-in session was held this month with no attendance by the public.
- A letter box drop was completed this month to all PO boxes, homes and businesses in Jondaryan and surrounds inviting residents to meet with NAC Community Liaison Officer at the regular monthly Jondaryan Drop-in sessions or by appointment.
- Surplus furniture and office equipment are being donated to various schools and community groups in areas surrounding New Acland Mine.
- An email update was sent to New Acland Community Reference Group and key Community Stakeholders advising of New Acland Mine's intent to close the New Hope Community Information Centre (NHCIC) in June. A notice was included in The Oakey Champion and will be communicated via the New Acland Community Newsletter in August 2021.
- New Acland Community Liaison Officer attended multiple face to face community meetings in May to update Community members in Oakey, Goombungee, Jondaryan & Kulpi of the NHCIC upcoming closure. Consulted community members provided feedback that they understood the reasons for the closure and expressed concerns for the employees facing redundancies at New Acland Mine.

### 2.1.3. Key stakeholder engagement

Recent outcomes from the Project's engagement with key stakeholders are as follows.

#### December 2020

- Members of the New Acland Community Information Centre met with the Oakey Chamber of Commerce to provide an update on NACo3 approval.
- New Hope Group met with new Minister for Resources to provide NACo3 Project briefing
- New Hope Group met with Toowoomba Regional Council to provide a brief on NACo3 Project.

#### January 2021

- A member of the New Acland Community Information Centre provided a face-to-face update on the NACo3 Project to several Oakey business owners.

#### February 2021

- New Hope Group met with a member of the Minister for Resources office to discuss the NACo3 Project.
- New Hope Group met with the representatives of the Department for Resources to provide an update on the NACo3 Project.
- New Hope Group hosted a visit to New Acland by members of the Queensland Resources Council.
- A member of the New Acland Community Information Centre met with the Oakey Chamber of Commerce to provide an update on the NACo3 Project.

### March 2021

- New Hope Group met with a member of the Minister for Resources office to discuss the NACo3 Project.
- New Hope Group met with Toowoomba Regional Council to provide a brief on NACo3 Project.
- A member of New Acland Community Information Centre provided an update on the NACo3 Project to Toowoomba Chamber of Commerce
- A member of New Acland Management met with a representative from Toowoomba and Surat Basin Enterprise to discuss the NACo3 Project.

### April 2021

- New Hope Group met with a member of the Minister for Resources office to discuss the NACo3 Project.

### May 2021

- New Hope Group met with a member of the Minister for Resources office to discuss the NACo3 Project.
- New Hope Group met with Toowoomba Regional Council to provide a brief on NACo3 Project.
- Member of New Acland Community Team provided an update on the NACo3 Project approvals to the Oakey Chamber of Commerce
- Member of the New Acland Community team provided an update to the Oakey Community Care Committee

## **2.2. Complaints Management**

There were no complaints received in relation to the NACo3 Project between 1 December 2020 and 31 May 2021.

## **2.3. Consultation Stakeholders and Issues Report**

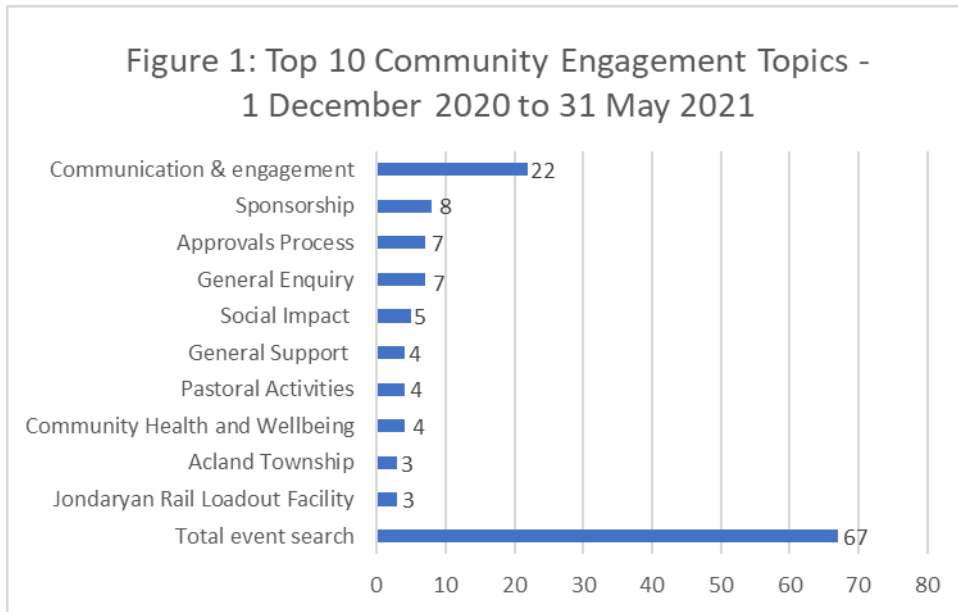
Over the past six months, the New Hope Group has been involved in 99 interactions with local community and stakeholders - (e.g., emails, phone calls & meetings) related to the Project, and has engaged with a total of 163 individuals. Table 1 presents a breakdown of these interactions by stakeholder group.

