



**NEW HOPE**  
**GROUP**

# PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

*New Acland Coal Mine Stage 3 Project*

December 2019 – REVO

A1306554

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## 1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 17: Social Impact Management Report (SIMR): pre-construction.**

**Condition 17** requires:

*“(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.*

*(b) The SIMR is to contain:*

*“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account*

*(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health, safety and social infrastructure”.*

This SIMR covers the period from 1 June 2019 to 30 November 2019 and is the ninth pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (NAC03 or the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once the SIMR is received by the Coordinator-General and receipt is acknowledged, all SIMRs are to be published and are to remain available online at [www.aclandproject.com.au/content/reporting](http://www.aclandproject.com.au/content/reporting).

### 1.1. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine to increase production and to extend the life of the mine.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development and operation.

On 18 January 2017, the Project was granted Federal Government approval under the *Environment Protection and Biodiversity Conservation Act 1999 (Cth)*.

The Project also requires mining leases to be approved under the *Mineral Resources Act 1989 (Qld)*, and an associated water licence (AWL) to be granted under *the Water Act 2000 (Qld)*.

On 30 May 2018, New Acland Coal Pty Ltd was advised by the Oakey Coal Action Alliance Inc. that it had lodged a notice of appeal in respect of the Supreme Court of Queensland decision that set aside the Queensland Land Court's recommendation regarding the New Acland Coal Mine Stage 3 mining lease applications and related environmental authority amendment.

Following a three-year period of court and judicial review processes associated with the Project, on 8 November 2018, the Queensland Land Court recommended that the Project's mining leases and EA amendment be granted provided certain conditions are met, including that the Coordinator-General amend the Project's noise limits within the 'stated conditions' of the Project's 2014 EIS Evaluation Report.

The Supreme Court of Queensland, Court of Appeal hearing took place 27 February 2019 to 1 March 2019. This was an appeal against the Supreme Court of Queensland's judicial review of the Queensland Land Court's recommendation regarding the New Acland Coal Mine Stage 3 mining lease applications and related environmental authority amendment.

On 12 March 2019, the Company was advised by the Queensland Department of Environment and Science that they had granted the application to amend the Environmental Authority (EA), pursuant to the *Environmental Protection Act 1994 (Qld)* for the New Acland Coal Mine Stage 3 Project.

The amended EA includes a significant number of stringent environmental conditions and was granted following the Coordinator-General approving amendments to the noise conditions, thereby satisfying all preconditions set by the Land Court.

The AWL public notification period for submissions concluded 7 May 2019. The Department of Natural Resources, Mines and Energy is responsible for processing submissions and will contact New Hope if further information is required.

On 24 May 2019, a request to change a condition concerning Coordinator-General imposed Condition 4(a), Jondaryan train load-out facility, was lodged with the Coordinator-General. This request is still under consideration by the Coordinator-General. The public submission period opened 22 June 2019 and closed 21 July 2019.

The Supreme Court of Queensland, Court of Appeal handed down its Reasons on 10 September 2019 and Orders on 1 November 2019 refusing the appeal and allowing the cross-appeal from New Acland Coal Pty Ltd.

On 29 November 2019 the Oakey Coal Action Alliance applied for special leave to appeal the Supreme Court of Queensland, Court of Appeal decision to the High Court. This application has not yet been determined.

There are still a number of significant steps required to achieve all the primary project approvals, including the grant of the mining leases, AWL and a change to imposed Condition 4(a).

The New Hope Group remains committed to delivering the Project and will continue to actively work with the relevant government departments to progress through these steps.

Further information regarding the Project's court and judicial review processes has been reported in earlier editions of the Social Impact Management Report (available at [www.aclandproject.com.au](http://www.aclandproject.com.au)). A chronology of the Project's assessment and approval process is also tabled as Annexure A to this report.

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## 2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The New Hope Group maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern regarding the Project. Prolonged uncertainty regarding the Project's statutory approvals has affected some aspects of community engagement and assistance programs.

### 2.1. Outcomes of Engagement

The following sections report on the outcomes of the Project's engagement activities for the period of 1 June 2019 to 30 November 2019.

#### 2.1.1. Landholder engagement

Key outcomes from the Project's engagement with landholders in the last six months are as follows.

##### June 2019

- Six-monthly meetings with landholders continued throughout June.
- Continued communication with regards to the Coordinator-General (CG) imposed condition 4 for Jondaryan Rail Loadout Facility occurred with the CG commencing a public notification period on 22 June 2019 and closing 21 July 2019.

##### July 2019

- Effective engagement with landholders continued throughout July.
- Discussions were held with affected landholders regarding agreement for timely access to install environmental monitoring stations.
- There was post-public notification period follow up with residents of Jondaryan regarding the request to change the Coordinator-General's imposed Condition 4, Jondaryan Train Loadout Facility.
- New Hope Group hosted community representatives at a sporting event in Brisbane.

##### August 2019

- Six-monthly meetings with landholders continued throughout August.
- Acland Pastoral Company (APC) donated six large bales of barley hay offered through an expression of interest (EOI) to local farmers who are struggling with drought conditions. The New Acland Community Information Centre initiated conversations with local landholders advising them of the EOI, which was drawn at the end of September.
- The New Acland Community Information Centre team in conjunction with the Oakey Show Society organised a Family Fun event as a free social activity for local landholders, farmers and families. The aim of the event was to support those affected by the ongoing drought and provide a forum for social interaction between farming

and landholder community families.

#### September 2019

- The New Acland Community Information Centre team concluded the EOI offering two community members the opportunity to win a total of six barley hay bales (grown by APC). This was a collaborative effort between APC and the community team to provide members of the community impacted by drought with assistance.
- There was ongoing engagement with landholders with the focus of discussions and concerns being drought conditions, lack of fodder and the seasonal outlook. Landholders also expressed significant interest about New Acland Stage 3 approvals and the New Acland Mine ramp-down.

