



**NEW HOPE**  
**GROUP**

# PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

*New Acland Coal Mine Stage 3 Project*

December 2018

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## 1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 17: Social Impact Management Report (SIMR): pre-construction**.

**Condition 17** requires:

*“(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.*

*(b) The SIMR is to contain:*

*“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account; and*

*(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health safety and social infrastructure”.*

This SIMR covers the period from 1 June to 30 November 2018 and is the seventh pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once approved by the Coordinator-General, all SIMRs are published and remain available online at [www.aclandproject.com.au/content/reporting](http://www.aclandproject.com.au/content/reporting).

### 1.1. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine to increase production and to extend production to around 2029.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development and operation.

On 18 January 2017, the Project was granted Federal Government approval under the *Environment Protection and Biodiversity Conservation Act 1999 (Cth)*.

The Project also requires mining lease approval under the *Mineral Resources Act 1989 (Qld)* and an approved amendment to the Environmental Authority (EA) under the *Environmental Protection Act 1994 (Qld)*.

The (former) Queensland Department of Environment and Heritage Protection issued a draft EA for the Project in August 2015.

Following a three-year period of court and judicial review processes associated with the Project, on 8 November 2018, the Queensland Land Court recommended that the Project's mining lease and EA amendment be granted subject to certain conditions, including requiring the Coordinator-General to amend the Project's noise limits within the 'Stated Conditions' of the Project's 2014 EIS Evaluation Report.

The Land Court recommendation represents a positive step towards obtaining the necessary primary approvals for the Project. However, there are still a number of significant steps required to achieve all the primary project approvals.

The New Hope Group remains committed to delivering the Project and will continue to actively work with the relevant government departments to progress through these steps.

Further information regarding the Project's court and judicial review processes has been reported in earlier editions of the Social Impact Management Report (available at [www.aclandproject.com.au](http://www.aclandproject.com.au)). A chronology of the Project's assessment and approval process is also tabled as Annexure A to this report.

## 2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The New Hope Group maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern regarding the Project. Uncertainty regarding the Project's statutory approvals has affected some aspects of this engagement program.

### 2.1. Outcomes of Engagement

The following sections report on the outcomes of the Project's engagement activities for the period of 1 June 2018 to 30 November 2018.

#### 2.1.1. Landholder engagement

Key outcomes from the Project's engagement with landholders in the last six months are as follows.

- The Project continues to offer and hold regular six-monthly meetings with Tier 1 and Tier 2 landholders. In the reporting period, these meetings have included introduction to the New Hope Group's new Landholder Liaison representative, and the continuation of the Project's groundwater model and bore baseline assessment program. There continues to be interest from landholders about the Project's approval process.
- On Friday 30 November, the New Acland Mine and Stage 3 Project team hosted its annual social event for neighbouring landholders with more than 50 landholders attending the event in Kulpi. The event served as an end-of-year celebration with neighbours, reflecting on New Acland Mine and Project activities in the last twelve months, and featuring some of the new equipment and technology in use by Acland Pastoral Company. Each year, the event location is alternated to improve its accessibility to all nearby landholders.
- The Project's bore baseline assessment program continued with engagement focussed on landholders from Rounds 4-5 (i.e. following the earlier completion of the majority landholders from Rounds 1-3).
- With the finalisation of the Land Court Remittal Hearing in November 2018, the New Hope Group has recommenced engagement with additional landholders identified in the Project's modified Groundwater Model area and will continue to engage with these landholders in 2019.
- As reported in June 2018, the New Hope Group has formalised 13 Make Good Agreements with potentially affected landholders. Negotiations continue for another 10 Agreements under way, while six Agreements are on hold, and four Agreement offers have been declined.

#### 2.1.2. Community engagement

Key outcomes from the Project's community engagement in the last six months are as follows.

