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Office of the
Coordinator-General

Our ref: DGC17/1538

Your ref: A994810

28 MAR 2018

Mr Andrew Boyd
Chief Operating Officer
New Hope Group
PO Box 47
IPSWICH QLD 4305

Dear Mr Boyd

I refer to your letter of 19 December 2017 to the Coordinator-General submitting the Pre-construction Social Impact Management Report (No. 6) (the Report) for the New Acland Coal Mine Stage 3 Project (the Project). The Coordinator-General has asked that I respond on his behalf.

I acknowledge receipt of the Report that was required by Appendix 1, Condition 17 of the Coordinator-General's evaluation report (CGER) on the environmental impact statement (EIS) for the Project.

I note your intention to make the Report publicly available on the Project's website in accordance with Condition 17.

If you require any further information, please contact Ms Kym Calderwood, Project Manager, Coordinated Project Delivery, Office of the Coordinator-General, Department of State Development, Manufacturing, Infrastructure and Planning on 3452 7485 or CPDCompliance@coordinatorgeneral.qld.gov.au, who will be pleased to assist.

Yours sincerely

Michele Bauer
Assistant Coordinator-General
Coordinated Project Delivery
(as delegate of the Coordinator-General)

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NEW HOPE
GROUP

PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

New Acland Coal Mine Stage 3 Project

December 2017

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1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 17: Social Impact Management Report (SIMR): pre-construction.**

Condition 17 requires:

“(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.

(b) The SIMR is to contain:

“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account; and

(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health safety and social infrastructure”.

This SIMR covers the period from 1 June to 30 November 2017 and is the fifth pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once approved by the Coordinator-General, all SIMRs are published and remain available online at www.aclandproject.com.au/content/reporting.

1.1. The Project

The New Acland Mine Stage 3 Continuation Project (the Project) is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Mine to increase production and to extend production to around 2029.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development and operation.

On 18 January 2017, the Project was granted Federal Government approval under the *Environment Protection and Biodiversity Conservation Act 1999 (Cth)*.

The Project also requires mining lease approval under the *Mineral Resources Act 1989 (Qld)* and an approved amendment to the Environmental Authority under the *Environmental Protection Act 1994 (Qld)*.

The Queensland Department of Environment and Heritage Protection issued a draft Environmental Authority (EA) for the Project in August 2015. As part of the statutory approval process, public submissions were sought on the Project's application to amend the EA and mining lease application.

Land Court proceedings to review these submissions took place between November 2015 and May 2017. A Land Court determination was made on Wednesday 31 May 2017, which recommended the Mining Leases and Environmental Authority amendment for the Project not be granted. New Hope Group currently has an application in with the Supreme Court requesting a Judicial Review of proceedings leading to this recommendation, with hearings occurring in Q1 2018.

2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The Project maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern. Uncertainty regarding the Project's statutory approvals has affected some aspects of the engagement program, particularly in relation to Project timeframes.

The following section summarises the outcomes of the Project's engagement activities for the period of 1 June to 30 November 2017.



New Hope's Tony Nielsen, local landholder Marie Scheuerle and New Hope's Andre du Preez during a Community Drop-In Session in June hosted at the New Hope Community Information Centre in Oakey

2.1. Outcomes of Engagement

Engagement with landholders, community members and key stakeholders over the last six months achieved a number of outcomes.

2.1.1. Landholder engagement

Key outcomes from the Project's engagement with landholders in the last six months are as follows:

- On 30th November 2017, New Hope Group hosted the New Acland Neighbour's Christmas Celebration at Acland Hall. Approximately 60 landholders were in attendance. Key speakers included New Hope Group's Chief Operating Officer Andrew Boyd, who reaffirmed New Hope's commitment to Stage 3, and New Acland Mine's General Manager who spoke to timeframes and plans to extend mining operations within the Stage 2 mining lease. Updates were also provided on New Hope Group's partnership with Queensland Trust for Nature, the University of Queensland and Acland landholders, and an update on activities through Acland Pastoral Company and ongoing land rehabilitation works.
- In October 2017, New Hope Group submitted its application to the Queensland Government for an Associated Water Licence, based on updates to the Project's Groundwater Model which was completed in September. The Project's regular six-monthly meetings with Tier 1 and 2 landholders continued to focus on updates to the Project's groundwater modelling which has been conducted to support New Hope's Associated Water Licence Application. In addition, these six-monthly catch ups have addressed landholder enquiries regarding the Project's approval status and involved arrangements for the New Acland Neighbour's Christmas function.