**TABLE 1: STAKEHOLDER ENGAGEMENT, 1 DECEMBER 2020 – 31 MAY 2021**

Stakeholder Groups	Occurrences	Stakeholders	
		Distinct	Total
Business & Industry:General Business (indirectly affected)	8	11	17
Landholder:Tier 2 Landholder	7	46	52
Community:Community Reference Group	7	10	22
Business & Industry:Registered Business	7	7	7
General Community:Regional	5	6	8
Community:Community Group / Charity	4	3	4
Business & Industry:Supplier:Supplier Category:General Industrial Labour Services	4	4	4
Community:Historical Group/Society	3	5	7
Community:General Interest	3	2	3
Landholder:Landholder (Directly Impacted)	3	2	3
Community:Activist / Action Group	3	6	6
General Community:Maclagan/Quinalow/Kulpi/Peranga Resident	3	1	3
Business & Industry:Existing supplier	3	4	4
Landholder:Tier 1 Landholder	3	13	15
Indigenous:Indigenous community member	3	1	3
Health and Emergency Services:Health Stakeholders	3	3	6
Business & Industry:Supplier:Ownership structure:Partnership	3	3	3
Business & Industry:Supplier:Ownership structure:Company	3	3	3
Community:Recreational/Sport Group	2	1	2
Landholder:Rail Corridor	2	4	5
[Other]	20	28	29
Total	99	163	206

The top ten topics addressed during engagement with the general community and with members of community groups in the last six months are presented in Figure 1. It shows engagement in the reporting period has largely focused on, communication and engagement, approvals process, sponsorship, general enquiry, and social impact.

The Project's landholder engagement program during the reporting period has involved 58 events with 65 distinct landholder stakeholders: 13 Tier 1 landholders, 46 Tier 2 landholders, and 6 Tier 3 landholders. Tier 3 landholders are located outside the immediate Project area. As shown in Figure 2, the Project's communication, and engagement, general enquiry, approvals process and business opportunity were the primary topics discussed during landholder engagement.



The Project’s engagement with other key stakeholders over the reporting period included meetings and correspondence with community groups and charities, educational stakeholders, community reference group and registered businesses (refer Table 1).

Key outcomes of engagement with these stakeholders are as summarised in Section 2.1.3. Details of engagement by stakeholder group are summarised in Section 2.4.

## 2.4. Q1-Q2 Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period.

The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with less potential for impacts; and
- Tier 3: Other landholders in the Jondaryan and Oakey communities.

**TABLE 2: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q1-Q2 2021 (1 DECEMBER 2020 TO 31 MAY 2021)**

<b>Q1-Q2 2021 Actions</b>	
<b>Tier 1 and Tier 2 Landholders</b>	
<b>Six monthly landholder meetings</b>	<ul style="list-style-type: none"> <li>• Meetings, phone calls and correspondence have taken place with 65 landholders in and near to the Project area (Landholder Tiers 1-3). This contact has involved discussions regarding the Project's approval process and other matters covered elsewhere in this report. Additional consultation has occurred as part of the continued operation of New Acland Coal Mine but are not detailed in this report.</li> </ul>
<b>Landholder agreements</b>	<ul style="list-style-type: none"> <li>• The New Hope Group has formalised 13 Make Good Agreements with potentially affected landholders. Another 16 Agreements are on hold. Four Agreement offers have been declined. No additional Landholder agreements were entered into during the reporting period.</li> </ul>
<b>Monthly staff visits to Jondaryan</b>	<ul style="list-style-type: none"> <li>• Monthly engagement sessions continued in Jondaryan in February 2021, March 2021, April 2021 and May 2021. There were no drop-in sessions in December 2020 or January 2021 attributable to COVID-19 restrictions.</li> </ul>
<b>Government Stakeholders</b>	
<b>Toowoomba Regional Council</b>	<ul style="list-style-type: none"> <li>• Project-related engagement continues as part of regular interfaces between the Project's New Acland Community Information Centre team and Council's Community Development team members in Oakey, Toowoomba and Goombungee.</li> <li>• The New Hope Group also maintains regular engagement with Council through participation in organised community meetings and events (e.g. Oakey Chamber of Commerce meetings and NACo3 Community &amp; Landholder Updates). Engagement with Council will also continue throughout 2021 as the success of the NAC</li> </ul>

