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Office of the
Coordinator-General

Our ref: DGC17/646

Your ref: A30393

22 DEC 2017

Mr Andrew Boyd
Chief Operating Officer
New Hope Group
PO Box 47
IPSWICH QLD 4305

Dear Mr Boyd

Thank you for your letter of 19 June 2017 to the Coordinator-General submitting the pre-construction Social Impact Management Report (No. 5) (the Report) for the New Acland Coal Mine Stage 3 Project (the Project). The Coordinator-General has asked that I respond on his behalf.

The Report identifies the activities undertaken since the previous report submitted in December 2016. The Report is considered adequate and in accordance with the reporting requirements in Appendix 1, Condition 17 of the Coordinator-General's evaluation report (CGER) on the environmental impact statement (EIS) for the Project.

The Report must be made publicly available by New Hope Group, in accordance with Appendix 1, Condition 17(a) of the CGER on the EIS for the Project.

If you require any further information, please contact Ms Kym Calderwood, Project Manager, Coordinated Project Delivery, Office of the Coordinator-General, Department of State Development, Manufacturing, Infrastructure and Planning, on 3452 7485 or CPDCompliance@coordinatorgeneral.qld.gov.au, who will be pleased to assist.

Yours sincerely

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NEW HOPE
GROUP

PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

New Acland Coal Mine Stage 3 Project

June 2017

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1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 17: Social Impact Management Report (SIMR): pre-construction**.

Condition 17 requires:

“(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.

(b) The SIMR is to contain:

“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account; and

(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health safety and social infrastructure”.

This SIMR covers the period from 1 December 2016 to 31 May 2017 and is the fifth pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once approved by the Coordinator-General, all SIMRs are published and remain available online at www.aclandproject.com.au/content/reporting.

1.1. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine to increase production and to extend production to around 2029.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development and operation.

On 18 January 2017, the Project was granted Federal Government approval under the *Environment Protection and Biodiversity Conservation Act 1999 (Cth)*.

The Project also requires the approval of two mining lease applications under the *Mineral Resources Act 1989 (Qld)* and an approved amendment to the Environmental Authority under the *Environmental Protection Act 1994 (Qld)*.

The Queensland Department of Environment and Heritage Protection issued a draft Environmental Authority (EA) for the Project in August 2015. As part of the statutory approval process, public submissions were sought on the Project's application to amend the EA and mining lease applications.

Land Court proceedings to review these submissions took place between November 2015 and May 2017. A Land Court determination was made on Wednesday 31 May 2017, which recommended the Mining Leases and Environmental Authority amendment for the Project not be granted. The New Hope Group is currently reviewing the recommendation to determine what options are available to secure approval of the Project.

2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The Project maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern. Uncertainty regarding the Project's statutory approvals has affected some aspects of the engagement program, particularly in relation to Project timeframes.

The following section summarises the outcomes of the Project's engagement activities for the period of 1 December 2016 to 31 May 2017.

2.1. Outcomes of Engagement

Engagement with landholders, community members and key stakeholders over the last six months has achieved a number of outcomes.

2.1.1. Landholder Engagement

Key outcomes from the Project's engagement with landholders in the last six months are as follows.

- The Project's regular six monthly meetings with Tier 1 and 2 landholders continue with the majority of landholders opting to hold the catch-up by phone. Landholder enquiries during these catch ups have largely focused on the approval status of the Project and a conclusion of the approval process.
- Engagement with landholders identified within Rounds 1 to 3 of the Project's bore baseline assessment is ongoing and nearing completion. Discussions regarding possible Make Good Agreements have been initiated with 33 landholders.
- In response to concerns regarding groundwater by a particular group of landholders outside of the potential impact area, New Hope Group has installed 'real-time' water bore loggers in a representative selection of bores and collected monitoring data from these bores. Engagement with these landholders has provided insight into ongoing concerns and an opportunity to educate local landholders about groundwater management. With landholder permission, New Hope Group has shared all relevant monitoring data with the Department of Natural Resources and Mines. New Hope Group has also facilitated communication between the landholders and the

Department to ensure they have access to information from a variety of sources to best address their concerns. Engagement with landholders is continuing.