- The Project's bore baseline assessment continued with New Hope Group formalising 13 Make Good Agreements with potentially affected landholders. Negotiations for another 10 Agreements are under way, while six Agreements are on hold, and four Agreement offers have been declined.
- Groundwater concerns raised by a group of landholders outside the potential impact area were addressed through New Hope's proactive installation of 'real-time' water bore loggers in a representative selection of bores and ongoing monitoring. With landholder permission, New Hope shared this monitoring data with the Department of Natural Resources and Mines, and supported meetings between the landholders and the Department to facilitate access to all relevant information to address concerns.

- Further, the Department undertook independent research on these bores, with results indicating no impact attributable to New Hope Group's activities. To assist landholders in the area to understand groundwater in the area and allay concerns, New Hope Group retrofitted these bores. This will enable easier data collection and a supported monitoring program, which will be handed over to this group of landholders for their independent management in the new year.
- New Hope Group partnered with Queensland Trust for Nature and the Koala Ecology Group at the University of Queensland, to undertake an important koala research project in the Acland area. The project focuses on improving understanding of koala ecology including local population genetics, available habitat, and koala health. A number of local landholders have participated in this research program which concluded in September 2017. Preliminary results were presented to local landholders at the landholder function on the 30th of November.

2.1.2. Community engagement

Key outcomes from the Project's community engagement in the last six months are as follows.

- New Hope Group's advocacy campaign strengthened relationships between the company and a large number of local community members and business operators, who have publicly demonstrated their support for the Project and continue to participate voluntarily in an associated working group. However, the campaign also received criticism from a small number of local stakeholders who oppose the Project.
- Market research commissioned by New Hope Group in September through OmniPoll found that seven in ten residents living in the local area surrounding New Acland Mine support its expansion. Further information is available at www.aclandproject.com.au. The research provided information on the key areas of interest and concern for residents in the area.
- In July 2017, New Hope Group provided support for a community-designed and led survey exploring the potential impacts on local households and their decisions, should the Project proceed, or not proceed, including the potential impact of the Mine's closure. The survey received responses from a total of 196 local households, including 123 mine employee households. Responses to the survey provided valuable insight to local concerns, providing a range of views and personal testimonies.
- New Hope Group, together with LifeFlight, held its second rural safety workshop, focused on working safely with animals and nature, as part of its joint Rural Safety Partnership. Approximately 20 people attended the November session at Kulpi Pub with positive feedback received. As part of the Rural Safety Partnership, New Hope also commenced delivery of first aid kits to its local communities. The kits are centrally located in Kulpi, Goombungee, Bowenville, and Quinalow, and are available to meet local community needs.
- Throughout October, New Hope Group sponsored the Legends of League football program promoting positive role modelling for younger generations to help raise awareness about bullying and de-stigmatise mental health. The program was

delivered to schools in Quinalow, Dalby and Oakey, and was followed by open local events.

- In November, the New Acland Mine and Project workforce together fundraised approximately \$10,000 to recognise and assist the work of Toowoomba Clubhouse providing support for people recovering from mental illness.



Local community members attending the second rural safety workshop presented by New Hope and LifeFlight at Kulpi Pub

- New Hope Group continued to hold monthly drop-in engagement sessions at Jondaryan to provide residents with direct and local access to Project information. Attendance over the reporting period varied, with generally low levels of attendance.
- New Hope Group engagement with Oakey Chamber of Commerce involved participation at a community information evening hosted by the Chamber in July, which attracted over 80 attendees including Oakey businesses, community members and New Hope Group employees. Engagement also involved planning and support for the Oakey Santa Fair community event to take place in December 2017, and finalising arrangements for Oakey's 'Seven Day Makeover' campaign which helped to fund a range of space activation and beautification measures for the Oakey township, including the set up of local Wifi hotspots, streetscape improvements including street art and a community mural which features New Acland Mine.
- Public and private tours of New Acland Mine and its rehabilitated land continued to present plans for the Project. There were 31 mine tours held in the reporting period, including five public tours with a collective 175 participants, and 26 private tours collectively engaging with more than 300 participants. Of note, entrepreneurs from five new technology businesses took part in a comprehensive tour in October, as part

of mentor-driven Unearthed Accelerator Program.

