



Our ref: DGC18/771

Office of the
Coordinator-General

17 SEP 2018

Mr Andrew Boyd
Chief Operating Officer
New Hope Group
PO Box 47
Ipswich Qld 4305

Dear Mr Boyd

I refer to your letter of 19 June 2018 to the Coordinator-General submitting the Pre-construction Social Impact Management Report (No.7) (SIMR) 2018 for the New Acland Coal Mine Stage 3 Project (the project). The Coordinator-General has asked that I respond on his behalf.

I acknowledge receipt of the SIMR that was required by Appendix 1, Condition 17 of the Coordinator-General's evaluation report (CGER) on the environmental impact statement for the project.

I note your intention to make the SIMR publicly available on the project's website in accordance with Condition 17.

If you require any further information, please contact Ms Gordana Vidovic, A/Project Manager, Coordinated Project Delivery division, Office of the Coordinator-General, Department of State Development, Manufacturing, Infrastructure and Planning on 07 3452 7451 or gordana.vidovic@coordinatorgeneral.qld.gov.au, who will be pleased to assist.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Michele Bauer".

Michele Bauer
Assistant Coordinator-General
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(as delegate of the Coordinator-General)

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NEW HOPE
GROUP

PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

New Acland Coal Mine Stage 3 Project

June 2018

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1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 17: Social Impact Management Report (SIMR): pre-construction.**

Condition 17 requires:

“(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.

(b) The SIMR is to contain:

“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account; and

(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health safety and social infrastructure”.

This SIMR covers the period from 1 December 2017 to 31 May 2018 and is the sixth pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once approved by the Coordinator-General, all SIMRs are published and remain available online at www.aclandproject.com.au/content/reporting.

1.1. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine to increase production and extend the life of the mine to around 2029.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development and operation.

On 18 January 2017, the Project was granted Federal Government approval under the *Environment Protection and Biodiversity Conservation Act 1999 (Cth)*.

The Project also requires mining lease approval under the *Mineral Resources Act 1989 (Qld)* and an approved amendment to the Environmental Authority under the *Environmental Protection Act 1994 (Qld)*.

The (former) Queensland Department of Environment and Heritage Protection issued a draft Environmental Authority (EA) for the Project in August 2015. As part of the statutory approval process, public submissions were sought on the Project's application to amend the EA and mining lease application.

Land Court proceedings to review these submissions took place from November 2015 to May 2017. A Land Court determination was made on 31 May 2017 which recommended the Mining Leases and Environmental Authority amendment for the Project not be granted. On 15 June 2017, New Hope Group applied to the Supreme Court for a Judicial Review of the proceedings that led to this recommendation.

On 2 May 2018, the Supreme Court released its judgement, which established grounds for review in the areas of groundwater, noise and intergenerational equity, with the consequence that it would be appropriate to order the Land Court's decision be set aside.

Final Orders released by the Supreme Court on 28 May require the conclusions regarding noise to be reconsidered by a new (different) Member of the Queensland Land Court, while conclusions regarding groundwater and intergenerational equity (as it relates to groundwater) have been determined to be outside the Land Court's jurisdiction to reconsider. A copy of the Final Orders released by the Supreme Court can be found at: <https://archive.sclqld.org.au/qjudgment/2018/QSC18-119.pdf>

Groundwater matters will be subject to further assessment by the Queensland Department of Natural Resources, Mines and Energy as part of New Hope Group's Associated Water Licence application.

The Supreme Court decision has been appealed by the Oakey Coal Action Alliance to the Queensland Court of Appeal. The Land Court has invited submissions from the parties as to whether the hearing should proceed while the appeal is in progress.



Locals take part in a Trainee Assessment Day during the recruitment of six new haul truck trainees at New Acland Mine

2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

New Hope Group maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern regarding the Project. Uncertainty regarding the Project's statutory approvals has affected some aspects of this engagement program.

2.1. Outcomes of Engagement

The following sections report on the outcomes of the Project's engagement activities for the period of 1 December 2017 to 31 May 2018.