<b>Q1-Q2 2021 Actions</b>	
	Community Development Projects is monitored.
<b>Queensland Government</b>	<ul style="list-style-type: none"> <li>Following the High Court's decision to remit NAC's Mining Lease application and Environmental Authority amendment application to the Queensland Land Court for reconsideration, the New Hope Group recommenced consultation with the Office of the Coordinator-General, the Department of Environment and Science, and the Department of Natural Resources, Mines and Energy.</li> </ul>
<b>Business and Industry Stakeholders</b>	
<b>Local Business and Industry Stakeholders</b>	<ul style="list-style-type: none"> <li>Over the last six months, 5 businesses have registered their interest in procurement opportunities via the Project website, contributing to a total of 476 registrations since November 2015.</li> </ul>
<b>Local Business and Industry Partners</b>	<ul style="list-style-type: none"> <li>The New Hope Group employees maintain a productive relationship with the Oakey and Toowoomba Chambers of Commerce, with participation in organised business and industry events over the reporting period (see Section 2.1.3).</li> <li>The New Hope Group's New Acland Community team also continued to engage with Toowoomba Regional Council led, Oakey Youth Project, focused on scoping and implementing projects that support local young people.</li> </ul>
<b>Indigenous Stakeholders</b>	
<b>Indigenous Community</b>	<ul style="list-style-type: none"> <li>The New Hope Group continues to explore opportunities to work with Goondir Aboriginal Medical Service to scope support opportunities for local Aboriginal young people. These projects will be further developed in 2021(see Section 2.1.3).</li> </ul>
<b>Traditional Owners</b>	<ul style="list-style-type: none"> <li>Consistent with last SIMR (December 2020), Cultural Heritage survey works have been completed on all projected disturbance areas within the Project's boundaries. The Project's Cultural Heritage Awareness video has been produced and approved by Western Wakka Wakka People (traditional owner) representatives and forms part of the New Acland Coal Mine's induction program.</li> <li>Due to the passing of a Western Wakka Wakka People elder who appears in the induction video, New Acland Coal engaged with the Western Wakka Wakka People to ensure the video addresses these sensitivities and is culturally appropriate.</li> </ul>

<b>Q1-Q2 2021 Actions</b>	
<b>Social infrastructure providers / community groups</b>	
<b>Education and Training Stakeholders</b>	<ul style="list-style-type: none"> <li>The New Hope Group has strengthened its education and training partnerships with the Queensland Energy and Minerals Academy (QMEA) and AMMA (formerly Australian Mines and Metal Association) to focus on local community development objectives (see Section 2.1 for outcomes of engagement).</li> <li>New Acland Community staff and New Acland Mine staff are participating in two AMMA Bright Future programs in June 2021.</li> </ul>
<b>Health stakeholders</b>	<ul style="list-style-type: none"> <li>The New Hope Group has continued its partnerships with two local service providers to focus on providing a holistic local community health service.</li> <li>Exploring opportunities to scope new initiatives for Aboriginal community members with Goondir Aboriginal Medical Service is ongoing.</li> <li>Continued implementation of the New Hope Group's RACQ LifeFlight Partnership and Rural Safety Project.</li> </ul>
<b>Community Organisations</b>	<ul style="list-style-type: none"> <li>Continued in-kind support for community and social services, through the Community Sponsorship &amp; Donations Program (see Section 3.2).</li> <li>During this reporting period the New Hope Group Community Sponsorship &amp; Donations program remains suspended due to budget constraints. New Hope Group and the New Acland Community Liaison Officer continue to work with the New Acland Community to identify opportunities to support community events and programs in an in-kind capacity.</li> </ul>
<b>General Community engagement</b>	
<b>Community Reference Group</b>	<ul style="list-style-type: none"> <li>One Community Reference Group (CRG) meeting was held within the reporting period addressing a range of interest areas including general project information, operations management, local community priority areas, an update on the six community engagement (community development) projects and an update on the NACo3 approval process. CRG members represent local landholders, local business, health, education &amp; youth, the indigenous community, environment and the areas of Jondaryan, Oakey, Kulpi, Maclagan &amp; Goombungee. CRG meeting minutes are published online at: <a href="https://newhopegroup.com.au/general-reporting/">https://newhopegroup.com.au/general-reporting/</a></li> </ul>
<b>Mine Site Tours</b>	<ul style="list-style-type: none"> <li>There were 4 private mine tours held during the reporting period. All public mine tours scheduled for 2021 so far, have been cancelled.</li> </ul>
<b>Events</b>	<ul style="list-style-type: none"> <li>New Acland Coal and New Acland Community Information Centre staff continue to contribute to, participate in and sponsor a range of local community events, including during this reporting period: <ul style="list-style-type: none"> <li>Oakey Community Care Committee Meeting (Dec 20)</li> </ul> </li> </ul>