#### October 2019

- Phone calls and face to face meetings with landholders continued in October. Most landholders were interested in receiving an update to the Stage 3 application and were generally supportive.
- Planning for the 2019 Landholder Christmas Party progressed, with a date set and location booked.
- On the back of the community hay bale expression of interest run in September (bales donated by Acland Pastoral Company), a similar competition was rolled out to New Acland Mine employees, many of whom are also landholders in the district. This was very well received with numerous entries.
- The New Acland Community Information Centre team and APC worked collaboratively to donate two barley hay bales to the Oakey State High School Agriculture Department.

#### November 2019

- 6 Monthly visits were conducted providing updates in relation to the Stage 3 application progress.
- The area remains in severe drought with many landholders unable to grow any crops and having to reduce stock numbers drastically. Coupled with lower cattle prices, there are many entering financial hardship.
- The annual Landholder Christmas function was held at Jondaryan Woolshed. The event was well attended with approximately 70 people travelling for the evening. Significant positive feedback was received about the event and general support of the Stage 3 application was given.

### **2.1.2. Community engagement**

Key outcomes from the Project's community engagement in the last six months are as follows.

#### June 2019

- The New Acland Community Information Office team were involved in community events and meetings in June in Oakey, Maclagan, Jondaryan, Kulpi, Goombungee and Toowoomba (refer Table 2).
- There was an increase in visits to the New Acland Community Information Office seeking updates on the New Acland Stage 3 approvals process and the announcement of planned job losses if the 1 September deadline for approvals isn't met.
- The June New Acland Mine Public Tour was booked to capacity with attendees from across the Darling Downs. Very positive feedback on the tour and the operations was received.
- Community Investment Fund (CIF) grants recommended by the Community Reference Group (CRG) in May were progressed in June, including preparation of funding agreements. In excess of \$80,000 will be provided to seven community organisations or educational institutions.

### July 2019

- The New Acland Community Information Office team were involved in community events and meetings in July in Oakey, Maclagan, Jondaryan, Kulpi, Goombungee and Toowoomba (refer Table 2).
- New Acland employees participated in a Queensland Resources Council (QRC) Queensland Minerals & Energy Academy (QMEA) Beakers.Bots.Build program alongside year 9 students at Oakey State High School. The program challenged student's use of STEM concepts with activities linking to the natural resources industry.
- The New Acland Community Information Centre team and New Acland Mine staff attended the 2019 LifeFlight Annual Ball during July where over \$330,000.00 was collectively raised for the LifeFlight Foundation.
- New Acland Mine staff and the New Acland Community Information Centre team participated in the 'Oakey Together' Street Parade entering a float and attending the Gala Dinner. The event was held to celebrate the town of Oakey and the 50th anniversary of the handing over of the Oakey Airfield to the Australian Army.
- The New Acland Community Information Centre team attended the Toowoomba Surat Basin Enterprise (TSBE), Toowoomba Chamber of Commerce and Oakey Chamber of Commerce New Acland Stage 3 (NAC03) support BBQ where a petition supporting the NAC03, which gained over 1700 signatures, was handed to Pat Weir MP (Member for Condamine) for tabling in Parliament in August. The event saw hundreds of Oakey and Toowoomba business owners and community members attend to show their support of NAC03.

### August 2019

- The New Acland Community Information Office team were involved in community events and meetings in August in Oakey, Maclagan, Jondaryan, Kulpi, Goombungee and Toowoomba (refer Table 2).
- In August the New Acland Community Information Centre team reported that community focus and enquiry has largely been on the pending approvals for New Acland Stage 3. The New Acland Community Information Centre also reported that



the community surrounding proposed New Acland Stage 3 continue to be supportive of New Hope and the Project.

- Cheques totaling \$273,800 for the Community Development Projects were handed to community groups in Oakey, Jondaryan, Goombungee, Kulpi and Maclagan in the month of August.
- The New Acland Community Information Centre team worked with New Hope Group's Internal Communications team on a campaign to support local businesses. Local business promotions and advertisements were shared internally via New Hope Group's internal online communication tool, Konnective, and notice boards at the New Acland Mine site.
- Community Investment Fund cheque presentations were made 1st August. Seven community groups received cheques for a range of projects including STEM focused learning at Haden State School and funding for new sporting equipment at St Monica's School, Oakey.

#### September 2019

- The New Acland Community Information Office team were involved in community events and meetings in September in Oakey, Maclagan, Jondaryan, Kulpi, Goombungee and Toowoomba (refer Table 2).
- Jondaryan drop in session was held on the 1st Thursday of the month. There were no visitors to the session.
- There was an increase in visits to the New Acland Community Information Centre in Oakey during September. There continues to be a high level of interest in the redundancy process and New Acland Stage 3 approvals process.
- While interest in the New Acland Stage 3 Project remains high and generally the community are still very supportive of the Company and the Project, many were expressing concern and frustration about the timing of the approvals process.
- Expressions of interest in the September 2019 CIF round have concluded and applications were assessed.

#### October 2019

- The New Acland Community Information Office team were involved in community events and meetings in October in Oakey, Maclagan, Jondaryan, Kulpi, Goombungee and Toowoomba (refer Table 2).
- A Jondaryan drop in session was held on the 1st Thursday of the month. There were no visitors to the October session.
- Overall there has been an increase in visits to the New Acland Community Information Centre in Oakey and this continued in October. Visitor interest in the redundancy process and NACO3 approvals process continued.
- The New Acland Community Information Centre team attended and volunteered at multiple community events in the month of October (refer to Table 2).