2.1.1. Landholder engagement

Key outcomes from the Project's engagement with landholders in the last six months are as follows.

- The Project's regular six-monthly meetings with Tier 1 and Tier 2 landholders involved an introduction to New Hope Group's new Landholder Liaison representative, and the continuation of the Project's groundwater model and bore baseline assessment program. Over the reporting period there was strong and renewed interest from landholders about the Project's approval process.
- The Project's bore baseline assessment continued with New Hope Group formalising 13 Make Good Agreements with potentially affected landholders. Negotiations continue for another 10 Agreements, while six Agreements are on hold, and four Agreement offers were declined.
- New Hope Group continued to engage with landholders with registered bores in the coal seams around the Project area with respect to its latest groundwater modelling. Whilst engagement is no longer required with a number of landholders, New Hope Group will continue to engage and maintain relationships with these landholders in line with expectations.

2.1.2. Community engagement

Key outcomes from the Project's community engagement in the last six months are as follows.

- In January 2018, Community Information Sessions were held in Oakey, Goombungee, Peranga, Jondaryan, Toowoomba and Ipswich to provide an update about the Project and facilitate conversations with local communities about the company's plans should the Project be approved or not approved in the future. All sessions were well attended. Each session raised topics relevant to the local area and attendees. Key areas of concern addressed by New Hope Group included the Project's groundwater management and monitoring processes, the management of impacts on farming land, and ongoing management of rehabilitated land. The Jondaryan information session was filmed by the Australian Broadcasting Corporation's television program 7.30.
- Monthly drop-in engagement sessions continue to be held in Jondaryan with generally low levels of attendance. Attendees in March expressed interest in the

Project's approval process and the Judicial Review. One community member raised concerns about lead in the local water supply. New Hope Group has acknowledged this as an important concern for local community members, however investigations have shown it to have no association with New Hope Group's activities. There were no attendees at the April and May sessions.

- A new Community Liaison began working with local community stakeholders and organisations. She is based out of the New Hope Community Information Centre in Oakey, along with other members of the Community and Landholder team.
- During the reporting period New Hope re-focused its joint Rural Safety Program with LifeFlight to address rural safety and wellbeing for youth, with an education program planned for delivery in Q3 2018. Over its six-year partnership, New Hope Group has contributed more than \$1.1 million dollars to LifeFlight's ongoing operation and to programs that improve health and safety in the communities around New Acland Coal Mine.
- Over the past 6 months New Hope Group in partnership with the New Acland Community Reference Group began to design and implement a community development project, funded by the New Acland Community Investment Fund that reflects local community priorities and strengthens available resources. The project will be implemented from Q3 2018. Conversations with University of Southern Queensland are exploring an opportunity to partner in the project.
- In April 2018, New Hope Group gave a project update and participated at a broader community planning session for the future of Oakey, convened by the Oakey Chamber of Commerce together with the Queensland Opposition Leaders, local Members of Parliament, and Toowoomba Regional Council. The session explored a range of community concerns, including the uncertainty around the Project, and identified a number of suggestions for a future development plan for Oakey.
- New Hope Group continues to participate and support a range of local community initiatives and events. In the reporting period this included the Oakey Santa Fair and community parade, as well as participation at the Oakey Show, Goombungee Show and Royal Toowoomba Show. As a feature of the Royal Toowoomba Show, New Hope Group provided funding for the Agtastic Trail which provides an opportunity for local young people to engage with the region's agricultural industry.
- New Hope recruited six local young people for apprenticeship placements at New Acland in the reporting period. The successful candidates were drawn from an overwhelming 380 applications that were received following targeted advertising in the local areas surrounding New Acland Coal Mine. These apprenticeship positions will continue to be supported through the mine's operational activity and the potential future Project works program.
- Public and private tours of the New Acland Coal Mine and rehabilitated land continue to provide information regarding the Project. There were 13 mine tours including three public tours held in the reporting period, with stakeholder interest areas ranging from general enquiries, to geology and mining methods, rehabilitation, and local and regional social impact management.

