



NEW HOPE
GROUP

PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

New Acland Coal Mine Stage 3 Project

Eleventh report - December 2020 – REVo

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1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 17: Social Impact Management Report (SIMR): pre-construction**.

Condition 17 requires:

“(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.

(b) The SIMR is to contain:

“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account

“(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health, safety and social infrastructure”.

This SIMR covers the period from 1 June 2020 to 30 November 2020 and is the eleventh pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (NAC03 or the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once the SIMR is received by the Coordinator-General and receipt is acknowledged, this SIMR will be published and remain available online at www.aclandproject.com.au/content/reporting.

1.1. COVID-19

Easing of COVID-19 restrictions from June 2020 has allowed New Hope Group to increase face to face engagement with the New Acland Mine community. New Hope Group has provided high quality support to members of the community throughout this reporting period including attending multiple COVID safe events within the New Acland community, in strict accordance with Queensland Government health advice and New Hope Group health and safety guidelines.

1.2. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine to increase production and to extend the life of the mine.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development and operation.

On 18 January 2017, the Project was granted Federal Government approval under the *Environment Protection and Biodiversity Conservation Act 1999 (Cth)*.

The Project also requires mining leases to be approved under the *Mineral Resources Act 1989 (Qld)*, and an associated water licence (AWL) to be granted under *the Water Act 2000 (Qld)*.

On 30 May 2018, New Acland Coal Pty Ltd was advised by the Oakey Coal Action Alliance Inc. that it had lodged a notice of appeal in respect of the Supreme Court of Queensland decision that set aside the Queensland Land Court's recommendation regarding the New Acland Coal Mine Stage 3 mining lease applications and related environmental authority amendment.

Following a three-year period of court and judicial review processes associated with the Project, on 8 November 2018, the Queensland Land Court recommended that the Project's mining leases and EA amendment be granted provided certain conditions are met, including that the Coordinator-General amend the Project's noise limits within the 'stated conditions' of the Project's 2014 EIS Evaluation Report.

The Supreme Court of Queensland, Court of Appeal hearing took place 27 February 2019 to 1 March 2019. This was an appeal against the Supreme Court of Queensland's judicial review of the Queensland Land Court's recommendation regarding the New Acland Coal Mine Stage 3 mining lease applications and related environmental authority amendment.

On 12 March 2019, the Company was advised by the Queensland Department of Environment and Science that they had granted the application to amend the Environmental Authority (EA), pursuant to the *Environmental Protection Act 1994 (Qld)* for the New Acland Coal Mine Stage 3 Project.

The amended EA includes a significant number of stringent environmental conditions and was granted following the Coordinator-General approving amendments to the noise conditions, thereby satisfying all preconditions set by the Land Court.

The AWL public notification period for submissions concluded 7 May 2019. The grant of the AWL by the Department of Resources is still outstanding.

On 24 May 2019, a request to change a condition concerning Coordinator-General imposed Condition 4(a), Jondaryan train load-out facility, was lodged with the Coordinator-General. The public submission period opened 22 June 2019 and closed 21 July 2019. This change request was granted by the Coordinator-General on 18 September 2020.

The Supreme Court of Queensland, Court of Appeal handed down its Reasons on 10 September 2019 and Orders on 1 November 2019 refusing the appeal and allowing the cross-appeal from New Acland Coal Pty Ltd.

On 29 November 2019 the Oakey Coal Action Alliance applied for special leave to appeal the Supreme Court of Queensland, Court of Appeal decision to the High Court. The application was heard on 5 June 2020 and special leave granted to Oakey Coal Action Alliance.

On 6 October 2020, the High Court heard the Oakey Coal Action Alliance's appeal. A decision from the High Court is pending and is not expected until early 2021. The Regional Impact Development Approval (RIDA) public notification period for the Project commenced 11 December 2019 and closed 17 January 2020. NAC's RIDA for the Project was granted by the Department of State Development, Tourism and Innovation on 25 August 2020.

The Project's mining leases and AWL are the only primary approvals still requiring grant.

The New Hope Group remains committed to delivering the Project and will continue to actively work with the relevant government departments to progress its approval.

Further information regarding the Project's court and judicial review processes has been reported in earlier editions of the Social Impact Management Report (available at <http://www.aclandproject.com.au/content/reporting>). A chronology of the Project's assessment and approval process is also tabled as Annexure A to this report.

2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The New Hope Group maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern regarding the Project. Prolonged uncertainty regarding the Project's statutory approvals has affected some aspects of community engagement and assistance programs.

2.1. Outcomes of Engagement

The following sections report on the outcomes of the Project's engagement activities for the period of 1 June 2020 to 30 November 2020.

2.1.1. Landholder engagement

Key outcomes from the Project's engagement with landholders in the last six months are as follows.

June 2020

- Sentiment among landholders has improved, with favourable rainfall received over the month of June and cattle prices increasing. Caution is being displayed by landholders who export cattle; however, they have so far been able to continue their operations amidst the COVID-19 pandemic.
- Landholders contributed to a series of awareness videos coordinated by New Hope Senior Digital Media Advisor for use on social media in support of the NACo3 campaign. Six landholders who have not previously participated in campaigns agreed to be a part of the videos, that were run over a period of three months in a targeted campaign. Five community groups also participated in the videos.

July 2020

- Landholder visits were conducted this month during which landholders were provided with an update in regard to the current operations and the continued delay in the approvals of New Acland Coal Stage 3. Consulted landholders expressed frustration at the continuing delays.
- The Landholder Liaison position was made redundant in the month of July, largely due to the delays in the approval of NACo3. Landholders were notified and expressed disappointment but understanding of the decision.
- There has been some good rainfall in the area surrounding Acland. Local farmers are feeling more confident with existing crops tracking well. Some landholders however are still handfeeding stock with little to no rain in their area.

