



NEW HOPE
GROUP

PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

New Acland Coal Mine Stage 3 Project

June 2019 – REV1

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1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 17: Social Impact Management Report (SIMR): pre-construction.**

Condition 17 requires:

“(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.

(b) The SIMR is to contain:

“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account

(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health safety and social infrastructure”.

This SIMR covers the period from 1 December 2018 to 31 May 2019 and is the eighth pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (NAC03 or the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once approved by the Coordinator-General, all SIMRs are published and remain available online at www.aclandproject.com.au/content/reporting.

1.1. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine to increase production and to extend the life of the mine.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development and operation.

On 18 January 2017, the Project was granted Federal Government approval under the *Environment Protection and Biodiversity Conservation Act 1999 (Cth)*.

The Project also requires mining leases approval under the *Mineral Resources Act 1989 (Qld)*, and an associated water licence (AWL) under *the Water Act 2000 (Qld)*.

On 30 May 2018, New Acland Coal Pty Ltd was advised by the Oakey Coal Action Alliance Inc. that it had lodged a notice of appeal in respect of the Queensland Supreme Court decision that set aside the Queensland Land Court's recommendation regarding the New Acland Coal Mine Stage 3 mining lease applications and related environmental authority amendment.

Following a three-year period of court and judicial review processes associated with the Project, on 8 November 2018, the Queensland Land Court recommended that the Project's mining leases and EA amendment be granted provided certain conditions are met, including that the Coordinator-General amend the Project's noise limits within the 'stated conditions' of the Project's 2014 EIS Evaluation Report.

On 12 March 2019, the Company was advised by the Queensland Department of Environment and Science that they had granted the application to amend the Environmental Authority (EA), pursuant to the *Environmental Protection Act 1994 (Qld)* for the New Acland Coal Mine Stage 3 Project.

The amended EA includes a significant number of stringent environmental conditions and was granted following the Coordinator-General approving amendments to the noise conditions, thereby satisfying all preconditions set by the Land Court.

The AWL public notification period for submissions concluded 7 May 2019. The Department of Natural Resources, Mines and Energy is responsible for processing submissions and will contact New Hope if further information is required.

On 24 May 2019, a request to change a condition concerning Coordinator-General imposed Condition 4(a), Jondaryan train load-out facility, was lodged with the Coordinator-General. This request is still under consideration by the Coordinator-General.

There are still a number of significant steps required to achieve all the primary project approvals, including the grant of the mining leases and the AWL.

The New Hope Group remains committed to delivering the Project and will continue to actively work with the relevant government departments to progress through these steps.

Further information regarding the Project's court and judicial review processes has been reported in earlier editions of the Social Impact Management Report (available at www.aclandproject.com.au). A chronology of the Project's assessment and approval process is also tabled as Annexure A to this report.

2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The New Hope Group maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern regarding the Project. Prolonged uncertainty regarding the Project's statutory approvals has affected some aspects of community engagement and assistance programs.

2.1. Outcomes of Engagement

The following sections report on the outcomes of the Project's engagement activities for the period of 1 December 2018 to 31 May 2019.

2.1.1. Landholder engagement

Key outcomes from the Project's engagement with landholders in the last six months are as follows.

- Landholders who were unable to attend the annual social event were visited and presented with a Christmas gift of which they were very appreciative.
- New Hope Group continues to offer and hold regular six-monthly meetings with Tier 1 and Tier 2 landholders about the NAC03 approval process. In the reporting period, these meetings have included discussions about the Project's groundwater model, groundwater impacts and bore baseline assessment program, including the assessment report. Meetings were held with Spring Creek Landholders that were involved in a bore monitoring program. There continues to be interest from landholders about the Project's approval process.

With the finalisation of the Land Court Remittal Hearing in November 2018, the New Hope Group has recommenced engagement with additional landholders identified in the Project's modified Groundwater Model area and will continue to engage with these landholders in 2019.

Landholders are keen to see a decision made on NAC03 and saw the EA approval in March as a positive step. This feedback is similar to the feedback being received whilst engaging with the community.

- AWL public notification commenced in March 2019 and was completed on 7 May. A significant number of submissions were received. It is understood that the vast majority were templated submissions.
- The Project's bore baseline assessment program remains focussed on the completion of landholders from Rounds 4-5 (i.e. following the earlier completion of the majority landholders from Rounds 1-3). However, no additional bore baseline assessments were conducted during the reporting period.

- As reported in June 2018, the New Hope Group has formalised 13 Make Good Agreements with potentially affected landholders. Another 16 Agreements are on hold. Four agreement offers have been declined.
- The New Hope Group's replacement Landholder Liaison commenced on 1 April 2019. The position is located at the New Acland Community Information Centre in Oakey.

2.1.2. Community engagement

Key outcomes from the Project's community engagement in the last six months are as follows.