2.1.3. Key stakeholder engagement

Recent outcomes from the Project's engagement with key stakeholders are as follows.

- New Hope Group continued to provide Project updates to Toowoomba Regional Council during regular interfaces with Council's Community Liaison representatives in Toowoomba and Goombungee, and as part of ongoing planning for Stage 2 and Stage 3 road works.
- In February 2018, New Hope Group launched its partnership with Artius and Goondir Aboriginal Medical Service in Oakey to deliver a Social and Emotional Wellbeing Program to address areas of need identified by the local Aboriginal community, particularly supporting local young people and their parents/caregivers.
- In January 2018, New Hope Group renewed its partnership with the Queensland Minerals and Energy Academy and met with Oakey State High School to build the QMEA Industry Skills program into the school curriculum, encouraging studies and career pathways in science, technology, engineering and maths (STEM).
- New Hope Group supported the roll-out of the Rotary Youth Driver Awareness (RYDA) Program in April 2018, a collaborative training session organised with local emergency service stakeholders, delivered for students of Oakey State High School.
- New Hope Group continued to support the Toowoomba Chamber of Commerce's Future Leaders program with commitments to sponsorship and staff participation in the 2018 mentors program, starting in Q3 2018.



The Rotary Youth Driver Awareness Program visits Oakey State High School

2.2. Complaints Management

No complaints were received in relation to the Project between 1 December 2017 and 31 May 2018.

2.3. Consultation Stakeholders and Issues Report

Over the past six months, New Hope Group has been involved in more than 355 interactions with local community and stakeholders (e.g. emails, phone calls, meetings) related to the Project, and has engaged with a total of 166 individuals. Table 1 presents a breakdown of these interactions by stakeholder group.

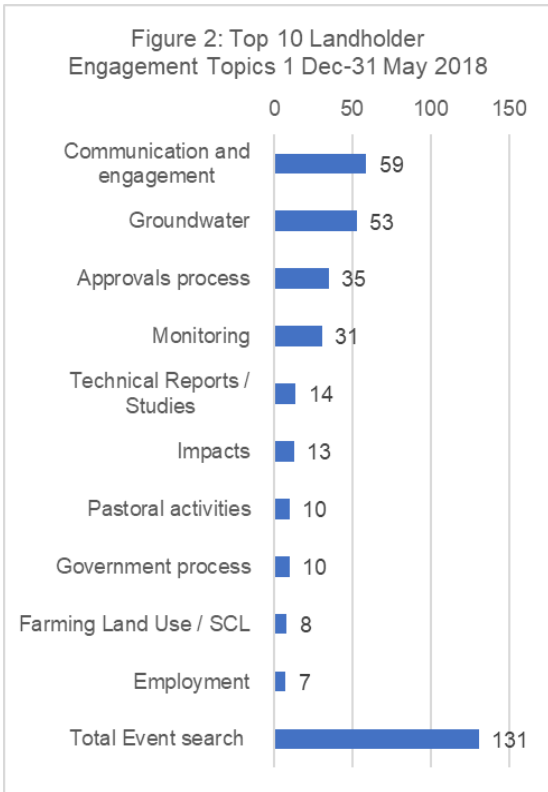
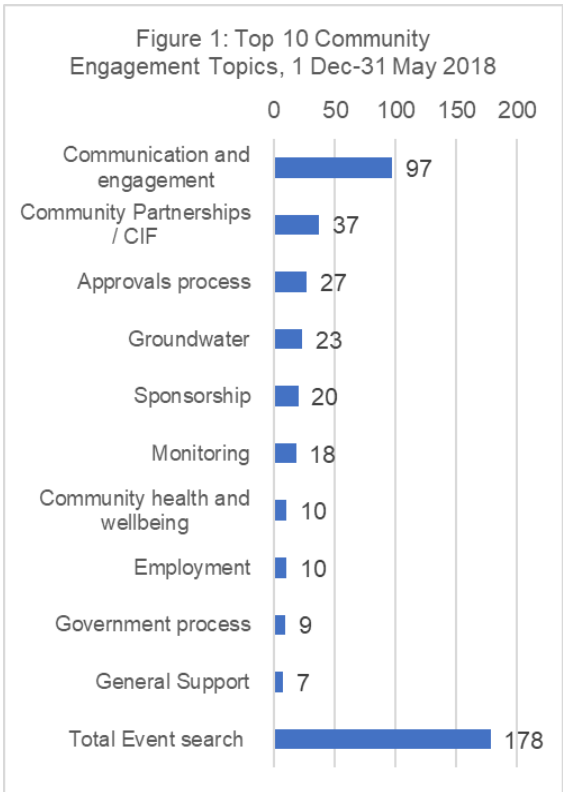
TABLE 1: STAKEHOLDER ENGAGEMENT, 1 DECEMBER 2017 – 31 MAY 2018