- During the November round of landholder catch up meetings, there was also a strong interest in the operational changes to Acland Pastoral Company (regarding changes to staffing, management, weed management and land use). Information regarding the changes has been communicated through New Hope Group and Acland Pastoral Company's broad communications regarding changes, and direct engagement with the Community Reference Group.

2.1.2. Community Engagement

Key outcomes from the Project's community engagement in the last six months are as follows.

- On Thursday 27th April 2017, the first in a series of rural safety education workshops was held with local landholders in Kulpi. This workshop series is being delivered as part of New Hope Group's renewed partnership with LifeFlight and their two-year 'Rural Safety Project'. The first workshop focused on machinery and equipment safety, with participants gaining knowledge in basic medical first response techniques and strategies for minimising the chance and severity of injuries resulting from working with machinery and equipment. Future workshops will focus on: working safely with animals and nature; dealing with stress and difficult times; personal and family safety; vehicle safety; and safety for rural youth.
- On Friday 28th April, New Hope Group celebrated the fifth anniversary of its Oakey Community Information Centre with a community event that drew a crowd of approximately 150 people. The Information Centre opened in 2012 to provide locals with an accessible central point of contact to seek information about the New Acland Coal Mine and Project. The anniversary event was an opportunity for informal community networking as well as an information day for residents interested in the Project. Project management representatives were available at the event to respond to enquiries relating to the Project's planning and procurement arrangements.



Local supporters and the New Hope Community team at the Oakey Office 5th anniversary event

- In March 2017, New Hope Group published the findings of its recently commissioned research into local needs, strengths and resources within the communities near New Acland Coal Mine. This research, which was conducted in consultation with local communities, identified six priority development areas including:
 - local skill development across industries;
 - indigenous community and economic programs;
 - community infrastructure;
 - support for local business and entrepreneurship;
 - community health; and
 - environmental health.
- New Hope Group, in consultation with the New Acland Community Reference Group, has committed to reviewing the approach of the Community Investment Fund to ensure funding is targeted towards the priorities identified by the above research. In addition, the New Hope Group, under guidance from the New Acland Community Reference Group, continues to reserve a portion of the New Acland Community Investment Fund budget for potential use in a future larger-scale investment project (see Section 3.2).



A New Hope branded LifeFlight chopper performing a rescue on a rural property

- New Hope Group continues to hold monthly drop-in engagement sessions at Jondaryan to provide residents with direct and local access to Project information. Attendance over the reporting period has varied, with generally low levels of attendance.
- Public and private tours of New Acland Coal Mine and rehabilitated land continue to provide information about the Project. There were 17 mine tours held in the reporting period, including one public tour which addressed enquiries largely regarding the Mine's operation and future plans, rehabilitation and environmental management, water resource management and air quality management. NAC's rehabilitation

program also drew international interest in May from a delegation of Mongolian journalists with the University of Queensland (UQ), as part of a UQ-led training program on specialist reporting of the minerals industry and topics related to sustainable development.

- New Hope Group engagement with Oakey Chamber of Commerce involved planning and support for the Oakey Santa Fair community event in December 2016. The Chamber of Commerce identified the community event as an opportunity to re-engage and re-invigorate local community spirit following significant events in 2016, including the Oakey water contamination issue, the Oakey Fights Back movement, the New Acland support rally and other local action events. Approximately 70 parade floats were designed by community for the event, which drew a crowd of around 2,000 people.
- New Hope Group is currently working with the Oakey Chamber of Commerce in support of its 'Seven-Day-Makeover' campaign for the Oakey township.

2.1.3. Key stakeholder engagement

Recent outcomes from the Project's engagement with key stakeholders are as follows.

- New Hope Group representatives met with Toowoomba Regional Council in February 2017, to give an overview of the Project's plans for communications and engagement in relation to future road closures. This information has been well received and will be updated once Project timing is known.
- Project representatives have also initiated engagement with Toowoomba Regional Council and the Department of Transport and Main Roads regarding the development of road signage agreements and road closure plans. Further consultation with both agencies is planned during Q3 2017.
- The Project's procurement packages have progressively been released through the ICN Gateway to support Project planning, pending final approvals. Some challenges have been experienced with the tendering process during the reporting period, attributed to the uncertainty of the Project's timing.
- Since its inception in November 2015, the Project's online procurement registration form has received 274 supplier registrations, including 53 registrations in the reporting period.
- Project representatives continue to engage with prospective local suppliers at community events and information sessions (including the Oakey Information Centre event, April 2017) and at a regional industry event hosted by Toowoomba and Surat Basin Enterprise in December 2016.
- In May 2017, Project representatives attended a Queensland Resources Council event focused on increasing Indigenous participation in the Queensland Resources Sector supply chain. Project representatives gave the forum an update on the Project and procurement arrangements. The information was well received by attendees, which included Indigenous businesses.