- Assistance was provided at the annual Oakey Community Santa Fair with representatives from NAC and the Community Team in attendance. NHG is the major sponsor for this event with the New Hope Group's continued support promoted throughout the evening. This event is a well-attended event with over 1500 people participating each year.
- The New Hope Group is well advanced in delivering, in partnership with the New Acland Community Reference Group, six community development projects funded by the New Acland Community Investment Fund.
- The New Hope Group Community Information Centre Team along with the General Manager, New Acland, hosted five community groups from Brymaroo, Crows Nest, Oakey and Jondaryan at a Community Investment Fund cheque presentation event in January 2019.
- The New Acland Community Information Centre team engaged with local community and industry groups in the month of February, among them:
 - Oakey Community Care Committee Meeting
 - Oakey Wellness Committee Meeting
 - Oakey Chamber of Commerce Meeting
 - Oakey Junior Chamber Meeting
 - Kulpi Hall Committee
 - Goombungee Historical Society
 - Maclagan Hall Committee
 - Regional Development Association
 - Local Level Alliance
 - Toowoomba Regional Council
 - Oakey Army Aviation Base.
- Five local workshops were held in the reporting period in Goombungee, Kulpi, Maclagan, Oakey and Jondaryan to seek community feedback on the 2016 Community Needs and Resources Assessment undertaken for nearby local communities, and to scope, confirm budgets and advance community development project options. Through these workshops, six community development projects were prioritised that focus on tourism development and the promotion of local history and culture. These projects have been further developed in consultation and partnership with community and local government stakeholders during this reporting period.

- The New Acland Community Information Centre also participated in events and meetings in Crows Nest and Toowoomba.
- The New Hope Group has continued its partnership and joint Rural Safety Project with RACQ LifeFlight with the objective of delivering improved rural health and safety preventative practices and emergency medical response skills to the communities surrounding the New Hope Group's New Acland Coal Mine. The New Hope Group will continue its partnership with RACQ LifeFlight during 2019.
- The New Hope Group's Chief Operating Officer (COO), General Manager, Projects and Operations Improvement and General Manager, New Acland, hosted a community update on 28 February. The COO updated community members on the NACo3 approval process.
- The New Acland Community Information Centre took the opportunity the day before the Oakey Show to attend a Prime Cattle Show event (supported by a New Hope Group donation). This event provided a good opportunity to engage with local landholders and members of the agricultural community.
- There was an increase in visits to the New Acland Community Information Centre during March seeking updates on NACo3 Approvals Process. The increased visitation may also have been attributable to the pending Court of Appeal hearing.
- In May 2019, the New Hope Group's Communities team received positive feedback from the Friends of McDonald Nursing Home for their annual volunteer support of the Nursing Home Community Garden project, in readiness for the Toowoomba Carnival of Flowers competition.

The nursing home was also presented with a hedge trimmer to assist with the maintenance of the gardens. This donation was well received and gained local newspaper and social media attention.

- Monthly drop-in engagement sessions continue to be held in Jondaryan, with four community enquiries received in the reporting period with regards to NACo3 approvals and existing operations.
- Public and private tours of the New Acland Coal Mine and rehabilitated land continue to outline plans for the Project. There were seven mine tours, five private and two public tours held in the reporting period. Private tours have engaged with schools Toowoomba Regional Council, Inland Rail representatives and service providers.. Public tour bookings have also been at capacity throughout the reporting period, demonstrating strong ongoing public interest in the mine operation and plans for the Project.
- The New Hope Group continues to participate and support a range of local community initiatives and events. In the reporting period the extent of the participation and support is shown in Table 2.
- A joint effort by New Acland Coal Mine and Lifeline Darling Downs raised much needed funds to tackle mental health issues. During the first three weeks of November

2018, Lifeline Darling Downs met with NAC crews for pre-shift fundraiser barbecues and presentations on the importance of mental health and wellbeing awareness. By the end of the month, the joint effort had raised \$5807, enough to fund at least seven safeTALK workshops for the community.

- The Communication Action Plan for proposed amendment to Coordinator-General's imposed condition 4 – Jondaryan Train Loadout Facility - was implemented during April and May.
- Representatives from NAC and the Acland Pastoral Company attended ANZAC Services across the region laying wreaths at Acland, Goombungee, Oakey & Jondaryan.

2.1.3. Key stakeholder engagement

Recent outcomes from the Project's engagement with key stakeholders are as follows.

- In May, the New Hope Group provided a Project briefing to Toowoomba Regional Council's Councillor Nancy Sommerfield about the proposed amendment of Imposed Condition 4(a) of the Coordinator-General's approval for the Jondaryan train load out facility. All information was well received by Council.