Stakeholder Groups	Total interactions	Stakeholders	
		Distinct Stakeholders	Cumulative Total
<i>Tier 2 Landholder</i>	109	43	165
<i>Regional Community</i>	89	10	96
<i>Community Group / Charity</i>	32	15	32
<i>Community Reference Group</i>	28	8	60
<i>General Business (indirectly affected)</i>	27	12	40
<i>Tier 1 Landholder</i>	23	11	25
<i>Near Landholder/Resident in Area (Tier 3)</i>	20	5	21
<i>EIS Submitter</i>	18	6	22
<i>Maclagan/Quinalow/Kulpi/Peranga Resident</i>	16	3	16
<i>Local Government</i>	16	13	29
<i>Registered Business</i>	15	13	15
<i>Education Stakeholders</i>	15	9	15
<i>Health Stakeholders</i>	14	4	15
<i>Company</i>	14	12	14
<i>General Interest</i>	12	5	12
<i>Emergency Services</i>	11	3	11
<i>Political (Local)</i>	10	11	23
<i>Rail Corridor</i>	9	4	10
<i>Historical Group/Society</i>	8	4	12
<i>Recreational/Sport Group</i>	8	5	8
<i>Landcare/Waterways Group</i>	6	1	6
<i>Jondaryan Resident</i>	5	3	5
<i>Other</i>	38	29	41
<i>[No Stakeholder Groups]</i>	6	34	80
Total Event search	355	166	499

The top ten topics addressed during engagement with the general community and with members of community groups in the last six months are presented in Figure 1. After general Project communication and engagement interests, these interactions have focused on community partnerships and investment, and the Project's approval process.

The Project's landholder engagement program during the reporting period involved contact with 11 Tier 1 landholders, 43 Tier 2 landholders, and five Tier 3 landholders located outside the immediate Project area. As shown in Figure 2, the Project's groundwater monitoring

remains a primary focus of landholder engagement activities, in addition to general communication and engagement interests and the Project’s approvals process.



The Project’s engagement with other key stakeholders included meetings and correspondence with stakeholders from Federal and State Government, Toowoomba Regional Council, health and emergency services, education and training services, business, industry and environmental groups (see Table 1).

Key outcomes of engagement with these stakeholders are as summarised in Section 2.1.3. Details of engagement by stakeholder group are summarised in Section 2.4.



New Acland Mine staff and families volunteering at Friends of McDonald Nursing Home in Oakey

2.4. Q1-Q2 Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period.

The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially directly impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine who may be affected but not directly impacted; and
- Tier 3: Other landholders in the Acland, Jondaryan, Oakey and surrounding communities.