- The Community Reference Group (CRG) met in October to review the September 2019 round of CIF applications. New Hope Group also took the opportunity to update CRG members on the New Acland Stage 3 approvals process.

#### November 2019

- New Acland Community Information Centre team attended the official launch of Oakey Country Women's Association Community Investment Fund Project in November. This CIF project saw the completion of a storage shed which has enabled the volunteers of the CWA to safely store large bulky items out of their general meeting area. This has reduced the risk of tripping hazards for members of the CWA and general public. The event was attended by around 40 people including State Member for Condamine Mr Pat Weir.
- Meetings we held this month with APC, New Hope Community Team and Oakey State High School to discuss potential joint agricultural partnerships/programs and education opportunities for students for 2020.
- New Hope Group's Senior Landholder & Community Coordinator attended the cheque presentation for New Hope Sponsorship of the purchase of a defibrillator for the Highfields Men's Shed. This event was well attended with local media producing a story.
- New Hope Group Community Team attended the official launch of the Oakey Community Website in November. The website highlights activities, businesses and community groups in the Oakey area for tourist and locals. New Hope Group contact details and website link are included on the website.
- Many members of the public have made enquiries since the outcome of the Court of Appeal in November. The general community have been very supportive of the outcome and an overwhelming number of the public have expressed their hopes for the State Government to proceed with the necessary approvals in a timely fashion.

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### 2.1.3. Key stakeholder engagement

Recent outcomes from the Project's engagement with key stakeholders are as follows.

#### June 2019

- In June New Hope Group provided an update on New Acland Stage 3 approvals and operational timelines to senior QRC officers.
- In June New Hope Group attended a meeting with the Minister for Natural Resources, Mines and Energy to discuss the Project's approvals process.
- In June New Hope Group attended a meeting with the Premier's office to discuss the Project's approvals process.

#### July 2019

- NHG continued to work closely with representatives of TSBE & Toowoomba Chamber of Commerce.
- Representatives of New Hope Group met with the University of Queensland's Sustainable Minerals Institute (SMI) Director, Dr Neville Plint to commence exploring opportunities for a New Acland Mine research partnership.

#### August 2019

- In August New Hope Group met with the Coordinator-General's office to discuss the progress and status of the New Acland Stage 3 Project's approvals.
- In August New Hope Group met with representatives of the Premier's office to discuss the progress and status of the New Acland Stage 3 Project's approvals.

#### September 2019

- New Hope Group met with the opposition leader, Deb Frecklington MP and two opposition MPs, Dale Last and Pat Weir to provide an update on the status of the New Acland Stage 3 Project's approvals.
- New Hope Group met with representatives of the Department of Natural Resources, Mines and Energy to discuss the Project's approvals process.
- During September New Hope Group met with AGForce to provide a New Acland Stage 3 Project update.
- New Acland Mine hosted a site visit with Queensland Parliament State Development, Natural Resources and Agricultural Industry Development Committee.

## October 2019

- New Hope Group met with the Premier's office to discuss the Project's approvals process.
- New Hope Group met with Australian Country Choice head and major beef industry producers to provide an update on the New Acland Stage 3 Project.

## November 2019

- New Hope representatives met with representatives from the Toowoomba Chamber of Commerce, Oakey Chamber of Commerce and TSBE. All groups and their members were supportive of the project.

### **2.2. Complaints Management**

There were no complaints received in relation to the Project between 1 June 2019 and 30 November 2019.

### **2.3. Consultation Stakeholders and Issues Report**

Over the past six months, the New Hope Group has been involved in 449 interactions with local community and stakeholders - (e.g. emails, phone calls & meetings) related to the Project, and has engaged with a total of 130 individuals. Table 1 presents a breakdown of these interactions by stakeholder group.

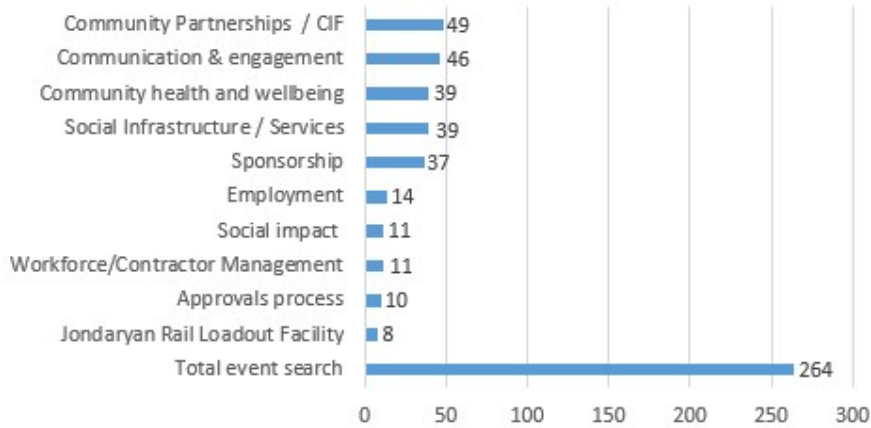
**TABLE 1: STAKEHOLDER ENGAGEMENT, 1 JUNE 2019 – 30 NOVEMBER 2019**