- New Hope Group continues to ensure all job advertisements are shared through the Department of Aboriginal and Torres Strait Islander Partnerships' networks, aimed at reaching more local Indigenous candidates. This has involved four New Hope Group job notifications during the reporting period.
- Since January 2017, New Hope Group has become a Silver Sponsor of the Queensland Resources Council Women in Mining and Resources Queensland (WIMARQ) Mentoring Program. In addition to company sponsorship, seven of the New Hope Group's Senior Leaders have nominated to be Mentors for the 2017 program, which presents a great opportunity for these leaders to share the wealth of experience working in the mining industry with others. Additionally, five staff members will be participating at mentees, including members of the Project team.
- New Hope Group has partnered with the Future Leaders Group, a sub-committee of the Toowoomba Chamber of Commerce, to deliver the Future Leaders program. This program provides opportunities for working young people aged 18-35 years from across all industries in the Toowoomba region, to access professional monthly networking, mentoring, and related information and events. Of particular note, was the Future Leaders' "May YOU See/Speak/Hear" event was held on the 18th May 2017, with strong attendance from the region's young business community. Networking events will be held monthly.
- New Hope Group, in partnership with the Queensland Minerals and Energy Academy, has commenced the delivery of an industry skills program to Oakey State High School. This program encourages students to study subjects in science, technology, engineering and maths (STEM) to help them break into careers like mechanics, engineering and environmental science. The Oakey State High School program focuses on partnering with local industries such as mining, agriculture, manufacturing to ensure students are aware of the variety of STEM related careers available in their local areas.



New Acland's Brooke Topp with Oakey State High School students as a part of the QMEA program

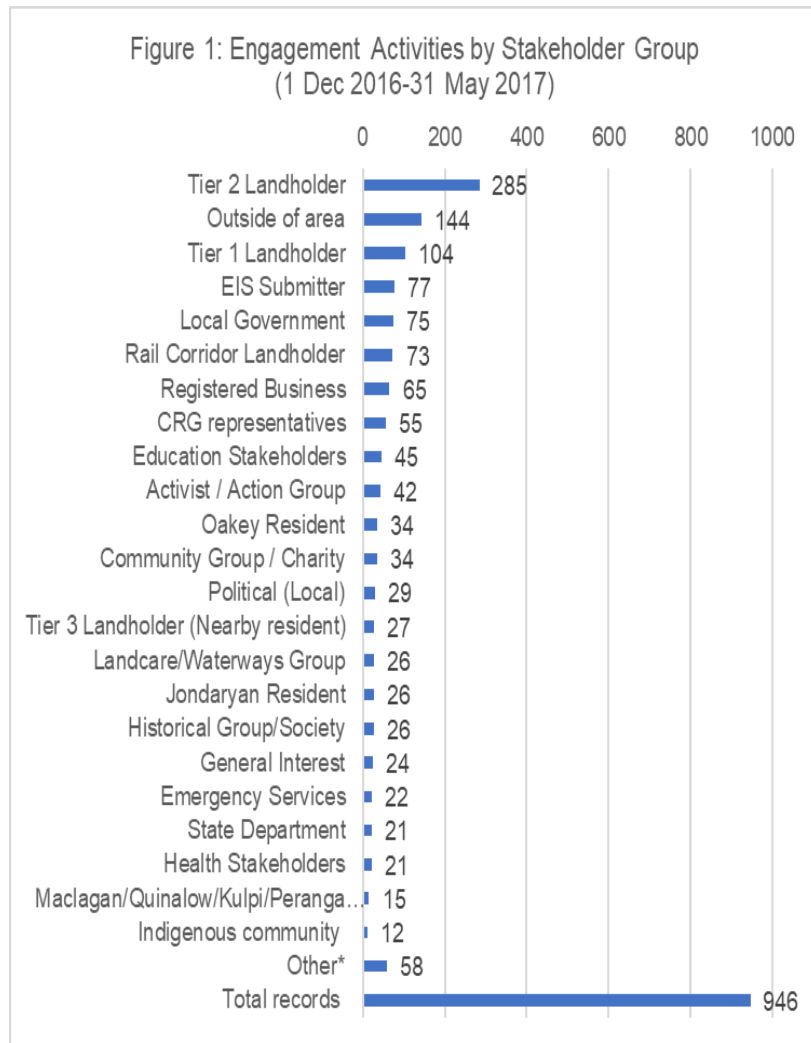
- In March and May 2017, New Hope Group presented at the Oakey State High School and Highfields State High School Career Days. New Hope Group's presentation provided advice on career pathways in the mining industry, agriculture, port operations and corporate services.
- New Hope Group has partnered with Queensland Trust for Nature and the Koala Ecology Group at The University of Queensland, to undertake an important Koala research project in the Acland area. The project focuses on improving understanding of Koala ecology including local population genetics, available habitat, and Koala health. Landholders are also invited to get involved with the research program, which will run from May to September 2017.
- Scoping discussions have been held between New Hope Group, the Oakey Hospital and Health Service and the Darling Downs and West Moreton Primary Health Network on an Indigenous health project. Initial discussions have been positive, with further planning underway.