2.1.3. Key stakeholder engagement

Recent outcomes from the Project's engagement with key stakeholders are as follows:

- Engagement with Toowoomba Regional Council in the reporting period included an updated briefing on the Project and current mine operations, reaffirming New Hope's commitment to the Project. Engagement has also been ongoing with Council community representatives as part of planning for the Oakey Santa Fair in December and Oakey health and wellbeing initiatives.
- New Hope Group commissioned leading consulting firm, Ernst and Young (EY) to assess the financial impact nationally, should the Project not proceed. The EY financial impacts report outlines the more than \$8.1 billion in payments that NAC will make to stakeholders over the 12-year life of the expanded mine. This compares to only \$1.3 billion in economic activity if the project is not approved and the Mine is forced to close in 2020. The findings of this research, which are available at www.aclandproject.com.au have generated interest among a range of Queensland stakeholders including the Chamber of Commerce, local businesses, and Toowoomba Regional Council.
- In October 2017, New Acland Mine hosted the 2017 Southern Region Rescue Challenge, involving seven teams from mines and power stations across the region, with exercises designed to simulate incidents that could and have happened at mining operations. These exercises were also attended by emergency service representatives to facilitate continuous improvement of incident response protocols across industry and emergency service providers.
- Since its inception in November 2015, the Project's online procurement registration form has received 300 supplier registrations, including 31 registrations in the reporting period.
- New Hope Group's partnership with the Future Leaders Group, a sub-committee of the Toowoomba Chamber of Commerce, continues to provide support for its local Future Leaders program, including staff participation at locally-hosted events in the reporting period.
- New Hope Group, in partnership with the Queensland Minerals and Energy Academy, continues to deliver its industry skills program to Oakey State High School, encouraging studies and career pathways in science, technology, engineering and maths (STEM). Activities at the school included the attendance of New Acland Mine employees who spoke to the students about industry application of the STEM subjects they were learning.
- Scoping discussions are continuing between New Hope Group, the Oakey Hospital and Health Service and the Darling Downs and West Moreton Primary Health Network on an Indigenous health project. Initial discussions have been positive, with further planning underway.

2.2. Complaints Management

No complaints were received in relation to the Project between 1 June and 30 November 2017. New Acland Mine implemented some revisions to its after-hours complaints management process, including an immediate action 1800 number and revised escalation process. These changes have been communicated to New Acland staff internally and the Project's closest landholders by a letterbox drop, and a flyer drop to Jondaryan residents.

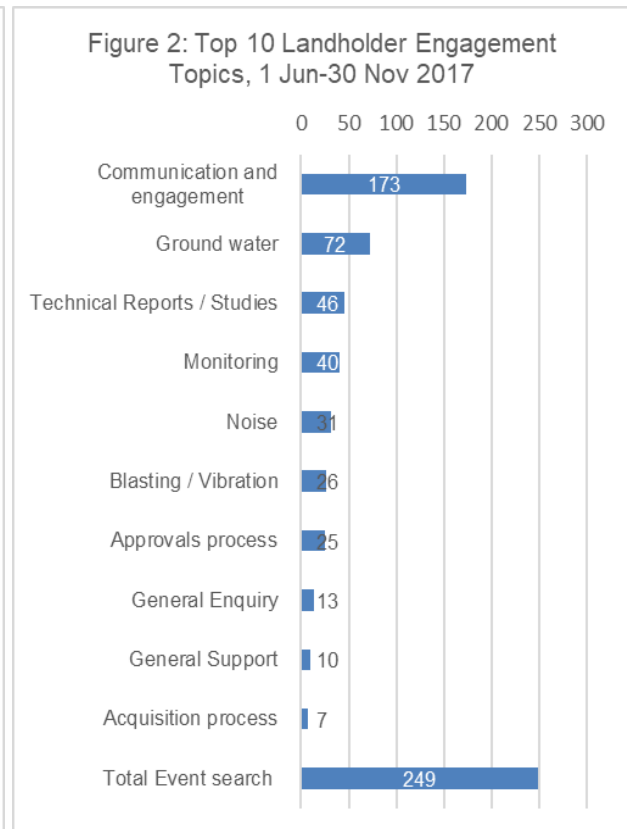
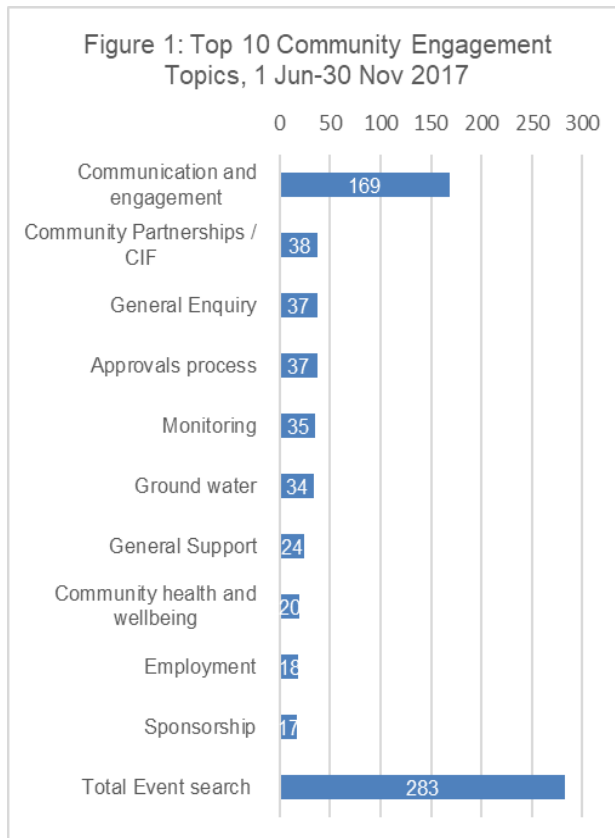
2.3. Consultation Stakeholders and Issues Report