There was also direct engagement with Jondaryan residents and businesses concerning the proposed amendment to imposed Condition 4. This engagement included phone calls and many face-to-face meetings. A drop-in session specific to the proposed change to condition 4(a) was held 23 May. After extensive advertising including notices in the local newspaper, letter box drops, advertising on community notice boards, flyers at local businesses and invitations via face-to-face conversation no stakeholders attended the drop-in session.

- In May 2019, the New Hope Group provided a Project briefing to Federal member for Groom and State member for Condamine, the Hon. Dr John McVeigh and the Hon. Patrick (Pat) Weir, respectively, about the proposed amendment of Imposed Condition 4(a) of the Coordinator-General's approval for the Jondaryan train load out facility. Both appreciated the update and understood the reasons for the change.
- Through Rotary Youth Driver Awareness (RYDA), New Hope helped teach Year 11 Oakey State High School students about the importance of road safety. The RYDA program is designed for high school students who are approaching that crucial time in their lives where they start to drive independently or are travelling as passengers of novice drivers. The program was funded locally by the New Hope Group.
- The New Hope Group continues to provide Project updates to Toowoomba Regional Council during regular interfaces with Council's Community Development representatives in Oakey and Goombungee, and as part of ongoing planning for the New Acland Coal Mine and the Project.
- The New Hope Group met with Jondaryan Police on average monthly as part of a scheduled interface and procedural update, which included an update on the Stage 3 approvals process and ongoing consultation with the Jondaryan community. Regular

engagement and interface management will continue on an as-needs basis, and at regular intervals throughout 2019.

- The New Hope Group’s Community Liaison continued in the role of Secretary for the Oakey Chamber of Commerce and the Oakey Community Care Committee, to support local community resources and maintain communication regarding the New Acland Coal Mine and Project.
- Liaison continues with local businesses in Oakey to monitor local business vitality and to provide updates on the status of the New Acland Coal Mine and the Project. Feedback from local business operators is forming part of ongoing discussions with Oakey Chamber of Commerce regarding support for local business.
- The New Hope Group has maintained a supportive relationship with the Oakey RSL.
- Following the launch of a Social and Emotional Wellbeing Program for Indigenous youth in Oakey, the New Hope Group is re-focusing its engagement with Goondir Aboriginal Medical Service to scope new potential projects for 2019.
- The New Hope Group’s holistic health care partnership with two local service providers continued during the reporting period.
- A STEM workshop was held in the reporting period with Grade 9 students from Oakey State High School as part of the New Hope Group’s partnership with the Queensland Minerals and Energy Academy and Oakey State High School. These whole-day workshops focused on building student skills in science, engineering and mathematics relevant to the resources industry.
- The New Hope Group continues to support the Toowoomba Chamber of Commerce’s Future Leaders program, with New Hope Group staff members participating in the Future Leaders Mentor Program during the reporting period.
- The New Hope Group also participates in the community-led Oakey Youth Committee, which aims to progress strategies that support local young people.

2.2. Complaints Management

There were no complaints were received in relation to the Project between 1 December 2018 and 31 May 2019.