2.2. Complaints Management

No complaints were received in relation to the Project between 1 December 2016 and 31 May 2017.

2.3. Consultation Stakeholders and Issues Report

Over the past six months, New Hope Group has been involved in more than 950 interactions with local community and stakeholders related to the Project (e.g. emails, phone calls, meetings), and has engaged with a total of 294 individuals. Figure 1 presents a breakdown of these interactions by stakeholder group.



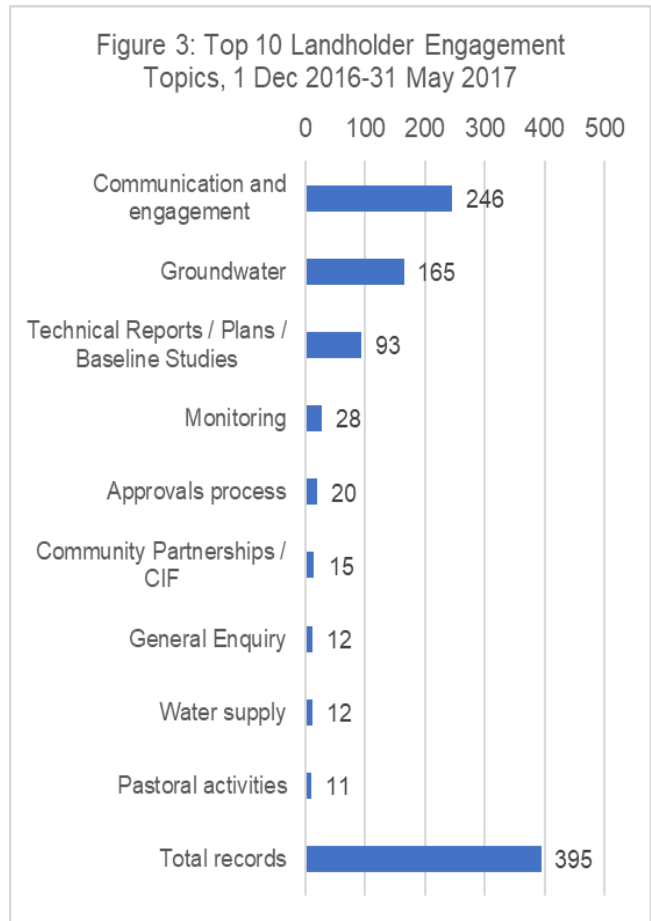
Other category comprises a series of supplier sub-categories linked to the registration form on the Project's website (www.aclandproject.com.au), and additional sub-categories for government and community groups.

Engagement over the last six months has involved interactions with community members and groups (see Figure 2). After general Project communication and engagement interests, community partnership and investment activities have been a focus of these interactions (56 interactions with 37 distinct stakeholders), followed by employment enquiries (53), the Project's approval process (33 interactions), groundwater (27 interactions) and general enquiries (27).