Over the past six months, New Hope Group was involved in more than 586 interactions with local community and stakeholders (e.g. emails, phone calls, meetings) related to the Project, and engaged with a total of 209 individuals. Table 1 presents a breakdown of these interactions by stakeholder group.

TABLE 1: STAKEHOLDER ENGAGEMENT, 1 JUNE – 30 NOVEMBER 2017

Stakeholder Groups	Events	Stakeholders	
		Distinct	Total
<i>Tier 2 Landholder</i>	221	70	313
<i>Regional (community member)</i>	133	11	138
<i>Community Reference Group (members)</i>	67	5	82
<i>General Business (indirectly affected)</i>	53	14	65
<i>Registered Business (via website)</i>	50	49	51
<i>Tier 1 Landholder</i>	41	15	60
<i>EIS Submitter</i>	33	6	48
<i>Maclagan /Quinalow / Kulpi / Peranga Resident</i>	31	3	31
<i>Local Government</i>	28	9	35
<i>Near Landholder/Resident in Area (Tier 3)</i>	28	8	35
<i>Education Stakeholders</i>	20	7	20
<i>General Interest</i>	19	6	23
<i>Recreational / Sport Group</i>	19	6	20
<i>Rail Corridor (landholder)</i>	18	4	27
<i>Community Group / Charity</i>	16	7	16
<i>Emergency Services</i>	15	3	15
<i>Health Stakeholders</i>	13	4	13
<i>Political (Local)</i>	12	4	17
<i>Indigenous Stakeholders</i>	12	2	12
<i>Jondaryan Resident</i>	8	3	9
<i>Oakey Resident</i>	7	2	8
<i>Historical Group / Society</i>	5	2	9
<i>State Department</i>	3	4	5
<i>Media</i>	2	1	2
<i>Landcare / Waterways Group</i>	2	1	2
Total	591	213	816

The top ten topics addressed during engagement with the general community and with members of community groups in the last six months are presented in Figure 1. After general Project communication and engagement interests, community partnership and investment activities continue to be a focus of these interactions (38 interactions with 30 distinct stakeholders), followed by general enquiries and the Project's approval process (each representing 37 interactions), groundwater and monitoring discussions (addressed in 34 and 35 interactions respectively) and general expressions of support, and discussions relevant to community health and wellbeing initiatives.



The Project's landholder engagement program during the reporting period involved contact with 15 Tier 1 landholders, 70 Tier 2 landholders, and several Tier 3 landholders located outside the immediate Project area. As shown in Figure 2, the Project's technical studies and groundwater monitoring continue to be a primary focus of these engagement activities, in addition to general communication and engagement interests and the Project's approvals process.

The Project's engagement with other key stakeholders over the reporting period included meetings and correspondence with Federal and State representatives, Toowoomba Regional Council, health and emergency service stakeholders, education and training stakeholders, business and industry stakeholders and environmental groups (see Table 1).

Key outcomes of engagement with these stakeholders are as summarised in Section 2.1.3. Details of engagement by stakeholder group are summarised in Section 2.4.

2.4. Q3-Q4 Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period 1 June to 30 November 2017.

The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with less potential for impacts; and
- Tier 3: Other landholders in the Acland, Jondaryan and Oakey communities.

TABLE 2-1: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q3-Q4 2017

Q3-Q4 2017 Actions	
Tier 1 and Tier 2 Landholders	
Six monthly landholder meetings	<ul style="list-style-type: none"> • Meetings, phone calls and correspondence have taken place with 97 landholders in the Project area (Landholder Tiers 1-3). This contact related to the six-monthly update program, bore baseline assessments and groundwater monitoring (including discussions for Make Good Agreements) and the Project's approval process. • While the majority of Tier 1 and 2 landholders opted to hold the regular catch-up by phone or postpone the offer, one meeting took place with a Tier 1 landholder, and 10 meetings took place with five Tier 2 landholders.
Landholder agreements	<ul style="list-style-type: none"> • New Hope Group formalised 13 Make Good Agreements with potentially affected landholders. Negotiations continue for another 10 Agreements under way, while six Agreements are on hold, and four Agreement offers have been declined.
Monthly staff visits to Jondaryan	<ul style="list-style-type: none"> • Monthly engagement sessions continue in Jondaryan with varied attendance levels. There was a peak of three attendees at the November session.
Government Stakeholders	
Toowoomba Regional Council	<ul style="list-style-type: none"> • One briefing relating specifically to the Project was held with Toowoomba Regional Council in the reporting period, in addition to liaison between the Project's Community team and Council's Community Liaison team, and regular correspondence relating to New Acland Mine activities and local event participation. Project topics