## Q1-Q2 2021 Actions

- Oakey Chamber of Commerce Monthly Meeting (Dec 20)
- Oakey Community Christmas Event (Dec 20)
- LifeFlight Partnership Meeting (Dec 20)
- Jondaryan Drop-in Session (Dec 20)
- Oakey Agricultural Pastoral & Rodeo Society Monthly Meeting (Jan 21)
- Australia Day Event at Oakey (Jan 21)
- Jondaryan Drop-in Session (Feb 21)
- Fairholme Senior Geography Class Field Visit to NAC (Feb 21)
- Potential Community Activations Workshop (Feb 21)
- New Acland Community Reference Group Meeting (Feb 21)
- Jondaryan Drop-in Session (Mar 21)
- Protea Place Workshop (Mar 21)
- Official Opening of Jondaryan Mini Rail Shed 2020 CIF funding (Mar 21)
- Oakey Agricultural Show (Mar 21)
- Community Development Project Workshop Maclagan/Quinalow (Mar 21)
- Oakey Chamber of Commerce Meeting (Mar 21)
- Goombungee-Haden Agricultural Show (Apr 21)
- NAC03 Project Update with Community and Landholders (Apr 21)
- Oakey State High School ANZAC Service (Apr 21)
- NAC03 Project Update with NHG Contractors (Apr 21)
- Jondaryan Drop-in Session (May 21)
- NAC03 Update with Oakey 4401 Information Centre (May 21)
- Charlton Speedway Donation of a Mobile Office (May 21)
- LifeFlight Partnership Meeting (May 21)
- Jondaryan Mini Rail Donation of Office Equipment (May 21)
- Oakey Chamber of Commerce Business Networking Event (May 21)



Q1-Q2 2021 Actions	
<p><b>New Acland Community Information Centre, Oakey</b></p>	<p>During this reporting period New Hope Group advised the Office of the Coordinator-General of the intention to close the New Acland Community Information Centre (NHCIC) until such time that the Stage 3 Project is approved. New Acland Coal remain committed to providing a high level of support to members of the community and landholders through:</p> <ul style="list-style-type: none"> <li>• Ongoing access to a dedicated Community Liaison Officer to facilitate transparent and regular communication with local communities and landholders and to address stakeholder concerns and suggestions</li> <li>• Continued communications through the 24-hour community hotline and email address</li> <li>• Continued engagement with local community organisations and service providers</li> <li>• Continued operation of the New Acland Community Reference Group (CRG)</li> <li>• Advanced communications (i.e., advertisements in local papers, consultation materials) about key milestones and potential impacts e.g. road closures.</li> </ul> <p>Public notification of the NHCIC closure was communicated by:</p> <ul style="list-style-type: none"> <li>• Notice in The Oakey Champion newspaper</li> <li>• Face to face meetings with key Community Stakeholders and Landholders</li> <li>• Email update sent to key Community Stakeholders and Landholders.</li> </ul> <p>Further public notification of the NHCIC closure will be communicated via the New Acland Community Newsletter to be published in August 2021.</p>

**TABLE 3: PROJECT COMMUNICATION, Q1-Q2 2021 (1 DECEMBER 2020 TO 31 MAY 2021)**

Project Communications	
<p><b>Community Newsletter</b></p>	<p>Communication material distributed online (published December 2020 and March 2021), included the following articles. A number of printed editions were made available to local residents.</p> <p>Headline articles in the December 2020 and March 2021 newsletters included the following:</p> <p>December 2020</p> <ul style="list-style-type: none"> <li>• Christmas Message</li> <li>• Moving On</li> </ul>