Section 3 of this SIMR provides further information regarding New Hope Group's community investment and sponsorship programs. New Hope Group also continues to communicate its plans for local employment through the Project website, community newsletters and other media and public communication mechanisms, while noting these plans are pending approval of the Project.

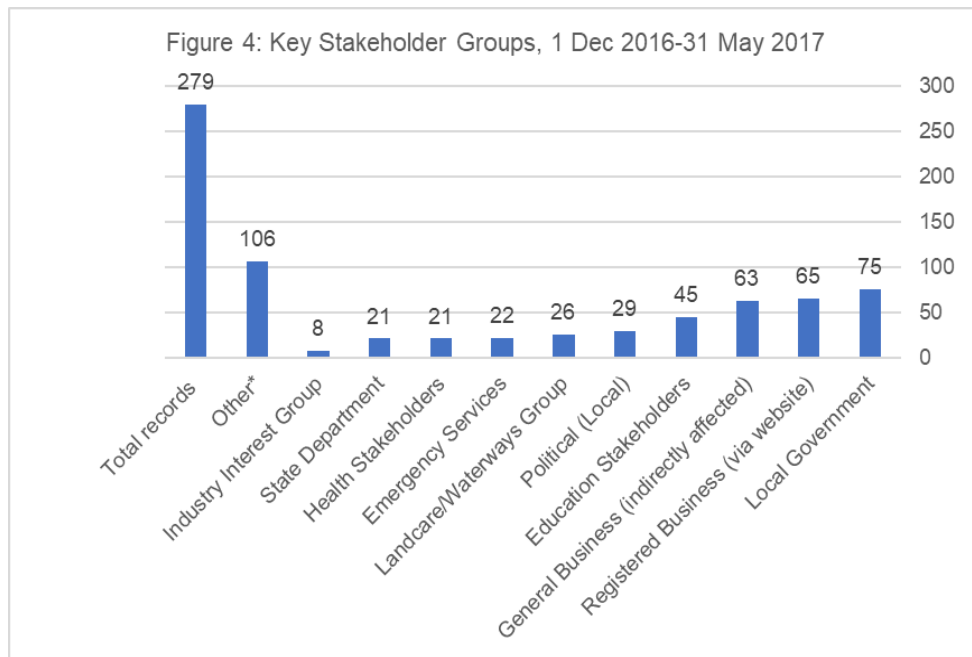
The Project's landholder engagement program during the reporting period has involved contact with 17 Tier 1 landholders, 64 Tier 2 landholders, four rail corridor landholders, and several Tier 3 landholders located outside the immediate Project area. As shown in Figure 3, the Project's technical studies and groundwater monitoring continue to be a primary focus of these engagement activities, in addition to general communication and engagement interests and the Project's approvals process.

Section 2.1.1 of this SIMR presents the outcomes of engagement regarding groundwater.



Other category comprises another 30+ individual issue categories raised at least once in consultation during the reporting period. These issue categories include, revegetation, rehabilitation, indigenous employment/business, road/public safety, lease-back, rental enquiry, employment, bore management, flora/fauna, conservation management zone, the Project enquiry/complaints process.

Other matters raised during landholder engagement activities for the Project addressed changes to Acland Pastoral Company management and operations. Outcomes from these engagement activities are noted in Section 2.2.1.



**Other* category comprises a series of supplier sub-categories linked to the registration form on the Project's website (www.aclandproject.com.au), and additional sub-categories for government, industry and environment groups.

The Project's engagement with other key stakeholders over the reporting period included meetings and correspondence with Federal and State representatives, Toowoomba Regional Council, health and emergency service stakeholders, education and training stakeholders, business and industry stakeholders and environmental groups (see Figure 4).

Key outcomes of engagement with these stakeholders are as presented in Section 2.1.3. Details of the Project's engagement activities by stakeholder group are summarised in Section 2.4.

2.4. Q3-Q4 Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period 1 December 2016 to 31 May 2017.

The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with less potential for impacts; and
- Tier 3: Other landholders in the Acland, Jondaryan and Oakey communities.