Stakeholder Groups	Events	Stakeholders	
		distinct	total
<i>Regional</i>	207	6	209
<i>Tier 2 Landholder</i>	82	40	100
<i>General Business (indirectly affected)</i>	51	12	55
<i>Community Reference Group</i>	46	12	67
<i>Registered Business</i>	30	25	30
<i>Tier 1 Landholder</i>	24	13	33
<i>Company</i>	22	17	22
<i>Maclagan/Quinalow/Kulpi/Peranga Resident</i>	18	1	18
<i>General Interest</i>	13	7	13
<i>Community Group / Charity</i>	11	4	11
<i>Agency groups / committees</i>	9	1	9
<i>Historical Group/Society</i>	9	4	11
<i>Health Stakeholders</i>	9	4	13
<i>Landcare/Waterways Group</i>	8	1	8
<i>EIS Submitter</i>	8	3	9
<i>Indigenous community member</i>	8	1	8
<i>General Industrial Labour Services</i>	7	7	7
<i>Rail Corridor</i>	7	2	8
<i>Emergency Services</i>	6	3	6
<i>Other</i>	6	4	6
<i>Existing supplier</i>	6	3	6
<i>Activist / Action Group</i>	5	2	5
<i>Jondaryan Resident</i>	5	3	5
<i>Media</i>	4	1	4
<i>Office Products and Stationery</i>	4	1	4
<i>Other</i>	41	37	41
<i>[No Stakeholder Groups]</i>	4	8	10
<b>Total Event search</b>	<b>449</b>	<b>130</b>	<b>517</b>

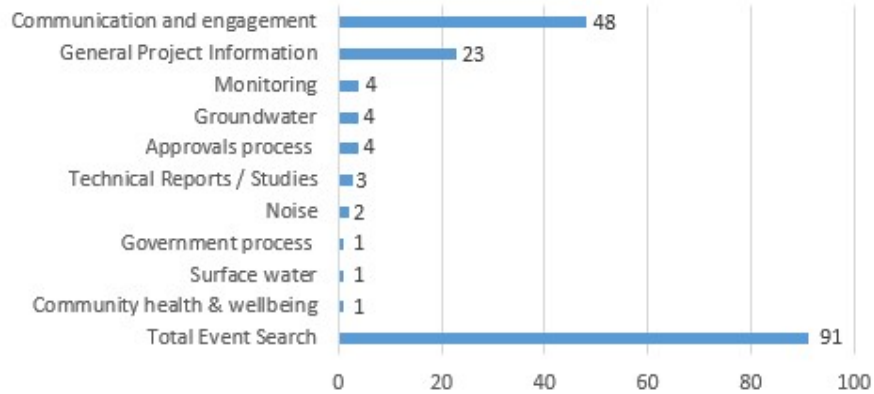
The top ten topics addressed during engagement with the general community and with members of community groups in the last six months are presented in Figure 1. It shows engagement in the reporting period has largely focused on community partnerships / sponsorships, communication and engagement, community health and wellbeing, social infrastructure and services and employment.

The Project's landholder engagement program during the reporting period has involved 108 events with 55 distinct landholder stakeholders: 13 Tier 1 landholders, 40 Tier 2 landholders, and two Tier 3 landholders (not shown in Table 1). Tier 3 landholders are located outside the immediate Project area. As shown in Figure 2, the Project's communication and engagement, general project information, monitoring, approvals process and groundwater activities were the primary topics discussed during landholder engagement.

**Figure 1: Top 10 Community Engagement Topics - 1 June 2019 to 30 November 2019**



**Figure 2: Top 10 Landholder Engagement Topics - 1 June 2019 to 30 November 2019**



The Project’s engagement with other key stakeholders over the reporting period included meetings and correspondence with local businesses, local residents, health-related organisations, indigenous community representatives, suppliers and emergency services (see Table 1).

Key outcomes of engagement with these stakeholders are as summarised in Section 2.1.3. Details of engagement by stakeholder group are summarised in Section 2.4.

## 2.4. Q3-Q4 Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period.

The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with less potential for impacts; and
- Tier 3: Other landholders in the Jondaryan and Oakey communities.

**TABLE 2: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q3-Q4 2019**

<b>Q2-Q4 2019 Actions</b>	
<b>Tier 1 and Tier 2 Landholders</b>	
<b>Six monthly landholder meetings</b>	<ul style="list-style-type: none"> <li>• Meetings, phone calls and correspondence have taken place with 55 landholders in and near to the Project area (Landholder Tiers 1-3). This contact has involved the continuation of bore baseline assessments and discussions regarding the Project's approval process and other matters covered elsewhere in this report. Additional consultation has occurred as part of the continued operation of New Acland Coal Mine but are not detailed within this report.</li> </ul>
<b>Landholder agreements</b>	<ul style="list-style-type: none"> <li>• The New Hope Group has formalised 13 Make Good Agreements with potentially affected landholders. Another 16 Agreements are on hold. Four Agreement offers have been declined.</li> </ul>
<b>Monthly staff visits to Jondaryan</b>	<ul style="list-style-type: none"> <li>• Monthly engagement sessions continued in Jondaryan in June, July, August, September, October and November.</li> </ul>
<b>Government Stakeholders</b>	
<b>Toowoomba Regional Council</b>	<ul style="list-style-type: none"> <li>• Project-related engagement continues as part of regular interfaces between the Project's New Acland Community Information Centre team and Council's Community Development team members in Oakey and Goombungee.</li> <li>• The New Hope Group also maintains regular engagement with Council through participation in organised community meetings and events (e.g. Oakey Chamber of Commerce meetings and Youth Committee meetings). Engagement with Council will also continue in 2019 as NAC Community Development Projects are progressed.</li> </ul>
<b>Queensland Government</b>	<ul style="list-style-type: none"> <li>• Following the Land Court recommendation in November 2018, the New Hope Group has re-commenced consultation with the Office of the Coordinator-General, the Department of Environment and Science, and the Department of Natural Resources, Mines and Energy. The focus of this engagement continues to be progress on</li> </ul>