- The New Hope Group has progressed its partnership with the University of Southern Queensland's Institute for Resilient Regions, and the New Acland Community Reference Group, to design and implement a community development project funded by the New Acland Community Investment Fund.
- Four local workshops were held in the reporting period in Goombungee, Kulpi, Maclagan and Oakey to seek community feedback on the 2016 Community Needs and Resources Assessment undertaken for nearby local communities, and to refine community project options. Through these workshops, four community development projects were prioritised that focus on tourism development, health in regional areas, local history and culture. These projects will be further developed in consultation with community and local government stakeholders during early 2019.
- Over the last twelve months, the New Hope Group has focused its partnership and joint Rural Safety Project with LifeFlight on addressing youth safety and wellbeing. Partnership outcomes in the reporting period have involved the roll out of a first aid education program in Biddeston and Quinalow State Schools, with valued presentations from LifeFlight representatives and First Aid Educators. The New Hope Group will continue its partnership with LifeFlight with a review of project focus areas during early 2019.
- In October 2018, the New Hope Group's Communities team received positive feedback from the Friends of McDonald Nursing Home for their annual volunteer support of the Nursing Home Community Garden project ready for the Toowoomba Carnival of Flowers competition.
- Two Oakey community updates were organised by the New Hope Group in the reporting period. The events invite key local stakeholders to a shared update on New Acland Mine and Project activities, presented by New Hope Group's Chief Operating Officer Andrew Boyd. Approximately 35 local stakeholders attended the June event and 25 attended in November 2018.
- Monthly drop-in engagement sessions also continued to be held in Jondaryan, with no community enquiries in the reporting period.
- Public and private tours of the New Acland Coal Mine and rehabilitated land continue to outline plans for the Project. There were 16 mine tours including four public tours held in the reporting period. Private tours have engaged with directly affected landholders and Land Court officials, Federal and State Government representatives, international and domestic education providers and community partners. Public tour bookings have also been at capacity throughout the reporting period, demonstrating strong ongoing public interest in the mine operation and plans for the Project.
- The New Hope Group continues to participate and support a range of local community initiatives and events. In the reporting period this participation and support has included 2018 Santa Fair, Health and Wellbeing Expo (Oakey), Legends of League, Brymaroo Campdraft and Rodeo, R U Okay Day and the Quest Program.

### 2.1.3. Key stakeholder engagement

Recent outcomes from the Project's engagement with key stakeholders are as follows.

- In October, New Hope Group provided a Project briefing to Toowoomba Regional Council's Councillors and Executive team, focused on the Project's status, approvals process and associated timelines. A separate briefing was also provided to the Mayor, who was unavailable on this date. All information was well received by Council.
- The New Hope Group continues to provide Project updates to Toowoomba Regional Council during regular interfaces with Council's Community Development representatives in Oakey and Goombungee, and as part of ongoing planning for the New Acland Mine and the Project.
- In November 2018, the New Hope Group met with Jondaryan Police representatives as part a scheduled interface and procedural update, which included an update on the Stage 3 approvals process. Regular engagement and interface management will continue on an as-needs basis, and at regular intervals throughout early 2019.
- The New Hope Group's Community Liaison, Rebecca Meacham, has taken on the role of Secretary for the Oakey Chamber of Commerce and the Oakey Community Care Committee, to support local community resources and maintain communication regarding the New Acland Mine and Project.
- Liaison continues with local businesses in Oakey to monitor local business vitality and to provide updates on the status of the New Acland Mine and the Project. Feedback from local business operators is forming part of ongoing discussions with Oakey Chamber of Commerce regarding support for local business.
- In September 2018, New Acland Mine was recognised as a mining industry role model for its fair payment terms with local small businesses by the Hon. Shannon Fentiman MP, Minister for Employment and Small Business and Minister for Training and Skills Development.
- The New Hope Group has maintained a supportive relationship with the Oakey RSL throughout an administrative review of the RSL's role for publicly displaying their support for the New Acland Mine. Findings from this review cleared the RSL of any improper action and the matter has since been resolved.
- Following the launch of a Social and Emotional Wellbeing Program for Indigenous youth in Oakey, the New Hope Group is re-focusing its engagement with Goondir Aboriginal Medical Service to scope new potential projects for 2019.
- The New Hope Group has also entered into a holistic health care partnership with two local service providers in the reporting period.
- Two STEM workshops were held in the reporting period with Grade 9 and Grade 10 Oakey High School students, as part of the New Hope Group's renewed partnership with the Queensland Minerals and Energy Academy and Oakey State High School.

These whole-day workshops focused on building student skills in science, engineering and mathematics relevant to the resources industry.