	<ul style="list-style-type: none"> <li>• Festive Spirit</li> <li>• The Man Behind Acland Pastoral Company</li> <li>• Chipping In</li> <li>• Waste Not, Want Not</li> <li>• Emergency Response</li> <li>• NACo3 Update</li> </ul> <p>March 2021</p> <ul style="list-style-type: none"> <li>• NACo3 Update</li> <li>• Easter Message</li> <li>• The Show Goes On</li> <li>• APC Update</li> <li>• Protecting Our Environment</li> <li>• Fairholme Excursion</li> <li>• Full Steam Ahead for Jondaryan Mini Rail</li> <li>• Enquiries &amp; Complaints</li> </ul>
<p><b>Online Fact Sheets</b></p>	<p>Fact Sheets available:</p> <ul style="list-style-type: none"> <li>• Stage 3 Project – Local Procurement</li> <li>• Make Good Agreements</li> <li>• Rehabilitation</li> <li>• Blasting</li> <li>• Darling Downs Tenure Relinquishment Program</li> </ul>

<b>Website (www.newhopegroup.com.au)</b>	<p>During the reporting period, New Hope Group created a new website, consolidating separate New Hope Group Project websites into one easy to navigate platform. The following information relating to New Acland Coal is available on the website:</p> <ul style="list-style-type: none"> <li>• Media releases.</li> <li>• Newsletters</li> <li>• Project fact sheets.</li> <li>• Project EIS information.</li> <li>• Air Quality management information.</li> <li>• Land rehabilitation information.</li> <li>• Noise management information.</li> <li>• Mining industry information.</li> <li>• New Acland Community investment and sponsorship programs.</li> <li>• New Acland Community Reference Group meeting minutes.</li> </ul>
<b>Media &amp; Media Releases</b>	<p>Four media releases were produced for the Project on the status of Project approvals and related issues.</p>
<b>Advertising and Newspaper Notices/Columns</b>	<p>A broad and ongoing range of advertising is released with relevance to the Project. The New Hope Group also maintains a fortnightly space in the Oakey Champion for regular updates and to advertise its participation in specific events.</p>
<b>Media campaign</b>	<ul style="list-style-type: none"> <li>• Following the High Court decision to remit NAC's Mining Lease application and Environmental Authority amendment application to the Queensland Land Court for reconsideration, New Hope Group have ceased all proactive media campaigns.</li> </ul>
<b>Social media</b>	<p>New Hope Group makes Project updates and information available to stakeholders via social media channels, primarily on Facebook (<a href="https://www.facebook.com/newhopegroupaustralia">https://www.facebook.com/newhopegroupaustralia</a>) (<a href="https://www.facebook.com/friendsofnewaclandmine">https://www.facebook.com/friendsofnewaclandmine</a>), Instagram (<a href="https://www.instagram.com/newhopecorp/?hl=en">https://www.instagram.com/newhopecorp/?hl=en</a>), YouTube (<a href="https://www.youtube.com/channel/UCUQ2arf_p0Bv3z0ctgGuljg">https://www.youtube.com/channel/UCUQ2arf_p0Bv3z0ctgGuljg</a>) and LinkedIn (<a href="https://www.linkedin.com/company/new-hope-coal/">https://www.linkedin.com/company/new-hope-coal/</a>).</p>

### **3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE**

#### **3.1. Community Health, Safety and Wellbeing**

As reported in June 2016, the Project has initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS. The outcomes of engagement with relevant stakeholders are reported in Sections 2.1.3 and 2.4 of this SIMR.

The New Hope Group's community investment and sponsorship programs related to social infrastructure are summarised in Section 3.2.

#### **3.2. Social Infrastructure**

The New Acland CIF assists not-for-profit community groups and organisations to develop long-term projects and initiatives for the benefit of communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants under the New Acland Mine CIF.

The New Acland Mine CIF was launched in August 2013 and is in addition to the New Hope Group's Community Donations and Sponsorship Program.

The New Hope Group, in consultation with the New Acland Community Reference Group (CRG), having partnered with the University of Southern Queensland's (USQ) Institute for Resilient Regions, has implemented six community development projects aligned to community priorities identified by USQ research. These projects were funded through allocations from the Community Investment Fund, in agreement with the Community Reference Group.

Since 1 December 2020, the New Hope Group has supported 12 organisations in the Toowoomba region in an in-kind capacity. Local community organisations have benefited from in-kind donations and personnel support toward regular community events and targeted initiatives in Oakey, Maclagan, Kulpi, Peranga, Goombungee, Jondaryan and in Toowoomba.

During this reporting period the New Acland Coal Community Investment Fund program was suspended, until such time as NAC03 is approved. New Hope Group and the New Acland Community Liaison Officer continue to work with the New Acland Community to identify opportunities to support community events and programs in an in-kind capacity. Several 2020 CIF projects have been delayed in their completion due to COVID-19. New Acland Coal will continue to contribute to the progress of these projects and monitor their success through 2021.