Q3-Q4 2017 Actions	
	addressed over the reporting period include discussions of the Project's approval status and broader community relations and support for local events.
Queensland Government	<ul style="list-style-type: none"> • One interface meeting was held with Queensland Rail (QR) with further engagement on hold, pending more information on the Project's approval process. • Engagement has been ongoing with representatives from the Department of Environment and Heritage Protection (EHP) and the Department of Natural Resources and Mines (NRM) as part of the Project's primary and secondary approval applications, including submission of the Associated Water Licence Application to NRM and submission of an Information Request to EHP during October.
Business and Industry Stakeholders	
Local Business and Industry Stakeholders	<ul style="list-style-type: none"> • Over the last six months, 31 local businesses have registered their interest in procurement opportunities via the Project website, contributing to a total of 300 registrations since November 2015.
Local Business and Industry Partners	<ul style="list-style-type: none"> • New Hope Group is a Silver Sponsor of the Queensland Resources Council Women in Mining and Resources Queensland (WIMARQ) Mentoring Program, with seven of New Hope Group's Senior Leaders nominated to be Mentors for the 2017 program. • Regular updates and general engagement occurred with representatives from both the Toowoomba and Oakey Chambers of Commerce. • New Hope Group hosted a community information even in July 2017 and engaged with the Oakey Chamber of Commerce and approximately 80 attendees including local business representatives. • New Hope Group staff continue to participate in local events as part of its partnership with the Future Leaders Group, a subcommittee of the Toowoomba Chamber of Commerce, aimed at supporting future leaders in the Toowoomba region in the 18-35 year age group.
Indigenous Stakeholders	
Indigenous Community	<ul style="list-style-type: none"> • Scoping discussions are underway with regional and Indigenous health stakeholders on a project aimed at improving Indigenous health outcomes. • Scoping discussions were also held in the reporting period through Goondir Health Service representatives regarding an opportunity for Indigenous youth to participate in a mine site tour in the future.
Traditional Owners	<ul style="list-style-type: none"> • Cultural Heritage survey works have been completed on all projected disturbance areas within the Stage 3 lease. • The Project's Cultural Heritage induction video has been produced and approved by Western Wakka Wakka representatives.

Q3-Q4 2017 Actions	
Social infrastructure providers / community groups	
Education and Training Stakeholders	<ul style="list-style-type: none"> • New Hope Group continues its Education, Training and Professional Development partnerships with Oakey State High School and the Queensland Energy and Minerals Academy, the Future Leaders Group, and the Queensland Resources Council and Women in Mining and Resources Queensland Networking Group (see Section 2.1 for outcomes of engagement). • Throughout October, New Hope Group funded the Legends of League football program promoting positive role modelling for younger generations to help raise awareness about bullying and de-stigmatise mental health. The program was delivered to schools in Quinalow, Dalby and Oakey, and was followed by open local events.
Health stakeholders	<ul style="list-style-type: none"> • Engagement continues with the Oakey Hospital through the NAC Community Reference Group regarding community health and wellbeing, partnership initiatives and joint community engagement opportunities. • New Hope Group's LifeFlight Partnership is implementing a two-year Rural Safety Project. A series of rural safety workshops with landholders in the Acland area have been initiated (see Section 2.1.2 for outcomes), and community first aid kits delivered to more remote towns in the area surrounding the Project area.
Community Organisations	<ul style="list-style-type: none"> • NAC's continued to support community and social services, through the Community Sponsorship Program and larger grants through the New Acland Community Investment Fund (see Section 3.2).
General Community engagement	
Community Reference Group	<ul style="list-style-type: none"> • Three Community Reference Group meetings were held over the reporting period, addressing a range of interest areas including general project information, operations management, local community priority areas and community engagement projects. Key outcomes of engagement are reported in Section 2.1.2.
Environmental initiatives	<ul style="list-style-type: none"> • New Hope Group partnered with Queensland Trust for Nature and the Koala Ecology Group at the University of Queensland, to undertake an important koala research project in the Acland area (see Section 2.1.3)
Mine Site Tours	<ul style="list-style-type: none"> • There were 31 mine tours held in the reporting period, including five public tours with a collective 175 participants, and 26 private tours collectively engaging with more than 300 participants. Of note, entrepreneurs from five new technology businesses took part in a comprehensive tour in October, as part of mentor-driven Unearthed Accelerator Program.
Events	<ul style="list-style-type: none"> • NAC staff continue to contribute to and participate in a range of local community events, including: <ul style="list-style-type: none"> ○ Oakey Mens Shed AGM, July 2017; ○ Oakey Chamber of Commerce Community Information Evening, July 2017; ○ Country Women's Association Day celebrations at Oakey Office, August 2017;