TABLE 2: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q3-Q4 2017

Q1-Q2 2018 Actions	
Tier 1 and Tier 2 Landholders	
Six monthly landholder meetings	<ul style="list-style-type: none"> • Meetings, phone calls and correspondence took place with 59 landholders in the Project area (Landholder Tiers 1-3). This contact involved introductions to the Project's new Landholder Liaison representative, the continuation of bore baseline assessments and discussions regarding the Project's approval process.
Landholder agreements	<ul style="list-style-type: none"> • Consistent with last reporting period, New Hope Group formalised 13 Make Good Agreements with potentially affected landholders. Negotiations continue for another 10 Agreements, while six Agreements are on hold, and four Agreement offers have been declined.
Monthly staff visits to Jondaryan	<ul style="list-style-type: none"> • Monthly engagement sessions continue in Jondaryan with varied attendance levels. Community interest areas and outcomes are reported in Section 1.
Government Stakeholders	
Toowoomba Regional Council	<ul style="list-style-type: none"> • Project-related engagement continued as part of regular interfaces between the Project's Community team and Council's Community Liaison team, including planning for road works associated with Stage 2 mining operations,

Q1-Q2 2018 Actions	
	and proposed road works for the Stage 3 Project.
Queensland Government	<ul style="list-style-type: none"> • Correspondence continues with Queensland Rail (QR) regarding signal installations on the Western Corridor Mainline (at the Project turnout). • Correspondence continued with the Department of Environment and Science (DES) and the Department of Natural Resources, Mines and Energy regarding the Project's primary and secondary approval applications. This includes preparation of additional information to support the Project's Associated Water Licence application and to address submissions on the application.
Business and Industry Stakeholders	
Local Business and Industry Stakeholders	<ul style="list-style-type: none"> • Over the last six months, eight local businesses registered their interest in procurement opportunities via the Project website, contributing to a total of 308 registrations since November 2015.
Local Business and Industry Partners	<ul style="list-style-type: none"> • New Hope Group staff maintained a productive relationship with the Oakey and Toowoomba Chambers of Commerce, with staff participation at organised business and industry events over the reporting period (see Section 2.1.3). • New Hope Group committed sponsorship and staff participation in the Future Leaders Group 2018 mentor program, delivered by the Toowoomba Chamber of Commerce.
Indigenous Stakeholders	
Indigenous Community	<ul style="list-style-type: none"> • New Hope Group launched its partnership with Artius and Goondir Aboriginal Medical Service in Oakey to deliver a local Social and Emotional Wellbeing Program for Indigenous young people (see Section 2.1.3).
Traditional Owners	<ul style="list-style-type: none"> • Consistent with last reporting period, Cultural Heritage survey works have been completed on all projected disturbance areas within the Stage 3 lease. The Project's Cultural Heritage induction video has been produced and approved by Western Wakka Wakka representatives.

Q1-Q2 2018 Actions	
Social Infrastructure Providers / Community Groups	
Education and Training Stakeholders	<ul style="list-style-type: none"> • New Hope Group has strengthened its Education and Training partnerships with Oakey State High School and the Queensland Energy and Minerals Academy, the Future Leaders Group, and the University of Southern Queensland to focus on local community development objectives (see Section 2.1 for outcomes of engagement).
Health stakeholders	<ul style="list-style-type: none"> • New Hope Group engaged with Artius and Goondir Health Services in Oakey to support the development and implementation of a local Indigenous Social and Emotional Wellbeing program. • Continued implementation of New Hope Group's LifeFlight Partnership and Rural Safety Project (see Section 2.1.2 for outcomes).
Community Organisations	<ul style="list-style-type: none"> • Continued support for community and social services, through the Community Sponsorship Program and larger grants through the New Acland Community Investment Fund (see Section 3.2).
General Community Engagement	
Community Reference Group	<ul style="list-style-type: none"> • Five Community Reference Group meetings were held over the reporting period, addressing a range of interest areas including general project information, operations management, local community priority areas and community engagement projects. Key outcomes of engagement are reported in Section 2.1.2.
Environmental Initiatives	<ul style="list-style-type: none"> • New Hope Group maintained its partnership with Queensland Trust for Nature and the Koala Ecology Group at the University of Queensland to support important koala research in the Acland area.
Mine Site Tours	<ul style="list-style-type: none"> • There were 13 mine tours held in the reporting period, including three public tours.
Events	<ul style="list-style-type: none"> • NAC staff continued to contribute to and participate in a range of local community events, including: <ul style="list-style-type: none"> ○ Oakey and Goombungee Shows; ○ Royal Toowoomba Show; ○ International Women's Day Event, Oakey;