### 3.3. Acland Management Plan

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township. This includes ongoing conservation management of specific local heritage items and structures identified by the AMP and Acland Colliery Conservation Management Plan, and general grounds maintenance in Acland.

The Colliery has also been fully laser scanned to record the structure, and New Hope Group continues to implement control measures for borer and termites through a third-party contractor.

## 4. PROJECT PLAN

This section outlines the Project's plan to deliver on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

### 4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's mitigation and management strategies including public reporting requirements.

**TABLE 5: MITIGATION AND MANAGEMENT STRATEGIES**

Management Plans and Strategies	Status	Details and Next Update
<b>Air Quality Management Plan</b>	DES approved this plan for Project use on 9 April 2020.	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
<b>Noise Management Plan</b>	DES approved this plan for Project use on 3 March 2020.	
<b>Blasting and Vibration</b>	Established and preparatory work is continuing.	
<b>Groundwater Monitoring and Impact Management Plan (GMIMP)</b>	DAWE approved this plan for Project on 26 November 2020.	The Plan (part of the Project's EPBC Act requirements) was approved on 26 November 2020 by the delegate of the Minister for the Environment, for the Department of Agriculture, Water and the Environment (DAWE). Once the AWL is granted, the Plan will be further updated and re-submitted to the Department of Natural Resources, Mines and Energy.
<b>Bore Baseline Assessment Plan</b>	Established and well advanced. Further assessment will be	The Bore Baseline Assessment Plan can be found at <a href="https://newhopegroup.com.au/general-reporting/">https://newhopegroup.com.au/general-reporting/</a>

Management Plans and Strategies	Status	Details and Next Update
	undertaken in the future following approval of the Project.	
<b>Community and stakeholder engagement</b>	Established and in progress.	Refer to Section 2 of this Report. Next report due December 2021
<b>Complaints Management</b>	Established and in progress.	Refer to Section 2 of this Report. Next report due December 2021
<b>Health, safety and community infrastructure</b>	Established and in progress.	Refer to Section 3 of this Report. Next report due December 2021
<b>Acland Management Plan</b>	Established and in progress.	Refer to Section 3 of this Report. Next report due December 2021
<b>Acland Colliery Conservation Management Plan</b>	Established and in progress.	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan. The Colliery has also been fully laser scanned to record the structure.
<b>Housing and Accommodation Action Plan</b>	Established and preparatory work underway.	Annual Social Impact Management Report, pending final Project approvals.
<b>Local Content Action Plan</b>	Established and preparatory work underway.	Adoption of QRC Code for Local Content.
<b>Workforce Management Action Plan</b>	Established and preparatory work underway.	Annual Social Impact Management Report (construction report), pending final Project approvals.
<b>JRLF Decommissioning Management Strategy</b>	Established. Implementation will commence in the future.	Decommissioning to commence once the new Rail Loadout Facility is fully commissioned on the Project site. The request to change Condition 4(a), Jondaryan train load-out facility was granted by the Coordinator-General on 18 September 2020. Engagement with the residents of Jondaryan will continue through the New Hope Group monthly drop-in sessions at Jondaryan and via direct consultation with the New Acland Community Liaison Office. Further engagement, regarding decommissioning to re-commence when Project timing is known.
<b>Road Use and Traffic Management Plans</b>	Established and in progress.	Plans developed and finalised in consultation with Department of Transport and Main Roads and Toowoomba Regional Council.