2.3. Consultation Stakeholders and Issues Report

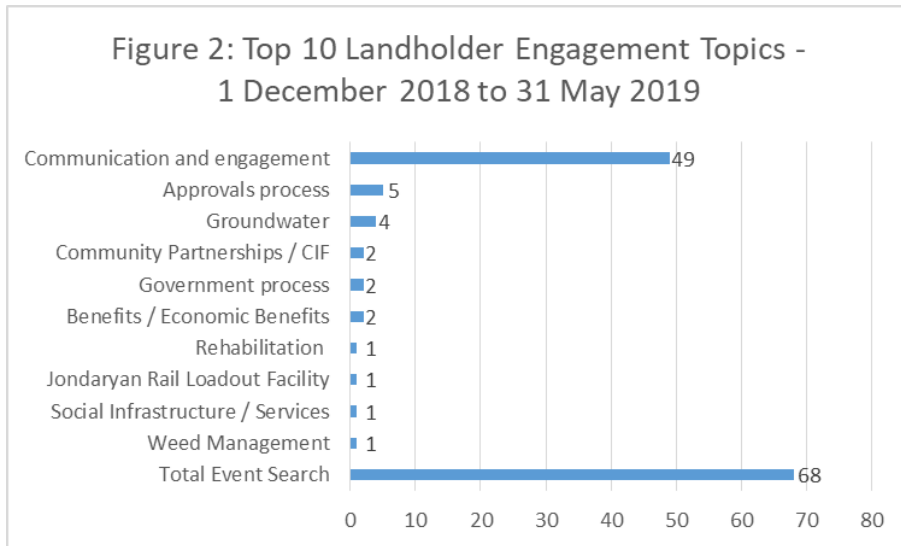
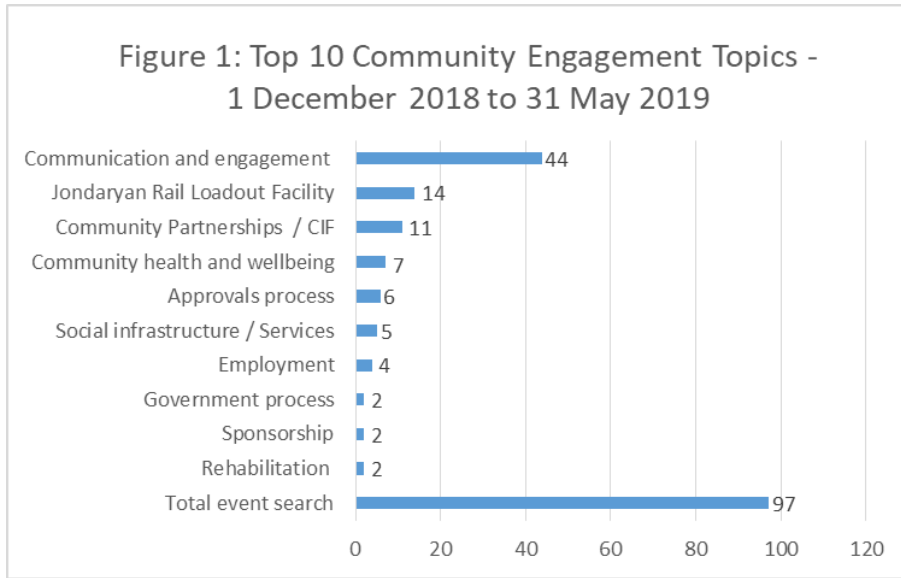
Over the past six months, the New Hope Group has been involved in approximately 159 interactions with local community and stakeholders - (e.g. emails, phone calls & meetings) related to the Project, and has engaged with a total of 110 individuals. Table 1 presents a breakdown of these interactions by stakeholder group.

TABLE 1: STAKEHOLDER ENGAGEMENT, 1 DECEMBER 2018 – 31 MAY 2019

Stakeholder Groups	Events	Stakeholders	
		distinct	total
Tier 2 Landholder	42	33	48
Regional	33	8	37
General Business (indirectly affected)	17	7	18
Registered Business	17	17	17
Company	15	15	15
Local Government	15	7	17
Tier 1 Landholder	14	7	14
Jondaryan Resident	13	9	13
Community Reference Group	10	8	28
EIS Submitter	9	4	9
Activist / Action Group	8	6	9
Community Group / Charity	7	3	7
MacLagan/Quinalow/Kulpi/Peranga Resident	7	4	8
Oakey Resident	6	4	6
Rail Corridor	6	2	6
General Interest	5	5	5
Historical Group/Society	5	2	7
Near Landholder/Resident in Area (Tier 3)	5	3	5
Political (Local)	4	2	4
Goombungee Resident	4	3	4
Health Stakeholders	4	2	4
Landcare/Waterways Group	3	1	3
Recreational/Sport Group	3	2	3
Other	3	3	3
Indigenous community member	3	1	3
Other	29	26	29
[No Stakeholder Groups]	8	22	52
Total Event search	160	114	211

The top ten topics addressed during engagement with the general community and with members of community groups in the last six months are presented in Figure 1. It shows engagement in the reporting period has largely focused on general communication and engagement activities, the Jondaryan train loadout facility, community partnerships, community health and wellbeing and the approvals process.

The Project's landholder engagement program during the reporting period has involved 61 events with 43 distinct landholder stakeholders: seven Tier 1 landholders, 33 Tier 2 landholders, and three Tier 3 landholders. Tier 3 landholders are located outside the immediate Project area. As shown in Figure 2, the Project's communication and engagement, approval process and groundwater modelling activities remain the primary focus of landholder engagement.



The Project’s engagement with other key stakeholders over the reporting period included meetings and correspondence with State Government representatives, Toowoomba Regional Council, health and emergency service stakeholders, education and training stakeholders, and business and industry stakeholders (see Table 1).

Key outcomes of engagement with these stakeholders are as summarised in Section 2.1.3. Details of engagement by stakeholder group are summarised in Section 2.4.

2.4. Q3-Q4 Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period.

The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with less potential for impacts; and
- Tier 3: Other landholders in the Jondaryan and Oakey communities.