- The New Hope Group has provided another local resident for training and apprenticeship placements at New Acland Mine, bringing the total placements from six to seven in the reporting period. These seven local placements include one trainee from Oakey State High School.
- The New Hope Group continues to support the Toowoomba Chamber of Commerce's Future Leaders program, with two New Hope Group staff members signed up to the Future Leaders Mentor Program in the reporting period.
- The New Hope Group also participates in the community-led Oakey Youth Committee which aims to progress strategies that support local young people. In the reporting period, this included a planning meeting with the Minister for Child Safety, Youth and Women, Hon. Di Farmer MP.

## 2.2. Complaints Management

No complaints were received in relation to the Project between 1 June 2018 and 30 November 2018.

## 2.3. Consultation Stakeholders and Issues Report

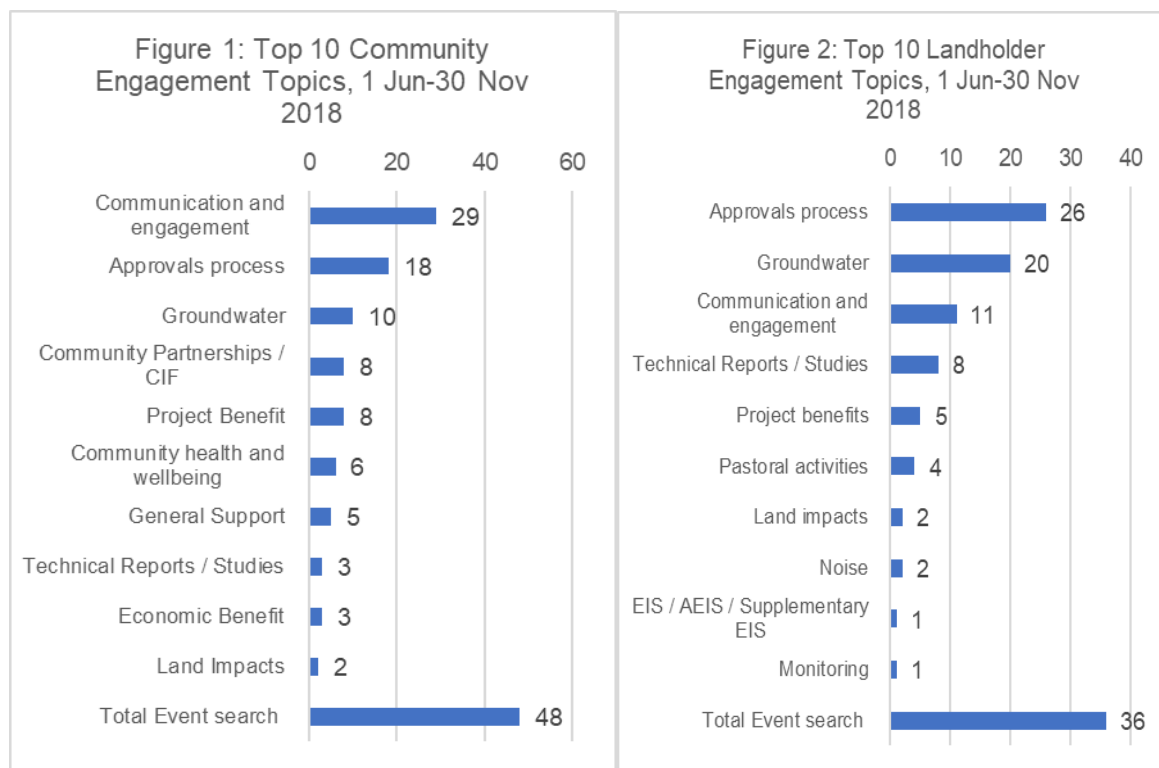
Over the past six months, the New Hope Group has been involved in approximately 108 interactions with local community and stakeholders - (e.g. emails, phone calls, meetings) related to the Project, and has engaged with a total of 100 individuals. Table 1 presents a breakdown of these interactions by stakeholder group.