#### 4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the next reporting period Q3-Q4 2021.

**TABLE 6: STAKEHOLDER ENGAGEMENT – FORWARD PLAN**

<b>Stakeholder group</b>	<b>2021 Actions</b>
<b>Tier 1 and Tier 2 Landholders</b>	<ul style="list-style-type: none"> <li>Ongoing technical consultation regarding impact modelling where required</li> </ul>
	<ul style="list-style-type: none"> <li>Continued negotiation of Landholder Agreements</li> </ul>
	<ul style="list-style-type: none"> <li>Six monthly update meetings with landholders</li> </ul>
	<ul style="list-style-type: none"> <li>Letter distribution – road access and mitigations</li> </ul>
	<ul style="list-style-type: none"> <li>Monthly staff (drop-in) visits to Jondaryan (subject to health &amp; safety guidelines)</li> </ul>
	<ul style="list-style-type: none"> <li>Information session on topics including procurement, environmental management, access and health and wellbeing</li> </ul>
	<ul style="list-style-type: none"> <li>Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company</li> </ul>
	<ul style="list-style-type: none"> <li>Monthly online release of environmental monitoring results (from construction):               <ul style="list-style-type: none"> <li>Hard copy distribution to Jondaryan residents and local promotion</li> <li>Quarterly hardcopy summary distributed to Tier 1 and 2 landholders</li> </ul> </li> </ul>
<b>Local and State Government</b>	<ul style="list-style-type: none"> <li>Briefings / individual meetings as relevant</li> </ul>
	<ul style="list-style-type: none"> <li>Direct correspondence as relevant</li> </ul>
	<ul style="list-style-type: none"> <li>Newsletter distribution as relevant</li> </ul>
	<ul style="list-style-type: none"> <li>Continued consultation with DATSIP on indigenous employment and business development</li> </ul>
	<ul style="list-style-type: none"> <li>Continued employment, education, and training partnerships</li> </ul>
<b>Indigenous Stakeholders</b>	<ul style="list-style-type: none"> <li>Continue Indigenous stakeholder engagement and partnership development</li> </ul>
	<ul style="list-style-type: none"> <li>Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements</li> </ul>
	<ul style="list-style-type: none"> <li>Consult on Indigenous employment, business development and procurement opportunities for the Project</li> </ul>
<b>Business and Industry Stakeholders</b>	<ul style="list-style-type: none"> <li>Six monthly procurement information sessions (from construction)</li> </ul>
	<ul style="list-style-type: none"> <li>Continue partnerships with the Toowoomba and Surat Basin Enterprise (TSBE) and Toowoomba and Oakey Chambers of Commerce</li> </ul>
	<ul style="list-style-type: none"> <li>Consult with local accommodation providers and real estate agents regarding short-term accommodation needs</li> </ul>
<b>Social Infrastructure Providers and Community Groups</b>	<ul style="list-style-type: none"> <li>Local GP consultation regarding capacity and pre-employment medical checks</li> </ul>
	<ul style="list-style-type: none"> <li>Continue participation in health-related organisations and events</li> </ul>
	<ul style="list-style-type: none"> <li>Continue in-kind support for community and social services, organisations and clubs through the Community Sponsorship Program.</li> </ul>

Stakeholder group	2021 Actions
	<ul style="list-style-type: none"> <li>• Continue work with environmental groups on environmental initiatives</li> </ul>
<b>General Community Engagement</b>	<ul style="list-style-type: none"> <li>• Continue regular liaison with the New Acland Community Reference Group with dedicated updates on progress of the Project, including Jondaryan Rail Loadout Facility, Acland Management Plan, and health and coal market information</li> <li>• Participation in local events</li> <li>• Community Liaison Officer / dedicated staff</li> <li>• Dedicated Project phone number and email address</li> <li>• Complaints and dispute resolution mechanism</li> </ul>
<b>Community Communications</b>	<ul style="list-style-type: none"> <li>• Advertising and newspaper notices/columns</li> <li>• Website updates</li> <li>• Fact sheets and posters</li> <li>• Quarterly newsletter</li> <li>• Stakeholder letter distribution</li> </ul>

## 5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by the New Hope Group with respect to the New Acland Coal Mine Stage 3 Project for the first half of 2021.

The next SIMR will be delivered in December 2021, in line with the Coordinator-General's Imposed **Condition 17: pre-construction**.



## ANNEXURE A

### NEW ACLAND COAL MINE STAGE 3 PROJECT APPROVALS HISTORY

Event	Date
Gazettal of coordinated project declaration	18 May 2007
MLA 50232 lodged	25 May 2007
Environmental Impact Statement (EIS) submitted	January 2014
EIS released for public consultation	18 January 2014 - 3 March 2014
Additional information to EIS (AEIS) submitted	August 2014
AEIS released for public consultation	1 - 29 September 2014
Coordinator-General's evaluation report, recommending that the Project be approved, subject to conditions	19 December 2014
MLA 700002 lodged	16 January 2015
EA Amendment Application lodged	13 April 2015
Public notification of MLAs 50232 and 700002 and the EA Amendment Application	13 May 2015 - 2 July 2015
Draft EA issued by the then Department of Environment and Heritage Protection	28 August 2015
Referral of MLA 50232 and 700002 to the Land Court for Objections Hearing	14 October 2015
Referral of EA Amendment Application to the Land Court for Objections Hearing	19 October 2015
Original Objections Hearing dates	7 March 2016 - 12 August 2016 5 - 7 October 2016 3 - 20 April 2017
EPBC Act approval issued. The approval has effect until 31 January 2042.	18 January 2017
Land Court decision (Member Smith) on EA Amendment Application, MLA 50232 and MLA 700002 (since overturned)	31 May 2017
Associated Water License application lodged	3 October 2017
Supreme Court decision (Bowskill J) overturned Land Court decision and the EA decision of 14 February 2018 and remitted the matter to the Land Court for reconsideration	2 May 2018 (final orders 28 May 2018)
Appeal lodged in the Court of Appeal against Supreme Court decision by Oakey Coal Action Alliance Inc.	30 May 2018
Remitted Land Court Hearing dates	2 - 4 October 2018
Remitted Land Court decision	7 November 2018
Land Court recommendation is unconditional and DES decision making process commences	12 February 2019
Court of Appeal hearing dates	27 February 2019 - 1 March 2019
Environmental Authority (EA) amendment application approved	12 March 2019
AWL application released for public notification	20 March 2019
Associated Water Licence (AWL) submission period closed	7 May 2019
Request to change Condition 4(a), Jondaryan train load-out facility lodged	24 May 2019