Q1-Q2 2018 Actions	
	<ul style="list-style-type: none"> ○ Oakey Santa Fair, December 2017.
Oakey Information Centre	<ul style="list-style-type: none"> • The Centre is staffed by a dedicated Landholder and Community Liaison team. There were approximately 90 visits to the Community Information Centre relevant to the Project.

TABLE 3: PROJECT COMMUNICATION, Q1-Q2 2018

Q1-Q2 2018 Actions	
Project Communication	
Community Newsletter	<p>Communication material distributed to approximately 3,000 local residents (published December 2017), included updates and promotion of:</p> <ul style="list-style-type: none"> • New Hope's partnership with LifeFlight and the installation of new community first-aid kits to local communities; • Acland koala research program in partnership with Queensland Trust for Nature and University of Queensland; • Major sponsorship of the Legends of League community event hosted by Oakey Rugby League Club; • Key facts about New Acland Coal Mine and the Project's water resource management processes.
Online Fact Sheets	<p>Fact Sheets available at www.aclandproject.com.au:</p> <ul style="list-style-type: none"> • Project overview; • Local Procurement; • Landholder and community engagement opportunities; • Enquiries, concerns and complaints process; • Make Good Agreements; • Buildings and heritage management in the Acland Area (2 fact sheets); • Tree planting;

Q1-Q2 2018 Actions	
	<ul style="list-style-type: none"> • Rehabilitation and amenity; • Water Resources (including groundwater and surface water resource management); • Noise management; • Blasting process; • Air quality and dust management; and • Veneering.
Project Website (www.aclandproject.com.au)	<ul style="list-style-type: none"> • Newsletters; • Media releases; • Project fact sheets; • Project EIS information; • Air quality management information; • Land rehabilitation information; • Mining industry information; • New Acland Community investment and sponsorship programs; • New Acland Community Reference Group meeting minutes; • New Acland Community Investment Fund toolkit.
Media Releases	Fifteen media releases were produced for the Project to report on the outcomes of current partnerships, community initiatives and the Judicial Review process.
Community Investment Fund Supporting Materials	<ul style="list-style-type: none"> • Application form; • Guideline; • Frequently Asked Questions.
Advertising and Newspaper Notices/Columns	A broad and ongoing range of advertising was released with relevance to the Project. New Hope Group also maintained a fortnightly space in the Oakey Champion for regular updates.

3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE

3.1. Community Health, Safety and Wellbeing

As reported in June 2016, the Project has initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS. The outcomes of engagement with relevant stakeholders are reported in Section 2.1.3 and 2.4 of this SIMR.

The progress of New Hope Group's community investment and sponsorship programs relating to social infrastructure is summarised in Section 3.2.

3.2. Social Infrastructure

The New Acland Community Investment Fund assists not-for-profit community groups and organisations to develop long-term outcomes for communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants of \$10,000 or more under the Fund.

The New Acland Community Investment Fund was launched in August 2013, and is in addition to New Hope Group's Community Sponsorship and Donation Program.

New Hope Group, in consultation with the New Acland Community Reference Group and partnering with the University of Southern Queensland, is in the process of designing a community development project aligned to the community priorities identified through recent research (the research report is available at <http://www.aclandproject.com.au/content/community>).

Community Investment Fund applications are also required to demonstrate how New Hope's funding would address locally-identified community priority areas.

The New Acland Community Investment Fund has supported seven local groups to deliver eleven community projects during the reporting period (see Table 4).