Q3-Q4 2017 Actions	
	<ul style="list-style-type: none"> ○ R U Okay Day, September 2017; ○ Oakey Wellbeing Committee Meeting, October 2017; ○ LifeFlight Rural Safety Workshop, November 2017; and ○ Oakey Santa Fair, December 2017.
Oakey Information Centre	<ul style="list-style-type: none"> ● The Centre is staffed by a dedicated Landholder and Community Liaison team. ● More than 80 visits to the Community Information Centre had relevance to the Project.

TABLE 2-2: PROJECT COMMUNICATION, Q3-Q4 2017

Project Communications	
Community Newsletter	<p>Communication material distributed to approximately 3,000 local residents (published September 2017), included updates and promotion of:</p> <ul style="list-style-type: none"> ● New Hope's partnership activities with Queensland Minerals and Energy Academy and Oakey State High School; ● Community Projects funded through New Hope's Community Investment Fund ● Celebrating Five Years of New Hope's Oakey Information Centre ● Key facts about New Acland Mine, the Project, Acland Pastoral Company and the Queensland economy.
Online Fact Sheets	<p>Fact Sheets available at www.aclandproject.com.au:</p> <ul style="list-style-type: none"> ● Project overview ● Local Procurement ● Landholder and community engagement opportunities ● Enquiries, concerns and complaints process ● Make Good Agreements ● Buildings and heritage management in the Acland Area (2 fact sheets) ● Tree planting ● Rehabilitation and amenity

	<ul style="list-style-type: none"> • Water Resources (including groundwater and surface water resource management) • Noise management • Blasting process • Air quality and dust management • Veneering
<p>Project website (www.aclandproject.com.au)</p>	<ul style="list-style-type: none"> • Newsletters • Media releases • Project fact sheets • Project EIS information • Air Quality management information • Land rehabilitation information • Mining industry information • New Acland Community investment and sponsorship programs • New Acland Community Reference Group meeting minutes • New Acland Community Investment Fund toolkit
<p>Media Releases</p>	<p>20 media releases were produced for the Project over the reporting period and included information on the Land Court recommendation, New Hope Group’s response to misinformation, current partnerships, community initiatives and staff profiles.</p>
<p>Community Investment Fund supporting materials</p>	<ul style="list-style-type: none"> • Program overview • Application form • Guidelines • Fact Sheets • Frequently Asked Questions
<p>Advertising and Newspaper Notices/Columns</p>	<p>A broad range of advertising about the Project was published over the reporting period. New Hope Group also maintains a fortnightly space in the Oakey Champion for regular updates.</p>

3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE

3.1. Community Health, Safety and Wellbeing

As reported in June 2016, the Project initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS. The outcomes of engagement with relevant stakeholders are reported in Section 2.1.3 and 2.4 of this SIMR.

The progress of New Hope Group's community investment and sponsorship programs related to social infrastructure is summarised in Section 3.2.



Legends of League visit to Oakey State High School - promoting positive role modelling for younger generations to help raise awareness about bullying and de-stigmatise mental health

3.2. Social Infrastructure

The New Acland Community Investment Fund assists not-for-profit community groups and organisations to develop long-term outcomes for communities around New Acland Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants of \$10,000 or more under the Fund.

The New Acland Community Investment Fund was launched in August 2013, and is in addition to New Hope Group's Community Sponsorship and Donation Program.

New Hope Group, in consultation with the New Acland Community Reference Group, is in the process of aligning its funding approach with the community priorities identified during the Company's recent research (the research report is available at <http://www.aclandproject.com.au/content/community>).

In consultation with New Acland Community Reference Group, New Hope Group also continues to allocate a portion of the Community Investment Fund to a larger-scale investment project that will be aligned to an identified community priority area, and provide a substantial, longer term community benefit. Applications for the September funding round were also required to demonstrate how New Hope's funding would address local community priorities.

At November 2017, the New Acland Community Investment Fund supported nine local groups to deliver eleven community projects during the reporting period (see Table 3).