<b>Q2-Q4 2019 Actions</b>	
	the next steps to implement the Land Court's recommendations and advance the Project's remaining primary approval applications.
<b>Business and Industry Stakeholders</b>	
<b>Local Business and Industry Stakeholders</b>	<ul style="list-style-type: none"> <li>Over the last six months, 13 businesses have registered their interest in procurement opportunities via the Project website, contributing to a total of 426 registrations since November 2015.</li> </ul>
<b>Local Business and Industry Partners</b>	<ul style="list-style-type: none"> <li>The New Hope Group employees maintain a productive relationship with the Oakey and Toowoomba Chambers of Commerce, with participation at organised business and industry events over the reporting period (see Section 2.1.3).</li> <li>The New Hope Group's New Acland Community Information Centre team is also participating in a Junior Chamber for Youth group in Oakey, focused on scoping and implementing projects that support local young people.</li> </ul>
<b>Indigenous Stakeholders</b>	
<b>Indigenous Community</b>	<ul style="list-style-type: none"> <li>The New Hope Group is working with Goondir Aboriginal Medical Service to scope support opportunities for local Aboriginal young people. These projects will be further developed in 2019-20 (see Section 2.1.3).</li> </ul>
<b>Traditional Owners</b>	<ul style="list-style-type: none"> <li>Consistent with last SIMR (June 2019), Cultural Heritage survey works have been completed on all projected disturbance areas within the Project's boundaries. The Project's Cultural Heritage induction video has been produced and approved by Western Wakka Wakka (traditional owner) representatives.</li> </ul>
<b>Social infrastructure providers / community groups</b>	
<b>Education and Training Stakeholders</b>	<ul style="list-style-type: none"> <li>The New Hope Group has strengthened its education and training partnerships with Oakey State High School, the Queensland Energy and Minerals Academy (QMEA) and the Future Leaders Program to focus on local community development objectives (see Section 2.1 for outcomes of engagement).</li> </ul>
<b>Health stakeholders</b>	<ul style="list-style-type: none"> <li>The New Hope Group has continued in its partnerships with two local service providers to focus on providing a holistic local community health service.</li> <li>Further work is underway to scope new initiatives for Aboriginal community members with Goondir Aboriginal Medical Service.</li> <li>Continued implementation of the New Hope Group's RACQ LifeFlight Partnership and Rural Safety Project.</li> </ul>
<b>Community Organisations</b>	<ul style="list-style-type: none"> <li>Continued support for community and social services, through the Community Sponsorship &amp; Donations Program and larger grants through the New Acland Community Investment Fund (see Section 3.2).</li> </ul>
<b>General Community engagement</b>	



<b>Q2-Q4 2019 Actions</b>	
<b>Community Reference Group</b>	<ul style="list-style-type: none"> <li>One Community Reference Group (CRG) meeting was held within the reporting period, addressing a range of interest areas including general project information, operations management, local community priority areas and six community engagement (community development) projects. CRG members represent local landholders, local Business, Local Government, health, education &amp; youth, the indigenous community, environment and the areas of Jondaryan, Oakey, Kulpi, Maclagan &amp; Goombungee. CRG meeting minutes are published online at: <a href="http://www.aclandproject.com.au/content/community">http://www.aclandproject.com.au/content/community</a></li> </ul>
<b>Mine Site Tours</b>	<ul style="list-style-type: none"> <li>There were six mine tours held in the reporting period, including four public tours and two private tours, which were all booked to capacity.</li> </ul>
<b>Events</b>	<ul style="list-style-type: none"> <li>New Acland Coal and New Acland Community Information Centre staff continue to contribute to, participate in and sponsor a range of local community events, including during this reporting period: <ul style="list-style-type: none"> <li>Oakey Community Care Committee (Jun 19)</li> <li>Toowoomba Regional Council staff member's mine tour (Jun 19)</li> <li>Participation in an Oakey Junior Chamber of Commerce meeting (Jun 19)</li> <li>Jondaryan drop-in session (Jun 19)</li> <li>Philippine Independence Day celebrations in Oakey (Jun 19)</li> <li>Acland public mine tour (Jun 19)</li> <li>Oakey Local Level Alliance meeting (Jun 19)</li> <li>Toowoomba Surat Basin Enterprises Food Leaders Australia meet up (Jun 19)</li> <li>Update on New Hope Group's partnership with LifeFlight (Jul 19)</li> <li>Jondaryan drop-in session (Jul 19)</li> <li>Oakey Chamber of Commerce monthly meeting (Jul 19)</li> <li>Goondir NAIDOC celebrations at Oakey Hospital (Jul 19)</li> <li>Participation in Toowoomba Chamber of Commerce business breakfast (Jul 19)</li> <li>Acland public mine tour (Jul 19)</li> <li>Attendance at annual LifeFlight annual ball (Jul 19)</li> <li>Hosted Pittsworth State School on Acland mine tour (Jul 19)</li> <li>QMEA Beakers.Bots.Build at Oakey State High School (Jul 19)</li> <li>Pop-up Pallets fundraiser for Toowoomba Hospital Foundation (Jul 19)</li> <li>Sponsorship &amp; participation in Oakey Together Street Parade &amp; Gala Dinner (Jul 19)</li> </ul> </li> </ul>