TABLE 4: COMMUNITY INVESTMENT PROJECTS Q1-Q2 2018

Recipient	Project	Summary
Oakey Junior Rugby League Club	Legends of League	Support to run the 2018 Legends of League event scheduled for later in 2018, which will include a 4-day program delivering social benefit to 12 local schools, Lions Club, Oakey Junior and Senior Rugby League and the Indigenous Community. The program will include school presentations on Anti Bullying/ Suicide & Social Media by selected players. An invitation has also been extended to a New Hope Group representative to assist in this presentation. An all-women's league game involving 10 Australian players has been incorporated into this year's event.

Recipient	Project	Summary
The Oakey Lions Club	Oakey Lions Club Den Upgrade	Support for a refurbishment of the Oakey Lions Club Den to provide a more comfortable and safe environment for the local community, and to encourage membership growth.
Oakey Men's Shed Inc.	Storage and Tool Upgrade	Support for the Oakey Mens Shed to purchase a 40 foot shipping container to provide additional storage space for community projects. Updating the machinery in the shed and having additional storage will allow for the members to increase the range of projects they can offer to the community.
Goombungee Public Hall Inc.	Goombungee Public Hall Upgrade	Support for an upgrade to kitchen cabinetry to maintain health and safety standards for community events.
Rosalie Shire Historical Society Inc.	Security of Farm Machinery Display	Support to procure gates for the recently completed farm machinery shed. The gates will secure the four bays of the shed when the museum is not open to the public and will limit the risk of theft and/or injury to the public when the museum is not attended.
St Matthews Lutheran Church	Kitchen Upgrade	Support for an upgrade to the current kitchen and repairs to internal walls.
Oakey Community Care Committee	Oakey Health and Wellness Expo	Support to organise a Community Health and Wellbeing Expo showcasing local and regional health providers, community fitness and sporting groups, local community organisation, promoting a united community and to build resilience.

Since 1 December 2017, NAC has also directly supported 23 organisations in the Toowoomba region, to a collective value of approximately \$56,000. Recipient organisations represent community services, health and welfare, education and sporting initiatives. NAC's programs have contributed to the communities of Oakey, Cooyar, Brymaroo and Goombungee.

3.3. Acland Management Plan

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township. This includes ongoing conservation management of specific local heritage items and structures identified by the AMP and Acland Colliery Conservation Management Plan.

The Colliery has also been fully laser scanned to record the structure, and New Hope Group continues to implement control measures for bora and termites through a third-party contractor.

4. FORWARD PLAN

This section outlines the Project's forward plan to deliver on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's mitigation and management strategies including public reporting requirements.

TABLE 5: MITIGATION AND MANAGEMENT STRATEGIES

Management Plans and Strategies	Status	Details and Next Update
Air Quality Management Plan	Established and preparatory work underway	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
Noise Management Plan	Established and preparatory work underway	
Blasting and Vibration	Established and preparatory work underway	
Groundwater Monitoring and Impact Management Plan	Established and in progress	New Hope Group's Associated Water Licence application was submitted in October 2017, with additional information provided by New Hope Group up to December 2017. Advice regarding a determination and associated timeframes is pending.
Bore Baseline Assessment Plan	Established and in progress	The Bore Baseline Assessment Plan can be found at www.aclandproject.com.au/content/reporting . Planning has commenced for the second phase of the program and is being guided by the Project's updated groundwater model.
Community and stakeholder engagement	Established and in progress	Refer to Section 2 of this Report. Next report due December 2018.
Complaints Management	Established and in progress	Refer to Section 2 of this Report. Next report due December 2018.

Management Plans and Strategies	Status	Details and Next Update
Health, safety and community infrastructure	Established and in progress	Refer to Section 3 of this Report. Next report due December 2018.
Acland Management Plan	Established and in progress	Refer to Section 3 of this Report. Next report due December 2018.
Acland Colliery Conservation Management Plan	Established and in progress	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan. The Colliery has also been fully laser scanned to record the structure.
Housing and Accommodation Action Plan	Established and preparatory work underway	Annual Social Impact Management Report, pending final Project approvals.
Local Content Action Plan	Established and preparatory work underway	Adoption of QRC Code for Local Content.
Workforce Management Action Plan	Established and preparatory work underway	Annual Social Impact Management Report, pending final Project approvals.
JRLF Decommissioning Management Strategy	Established. Implementation to come	Decommissioning to commence once the new Rail Load-out Facility is fully commissioned on the Project site. Engagement to re-commence when Project timing is known.
Road Use and Traffic Management Plans	Established and in progress	Plans developed and finalised in consultation with Department of Transport and Main Roads and Toowoomba Regional Council.