**TABLE 1: STAKEHOLDER ENGAGEMENT, 1 JUNE 2018 – 30 NOVEMBER 2018**

Stakeholder Groups	Total interactions	Stakeholders	
		Distinct Stakeholders	Cumulative Total
<i>Tier 2 Landholder</i>	30	30	53
<i>Regional community member</i>	22	7	28
<i>Registered Business (via Project website)</i>	20	17	20
<i>General Business (indirectly affected)</i>	14	8	15
<i>Community Group / Charity</i>	8	5	8
<i>Tier 1 Landholder</i>	8	9	14
<i>EIS Submitter</i>	7	5	10
<i>Near Landholder/Resident in Area (Tier 3)</i>	6	6	10
<i>Community Reference Group</i>	6	7	10
<i>Health Stakeholders</i>	5	3	5
<i>General Interest</i>	5	4	5
<i>Oakey Resident</i>	5	5	6
<i>Emergency Services</i>	5	3	5
<i>Local Government</i>	5	2	6
<i>Maclagan/Quinalow/Kulpi/Peranga Resident</i>	5	2	5
<i>Jondaryan Resident</i>	4	2	4
<i>Existing supplier</i>	3	1	3
<i>Historical Group/Society</i>	2	2	2
<i>[No Stakeholder Groups]</i>	2	10	10
<b>Total Event search</b>	<b>108</b>	<b>100</b>	<b>169</b>



The top ten topics addressed during engagement with the general community and with members of community groups in the last six months are presented in Figure 1. It shows engagement in the reporting period has focused on general communication and engagement activities, the Project’s approval process, groundwater and community partnerships.



The Project’s landholder engagement program during the reporting period has involved contact with seven Tier 1 landholders, 54 Tier 2 landholders, and eight Tier 3 landholders located outside the immediate Project area. As shown in Figure 2, the Project’s approval process and groundwater modelling activities remain the primary focus of engagement.

The Project’s engagement with other key stakeholders over the reporting period included meetings and correspondence with State Government representatives, Toowoomba Regional Council, health and emergency service stakeholders, education and training stakeholders, and business and industry stakeholders (see Table 1).

Key outcomes of engagement with these stakeholders are as summarised in Section 2.1.3. Details of engagement by stakeholder group are summarised in Section 2.4.

## 2.4. Q3-Q4 Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period.

The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with less potential for impacts; and
- Tier 3: Other landholders in the Acland, Jondaryan and Oakey communities.

**TABLE 2: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q3-Q4 2017**

<b>Q3-Q4 2018 Actions</b>	
<b>Tier 1 and Tier 2 Landholders</b>	
<b>Six monthly landholder meetings</b>	<ul style="list-style-type: none"> <li>• Meetings, phone calls and correspondence have taken place with 69 landholders in and near to the Project area (Landholder Tiers 1-3). This contact has involved introductions to the Project's new Landholder Liaison representative, the continuation of bore baseline assessments and discussions regarding the Project's approval process. Additional consultation has occurred as part of the continued operation of New Acland Mine, but excluded from this report.</li> </ul>
<b>Landholder agreements</b>	<ul style="list-style-type: none"> <li>• Consistent with last SIMR (June 2018), the New Hope Group has formalised 13 Make Good Agreements with potentially affected landholders. Negotiations continue for another 10 Agreements under way, while six Agreements are on hold, and four Agreement offers have been declined.</li> </ul>
<b>Monthly staff visits to Jondaryan</b>	<ul style="list-style-type: none"> <li>• Monthly engagement sessions continue in Jondaryan with no visits in the reporting period.</li> </ul>
<b>Government Stakeholders</b>	
<b>Toowoomba Regional Council</b>	<ul style="list-style-type: none"> <li>• Project-related engagement continues as part of regular interfaces between the Project's Community team and Council's Community Development team members in Oakey and Goombungee.</li> <li>• The New Hope Group held a Project briefing for all Councillors and Executive team in October 2018, with the information well received by Council.</li> <li>• The New Hope Group also maintains regular engagement with Council through participation in organised community meetings and events (e.g. Oakey Chamber of Commerce meetings and Youth Committee meetings). Engagement with Council will also continue with Council during early 2019 as NAC Community Development</li> </ul>