August 2020

- Landholder engagement continued through August by phone, email and face to face meetings. The majority of landholders who engaged with New Hope sought updates on the New Acland Mine Stage 3 approvals process.
- A number of Landholders participated in the NACo3 awareness videos used in social media.
- Rain in the region continues to be patchy however most neighbours are experiencing much improved conditions. Cattle prices are currently high which has renewed some confidence in the season.

September 2020

- General landholder meetings were conducted providing updates on reductions in operations and the New Acland Stage 3 approvals process.
- Despite good rainfall last month, the region continues to experience extremely dry conditions with little to no rainfall occurring during September. Local landholders are becoming concerned even though the outlook is for wetter than normal conditions.

October 2020

- Most landholders were busy with harvesting during October which were their first winter crops for several years.
- A significant Company restructure resulted in the position of Senior Landholder and Community Coordinator being made redundant this month, due in substantial part to the continuing delays in the approval of NACo3.
- Landholder engagement via phone, e-mail and face to face meetings occurred this month to provide an update regarding the Company restructure and employee redundancies. Landholders consulted were provided with contact details of the Community Liaison who will now be the primary contact for our landholders.

November 2020

- The Senior Landholder and Community Coordinator finished with the business this month.
- Handover was coordinated between the Senior Landholder and Community Coordinator and the Community Liaison in November.
- Contacted landholders were provided with an update on the company restructure and New Acland Mine Stage 3 approvals process.
- Several of our Landholders attended a face to face update regarding the New Acland Stage 3 approvals process by the New Hope Group Chief Operating Officer.

2.1.2. Community engagement

Key outcomes from the Project's community engagement in the last six months are as follows.

June 2020

- New Hope Group's Chief Operating Officer and Senior Digital Media Advisor provided an update to the community following the recent decision by the High Court to approve OCAA's application for special leave. Although capped at a 20-person capacity due to COVID-19 restrictions the event was well attended in person and via video link.
- A meeting was held with Riding for the Disabled Toowoomba at their Cranley property to discuss New Hope's capacity to assist with replacing an existing damaged fence. New Hope will assist by providing equipment and labour to replace the fence by the end of 2020.
- Several landholders and members of the community joined the New Acland Community Information team at a press conference in support of New Hope Group and the approval of New Acland Stage 3 during the month of June.

July 2020

- AMMA (formerly Australian Mines and Metal Association) STEM programs were delivered to students at Toowoomba North State School and Harlaxton State School in July. Representatives from New Acland Mine and the New Acland Community

Information Centre attended the programs. NAC General Manager, Dave O'Dwyer, delivered a presentation to the students which received great feedback from students and teachers.

- Planning for Lifelight and New Hope Group partnership initiatives have recommenced. COVID-19 has caused significant delay in delivering the Rural First Aid program to the community.
- Significant work has been completed on the NHG Regional Signage project which comprises tourism signage being designed and installed in multiple communities surrounding New Acland operations. This project is expected to be finalised late 2020.

August 2020

- Jondaryan drop-in sessions recommenced in August following the lifting of Covid-19 restrictions. No members of the public attended this month.
- Staff from New Acland Mine and Community Information Centre attended multiple STEM and career preparation events at Oakey State High School this month. NAC Technical Services Manager shared career & study pathway opportunities with year 10 students as part of the QMEA STEM program. The program received great feedback from students and the broader school community.
- New Acland Mine's General Manager presented four cheques to Community Investment Fund (CIF) recipients from the March round of CIF. The fund supported projects in Highfields, Oakey, Gowrie Junction and Jondaryan.
- Toowoomba Regional Council (TRC) Councillors participated in a tour of New Acland Mine and a short presentation in August. Eight of the eleven TRC Councillors attended, including the TRC Mayor. An additional tour of the Wetalla water infrastructure and Coal Handling & Preparation Plant was given to the Councillors responsible for regional water and waste portfolios.

September 2020

- Topics raised by the community during Community Information Centre visits remained consistent with New Acland Mine community seeking information on the NACo3 approval process, current media campaign and State Government Elections in October.
- COVID-19 continues to impact community meetings/events. The easing of some restrictions has provided a chance to engage in more face to face meetings in the community.
- The New Acland Mine community continue to make enquiries regarding the New Hope Group sponsorship & donation program. New Acland Community Information Centre Team are advising community that all programs are currently suspended due to budget constraints. New Hope will continue to seek ways to support community groups in an in-kind capacity.

October 2020

- The New Acland Community Information Centre Team along with employees of New Acland Mine attended two QMEA Beakers.Bots.Build programs at Oakey State High School and Toowoomba State High School this month. Students were positively engaged and provided good feedback from each event.
- Jondaryan Drop-in session was held this month with no attendance by the public.
- New Acland Community Information Centre Team along with New Acland Employees and New Hope Corporate employees attended a community-led rally in support of New Acland Mine Stage 3 this month. Over 300 members of the community attended with good attendance also from Local, State and Federal Government.

November 2020

- New Hope Group hosted a community update, which attracted around 30 members of the community and landholders. Chief Operating Officer provided an update to the community regarding the New Acland Stage 3 approvals process and the recent Company restructure.
- New Hope Group is preparing to attend multiple community meetings and events in November and December as restrictions continue to ease.
- While the New Hope Group sponsorship and donations program continues to be suspended, New Hope Group staff continue to support the community with in-kind volunteer work and donations.

2.1.3. Key stakeholder engagement

Recent outcomes from the Project's engagement with key stakeholders are as follows.