TABLE 3: COMMUNITY INVESTMENT PROJECTS Q3-Q4 2017

Recipient	Project	Summary
Brymaroo Rodeo and Campdraft Committee Inc	Brymaroo Solar Panels	Funding for the supply and install of a 10KW grid connected solar power system will allow the Brymaroo Rodeo and Campdraft to power their grounds during daylight hours, with excess power sold back to the grid. Given the high cost of the annual power bill to operate the rodeo grounds, this initiative will provides a significant benefit to the grounds.
Kulpi District Hall Association Inc.	Kulpi Hall Refurbishments	The Kulpi Hall committee received funding support to complete five refurbishment projects to: <ul style="list-style-type: none"> • Rebuild both hall entrances to comply with WHS regulations • Install outside lighting and provide more power points throughout the hall • Provide a fenced outdoor area incorporating the BBQ facility to provide a much safer and family friendly area • Purchase a new drinks fridge to use at functions • Purchase a new community defibrillator, to be located at the Kulpi pub and available for use whenever a community event is on
Oakey Chamber of Commerce	Info @ 4401	Oakey Chamber of Commerce received funds to help refurbish the Oakey railway and transform it into an information centre. Refurbishment includes repainting walls, maintenance work on windows, installing, cupboards, benches, hot water system and polishing the floors. Info @ 4401 will provide travellers and visitors to the town with information on what's on offer around Oakey encouraging them to spend

Recipient	Project	Summary
		more time and money locally.
Crows Nest and District Pony Club Inc	Crows Nest and District Pony Club Kitchen Upgrade	<p>Crows Nest Pony Club received funds to update and refit its kitchen facilities to improve safety and capacity outcomes.</p> <p>Following the recent construction of a large multipurpose riding arena and with the construction of a new ablutions underway, the Club is hoping to be able to run a greater variety of events and offer the Club's facilities for hire to other equestrian and community groups.</p>
Quinalow & District Swimming Club	Quinalow Swimming Pool Shade Structure	<p>Quinalow & District Swimming Club received funding for the supply and installation of a co-joined cantilever shade structure to increase the shaded area of grass around the Quinalow swimming pool.</p> <p>The new shade structure will increase UV protection and improve water temperature.</p>
Peranga & District Bowls Club	Furniture Upgrade at Peranga Bowls Club	<p>Peranga and District Bowls Club received funding to upgrade their dining room furniture, including replacement of dining room chairs.</p> <p>The upgrade will make the popular Peranga Bowls Club more inviting, functional and user friendly. The Club is the region's only combined social and sporting venue. By upgrading the facilities, it is anticipated that more people, and different cross-sections of the community will be attracted to the venue, thus ensuring the Club's potential to thrive well in to the future.</p>

Since 1 June 2017, NAC also directly supported 18 organisations in the Toowoomba region, to a collective value of approximately \$40,000. Recipient organisations represent community services, health and welfare, education and sporting initiatives. NAC's social investments have contributed to the communities of Oakey, Peranga, Quinalow, Crows Nest, Kulpi, and Byrmaroo.

3.3. Acland Management Plan

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township.

Project progress and actions relevant to the Acland Management Plan for the reporting period include:

- Grounds-keeping and preparations at Acland Hall to host the New Acland Neighbours' function;

- Continued tree planting and care activities to provide Project screening and buffers, and to facilitate habitat connectivity in and around Acland township (The natives planted in 2016 are becoming well-established with a high recovery rate on plantings); and
- Continued conservation management of specific local heritage items and structures in line with the AMP and Acland Colliery Conservation Management Plan.

4. FORWARD PLAN

This section outlines the Project's forward plan to deliver on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's mitigation and management strategies including public reporting requirements.

TABLE 4: MITIGATION AND MANAGEMENT STRATEGIES

Management Plans and Strategies	Status	Details and Next Update
Air Quality Management Plan	Established and preparatory work underway	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
Noise Management Plan	Established and preparatory work underway	
Blasting and Vibration	Established and preparatory work underway	
Groundwater Monitoring and Impact Management Plan	Established and in progress	An update of the Project's groundwater model was completed in September 2017, to support New Hope Group's Associated Water Licence application in October 2017. A determination is pending.
Bore Baseline Assessment Plan	Established and in progress	The Bore Baseline Assessment Plan can be found at www.aclandproject.com.au/content/reporting . Planning commenced for the second phase of the program and is being guided by the Project's updated groundwater model.
Community and stakeholder engagement	Established and in progress	Refer to Section 2 of this Report. Next report due June 2018.