<b>Q3-Q4 2018 Actions</b>	
	Projects are developed.
<b>Queensland Government</b>	<ul style="list-style-type: none"> <li>Following the Land Court recommendation in November 2018, the New Hope Group has re-commenced consultation with the Office of the Coordinator General, the Department of Environment and Science, and the Department of Natural Resources and Mines. The focus of this engagement has been to progress the next steps to implement the Land Court's recommendations, and to re-initiate engagement about the Project's remaining primary approval applications.</li> </ul>
<b>Business and Industry Stakeholders</b>	
<b>Local Business and Industry Stakeholders</b>	<ul style="list-style-type: none"> <li>Over the last six months, eleven businesses have registered their interest in procurement opportunities via the Project website, contributing to a total of 319 registrations since November 2015.</li> </ul>
<b>Local Business and Industry Partners</b>	<ul style="list-style-type: none"> <li>The New Hope Group employees maintain a productive relationship with the Oakey and Toowoomba Chambers of Commerce, with participation at organised business and industry events over the reporting period (see Section 2.1.3).</li> <li>In September 2018, New Acland Mine was recognised as a mining industry role model for its fair payment terms with local small businesses by the Hon. Shannon Fentiman MP, Minister for Employment and Small Business and Minister for Training and Skills Development.</li> <li>The New Hope Group has also committed sponsorship and staff participation in the Future Leaders Group 2018 mentor program, delivered by the Toowoomba Chamber of Commerce.</li> <li>The New Hope Group's Communities Team is also participating in a Junior Chamber for Youth group in Oakey, focused on scoping projects that support local young people.</li> </ul>
<b>Indigenous Stakeholders</b>	
<b>Indigenous Community</b>	<ul style="list-style-type: none"> <li>The New Hope Group is working with Goondir Aboriginal Medical Service to scope support opportunities for local Aboriginal young people. These projects will be further developed in 2019 (see Section 2.1.3).</li> </ul>
<b>Traditional Owners</b>	<ul style="list-style-type: none"> <li>Consistent with last SIMR (June 2018), Cultural Heritage survey works have been completed on all projected disturbance areas within the Project's boundaries. The Project's Cultural Heritage induction video has been produced and approved by Western Wakka Wakka representatives.</li> </ul>
<b>Social infrastructure providers / community groups</b>	
<b>Education and Training Stakeholders</b>	<ul style="list-style-type: none"> <li>The New Hope Group has strengthened its education and training partnerships with Oakey State High School and the Queensland Energy and Minerals Academy, the Future Leaders Group, and the University of Southern Queensland to focus on local community development objectives (see Section 2.1 for outcomes of engagement).</li> </ul>

<b>Q3-Q4 2018 Actions</b>	
<b>Health stakeholders</b>	<ul style="list-style-type: none"> <li>• The New Hope Group has established new partnerships with two local service providers to focus on providing a holistic local community health service.</li> <li>• Further work underway to scope new initiatives for Aboriginal community members with Goondir Aboriginal Medical Service.</li> <li>• Continued implementation of the New Hope Group's LifeFlight Partnership and Rural Safety Project.</li> </ul>
<b>Community Organisations</b>	<ul style="list-style-type: none"> <li>• Continued support for community and social services, through the Community Sponsorship Program and larger grants through the New Acland Community Investment Fund (see Section 3.2).</li> </ul>
<b>General Community engagement</b>	
<b>Community Reference Group</b>	<ul style="list-style-type: none"> <li>• Four Community Reference Group (CRG) meetings were held in the reporting period, addressing a range of interest areas including general project information, operations management, local community priority areas and community engagement projects. CRG meeting minutes are published online at: <a href="http://www.aclandproject.com.au/content/community">http://www.aclandproject.com.au/content/community</a></li> </ul>
<b>Mine Site Tours</b>	<ul style="list-style-type: none"> <li>• There were 16 mine tours held in the reporting period, including four public tours all booked to capacity.</li> </ul>
<b>Events</b>	<ul style="list-style-type: none"> <li>• NAC staff continue to contribute to and participate in a range of local community events, including: <ul style="list-style-type: none"> <li>○ Oakey Health and Wellbeing Expo;</li> <li>○ Legends of League;</li> <li>○ Brymaroo Campdraft and Rodeo;</li> <li>○ RU Okay Day;</li> <li>○ the QUEST Program; and</li> <li>○ 2018 Oakey Santa Fair.</li> </ul> </li> </ul>
<b>Oakey Information Centre</b>	<ul style="list-style-type: none"> <li>• The Centre is staffed by a dedicated Landholder and Community Liaison team. There were approximately 13 visits to the Community Information Centre directly relevant to the Project.</li> </ul>