June 2020

- New Hope Group met with a State Labour MP via teleconference to provide a NACo3 Project briefing.
- New Hope Group met with the State Leader of the Opposition to provide a brief on NACo3 Project.
- Members of the New Acland Community Information Centre met with the Oakey Chamber of Commerce to provide an update on NACo3 approval.

July 2020

- New Hope Group met with a Queensland Senator to provide a briefing on NACo3 Project.
- New Hope Group provided an update on the NACo3 Project via phone to a Federal LNP MP.
- A member of the New Acland Community Information Centre provided an update on the NACo3 Project to Toowoomba Chamber of Commerce Members.

August 2020

- New Hope Group met with a State LNP MP to discuss the NACo3 Project.
- New Hope Group met with a Federal Labour MP to provide an update on the NACo3 Project.
- A member of the New Acland Community Information Centre met with the Oakey Chamber of Commerce to provide an update on the NACo3 Project.

September 2020

- New Hope Group met with the State Leader of the Opposition to provide a brief on the NACo3 Project.
- A member of New Acland Community Information Centre provided an update on the NACo3 Project to Toowoomba Chamber of Commerce

October 2020

- New Hope Group met with Townsville Chamber of Commerce to provide a briefing on the NACo3 Project
- New Hope Group provided and update on the NACo3 Project to State Labour MP in Rockhampton.

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- New Hope Group met with the Rockhampton Regional Council Mayor to provide a briefing on NACo3 Project.
 - New Hope Group met with the Toowoomba Surat Basin Enterprise to provide an update on the NACo3 Project approval.
 - New Hope Group met with a Toowoomba Regional Council Councillor to provide an update on the NACo3 Project approval.
 - New Hope Group provided an update on the NACo3 Project approval to a State LNP MP.

November 2020

- Member of New Acland Community Information Centre provided an update on the NACo3 Project approvals to the Oakey Chamber of Commerce

2.2. Complaints Management

There were no complaints received in relation to the NACo3 Project between 1 June 2020 and 30 November 2020.

2.3. Consultation Stakeholders and Issues Report

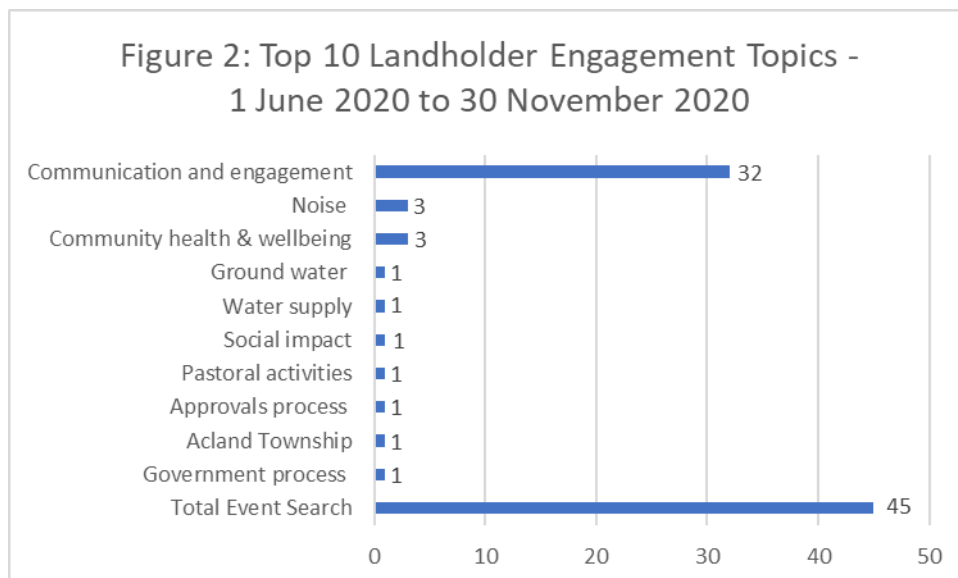
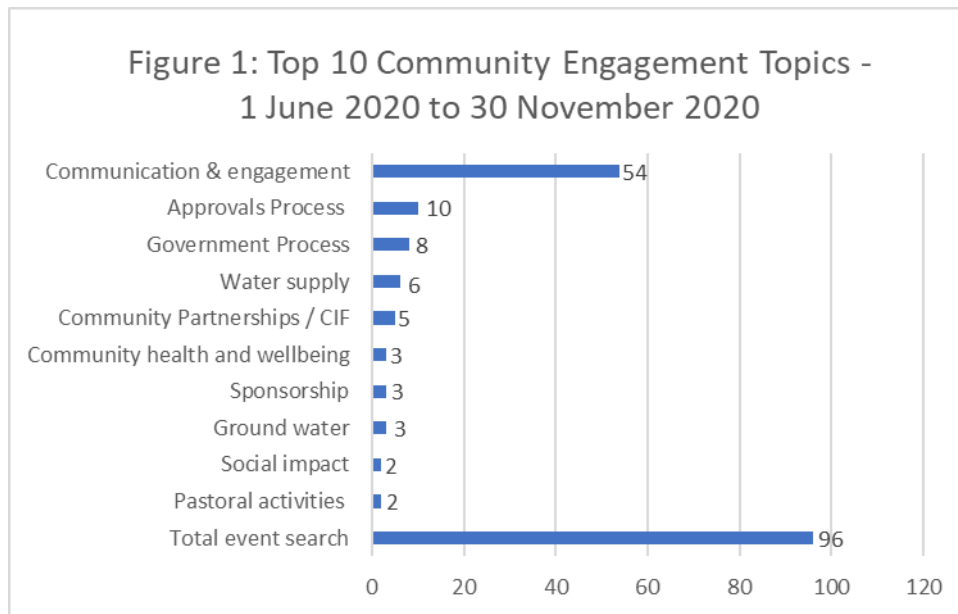
Over the past six months, the New Hope Group has been involved in 153 interactions with local community and stakeholders - (e.g. emails, phone calls & meetings) related to the Project, and has engaged with a total of 86 individuals. Table 1 presents a breakdown of these interactions by stakeholder group.