**Q2-Q4 2019 Actions**

- Community Investment Fund cheque presentations were made to successful community organisations (Aug 19)
- Oakey Community Care Committee Meeting (Aug 19)
- Oakey Chamber of Commerce Business Breakfast (Aug 19)
- Goombungee & Oakey Community Development Project cheque presentation (Aug 19)
- Jondaryan & Kulpi Community Development Project cheque presentation (Aug 19)
- Jondaryan Drop in Session (Aug 19)
- Highfields State High School Careers Day (Aug 19)
- New Acland Community Team hosted CWA 95 years celebration at New Acland Community Information Centre (Aug 19)
- Acland public mine tour (Aug 19)
- Presentation regarding coal mining and New Acland to Oakey State High School special education students (Aug 19)
- Family Fun event in conjunction with the Oakey Show Society for the rural community (Aug 19)
- The New Acland Community Information Centre team attended the Toowoomba Regional Council's Mayoral Prayer Breakfast community event (Aug 19)
- New Hope attended and supported, through its sponsorship & donations program, the Fossil Downs Bush Rodeo (Aug 19)
- Oakey Community Care meeting (Sep 19)
- Oakey State High School Business Students' "Shark Tank" (an entrepreneurial initiative) (Sep 19)
- Jondaryan drop in session (Sep 19)
- Oakey community update by New Hope Group's Chief Operating Officer (Sep 19)
- Hay bale collection by competition winners (Sep 19)
- University of Queensland New Acland mine field trip (Sep 19)
- LifeFlight partnership meeting (Oct 19)
- Jondaryan Drop In Session (Oct 19)
- NHG hosted Oakey Show Society presentation of funds raised from team penning event (Oct 19)
- Representation at Community Reference Group meeting (Oct 19)
- NHG hosted a community information session (Oct 19)

<b>Q2-Q4 2019 Actions</b>	
	<ul style="list-style-type: none"> <li>○ NHG attended a wellness committee meeting (Oct 19)</li> <li>○ Attended an Oakey Chamber of Commerce business breakfast at Oakey State High School (Oct 19)</li> <li>○ Acland public mine tour (Oct 19)</li> <li>○ Drawing of hay bale competition winners (Oct 19)</li> <li>○ Community Reference Group, which met to review September CIF applications (Oct 19)</li> <li>○ Attendance at Brymaroo Campdraft (Oct 19)</li> <li>○ Biddeston State School centenary opening &amp; celebrations (Oct 19)</li> <li>○ Donation of two barley hay bales to Oakey State High School Agriculture Department (Oct 19)</li> <li>○ Attended the official launch of Oakey Country Women’s Association Community Investment Fund Project (Nov 19)</li> <li>○ New Hope Group, including representatives of APC, met with Oakey State High School to discuss potential partnership/s (Nov 19)</li> <li>○ Met with Toowoomba Regional Council to discuss the regional development project (Nov 19)</li> <li>○ Jondaryan Drop In Session (Nov 19)</li> <li>○ Sponsorship presentation to Highfields Men’s Shed (Nov 19)</li> <li>○ Attendance at Oakey Chamber of Commerce monthly meeting (Nov 19)</li> <li>○ Attendance at Oakey Community Website launch (Nov 19)</li> <li>○ Participation in Oakey Wellness Committee Meeting (Nov 19)</li> <li>○ Organised and attended the Landholder Christmas function (Nov 19).</li> </ul>
<b>New Acland Community Information Centre, Oakey</b>	<ul style="list-style-type: none"> <li>• The Centre is staffed by a dedicated Landholder and Community Liaison team. There were approximately 243 visits to the Community Information Centre directly relevant to the Project during this reporting period.</li> </ul>

**TABLE 3: PROJECT COMMUNICATION, Q1-Q2 2019**

<b>Project Communications</b>	
<b>Community Newsletter</b>	<p>Communication material distributed to approximately 3,000 local residents (published August 2019), included the following articles. Refer to:  <a href="http://www.aclandproject.com.au/files/documents/BF003009_NAC%20Newsletter_Aug_2019_Web.pdf">http://www.aclandproject.com.au/files/documents/BF003009_NAC%20Newsletter_Aug_2019_Web.pdf</a>:</p> <ul style="list-style-type: none"> <li>• New Acland Stage 3, How Long is Too Long</li> <li>• Consequences of Delays</li> <li>• Economic Benefits</li> <li>• Community and Wider Benefit</li> <li>• Apprentice Given a Boost</li> <li>• Make the Call.</li> <li>• The Future</li> <li>• Our People Our Community.</li> </ul>
<b>Online Fact Sheets</b>	<p>Fact Sheets available:</p> <ul style="list-style-type: none"> <li>• Project overview</li> <li>• Local Procurement</li> <li>• Landholder and community engagement opportunities</li> <li>• Enquiries, concerns and complaints process</li> <li>• Make Good Agreements</li> <li>• Buildings and heritage management in the Acland Area (2 fact sheets)</li> <li>• Tree planting</li> <li>• Rehabilitation and amenity</li> <li>• Water Resources (including groundwater and surface water resource management)</li> <li>• Noise management</li> <li>• Blasting process</li> <li>• Air quality and dust management</li> <li>• Veneering.</li> </ul>

<p><b>Project website (www.aclandproject.com.au)</b></p>	<ul style="list-style-type: none"> <li>• Newsletters.</li> <li>• Media releases.</li> <li>• Project fact sheets.</li> <li>• Project EIS information.</li> <li>• Air Quality management information.</li> <li>• Land rehabilitation information.</li> <li>• Noise management information.</li> <li>• Mining industry information.</li> <li>• New Acland Community investment and sponsorship programs.</li> <li>• New Acland Community Reference Group meeting minutes.</li> <li>• New Acland Community Investment Fund toolkit.</li> </ul>
<p><b>Media Releases</b></p>	<p>Three media releases were produced for the Project on the status of Project approvals and related issues &amp; drilling.</p>
<p><b>Community Investment Fund (CIF) supporting materials</b></p>	<ul style="list-style-type: none"> <li>• Program overview.</li> <li>• Application form.</li> <li>• Guidelines.</li> <li>• Fact Sheets.</li> <li>• Frequently Asked Questions.</li> </ul>
<p><b>Advertising and Newspaper Notices/Columns</b></p>	<p>A broad and ongoing range of advertising is released with relevance to the Project. The New Hope Group also maintains a fortnightly space in the Oakey Champion for regular updates and to advertise its participation in specific events. The Toowoomba Chronicle advertised the Invitation for submissions in respect of the change request for Imposed Condition 4 in June 2019.</p>

### **3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE**

#### **3.1. Community Health, Safety and Wellbeing**

As reported in June 2016, the Project has initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS. The outcomes of engagement with relevant stakeholders are reported in Sections 2.1.3 and 2.4 of this SIMR.