Public notification period regarding change to Condition 4(a) opens	22 June 2019
Public notification period regarding change to Condition 4(a) closes	21 July 2019
Court of Appeal – Date of Reasons	10 September 2019
Court of Appeal – Date of Orders	1 November 2019
Regional Interests Development Application (RIDA) lodged	19 November 2019
The Oakey Coal Action Alliance sought special leave to appeal the Supreme Court of Queensland, Court of Appeal decision to the High Court	29 November 2019
Under the New Acland Coal Pty Ltd's Commonwealth Approval 2007/3423, the Project's <b>Offset Management Plan</b> was approved the Commonwealth Minister for the Environment's Delegate (i.e. for the Commonwealth's offset requirements)	2 December 2019
Under Queensland's <i>Nature Conservation Act 1992</i> , the Department of Environment and Science approved the Project's <b>Protected Plant Permit (Mine Pit areas)</b>	10 December 2019
Regional Impact Development Approval (RIDA) public notification period commenced	11 December 2019
Under Imposed Condition 13 of the Coordinator-General's Report, the Project's <b>Environmental Offset Strategy</b> was approved by the Coordinator-General	10 January 2020
Under Queensland's <i>Nature Conservation Act 1992</i> , the Department of Environment and Science approved the Project's <b>Species Management Program (low risk)</b>	15 January 2020
Regional Impact Development Approval (RIDA) public notification period closed	17 January 2020
As a requirement of New Acland Coal Pty Ltd's Environmental Authority EPML00335713, the Department of Environment and Science approved the Project's <b>Noise and Vibration Management Plan</b>	3 March 2020
Under Imposed Condition 7 of the Coordinator-General's Report, the Project's <b>Land Suitability Reference Site Report</b> was approved by the Coordinator-General	13 March 2020
Under Imposed Condition 6 of the Coordinator-General's Report, the Project's <b>Land Resources Survey Report</b> was approved by the Coordinator-General	25 March 2020
Under Imposed Condition 8 of the Coordinator-General's Report, the Project's <b>Topsoil Management Plan</b> was approved by the Coordinator-General	25 March 2020
As a requirement of New Acland Coal Pty Ltd's Environmental Authority EPML00335713, the Department of Environment and Science approved the Project's <b>Air Emissions Management Plan</b>	7 April 2020
Under Imposed Condition 16 of the Coordinator-General's Report, the Project's <b>Koala Species Management Plan</b> was accepted by the Department of Environment and Science	24 April 2020
The High Court notified the parties to the appeal that the application hearing would take place on 5 June 2020	7 May 2020
NAC03 Final Land Use and Rehabilitation Plan (FLURP) and <b>Koala Species Management Plan</b> were approved by the Coordinator-General	19 May 2020
The application to the High Court was heard and special leave was granted to Oakey Coal Action Alliance.	5 June 2020
NAC03 <b>RIDA</b> was granted by the Department of State Development, Tourism and Innovation	25 August 2020
The request to change Condition 4(a), Jondaryan train load-out facility was granted by the Coordinator-General	18 September 2020

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The High Court heard Oakey Coal Action Alliance's appeal	6 October 2020
Decision made by the Department of Environment and Science that it is appropriate to deliver the NACo3 environmental offset in the way stated in the Notice of Election and Offset Delivery Plan	16 November 2020
Approval of NACo3 <b>Groundwater Management and Monitoring Plan (GMMP)</b>	26 November 2020
Execution of the <b>Agreed Delivery Arrangement</b> by the Department of Environment and Science and NAC pursuant to <i>the Environmental Offsets Act 2014</i>	14 December 2020
The High Court handed down its decision and NAC's Mining Lease applications and Environmental Authority amendment application were remitted to Queensland Land Court for reconsideration and the EA decision of 12 March 2019 is set aside.	3 February 2021