TABLE 1: STAKEHOLDER ENGAGEMENT, 1 JUNE 2020 – 30 NOVEMBER 2020

Stakeholder Groups	Events	Stakeholders	
		distinct	total
Tier 2 Landholder	32	13	33
Community Reference Group	32	9	35
Regional	25	6	26
General Business (indirectly affected)	22	7	25
Registered Business	21	21	21
Community Group / Charity	15	9	15
Company	15	15	15
Local Government	10	8	16
General Interest	9	4	9
Recreational/Sport Group	9	5	9
Tier 1 Landholder	8	3	9
Maclagan/Quinalow/Kulpi/Peranga Resident	6	1	6
Historical Group/Society	6	2	6
Political (Local)	5	5	9
Rail Corridor	4	1	4
EIS Submitter	4	1	4
Near Landholder/Resident in Area (Tier 3)	4	1	4
General Industrial Labour Services	3	3	3
Trust	3	3	3
Engineering Services	3	3	3
Civil Construction Services	3	3	3
Consulting and Professional Services	3	3	3
Equipment and Parts Supply	3	3	3
Sole trader	3	3	3
Education Stakeholders	3	2	3
Other	18	17	19
[No Stakeholder Groups]	5	5	5
Total Event search	153	86	175

The top ten topics addressed during engagement with the general community and with members of community groups in the last six months are presented in Figure 1. It shows engagement in the reporting period has largely focused on, communication and engagement, approvals process, government process, community partnerships and sponsorship, community health and wellbeing, groundwater and pastoral activities.

The Project's landholder engagement program during the reporting period has involved 44 events with 28 distinct landholder stakeholders: 3 Tier 1 landholders, 13 Tier 2 landholders, and 1 Tier 3 landholders. Tier 3 landholders are located outside the immediate Project area. As shown in Figure 2, the Project's communication and engagement, pastoral activities, community health and wellbeing, approvals process and noise were the primary topics discussed during landholder engagement.



The Project’s engagement with other key stakeholders over the reporting period included meetings and correspondence with community groups and charities, educational stakeholders, community reference group and registered businesses (refer Table 1).

Key outcomes of engagement with these stakeholders are as summarised in Section 2.1.3. Details of engagement by stakeholder group are summarised in Section 2.4.

2.4. Q3-Q4 Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period.

The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with less potential for impacts; and
- Tier 3: Other landholders in the Jondaryan and Oakey communities.

TABLE 2: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q3-Q4 2020 (1 JUNE 2020 TO 30 NOVEMBER 2020)

Q3-Q4 2020 Actions	
Tier 1 and Tier 2 Landholders	
Six monthly landholder meetings	<ul style="list-style-type: none"> • Meetings, phone calls and correspondence have taken place with 17 landholders in and near to the Project area (Landholder Tiers 1-3). This contact has involved discussions regarding the Project's approval process and other matters covered elsewhere in this report. Additional consultation has occurred as part of the continued operation of New Acland Coal Mine but are not detailed in this report.
Landholder agreements	<ul style="list-style-type: none"> • The New Hope Group has formalised 13 Make Good Agreements with potentially affected landholders. Another 16 Agreements are on hold. Four Agreement offers have been declined. No additional Landholder agreements were entered into during the reporting period.
Monthly staff visits to Jondaryan	<ul style="list-style-type: none"> • Monthly engagement sessions continued in Jondaryan in July 2020, August 2020, September 2020 and October 2020 There were no drop-in sessions in June 2020 or November 2020, the former of the two attributable to COVID-19 restrictions.
Government Stakeholders	
Toowoomba Regional Council	<ul style="list-style-type: none"> • Project-related engagement continues as part of regular interfaces between the Project's New Acland Community Information Centre team and Council's Community Development team members in Oakey, Toowoomba and Goombungee. • The New Hope Group also maintains regular engagement with Council through participation in organised community meetings and events (e.g. Oakey Chamber of Commerce meetings and Youth Committee meetings). Engagement with Council will also continue throughout 2021 as the success of

Q3-Q4 2020 Actions	
	the NAC Community Development Projects is monitored.
Queensland Government	<ul style="list-style-type: none"> Following the Land Court recommendation in November 2018, the New Hope Group re-commenced consultation with the Office of the Coordinator-General, the Department of Environment and Science, and the Department of Natural Resources, Mines and Energy. The focus of this engagement continues to be progressing the implementation of the Land Court's recommendations and to advance the Project's remaining primary approval applications.
Business and Industry Stakeholders	
Local Business and Industry Stakeholders	<ul style="list-style-type: none"> Over the last six months, 20 businesses have registered their interest in procurement opportunities via the Project website, contributing to a total of 471 registrations since November 2015.
Local Business and Industry Partners	<ul style="list-style-type: none"> The New Hope Group employees maintain a productive relationship with the Oakey and Toowoomba Chambers of Commerce, with participation in organised business and industry events over the reporting period (see Section 2.1.3). The New Hope Group's New Acland Community Information Centre team also continued to engage with the Oakey Youth Group, focused on scoping and implementing projects that support local young people.
Indigenous Stakeholders	
Indigenous Community	<ul style="list-style-type: none"> The New Hope Group continues to explore opportunities to work with Goondir Aboriginal Medical Service to scope support opportunities for local Aboriginal young people. These projects will be further developed in 2020-21 (see Section 2.1.3).
Traditional Owners	<ul style="list-style-type: none"> Consistent with last SIMR (June 2020), Cultural Heritage survey works have been completed on all projected disturbance areas within the Project's boundaries. The Project's Cultural Heritage Awareness video has been produced and approved by Western Wakka Wakka People (traditional owner) representatives and forms part of the New Acland Coal Mine's induction program. Due to the passing of a Western Wakka Wakka People elder who appears in the induction video, New Acland Coal engaged with the Western Wakka Wakka People to ensure the video addresses these sensitivities and is culturally appropriate.
Social infrastructure providers / community groups	
Education and Training Stakeholders	<ul style="list-style-type: none"> The New Hope Group has strengthened its education and training partnerships with the Queensland Energy and Minerals Academy (QMEA) and AMMA (formerly Australian Mines and Metal Association) to focus on local community development objectives (see Section 2.1 for outcomes of engagement). New Acland Community Information Centre staff and New Acland Mine staff participated in three QMEA