4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the forward reporting period Q3-Q4 2018, pending final Project approval.

TABLE 6: STAKEHOLDER ENGAGEMENT – FORWARD PLAN

Stakeholder group	Q3-Q4 2018 Actions
Tier 1 and Tier 2 Landholders	<ul style="list-style-type: none"> Ongoing technical consultation regarding impact modelling where required

Stakeholder group	Q3-Q4 2018 Actions
	<ul style="list-style-type: none"> • Continued negotiation of Landholder Agreements • Six monthly update meetings with landholders • Letter distribution – road access and mitigations • Monthly staff visits to Jondaryan • Information session on topics including procurement, environmental management, access and health and wellbeing • Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company • Monthly online release of environmental monitoring results (from construction): <ul style="list-style-type: none"> ○ Hard copy distribution to Jondaryan residents and local promotion ○ Quarterly hardcopy summary distributed to Tier 1 and 2 landholders
Local and State Government	<ul style="list-style-type: none"> • Briefings / individual meetings as relevant • Direct correspondence as relevant • Regular newsletter distribution as relevant • Engagement on housing and accommodation • Workforce and accommodation information shared with relevant agencies to support planning • Continued consultation with DATSIP on indigenous employment and business development • Continued employment, education and training partnerships
Indigenous Stakeholders	<ul style="list-style-type: none"> • Continue Indigenous stakeholder engagement and partnership development • Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements • Consult on and promote Indigenous employment, business development and procurement opportunities
Business and Industry Stakeholders	<ul style="list-style-type: none"> • Six monthly procurement information sessions • Continue partnerships with the Toowoomba and Surat Basin Enterprise and Toowoomba and Oakey Chambers of Commerce

Stakeholder group	Q3-Q4 2018 Actions
	<ul style="list-style-type: none"> Consult with local accommodation providers and real estate agents regarding short-term accommodation needs
Social Infrastructure Providers and Community Groups	<ul style="list-style-type: none"> Local GP consultation regarding capacity and pre-employment medical checks
	<ul style="list-style-type: none"> Continue partnerships arrangements with major health services and participation in health-related organisations and events
	<ul style="list-style-type: none"> Continue support for community and social services, individuals, organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund
	<ul style="list-style-type: none"> Continue work with environmental groups on environmental initiatives
General Community Engagement	<ul style="list-style-type: none"> Continue regular liaison with the New Acland Community Reference Group with dedicated updates on progress of Jondaryan Rail Loading Facility, Acland Management Plan, and health and coal information
	<ul style="list-style-type: none"> Mine Site Tours
	<ul style="list-style-type: none"> Participation in local events
	<ul style="list-style-type: none"> Oakey Information Centre
	<ul style="list-style-type: none"> Community Liaison Officer / dedicated staff
	<ul style="list-style-type: none"> Dedicated Project phone number and email address
	<ul style="list-style-type: none"> Complaints and dispute resolution mechanism
Community Communications	<ul style="list-style-type: none"> Advertising and newspaper notices/columns
	<ul style="list-style-type: none"> Website updates
	<ul style="list-style-type: none"> Fact sheets and posters
	<ul style="list-style-type: none"> Quarterly newsletter
	<ul style="list-style-type: none"> Stakeholder letter distribution

5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by New Hope Group with respect to the New Acland Stage 3 Project for the first half of 2018.

The next SIMR will be delivered in December 2018, in line with the Coordinator-General's Imposed **Condition 17: pre-construction**.