Management Plans and Strategies	Status	Details and Next Update
Complaints Management	Established and in progress	Refer to Section 2 of this Report. Next report due June 2018.
Health, safety and community infrastructure	Established and in progress	Refer to Section 3 of this Report. Next report due June 2018.
Acland Management Plan	Established and in progress	Refer to Section 3 of this Report. Next report due June 2018.
Acland Colliery Conservation Management Plan	Established and in progress	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan. The Colliery has also been fully laser scanned to record the structure.
Housing and Accommodation Action Plan	Established and preparatory work underway	Annual Social Impact Management Report – due December 2018, pending final Project approvals.
Local Content Action Plan	Established and preparatory work underway	Adoption of the Queensland Resource Council’s Code for Local Content. Annual Social Impact Management Report – due December 2018, pending final Project approvals.
Workforce Management Action Plan	Established and preparatory work underway	Annual Social Impact Management Report – due December 2018, pending final Project approvals.
JRLF Decommissioning Management Strategy	Established, implementation to come	Decommissioning of the Jondaryan Rail Load-Out Facility to commence once the new Rail Load-out Facility is fully commissioned on the Project site. Engagement to re-commence when Project timing is known.
Road Use and Traffic Management Plans	Established and in progress	Plans developed and finalised in consultation with Department of Transport and Main Roads and Toowoomba Regional Council.

4.2. Community and Stakeholder Engagement

The following table summarises the Project’s key commitments to community and stakeholder engagement for the forward reporting period Q1-Q2 2018. This anticipates that New Hope Group will receive final Project approvals during the first or second quarter of 2018.

TABLE 4: STAKEHOLDER ENGAGEMENT – FORWARD PLAN

Stakeholder group	Q1-Q2 2017 Actions
Tier 1 and Tier 2 Landholders	<ul style="list-style-type: none"> • Ongoing technical consultation regarding impact modelling where required
	<ul style="list-style-type: none"> • Continued negotiation of Landholder Agreements
	<ul style="list-style-type: none"> • Six monthly update meetings with landholders
	<ul style="list-style-type: none"> • Letter distribution – road access and mitigations
	<ul style="list-style-type: none"> • Monthly staff visits to Jondaryan
	<ul style="list-style-type: none"> • Information session on topics including procurement, environmental management, access and health and wellbeing
	<ul style="list-style-type: none"> • Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company
	<ul style="list-style-type: none"> • Online release of monthly environmental monitoring results (from construction): <ul style="list-style-type: none"> ○ Hard copy distribution to Jondaryan residents and local promotion ○ Quarterly hardcopy summary distributed to Tier 1 and 2 landholders
Local and State Government	<ul style="list-style-type: none"> • Briefings / individual meetings as relevant
	<ul style="list-style-type: none"> • Direct correspondence as relevant
	<ul style="list-style-type: none"> • Community newsletter distribution as relevant
	<ul style="list-style-type: none"> • Engagement on housing and accommodation
	<ul style="list-style-type: none"> • Workforce and accommodation information shared with relevant agencies to support planning
	<ul style="list-style-type: none"> • Continued consultation with DATSIP on indigenous employment and business development
	<ul style="list-style-type: none"> • Continued employment, education and training partnerships
Indigenous Stakeholders	<ul style="list-style-type: none"> • Continue Indigenous stakeholder engagement and partnership development
	<ul style="list-style-type: none"> • Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements
	<ul style="list-style-type: none"> • Consult on and promote Indigenous employment, business development and procurement opportunities
Business and Industry Stakeholders	<ul style="list-style-type: none"> • Six monthly procurement information sessions
	<ul style="list-style-type: none"> • Continue partnerships with the Toowoomba and Surat Basin Enterprise and Toowoomba and Oakey Chambers of Commerce
	<ul style="list-style-type: none"> • Consult with local accommodation providers and real estate agents regarding short-term accommodation needs
Social Infrastructure Providers and Community Groups	<ul style="list-style-type: none"> • Local GP consultation regarding capacity and pre-employment medical checks
	<ul style="list-style-type: none"> • Continue partnerships arrangements with major health services and participation in health-related organisations and events
	<ul style="list-style-type: none"> • Continue support for community and social services, individuals,

Stakeholder group	Q1-Q2 2017 Actions
	<p>organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund</p> <ul style="list-style-type: none"> • Continue work with environmental groups on environmental initiatives
General Community Engagement	<ul style="list-style-type: none"> • Continue regular liaison with the New Acland Community Reference Group with dedicated updates on progress of Jondaryan Rail Loading Facility, Acland Management Plan, and health and coal information • Mine Site Tours • Participation in local events • Oakey Information Centre • Community Liaison Officer / dedicated staff • Dedicated Project phone number and email address • Complaints and dispute resolution mechanism
Community Communications	<ul style="list-style-type: none"> • Advertising and newspaper notices / columns • Website updates • Fact sheets and posters • Community newsletter • Stakeholder letter distribution

5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by New Hope Group with respect to the New Acland Stage 3 Continuation Project for the second half of 2017.

The next SIMR will be delivered in June 2018, in line with the Coordinator-General's Imposed **Condition 17: pre-construction**.