The New Hope Group's community investment and sponsorship programs related to social infrastructure are summarised in Section 3.2.

#### **3.2. Social Infrastructure**

The New Acland CIF assists not-for-profit community groups and organisations to develop long-term outcomes for communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants under the New Acland CIF.

The New Acland CIF was launched in August 2013 and is in addition to the New Hope Group's Community Donations and Sponsorship Program.

The New Hope Group, in consultation with the New Acland Community Reference Group (CRG), having partnered with the University of Southern Queensland's (USQ) Institute for Resilient Regions, is in the final stages of implementing six community development projects aligned to community priorities identified by USQ research. These projects are funded through allocations from the Community Investment Fund, in agreement with the Community Reference Group.

Since 1 June 2019, the New Hope Group has directly supported 39 organisations in the Toowoomba region, to a value of approximately \$443,451. Funding support was also provided to a number of local community organisations toward regular community events and targeted initiatives in Oakey, Goombungee, Cooyar and Jondaryan, and in Toowoomba.

#### **3.3. Acland Management Plan**

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township. This includes ongoing conservation management of specific local heritage items and structures identified by the AMP and Acland Colliery Conservation Management Plan, and general grounds maintenance in Acland.

The Colliery has also been fully laser scanned to record the structure, and New Hope Group continues to implement control measures for borer and termites through a third-party contractor.

## 4. PROJECT PLAN

This section outlines the Project’s plan to deliver on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

### 4.1. Mitigation and Management Strategies

The following table identifies the status of the Project’s mitigation and management strategies including public reporting requirements.

**TABLE 5: MITIGATION AND MANAGEMENT STRATEGIES**

Management Plans and Strategies	Status	Details and Next Update
<b>Air Quality Management Plan</b>	NHG has consulted with DES to ensure the plan meets their requirements.	Public reporting for the Project’s environmental monitoring activities to occur monthly from the start of construction.
<b>Noise Management Plan</b>	NHG has consulted with DES to ensure the plan meets their requirements.	
<b>Blasting and Vibration</b>	Established and preparatory work underway	
<b>Groundwater Monitoring and Impact Management Plan (GMIMP)</b>	Completed and updated to support AWL Application. The GMIMP is being updated following feedback from DoE.	The Project’s Groundwater Monitoring and Impact Management Plan has been completed and updated to support New Hope Group’s Associated Water Licence (AWL) application. The Plan has been completed, has been subject to third party review, and has been submitted to the Department of Environment (DoE) as part of EPBC Act requirements.
<b>Bore Baseline Assessment Plan</b>	Established and in progress	The Bore Baseline Assessment Plan can be found at <a href="http://www.aclandproject.com.au/content/reporting">www.aclandproject.com.au/content/reporting</a> .
<b>Community and stakeholder engagement</b>	Established and in progress	Refer to Section 2 of this Report. Next report due June 2020.
<b>Complaints Management</b>	Established and in progress	Refer to Section 2 of this Report. Next report due June 2020.
<b>Health, safety and community infrastructure</b>	Established and in progress	Refer to Section 3 of this Report. Next report due June 2020.
<b>Acland Management Plan</b>	Established and in progress	Refer to Section 3 of this Report. Next report due June 2020.

Management Plans and Strategies	Status	Details and Next Update
<b>Acland Colliery Conservation Management Plan</b>	Established and in progress	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan. The Colliery has also been fully laser scanned to record the structure.
<b>Housing and Accommodation Action Plan</b>	Established and preparatory work underway	Annual Social Impact Management Report, pending final Project approvals.
<b>Local Content Action Plan</b>	Established and preparatory work underway	Adoption of QRC Code for Local Content.
<b>Workforce Management Action Plan</b>	Established and preparatory work underway	Annual Social Impact Management Report, pending final Project approvals.
<b>JRLF Decommissioning Management Strategy</b>	Established. Implementation to come	Decommissioning to commence once the new Rail Loadout Facility is fully commissioned on the Project site. Two weeks of face to face engagement regarding a proposed change to the Coordinator-General's imposed condition 4 culminated in a special Jondaryan drop-in session on 23 May. An Invitation for Submissions to the proposed change to Condition 4 was published on 22 June 2019. The Invitation for Submissions closed 5pm on 21 July 2019.  Engagement with the residents of Jondaryan will continue through the New Hope Group monthly drop-in sessions at Jondaryan and via the New Acland Community Information Centre. Further engagement, regarding decommissioning to recommence when Project timing is known.
<b>Road Use and Traffic Management Plans</b>	Established and in progress	Plans developed and finalised in consultation with Department of Transport and Main Roads and Toowoomba Regional Council.

#### 4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the next reporting period Q1-Q2 2020, pending final Project approval.