Q3-Q4 2020 Actions	
	STEM programs at Oakey State High School and Toowoomba State High School in August and October, respectively. Staff also participated in the delivery of two AMMA Bright Future programs at Toowoomba North State School and Harlaxton State School in July.
Health stakeholders	<ul style="list-style-type: none"> • The New Hope Group has continued its partnerships with two local service providers to focus on providing a holistic local community health service. • Exploring opportunities to scope new initiatives for Aboriginal community members with Goondir Aboriginal Medical Service is ongoing. • Continued implementation of the New Hope Group's RACQ Lifelight Partnership and Rural Safety Project.
Community Organisations	<ul style="list-style-type: none"> • Continued support for community and social services, through the Community Sponsorship & Donations Program and larger grants through the New Acland Mine's Community Investment Fund (see Section 3.2). • During this reporting period (1 Aug 2020) the New Hope Group Community Sponsorship & Donations program was suspended due to budget constraints. New Hope Group and the New Acland Community Information Centre team continue to work with the New Acland Community to identify opportunities to support community events and programs in an in-kind capacity.
General Community engagement	
Community Reference Group	<ul style="list-style-type: none"> • One Community Reference Group (CRG) meeting was held within the reporting period addressing a range of interest areas including general project information, operations management, local community priority areas, an update on the six community engagement (community development) projects and an update on the NAC03 approval process. CRG members represent local landholders, local business, local government, health, education & youth, the indigenous community, environment and the areas of Jondaryan, Oakey, Kulpi, Maclagan & Goombungee. CRG meeting minutes are published online at: http://www.aclandproject.com.au/content/community
Mine Site Tours	<ul style="list-style-type: none"> • There were 11 private mine tours held during the reporting period. All public mine tours scheduled for 2020 so far, have been cancelled.
Events	<ul style="list-style-type: none"> • New Acland Coal and New Acland Community Information Centre staff continue to contribute to, participate in and sponsor a range of local community events, including during this reporting period: <ul style="list-style-type: none"> ○ Community Update with New Hope Group's Chief Operating Officer and Senior Digital Media Advisor (Jun 20)

Q3-Q4 2020 Actions

- Riding for the Disabled Toowoomba Partnership Meeting (Jun 20)
- Oakey Chamber of Commerce Annual General Meeting (Jul 20)
- Toowoomba Chamber of Commerce 'Lets Reconnect' function (Jul 20)
- Lifeflight Partnership Meeting (Jul 20)
- Goombungee Country Womens Association function (Jul 20)
- Toowoomba Regional Council & Regional Economic Development Meeting (Jul 20)
- Oakey Youth Reference Group meeting (Jul 20)
- Australian Mines Metal Association (AMMA) STEM Program at Toowoomba North State School and Harlaxton State School (Jul 20)
- Lifeflight Partnership Meeting (Aug 20)
- Jondaryan Drop-in Session (Aug 20)
- Community Investment Fund (CIF) Cheque handover to Oakey Urban Landcare Group (Aug 20)
- Community Investment Fund (CIF) Cheque handover to Jondaryan State School P&C (Aug 20)
- Community Investment Fund (CIF) Cheque handover to Highfields Kindergarten (Aug 20)
- Community Investment Fund (CIF) Cheque handover to Gowrie Junction State School P&C (Aug 20)
- Oakey Chamber of Commerce meeting (Aug 20)
- Oakey State High School Careers Preparation Day (Aug 20)
- Toowoomba Regional Council Tour of New Acland Mine (Aug 20)
- Queensland Minerals and Energy Academy (QMEA) STEM program at Oakey State High School (Aug 20)
- Jondaryan Drop-in Session (Sept 20)
- Lifeflight Partnership Meeting (Sept 20)
- Community Update with New Hope Group's Chief Operating Officer (Sept 20)
- Toowoomba Chamber of Commerce Meeting (Sept 20)
- Toowoomba Riding for the Disabled Partnership Meeting (Sept 20)
- Acland Pastoral Company (APC) fundraising cheque handover to Darling Downs Lifeline Toowoomba (Sept 20)
- Jondaryan Drop-in Session (Oct 20)
- QMEA Beakers.Bots.Build STEM program at Oakey State High School (Oct 20)
- Toowoomba Chamber of Commerce meeting (Oct 20)

Q3-Q4 2020 Actions	
	<ul style="list-style-type: none"> ○ Toowoomba Chamber of Commerce Board Luncheon (Oct 20) ○ Oakey Community Rally (Oct 20) ○ Oakey State High School Awards Presentation (Oct 20) ○ Lifeflight Partnership Meeting (Nov 20) ○ Community Update with New Hope Group's Chief Operating Officer (Nov 20) ○ Oakey Chamber of Commerce monthly meeting (Nov 20) ○ Toowoomba Chamber of Commerce networking event (Nov 20) ○ Stationery donation delivered to Oakey Scouts Group (Nov 20)
New Acland Community Information Centre, Oakey	<ul style="list-style-type: none"> • The Centre is staffed by a dedicated Landholder and Community Liaison team. There were approximately 36 visits to the Community Information Centre directly relevant to the Project during this reporting period. The lower visitation numbers this period are explained by a hiatus in key legal decisions and COVID-19 restrictions. New Hope's Community Information Centre team continued to deliver high quality support to stakeholders by telephone and email throughout the reporting period.