TABLE 2: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q1-Q2 2019

Q1-Q2 2019 Actions	
Tier 1 and Tier 2 Landholders	
Six monthly landholder meetings	<ul style="list-style-type: none"> • Meetings, phone calls and correspondence have taken place with 39 landholders in and near to the Project area (Landholder Tiers 1-3). This contact has involved the continuation of bore baseline assessments and discussions regarding the Project's approval process and other matters covered elsewhere in this report. Additional consultation has occurred as part of the continued operation of New Acland Coal Mine, but are not detailed within this report.
Landholder agreements	<ul style="list-style-type: none"> • The New Hope Group has formalised 13 Make Good Agreements with potentially affected landholders. Another 16 Agreements are on hold. Four Agreement offers have been declined.
Monthly staff visits to Jondaryan	<ul style="list-style-type: none"> • Monthly engagement sessions continued in Jondaryan in February, March, April and May with five members of the public visiting in the reporting period, but none from the Jondaryan. Drop-in sessions in December 2018 and January 2019 couldn't take place due to unfinished renovation works at the hall.
Government Stakeholders	
Toowoomba Regional Council	<ul style="list-style-type: none"> • Project-related engagement continues as part of regular interfaces between the Project's New Acland Community Information Centre team and Council's Community Development team members in Oakey and Goombungee. • The New Hope Group held a Project briefing with Councillor Nancy Sommerfield in May 2019, with the information well received by Council. • The New Hope Group also maintains regular engagement with Council through participation in organised community meetings and events (e.g. Oakey Chamber of Commerce meetings and Youth Committee meetings).

Q1-Q2 2019 Actions	
	Engagement with Council will also continue in 2019 as NAC Community Development Projects are developed.
Queensland Government	<ul style="list-style-type: none"> Following the Land Court recommendation in November 2018, the New Hope Group has re-commenced consultation with the Office of the Coordinator General, the Department of Environment and Science, and the Department of Natural Resources, Mines and Energy. The focus of this engagement has been to progress the next steps to implement the Land Court's recommendations, and to re-initiate engagement about the Project's remaining primary approval applications.
Business and Industry Stakeholders	
Local Business and Industry Stakeholders	<ul style="list-style-type: none"> Over the last six months, 94 businesses have registered their interest in procurement opportunities via the Project website, contributing to a total of 413 registrations since November 2015.
Local Business and Industry Partners	<ul style="list-style-type: none"> The New Hope Group employees maintain a productive relationship with the Oakey and Toowoomba Chambers of Commerce, with participation at organised business and industry events over the reporting period (see Section 2.1.3). The New Hope Group has also committed sponsorship and staff participation in the Future Leaders Program 2019 mentor program, delivered by the Toowoomba Chamber of Commerce. The New Hope Group's New Acland Community Information Centre team is also participating in a Junior Chamber for Youth group in Oakey, focused on scoping and implementing projects that support local young people.
Indigenous Stakeholders	
Indigenous Community	<ul style="list-style-type: none"> The New Hope Group is working with Goondir Aboriginal Medical Service to scope support opportunities for local Aboriginal young people. These projects will be further developed in 2019 (see Section 2.1.3).
Traditional Owners	<ul style="list-style-type: none"> Consistent with last SIMR (December 2018), Cultural Heritage survey works have been completed on all projected disturbance areas within the Project's boundaries. The Project's Cultural Heritage induction video has been produced and approved by Western Wakka Wakka (traditional owner) representatives.
Social infrastructure providers / community groups	
Education and Training Stakeholders	<ul style="list-style-type: none"> The New Hope Group has strengthened its education and training partnerships with Oakey State High School, the Queensland Energy and Minerals Academy and the Future Leaders Program to focus on local community development objectives (see Section 2.1 for outcomes of engagement).

Q1-Q2 2019 Actions	
Health stakeholders	<ul style="list-style-type: none"> • The New Hope Group has continued in its partnerships with two local service providers to focus on providing a holistic local community health service. • Further work underway to scope new initiatives for Aboriginal community members with Goondir Aboriginal Medical Service. • Continued implementation of the New Hope Group's RACQ LifeFlight Partnership and Rural Safety Project.
Community Organisations	<ul style="list-style-type: none"> • Continued support for community and social services, through the Community Sponsorship Program and larger grants through the New Acland Community Investment Fund (see Section 3.2).
General Community engagement	
Community Reference Group	<ul style="list-style-type: none"> • Four Community Reference Group (CRG) meetings were held in the reporting period, addressing a range of interest areas including general project information, operations management, local community priority areas and six community engagement (community development) projects. During the reporting period, the CRG welcomed two additional members increasing the number of active members to 12. CRG members represent local landholders, local Business, Local Government, health, education & youth, the indigenous community, environment and the areas of Jondaryan, Oakey, Kulpi, Maclagan & Goombungee. CRG meeting minutes are published online at: http://www.aclandproject.com.au/content/community
Mine Site Tours	<ul style="list-style-type: none"> • There were seven mine tours held in the reporting period, including two public tours and five private tours, which were all booked to capacity.
Events	<ul style="list-style-type: none"> • NAC staff continue to contribute to, participate in and sponsor a range of local community events, including during this reporting period: <ul style="list-style-type: none"> ○ Oakey Community Santa Fair (Dec 18) ○ Kulpi Christmas Tree (Dec 18) ○ Australia Day celebrations – Oakey (Jan 19) ○ Oakey Rodeo (Feb 19) ○ Oakey Community Care Committee Meeting (Feb 19) ○ Oakey Show Society Trivia Night (Feb 19) ○ Cooyar Show (Feb 19) ○ Oakey/Goombungee Beef Classic Event (Feb 19) ○ New Hope Group Community Update – NAC Stage 3 Approval Process (Feb 19) ○ CRG Meeting & Dinner (Feb 19)