**TABLE 3: PROJECT COMMUNICATION, Q3-Q4 2018**

<b>Project Communications</b>	
<b>Community Newsletter</b>	<p>Communication material distributed to approximately 3,000 local residents (published December 2017), included:</p> <ul style="list-style-type: none"> <li>• an update on the Stage 3 Project Land Court Remittal Hearing process;</li> <li>• Grade 9 and 10 workshop outcomes from New Hope’s partnership with QMEA and Oakey High School;</li> <li>• Project outcomes from the New Hope Group’s last Community Investment Funding round (May 2018), which included the refurbishment of the Oakey Lion’s Club and Oakey Men’s Shed’s facilities, as well upgrades to the Goombungee Public Hall kitchen facilities;</li> <li>• a local profile of one of the seven locals selected to take on a traineeship at the New Acland Mine; and.</li> <li>• key findings from an independent analysis of the economic and social benefits of the continuation of New Acland Mine and the Project, published September 2017.</li> </ul>
<b>Online Fact Sheets</b>	<p>Fact Sheets available at <a href="http://www.aclandproject.com.au">www.aclandproject.com.au</a>:</p> <ul style="list-style-type: none"> <li>• Project overview;</li> <li>• Local Procurement;</li> <li>• Landholder and community engagement opportunities;</li> <li>• Enquiries, concerns and complaints process;</li> <li>• Make Good Agreements;</li> <li>• Buildings and heritage management in the Acland Area (2 fact sheets);</li> <li>• Tree planting;</li> <li>• Rehabilitation and amenity;</li> <li>• Water Resources (including groundwater and surface water resource management);</li> <li>• Noise management;</li> <li>• Blasting process;</li> <li>• Air quality and dust management; and</li> <li>• Veneering.</li> </ul>

<p><b>Project website (www.aclandproject.com.au)</b></p>	<ul style="list-style-type: none"> <li>• Newsletters.</li> <li>• Media releases.</li> <li>• Project fact sheets.</li> <li>• Project EIS information.</li> <li>• Air Quality management information.</li> <li>• Land rehabilitation information.</li> <li>• Noise management information.</li> <li>• Mining industry information.</li> <li>• New Acland Community investment and sponsorship programs.</li> <li>• New Acland Community Reference Group meeting minutes.</li> <li>• New Acland Community Investment Fund toolkit.</li> </ul>
<p><b>Media Releases</b></p>	<p>Eighteen media releases were produced for the Project to report on the outcomes of current partnerships, community initiatives and technological advancements and innovative practices implemented at New Acland Mine.</p>
<p><b>Community Investment Fund supporting materials</b></p>	<ul style="list-style-type: none"> <li>• Program overview.</li> <li>• Application form.</li> <li>• Guidelines.</li> <li>• Fact Sheets.</li> <li>• Frequently Asked Questions.</li> </ul>
<p><b>Advertising and Newspaper Notices/Columns</b></p>	<p>A broad and ongoing range of advertising is released with relevance to the Project. The New Hope Group also maintains a fortnightly space in the Oakey Champion for regular updates.</p>

### **3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE**

#### **3.1. Community Health, Safety and Wellbeing**

As reported in June 2016, the Project has initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS. The outcomes of engagement with relevant stakeholders are reported in Section 2.1.3 and 2.4 of this SIMR.

The progress of the New Hope Group's community investment and sponsorship programs related to social infrastructure is summarised in Section 3.2.

#### **3.2. Social Infrastructure**

The New Acland Community Investment Fund assists not-for-profit community groups and organisations to develop long-term outcomes for communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants of \$10,000 or more under the New Acland Community Investment Fund.

The New Acland Community Investment Fund was launched in August 2013 and is in addition to the New Hope Group's Community Sponsorship Program.

The New Hope Group, in consultation with the New Acland Community Reference Group and partnering with the University of Southern Queensland's Institute for Resilient Regions, is in the process of developing four community development projects aligned to community priorities identified by recent research. These projects will be funded by allocations from the Community Investment Fund, in agreement with the Community Reference Group.

In the reporting period, four planning workshops were held in Goombungee, Kulpi, Maclagan and Oakey to seek feedback on 2016 needs assessment findings and to refine priority projects. Further development of these projects will be reported in the next SIMR.