TABLE 3: PROJECT COMMUNICATION, Q3-Q4 2020 (1 JUNE 2020 TO 30 NOVEMBER 2020)

Project Communications	
Community Newsletter	<p>Communication material distributed online (published October 2020), included the following articles. A number of printed editions were made available to local residents. Headline articles in the October 2020 newsletter included the following:</p> <p>October 2020</p> <ul style="list-style-type: none"> • NACo3 Update • Lending a Hand • The Next Generation of Mining • Koala Care • New Lease on Life • Steering Agriculture Education • Tools of The Trade • Highfields Kindy Kids to Rest Easy • The Man Behind the Beast

Online Fact Sheets	<p>Fact Sheets available:</p> <ul style="list-style-type: none"> • Stage 3 Project – Local Procurement • Make Good Agreements • Rehabilitation • Blasting • Darling Downs Tenure Relinquishment Program
Project website (www.aclandproject.com.au)	<ul style="list-style-type: none"> • Newsletters. • Media releases. • Project fact sheets. • Project EIS information. • Air Quality management information. • Land rehabilitation information. • Noise management information. • Mining industry information. • New Acland Community investment and sponsorship programs. • New Acland Community Reference Group meeting minutes. • New Acland Community Investment Fund toolkit.
Media & Media Releases	Twenty media releases were produced for the Project on the status of Project approvals and related issues.
Community Investment Fund (CIF) supporting materials	<ul style="list-style-type: none"> • Program overview. • Application form. • Guidelines. • Fact Sheets. • Frequently Asked Questions.

Advertising and Newspaper Notices/Columns	A broad and ongoing range of advertising is released with relevance to the Project. The New Hope Group also maintains a fortnightly space in the Oakey Champion for regular updates and to advertise its participation in specific events.
Media campaign	New Hope Group ran a comprehensive media campaign throughout the period focused on raising awareness of the NAC project. The 'You're Next' campaign consisted of print, billboard and radio advertising as well as a targeted social media campaign. The campaign was successful in gaining massive media exposure including several front-page stories in The Australian newspaper and coverage on radio and television.
Social media	New Hope Group makes Project updates and information available to stakeholders via social media channels, primarily on Facebook (https://www.facebook.com/newhopegroupaustralia) (https://www.facebook.com/friendsofnewaucklandmine), Instagram (https://www.instagram.com/newhopecorp/?hl=en), YouTube (https://www.youtube.com/channel/UCUQ2arf_poBv3zOoctgGuIjg) and LinkedIn (https://www.linkedin.com/company/new-hope-coal/).

3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE

3.1. Community Health, Safety and Wellbeing

As reported in June 2016, the Project has initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS. The outcomes of engagement with relevant stakeholders are reported in Sections 2.1.3 and 2.4 of this SIMR.

The New Hope Group's community investment and sponsorship programs related to social infrastructure are summarised in Section 3.2.

3.2. Social Infrastructure

The New Acland CIF assists not-for-profit community groups and organisations to develop long-term projects and initiatives for the benefit of communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants under the New Acland Mine CIF.

The New Acland Mine CIF was launched in August 2013 and is in addition to the New Hope Group's Community Donations and Sponsorship Program.

The New Hope Group, in consultation with the New Acland Community Reference Group (CRG), having partnered with the University of Southern Queensland's (USQ) Institute for Resilient Regions, has implemented six community development projects aligned to community priorities identified by USQ research. These projects were funded through allocations from the Community Investment Fund, in agreement with the Community Reference Group.

Since 1 June 2020, the New Hope Group has directly supported 17 organisations in the Toowoomba region, to a value of approximately \$74,871. Funding support was also provided to a number of local community organisations toward regular community events and targeted initiatives in Oakey, Goombungee, Jondaryan, and in Toowoomba.

3.3. Acland Management Plan

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township. This includes ongoing conservation management of specific local heritage items and structures identified by the AMP and Acland Colliery Conservation Management Plan, and general grounds maintenance in Acland.

The Colliery has also been fully laser scanned to record the structure, and New Hope Group continues to implement control measures for borer and termites through a third-party contractor.

4. PROJECT PLAN

This section outlines the Project's plan to deliver on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's mitigation and management strategies including public reporting requirements.