Q1-Q2 2019 Actions	
	<ul style="list-style-type: none"> ○ Oakey Community Care Committee Meeting (Mar 19) ○ Oakey Chamber of Commerce Meeting (Mar 19) ○ Jondaryan Drop-In Session (Mar 19) ○ Lions Club Youth of the Year (Mar 19) ○ Oakey Agricultural Show (Mar 19) ○ Oakey Agricultural Show Ball (Mar 19) ○ National Women’s Day (Mar 19) ○ Oakey Prime Cattle Show (Mar 19) ○ Goombungee Show Ball (Mar 19) ○ Toowoomba Royal Agricultural Show and Sponsors’ Dinner (Mar 19) ○ Oakey Wellness Committee Meeting (Apr 19) ○ Oakey Parade Meeting (Apr 19) ○ Jondaryan Drop-In Session (Apr 19) ○ Brymaroo Rodeo (Apr 19) ○ ANZAC Day Services (Apr 19) ○ Goombungee-Haden Agricultural Show (Apr 19) ○ Goombungee-Haden Agricultural Show Ball (Apr 19) ○ LifeFlight Partnership Meeting (Apr 19) ○ RYDA Program with Oakey State High School (May 19) ○ Oakey State High School Welcome to the World of Work (May 19) ○ Queensland Minerals Energy Academy STEM program Oakey State High School (May 19) ○ Friends of McDonald Nursing Home Garden Working Bee (May 19)
New Acland Community Information Centre, Oakey	<ul style="list-style-type: none"> ● The Centre is staffed by a dedicated Landholder and Community Liaison team. There were approximately 43 visits to the Community Information Centre directly relevant to the Project.

TABLE 3: PROJECT COMMUNICATION, Q1-Q2 2019

Project Communications	
Community Newsletter	<p>Communication material distributed to approximately 3,000 local residents (published May 2019), included refer to: http://www.aclandproject.com.au/files/documents/BFO02935_NAC%20Newsletter_May_2019_final_WEB.pdf:</p> <ul style="list-style-type: none"> • Local Lads Feature in National Campaign • Men's Shed Spreads Their Wings • Traps to Protect Environment • Hall Gets a Freshen up • Riding Into The Next Event – Rain Or Shine! • A Big Man For A Big Job • The Gang's All Here • \$2M Tune Up For Mine Trucks • Acland Stage 3 Update.
Online Fact Sheets	<p>Fact Sheets available:</p> <ul style="list-style-type: none"> • Project overview • Local Procurement • Landholder and community engagement opportunities • Enquiries, concerns and complaints process • Make Good Agreements • Buildings and heritage management in the Acland Area (2 fact sheets) • Tree planting • Rehabilitation and amenity • Water Resources (including groundwater and surface water resource management) • Noise management • Blasting process

	<ul style="list-style-type: none"> • Air quality and dust management • Veneering.
Project website (www.aclandproject.com.au)	<ul style="list-style-type: none"> • Newsletters. • Media releases. • Project fact sheets. • Project EIS information. • Air Quality management information. • Land rehabilitation information. • Noise management information. • Mining industry information. • New Acland Community investment and sponsorship programs. • New Acland Community Reference Group meeting minutes. • New Acland Community Investment Fund toolkit.
Media Releases	<p>Five media releases were produced for the Project to report on the outcomes of current partnerships, community initiatives and technological advancements and innovative practices implemented at New Acland Coal Mine.</p>
Community Investment Fund supporting materials	<ul style="list-style-type: none"> • Program overview. • Application form. • Guidelines. • Fact Sheets. • Frequently Asked Questions.
Advertising and Newspaper Notices/Columns	<p>A broad and ongoing range of advertising is released with relevance to the Project, the Australian published a special report on Australian Coal in partnership with the Mineral Council of Australia being a case in point. The New Hope Group also maintains a fortnightly space in the Oakey Champion for regular updates and to advertise its participation in specific events. The Toowoomba Chronicle and Oakey Champion advertised the AWL Notification in March 2019.</p>

3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE

3.1. Community Health, Safety and Wellbeing

As reported in June 2016, the Project has initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS. The outcomes of engagement with relevant stakeholders are reported in Sections 2.1.3 and 2.4 of this SIMR.

The New Hope Group's community investment and sponsorship programs related to social infrastructure are summarised in Section 3.2.