Since 1 June 2018, the New Hope Group has directly supported 30 organisations in the Toowoomba region, to a collective value of approximately \$102,561. This support included a \$50,000 donation to drought relief organisation Aussie Helpers to assist with much needed relief to drought-affected farmers on the Darling Downs. Funding support was also provided to a number of local community organisations toward regular community events and targeted initiatives in Oakey, Goombungee, Cooyar and Jondaryan.

#### **3.3. Acland Management Plan**

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township. This includes ongoing conservation management of specific local heritage items and structures identified by the AMP and Acland Colliery Conservation Management Plan, and general grounds maintenance in Acland.

The Colliery has also been fully laser scanned to record the structure, and New Hope Group continues to implement control measures for bora and termites through a third-party contractor.



## 4. FORWARD PLAN

This section outlines the Project's forward plan to deliver on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

### 4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's mitigation and management strategies including public reporting requirements.

**TABLE 5: MITIGATION AND MANAGEMENT STRATEGIES**

Management Plans and Strategies	Status	Details and Next Update
<b>Air Quality Management Plan</b>	Established and preparatory work underway	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
<b>Noise Management Plan</b>	Established and preparatory work underway	
<b>Blasting and Vibration</b>	Established and preparatory work underway	
<b>Groundwater Monitoring and Impact Management Plan</b>	Completed and updated to support AWL Application	The Project's Groundwater Monitoring and Impact Management Plan has been completed and updated to support New Hope Group's Associated Water Licence application. The Plan is currently under third party review, and will be submitted as part of early EPBC requirements in the near future.
<b>Bore Baseline Assessment Plan</b>	Established and in progress	The Bore Baseline Assessment Plan can be found at <a href="http://www.aclandproject.com.au/content/reporting">www.aclandproject.com.au/content/reporting</a> . Engagement with landholders identified in Rounds 1-5 of the program is well advanced, with new landholders to be contacted during 2019 to continue refining the Project's groundwater model.
<b>Community and stakeholder engagement</b>	Established and in progress	Refer to Section 2 of this Report. Next report due December 2018.
<b>Complaints Management</b>	Established and in progress	Refer to Section 2 of this Report. Next report due June 2019.
<b>Health, safety and community infrastructure</b>	Established and in progress	Refer to Section 3 of this Report. Next report due June 2019.
<b>Acland Management Plan</b>	Established and in progress	Refer to Section 3 of this Report. Next report due June 2019.
<b>Acland Colliery Conservation Management Plan</b>	Established and in progress	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan. The Colliery has also been fully laser scanned to record the structure.

Management Plans and Strategies	Status	Details and Next Update
<b>Housing and Accommodation Action Plan</b>	Established and preparatory work underway	Annual Social Impact Management Report, pending final Project approvals.
<b>Local Content Action Plan</b>	Established and preparatory work underway	Adoption of QRC Code for Local Content.
<b>Workforce Management Action Plan</b>	Established and preparatory work underway	Annual Social Impact Management Report, pending final Project approvals.
<b>JRLF Decommissioning Management Strategy</b>	Established. Implementation to come	Decommissioning to commence once the new Rail Load-out Facility is fully commissioned on the Project site. Engagement to re-commence when Project timing is known.
<b>Road Use and Traffic Management Plans</b>	Established and in progress	Plans developed and finalised in consultation with Department of Transport and Main Roads and Toowoomba Regional Council.

#### 4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the forward reporting period Q1-Q2 2018, pending final Project approval.

**TABLE 6: STAKEHOLDER ENGAGEMENT – FORWARD PLAN**

Stakeholder group	2019 Actions
<b>Tier 1 and Tier 2 Landholders</b>	• Ongoing technical consultation regarding impact modelling where required
	• Continued negotiation of Landholder Agreements
	• Six monthly update meetings with landholders
	• Letter distribution – road access and mitigations
	• Monthly staff visits to Jondaryan
	• Information session on topics including procurement, environmental management, access and health and wellbeing
	• Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company
	• Monthly online release of environmental monitoring results (from construction): <ul style="list-style-type: none"> <li>○ Hard copy distribution to Jondaryan residents and local promotion</li> <li>○ Quarterly hardcopy summary distributed to Tier 1 and 2 landholders</li> </ul>
<b>Local and State Government</b>	• Briefings / individual meetings as relevant
	• Direct correspondence as relevant
	• Quarterly newsletter distribution as relevant
	• Engagement on housing and accommodation