TABLE 5: MITIGATION AND MANAGEMENT STRATEGIES

Management Plans and Strategies	Status	Details and Next Update
Air Quality Management Plan	DES approved this plan for Project use on 9 April 2020.	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
Noise Management Plan	DES approved this plan for Project use on 3 March 2020.	
Blasting and Vibration	Established and preparatory work is continuing.	
Groundwater Monitoring and Impact Management Plan (GMIMP)	DAWE approved this plan for Project on 26 November 2020.	The Plan (part of the Project's EPBC Act requirements) was approved on 26 November 2020 by the delegate of the Minister for the Environment, for the Department of Agriculture, Water and the Environment (DAWE). Once the AWL is granted, the Plan will be further updated and re-submitted to the Department of Natural Resources, Mines and Energy.
Bore Baseline Assessment Plan	Established and well advanced. Further assessment will be undertaken in the future following approval of the Project.	The Bore Baseline Assessment Plan can be found at www.aclandproject.com.au/content/reporting .
Community and stakeholder engagement	Established and in progress.	Refer to Section 2 of this Report. Next report due June 2021
Complaints Management	Established and in progress.	Refer to Section 2 of this Report. Next report due June 2021
Health, safety and community infrastructure	Established and in progress.	Refer to Section 3 of this Report. Next report due June 2021
Acland Management	Established and in	Refer to Section 3 of this Report. Next report due

Management Plans and Strategies	Status	Details and Next Update
Plan	progress.	June 2021
Acland Colliery Conservation Management Plan	Established and in progress.	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan. The Colliery has also been fully laser scanned to record the structure.
Housing and Accommodation Action Plan	Established and preparatory work underway.	Annual Social Impact Management Report, pending final Project approvals.
Local Content Action Plan	Established and preparatory work underway.	Adoption of QRC Code for Local Content.
Workforce Management Action Plan	Established and preparatory work underway.	Annual Social Impact Management Report (construction report), pending final Project approvals.
JRLF Decommissioning Management Strategy	Established. Implementation will commence in the future.	Decommissioning to commence once the new Rail Loadout Facility is fully commissioned on the Project site. The request to change Condition 4(a), Jondaryan train load-out facility was granted by the Coordinator-General on 18 September 2020. Engagement with the residents of Jondaryan will continue through the New Hope Group monthly drop-in sessions at Jondaryan and via the New Acland Community Information Centre. Further engagement, regarding decommissioning to recommence when Project timing is known.
Road Use and Traffic Management Plans	Established and in progress.	Plans developed and finalised in consultation with Department of Transport and Main Roads and Toowoomba Regional Council.

4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the next reporting period Q1-Q2 2021, pending final Project approval.

TABLE 6: STAKEHOLDER ENGAGEMENT – FORWARD PLAN

Stakeholder group	2021 Actions
Tier 1 and Tier 2 Landholders	<ul style="list-style-type: none"> Ongoing technical consultation regarding impact modelling where required
	<ul style="list-style-type: none"> Continued negotiation of Landholder Agreements
	<ul style="list-style-type: none"> Six monthly update meetings with landholders
	<ul style="list-style-type: none"> Letter distribution – road access and mitigations
	<ul style="list-style-type: none"> Monthly staff (drop-in) visits to Jondaryan (subject to health & safety guidelines)
	<ul style="list-style-type: none"> Information session on topics including procurement, environmental management, access and health and wellbeing
	<ul style="list-style-type: none"> Continued partnership and participation in regional

Stakeholder group	2021 Actions
	landholder activities and through the Acland Pastoral Company
	<ul style="list-style-type: none"> • Monthly online release of environmental monitoring results (from construction): ○ Hard copy distribution to Jondaryan residents and local promotion ○ Quarterly hardcopy summary distributed to Tier 1 and 2 landholders
Local and State Government	<ul style="list-style-type: none"> • Briefings / individual meetings as relevant
	<ul style="list-style-type: none"> • Direct correspondence as relevant
	<ul style="list-style-type: none"> • Newsletter distribution as relevant
	<ul style="list-style-type: none"> • Engagement on housing and accommodation
	<ul style="list-style-type: none"> • Workforce and accommodation information shared with relevant agencies to support planning
	<ul style="list-style-type: none"> • Continued consultation with DATSIP on indigenous employment and business development
Indigenous Stakeholders	<ul style="list-style-type: none"> • Continue Indigenous stakeholder engagement and partnership development
	<ul style="list-style-type: none"> • Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements
	<ul style="list-style-type: none"> • Consult on and promote Indigenous employment, business development and procurement opportunities
Business and Industry Stakeholders	<ul style="list-style-type: none"> • Six monthly procurement information sessions
	<ul style="list-style-type: none"> • Continue partnerships with the Toowoomba and Surat Basin Enterprise (TSBE) and Toowoomba and Oakey Chambers of Commerce
	<ul style="list-style-type: none"> • Consult with local accommodation providers and real estate agents regarding short-term accommodation needs
Social Infrastructure Providers and Community Groups	<ul style="list-style-type: none"> • Local GP consultation regarding capacity and pre-employment medical checks
	<ul style="list-style-type: none"> • Continue partnerships arrangements with major health services and participation in health-related organisations and events
	<ul style="list-style-type: none"> • Continue in-kind support for community and social services, individuals, organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund
	<ul style="list-style-type: none"> • Continue work with environmental groups on environmental initiatives
General Community Engagement	<ul style="list-style-type: none"> • Continue regular liaison with the New Acland Community Reference Group with dedicated updates on progress of the Project, including Jondaryan Rail Loadout Facility, Acland Management Plan, and health and coal market information
	<ul style="list-style-type: none"> • Mine site tours (subject to health & safety guidelines)

Stakeholder group	2021 Actions
	<ul style="list-style-type: none"> • Participation in local events
	<ul style="list-style-type: none"> • New Acland Community Information Centre
	<ul style="list-style-type: none"> • Community Liaison Officer / dedicated staff
	<ul style="list-style-type: none"> • Dedicated Project phone number and email address
	<ul style="list-style-type: none"> • Complaints and dispute resolution mechanism
Community Communications	<ul style="list-style-type: none"> • Advertising and newspaper notices/columns
	<ul style="list-style-type: none"> • Website updates
	<ul style="list-style-type: none"> • Fact sheets and posters
	<ul style="list-style-type: none"> • Quarterly newsletter
	<ul style="list-style-type: none"> • Stakeholder letter distribution

5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by the New Hope Group with respect to the New Acland Coal Mine Stage 3 Project for the second half of 2020.