3.2. Social Infrastructure

The New Acland Community Investment Fund assists not-for-profit community groups and organisations to develop long-term outcomes for communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants of \$10,000 or more under the New Acland Community Investment Fund.

The New Acland Community Investment Fund was launched in August 2013 and is in addition to the New Hope Group's Community Sponsorship Program.

The New Hope Group, in consultation with the New Acland Community Reference Group and partnering with the University of Southern Queensland's Institute for Resilient Regions, is in the process of implementing six community development projects aligned to community priorities identified by recent research. These projects will be funded through allocations from the Community Investment Fund, in agreement with the Community Reference Group.

During the reporting period, five planning workshops were held in Goombungee, Kulpi, Maclagan, Jondaryan and Oakey to seek feedback on 2016 needs assessment findings and to refine priority projects. Development of these projects is covered earlier in this report and progress will be reported in the next SIMR.

Since 1 December 2018, the New Hope Group has directly supported 36 organisations in the Toowoomba region, to a value of approximately \$136,809. Funding support was also provided to a number of local community organisations toward regular community events and targeted initiatives in Oakey, Goombungee, Cooyar and Jondaryan, and in Toowoomba.

3.3. Acland Management Plan

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township. This includes ongoing conservation management of specific local heritage items and structures identified by the AMP and Acland Colliery Conservation Management Plan, and general grounds maintenance in Acland.

The Colliery has also been fully laser scanned to record the structure, and New Hope Group continues to implement control measures for borer and termites through a third-party contractor.

4. FORWARD PLAN

This section outlines the Project's forward plan to deliver on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's mitigation and management strategies including public reporting requirements.

TABLE 5: MITIGATION AND MANAGEMENT STRATEGIES

Management Plans and Strategies	Status	Details and Next Update
Air Quality Management Plan	Under revision to ensure compliance with the NAC03 EA.	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
Noise Management Plan	Under revision to ensure compliance with the NAC03 EA.	
Blasting and Vibration	Established and preparatory work underway	
Groundwater Monitoring and Impact Management Plan	Completed and updated to support AWL Application	The Project's Groundwater Monitoring and Impact Management Plan has been completed and updated to support New Hope Group's Associated Water Licence application. The Plan has been completed, has been subject to third party review, and has been submitted to the Department of Environment as part of EPBC Act requirements.
Bore Baseline Assessment Plan	Established and in progress	The Bore Baseline Assessment Plan can be found at www.aclandproject.com.au/content/reporting . Engagement with landholders identified in Rounds 1-5 of the program is well advanced, with new landholders to be contacted during 2019 to continue refining the Project's groundwater model.
Community and stakeholder engagement	Established and in progress	Refer to Section 2 of this Report. Next report due December 2019.
Complaints Management	Established and in progress	Refer to Section 2 of this Report. Next report due December 2019.
Health, safety and community infrastructure	Established and in progress	Refer to Section 3 of this Report. Next report due December 2019.

Management Plans and Strategies	Status	Details and Next Update
Acland Management Plan	Established and in progress	Refer to Section 3 of this Report. Next report due December 2019.
Acland Colliery Conservation Management Plan	Established and in progress	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan. The Colliery has also been fully laser scanned to record the structure.
Housing and Accommodation Action Plan	Established and preparatory work underway	Annual Social Impact Management Report, pending final Project approvals.
Local Content Action Plan	Established and preparatory work underway	Adoption of QRC Code for Local Content.
Workforce Management Action Plan	Established and preparatory work underway	Annual Social Impact Management Report, pending final Project approvals.
JRLF Decommissioning Management Strategy	Established. Implementation to come	Decommissioning to commence once the new Rail Load-out Facility is fully commissioned on the Project site. Two weeks of face to face engagement regarding a proposed change to the Coordinator-General's imposed condition 4 culminated in a special Jondaryan drop-in session on 23 May. Engagement with the residents of Jondaryan will continue through the New Hope Group monthly drop-in sessions at Jondaryan and via the New Acland Community Information Centre. Further engagement, regarding decommissioning to recommence when Project timing is known.
Road Use and Traffic Management Plans	Established and in progress	Plans developed and finalised in consultation with Department of Transport and Main Roads and Toowoomba Regional Council.

4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the forward reporting period Q3-Q4 2019, pending final Project approval.