**TABLE 6: STAKEHOLDER ENGAGEMENT – FORWARD PLAN**

Stakeholder group	2020 Actions
<b>Tier 1 and Tier 2 Landholders</b>	• Ongoing technical consultation regarding impact modelling where required
	• Continued negotiation of Landholder Agreements
	• Six monthly update meetings with landholders
	• Letter distribution – road access and mitigations
	• Monthly staff (drop-in) visits to Jondaryan



Stakeholder group	2020 Actions
	<ul style="list-style-type: none"> <li>• Information session on topics including procurement, environmental management, access and health and wellbeing</li> <li>• Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company</li> <li>• Monthly online release of environmental monitoring results (from construction):               <ul style="list-style-type: none"> <li>○ Hard copy distribution to Jondaryan residents and local promotion</li> <li>○ Quarterly hardcopy summary distributed to Tier 1 and 2 landholders</li> </ul> </li> </ul>
<b>Local and State Government</b>	<ul style="list-style-type: none"> <li>• Briefings / individual meetings as relevant</li> <li>• Direct correspondence as relevant</li> <li>• Newsletter distribution as relevant</li> <li>• Engagement on housing and accommodation</li> <li>• Workforce and accommodation information shared with relevant agencies to support planning</li> <li>• Continued consultation with DATSIP on indigenous employment and business development</li> <li>• Continued employment, education and training partnerships</li> </ul>
<b>Indigenous Stakeholders</b>	<ul style="list-style-type: none"> <li>• Continue Indigenous stakeholder engagement and partnership development</li> <li>• Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements</li> <li>• Consult on and promote Indigenous employment, business development and procurement opportunities</li> </ul>
<b>Business and Industry Stakeholders</b>	<ul style="list-style-type: none"> <li>• Six monthly procurement information sessions</li> <li>• Continue partnerships with the Toowoomba and Surat Basin Enterprise and Toowoomba and Oakey Chambers of Commerce</li> <li>• Consult with local accommodation providers and real estate agents regarding short-term accommodation needs</li> </ul>
<b>Social Infrastructure Providers and Community Groups</b>	<ul style="list-style-type: none"> <li>• Local GP consultation regarding capacity and pre-employment medical checks</li> <li>• Continue partnerships arrangements with major health services and participation in health-related organisations and events</li> <li>• Continue support for community and social services, individuals, organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund</li> <li>• Continue work with environmental groups on environmental initiatives</li> </ul>
<b>General Community Engagement</b>	<ul style="list-style-type: none"> <li>• Continue regular liaison with the New Acland Community Reference Group with dedicated updates on progress of Jondaryan Rail Loadout Facility, Acland Management Plan, and health and coal information</li> <li>• Mine Site Tours</li> <li>• Participation in local events</li> <li>• Oakey Information Centre</li> </ul>

Stakeholder group	2020 Actions
	• Community Liaison Officer / dedicated staff
	• Dedicated Project phone number and email address
	• Complaints and dispute resolution mechanism
<b>Community Communications</b>	• Advertising and newspaper notices/columns
	• Website updates
	• Fact sheets and posters
	• Quarterly newsletter
	• Stakeholder letter distribution

## 5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by the New Hope Group with respect to the New Acland Coal Mine Stage 3 Project for the second half of 2019.

The next SIMR will be delivered in June 2020, in line with the Coordinator-General's Imposed **Condition 17: pre-construction**.

## ANNEXURE A

### NEW ACLAND COAL MINE STAGE 3 PROJECT APPROVALS HISTORY

Event	Date
Gazettal of coordinated project declaration	18 May 2007
MLA 50232 lodged	25 May 2007
Environmental Impact Statement (EIS) submitted	January 2014
EIS released for public consultation	18 January 2014 - 3 March 2014
Additional information to EIS (AEIS) submitted	August 2014
AEIS released for public consultation	1 - 29 September 2014
Coordinator-General's evaluation report, recommending that the Project be approved, subject to conditions	19 December 2014
MLA 700002 lodged	16 January 2015
EA Amendment Application lodged	13 April 2015
Public notification of MLAs 50232 and 700002 and the EA Amendment Application	13 May 2015 - 2 July 2015
Draft EA issued by the then Department of Environment and Heritage Protection	28 August 2015
Referral of MLA 50232 and 700002 to the Land Court for Objections Hearing	14 October 2015
Referral of EA Amendment Application to the Land Court for Objections Hearing	19 October 2015
Original Objections Hearing dates	7 March 2016 - 12 August 2016 5 - 7 October 2016 3 - 20 April 2017
EPBC Act approval issued. The approval has effect until 31 January 2042.	18 January 2017
Land Court decision (Member Smith) on EA Amendment Application, MLA 50232 and MLA 700002 (since overturned)	31 May 2017
Associated Water License application lodged	3 October 2017
Supreme Court decision (Bowskill J) overturned Land Court decision and the EA decision of 14 February 2018 and remitted the matter to the Land Court for reconsideration	2 May 2018 (final orders 28 May 2018)
Appeal lodged in the Court of Appeal against Supreme Court decision by Oakey Coal Action Alliance Inc.	30 May 2018
Remitted Land Court Hearing dates	2 - 4 October 2018
Remitted Land Court decision	7 November 2018
Land Court recommendation is unconditional and DES decision making process commences	12 February 2019
Court of Appeal hearing dates	27 February 2019 - 1 March 2019
Environmental Authority (EA) amendment application approved	12 March 2019
AWL application released for public notification	20 March 2019
Associated Water Licence (AWL) submission period closed	7 May 2019
Request to change Condition 4(a), Jondaryan train load-out facility lodged	24 May 2019
Public notification period regarding change to Condition 4(a) opens	22 June 2019

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Public notification period regarding change to Condition 4(a) closes	21 July 2019
Court of Appeal – Date of Reasons	10 September 2019
Court of Appeal – Date of Orders	1 November 2019
Regional Interests Development Application (RIDA) lodged	19 November 2019
The Oakey Coal Action Alliance sought special leave to appeal the Supreme Court of Queensland, Court of Appeal decision to the High Court	29 November 2019