The next SIMR will be delivered in June 2021, in line with the Coordinator-General's Imposed **Condition 17: pre-construction**.

ANNEXURE A

NEW ACLAND COAL MINE STAGE 3 PROJECT APPROVALS HISTORY

Event	Date
Gazettal of coordinated project declaration	18 May 2007
MLA 50232 lodged	25 May 2007
Environmental Impact Statement (EIS) submitted	January 2014
EIS released for public consultation	18 January 2014 - 3 March 2014
Additional information to EIS (AEIS) submitted	August 2014
AEIS released for public consultation	1 - 29 September 2014
Coordinator-General's evaluation report, recommending that the Project be approved, subject to conditions	19 December 2014
MLA 700002 lodged	16 January 2015
EA Amendment Application lodged	13 April 2015
Public notification of MLAs 50232 and 700002 and the EA Amendment Application	13 May 2015 - 2 July 2015
Draft EA issued by the then Department of Environment and Heritage Protection	28 August 2015
Referral of MLA 50232 and 700002 to the Land Court for Objections Hearing	14 October 2015
Referral of EA Amendment Application to the Land Court for Objections Hearing	19 October 2015
Original Objections Hearing dates	7 March 2016 - 12 August 2016 5 - 7 October 2016 3 - 20 April 2017
EPBC Act approval issued. The approval has effect until 31 January 2042.	18 January 2017
Land Court decision (Member Smith) on EA Amendment Application, MLA 50232 and MLA 700002 (since overturned)	31 May 2017
Associated Water License application lodged	3 October 2017
Supreme Court decision (Bowskill J) overturned Land Court decision and the EA decision of 14 February 2018 and remitted the matter to the Land Court for reconsideration	2 May 2018 (final orders 28 May 2018)
Appeal lodged in the Court of Appeal against Supreme Court decision by Oakey Coal Action Alliance Inc.	30 May 2018
Remitted Land Court Hearing dates	2 - 4 October 2018
Remitted Land Court decision	7 November 2018
Land Court recommendation is unconditional and DES decision making process commences	12 February 2019
Court of Appeal hearing dates	27 February 2019 - 1 March 2019
Environmental Authority (EA) amendment application approved	12 March 2019
AWL application released for public notification	20 March 2019
Associated Water Licence (AWL) submission period closed	7 May 2019
Request to change Condition 4(a), Jondaryan train load-out facility lodged	24 May 2019
Public notification period regarding change to Condition 4(a) opens	22 June 2019

Public notification period regarding change to Condition 4(a) closes	21 July 2019
Court of Appeal – Date of Reasons	10 September 2019
Court of Appeal – Date of Orders	1 November 2019
Regional Interests Development Application (RIDA) lodged	19 November 2019
The Oakey Coal Action Alliance sought special leave to appeal the Supreme Court of Queensland, Court of Appeal decision to the High Court	29 November 2019
Under the New Acland Coal Pty Ltd's Commonwealth Approval 2007/3423, the Project's Offset Management Plan was approved the Commonwealth Minister for the Environment's Delegate (i.e. for the Commonwealth's offset requirements)	2 December 2019
Under Queensland's <i>Nature Conservation Act 1992</i> , the Department of Environment and Science approved the Project's Protected Plant Permit (Mine Pit areas)	10 December 2019
Regional Impact Development Approval (RIDA) public notification period commenced	11 December 2019
Under Imposed Condition 13 of the Coordinator-General's Report, the Project's Environmental Offset Strategy was approved by the Coordinator-General	10 January 2020
Under Queensland's <i>Nature Conservation Act 1992</i> , the Department of Environment and Science approved the Project's Species Management Program (low risk)	15 January 2020
Regional Impact Development Approval (RIDA) public notification period closed	17 January 2020
As a requirement of New Acland Coal Pty Ltd's Environmental Authority EPML00335713, the Department of Environment and Science approved the Project's Noise and Vibration Management Plan	3 March 2020
Under Imposed Condition 7 of the Coordinator-General's Report, the Project's Land Suitability Reference Site Report was approved by the Coordinator-General	13 March 2020
Under Imposed Condition 6 of the Coordinator-General's Report, the Project's Land Resources Survey Report was approved by the Coordinator-General	25 March 2020
Under Imposed Condition 8 of the Coordinator-General's Report, the Project's Topsoil Management Plan was approved by the Coordinator-General	25 March 2020
As a requirement of New Acland Coal Pty Ltd's Environmental Authority EPML00335713, the Department of Environment and Science approved the Project's Air Emissions Management Plan	7 April 2020
Under Imposed Condition 16 of the Coordinator-General's Report, the Project's Koala Species Management Plan was accepted by the Department of Environment and Science	24 April 2020
The High Court notified the parties to the appeal that the application hearing would take place on 5 June 2020	7 May 2020
NAC03 Final Land Use and Rehabilitation Plan (FLURP) and Koala Species Management Plan were approved by the Coordinator-General	19 May 2020
The application to the High Court was heard and special leave was granted to Oakey Coal Action Alliance.	5 June 2020
NAC03 RIDA was granted by the Department of State Development, Tourism and Innovation	25 August 2020
The request to change Condition 4(a), Jondaryan train load-out facility was granted by the Coordinator-General	18 September 2020
The High Court heard Oakey Coal Action Alliance's appeal	6 October 2020
Decision made by the Department of Environment and Science that it is	16 November 2020

appropriate to deliver the NACo3 environmental offset in the way stated in the Notice of Election and Offset Delivery Plan	
Approval of NACo3 Groundwater Management and Monitoring Plan (GMMP)	26 November 2020