TABLE 6: STAKEHOLDER ENGAGEMENT – FORWARD PLAN

Stakeholder group	2019 Actions
Tier 1 and Tier 2 Landholders	<ul style="list-style-type: none"> Ongoing technical consultation regarding impact modelling where required
	<ul style="list-style-type: none"> Continued negotiation of Landholder Agreements
	<ul style="list-style-type: none"> Six monthly update meetings with landholders
	<ul style="list-style-type: none"> Letter distribution – road access and mitigations
	<ul style="list-style-type: none"> Monthly staff (drop-in) visits to Jondaryan
	<ul style="list-style-type: none"> Information session on topics including procurement, environmental management, access and health and wellbeing

Stakeholder group	2019 Actions
	<ul style="list-style-type: none"> • Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company • Monthly online release of environmental monitoring results (from construction): <ul style="list-style-type: none"> ○ Hard copy distribution to Jondaryan residents and local promotion ○ Quarterly hardcopy summary distributed to Tier 1 and 2 landholders
Local and State Government	<ul style="list-style-type: none"> • Briefings / individual meetings as relevant • Direct correspondence as relevant • Quarterly newsletter distribution as relevant • Engagement on housing and accommodation • Workforce and accommodation information shared with relevant agencies to support planning • Continued consultation with DATSIP on indigenous employment and business development • Continued employment, education and training partnerships
Indigenous Stakeholders	<ul style="list-style-type: none"> • Continue Indigenous stakeholder engagement and partnership development • Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements • Consult on and promote Indigenous employment, business development and procurement opportunities
Business and Industry Stakeholders	<ul style="list-style-type: none"> • Six monthly procurement information sessions • Continue partnerships with the Toowoomba and Surat Basin Enterprise and Toowoomba and Oakey Chamber of Commerce • Consult with local accommodation providers and real estate agents regarding short-term accommodation needs
Social Infrastructure Providers and Community Groups	<ul style="list-style-type: none"> • Local GP consultation regarding capacity and pre-employment medical checks • Continue partnerships arrangements with major health services and participation in health-related organisations and events • Continue support for community and social services, individuals, organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund • Continue work with environmental groups on environmental initiatives
General Community Engagement	<ul style="list-style-type: none"> • Continue regular liaison with the New Acland Community Reference Group with dedicated updates on progress of Jondaryan Rail Loading Facility, Acland Management Plan, and health and coal information • Mine Site Tours • Participation in local events • Oakey Information Centre • Community Liaison Officer / dedicated staff • Dedicated Project phone number and email address

Stakeholder group	2019 Actions
	<ul style="list-style-type: none"> • Complaints and dispute resolution mechanism
Community Communications	<ul style="list-style-type: none"> • Advertising and newspaper notices/columns
	<ul style="list-style-type: none"> • Website updates
	<ul style="list-style-type: none"> • Fact sheets and posters
	<ul style="list-style-type: none"> • Quarterly newsletter
	<ul style="list-style-type: none"> • Stakeholder letter distribution

5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by the New Hope Group with respect to the New Acland Coal Mine Stage 3 Project for the first half of 2019.

The next SIMR will be delivered in December 2019, in line with the Coordinator-General's Imposed **Condition 17: pre-construction**.

ANNEXURE A

NEW ACLAND COAL MINE STAGE 3 PROJECT APPROVALS HISTORY

Event	Date
Gazettal of coordinated project declaration	18 May 2007
MLA 50232 lodged	25 May 2007
Environmental Impact Statement (EIS) submitted	January 2014
EIS released for public consultation	18 January 2014 - 3 March 2014
Additional information to EIS (AEIS) submitted	August 2014
AEIS released for public consultation	1 - 29 September 2014
Coordinator-General's evaluation report, recommending that the Project be approved, subject to conditions	19 December 2014
MLA 700002 lodged	16 January 2015
EA Amendment Application lodged	13 April 2015
Public notification of MLAs 50232 and 700002 and the EA Amendment Application	13 May 2015 - 2 July 2015
Draft EA issued by the then Department of Environment and Heritage Protection	28 August 2015
Referral of MLA 50232 and 700002 to the Land Court for Objections Hearing	14 October 2015
Referral of EA Amendment Application to the Land Court for Objections Hearing	19 October 2015
Original Objections Hearing dates	7 March 2016 - 12 August 2016 5 - 7 October 2016 3 - 20 April 2017
EPBC Act approval issued. The approval has effect until 31 January 2042.	18 January 2017
Land Court decision (Member Smith) on EA Amendment Application, MLA 50232 and MLA 700002 (since overturned)	31 May 2017
Associated Water License application lodged	3 October 2017
Supreme Court decision (Bowskill J) overturned Land Court decision and the EA decision of 14 February 2018 and remitted the matter to the Land Court for reconsideration	2 May 2018 (final orders 28 May 2018)
Appeal lodged in the Court of Appeal against Supreme Court decision by Oakey Coal Action Alliance Inc.	30 May 2018
Remitted Land Court Hearing dates	2 - 4 October 2018
Remitted Land Court decision	7 November 2018
Land Court recommendation is unconditional and DES decision making process commences	12 February 2019
Court of Appeal hearing dates	27 February 2019 - 1 March 2019
Environmental Authority (EA) amendment application approved	12 March 2019
AWL application released for public notification	20 March 2019
Associated Water Licence (AWL) submission period closed	7 May 2019