Stakeholder group	2019 Actions
	<ul style="list-style-type: none"> <li>• Workforce and accommodation information shared with relevant agencies to support planning</li> <li>• Continued consultation with DATSIP on indigenous employment and business development</li> <li>• Continued employment, education and training partnerships</li> </ul>
<b>Indigenous Stakeholders</b>	<ul style="list-style-type: none"> <li>• Continue Indigenous stakeholder engagement and partnership development</li> <li>• Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements</li> <li>• Consult on and promote Indigenous employment, business development and procurement opportunities</li> </ul>
<b>Business and Industry Stakeholders</b>	<ul style="list-style-type: none"> <li>• Six monthly procurement information sessions</li> <li>• Continue partnerships with the Toowoomba and Surat Basin Enterprise and Toowoomba and Oakey Chambers of Commerce</li> <li>• Consult with local accommodation providers and real estate agents regarding short-term accommodation needs</li> </ul>
<b>Social Infrastructure Providers and Community Groups</b>	<ul style="list-style-type: none"> <li>• Local GP consultation regarding capacity and pre-employment medical checks</li> <li>• Continue partnerships arrangements with major health services and participation in health-related organisations and events</li> <li>• Continue support for community and social services, individuals, organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund</li> <li>• Continue work with environmental groups on environmental initiatives</li> </ul>
<b>General Community Engagement</b>	<ul style="list-style-type: none"> <li>• Continue regular liaison with the New Acland Community Reference Group with dedicated updates on progress of Jondaryan Rail Loading Facility, Acland Management Plan, and health and coal information</li> <li>• Mine Site Tours</li> <li>• Participation in local events</li> <li>• Oakey Information Centre</li> <li>• Community Liaison Officer / dedicated staff</li> <li>• Dedicated Project phone number and email address</li> <li>• Complaints and dispute resolution mechanism</li> </ul>
<b>Community Communications</b>	<ul style="list-style-type: none"> <li>• Advertising and newspaper notices/columns</li> <li>• Website updates</li> <li>• Fact sheets and posters</li> <li>• Quarterly newsletter</li> <li>• Stakeholder letter distribution</li> </ul>

## 5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by the New Hope Group with respect to the New Acland Stage 3 Project for the second half of 2018.

The next SIMR will be delivered in June 2019, in line with the Coordinator-General's Imposed **Condition 17: pre-construction**.

## ANNEXURE A

### NEW ACLAND STAGE 3 PROJECT APPROVALS HISTORY

Event	Date
Gazettal of coordinated project declaration	18 May 2007
MLA 50232 lodged	25 May 2007
Environmental Impact Statement (EIS) submitted	January 2014
EIS released for public consultation	18 January 2014 - 3 March 2014
Additional information to EIS (AEIS) submitted	August 2014
AEIS released for public consultation	1 - 29 September 2014
Coordinator-General's evaluation report, recommending that the Project be approved, subject to conditions	19 December 2014
MLA 700002 lodged	16 January 2015
EA Amendment Application lodged	13 April 2015
Public notification of MLAs 50232 and 700002 and the EA Amendment Application	13 May 2015 - 2 July 2015
Draft EA issued by the then Department of Environment and Heritage Protection	28 August 2015
Referral of MLA 50232 and 700002 to the Land Court for Objections Hearing	14 October 2015
Referral of EA Amendment Application to the Land Court for Objections Hearing	19 October 2015
Original Objections Hearing dates	7 March 2016 - 12 August 2016 5 - 7 October 2016 3 - 20 April 2017
EPBC Act approval issued. The approval has effect until 31 January 2042.	18 January 2017
Land Court decision (Member Smith) on EA Amendment Application, MLA 50232 and MLA 700002 (since overturned)	31 May 2017
Associated Water License application lodged	3 October 2017
Supreme Court decision (Bowskill J) overturned Land Court decision and the EA decision of 14 February 2018 and remitted the matter to the Land Court for reconsideration	2 May 2018 (final orders 28 May 2018)
Appeal lodged in the Court of Appeal against Supreme Court decision by Oakey Coal Action Alliance Inc.	30 May 2018
Remitted Land Court Hearing dates	2 - 4 October 2018
Remitted Land Court decision	7 November 2018
Upcoming Court of Appeal hearing dates	27 - 28 February 2019