TABLE 2-1: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q3-Q4 2016

Q3-Q4 2016 Actions	
Tier 1 and Tier 2 Landholders	
Six monthly landholder meetings	<ul style="list-style-type: none"> • Meetings, phone calls and correspondence have taken place with 94 landholders in the Project area. This contact has related to the six-monthly update program, bore baseline assessments and groundwater monitoring, changes to Acland Pastoral Company operations, property access and compensation (including discussions for Make Good Agreements) and the Project's approval process. • While the majority of Tier 1 and 2 landholders opted to hold the regular catch-up by phone, three face-to-face meetings took place with Tier 1 landholders, and 18 meetings took place with (14) Tier 2 landholders.
Landholder agreements	<ul style="list-style-type: none"> • New Hope Group has initiated discussions regarding groundwater Make Good Agreements with 33 landholders, with eleven agreements signed. These landholders were identified through 'Rounds 1 to 3' of the groundwater bore baseline assessment program.
Monthly staff visits to Jondaryan	<ul style="list-style-type: none"> • Monthly engagement sessions continue in Jondaryan with varied, but generally low community attendance.
Government Stakeholders	
Toowoomba Regional Council	<ul style="list-style-type: none"> • Four Project meetings have been held with Toowoomba Regional Council in the reporting period, in addition to liaison between the Project's Community team and Council's Community Liaison team, and regular correspondence relating to New Acland Coal Mine activities. Project topics addressed over the reporting period include discussions of the Project's approval status, road signage and road closure agreements, road closure communication plans, property access and compensation, in addition to broader community relations and

Q3-Q4 2016 Actions	
	support for local events.
Queensland Government	<ul style="list-style-type: none"> • Correspondence continues with the Department of Transport and Main Roads regarding road closure planning and road signage agreements. • Four meetings were held with Queensland Rail (QR) as part of ongoing procedural discussions and changes to QR contacts. • Meetings were also held with representatives from the Department of Environment and Heritage Protection and the Department of Natural Resources and Mines as part of Project planning and secondary approval applications, the proposed associated water licencing process, the Project's bore baseline assessment program and engagement with individual landholders. • As agreed with the Department of Aboriginal and Torres Strait Islanders, New Hope Group has circulated four job notifications in the reporting period, to enable the Department to promote through its networks. These job notifications were not specific to the Project.
Federal Government	<ul style="list-style-type: none"> • On 18 January 2017, the Project was granted Federal Government approval under the Environment Protection and Biodiversity Conservation Act 1999 (Cth). Associated engagement and correspondence continues.
Business and Industry Stakeholders	
Local Business and Industry Stakeholders	<ul style="list-style-type: none"> • The Project's procurement packages have progressively been released through the ICN Gateway to support Project planning, pending final approvals. Some challenges with the tendering process have been experienced during the reporting period, due to the uncertainty of the Project's timing. • Over the last six months, 53 local businesses have registered their interest in upcoming procurement opportunities via the Project website, contributing to a total of 274 registrations since November 2015. • Project representatives continue to engage with prospective local suppliers at community events and information sessions (including the Oakey Information Centre event, April 2017) and at regional industry events (hosted by Toowoomba and Surat Basin Enterprise, December 2016).
Local Business and Industry Partners	<ul style="list-style-type: none"> • The New Hope Group is a Silver Sponsor of the Queensland Resources Council Women in Mining and Resources Queensland (WIMARQ) Mentoring Program, with seven of the New Hope Group's Senior Leaders nominated to be Mentors for the 2017 program. • The New Hope Group continues engage and support initiatives organised by the Oakey Chamber of Commerce, Toowoomba Chamber of Commerce and the Toowoomba and Surat Basin Enterprise (refer to 2.1.3 for outcomes). • A partnership has been established with the Future Leaders Group, a subcommittee of the Toowoomba Chamber

Q3-Q4 2016 Actions	
	of Commerce, aimed at supporting future leaders in the Toowoomba region in the 18-35 year age group.
Indigenous Stakeholders	
Indigenous Community	<ul style="list-style-type: none"> Engagement continues with Indigenous community representatives through the Community Reference Group. Scoping discussions are underway with regional and Indigenous health stakeholders on a project aimed at improving Indigenous health outcomes.
Traditional Owners	<ul style="list-style-type: none"> Cultural Heritage survey works have been completed for parts of the Stage 3 lease area, with planning underway with Western Wakka Wakka representatives for survey of remaining area. Through close consultation with Western Wakka Wakka representatives, the New Hope Group has established a display of significant Aboriginal artefacts at the Oakey Community Information Centre. A Project-specific Cultural Awareness training video is also being developed.
Social Infrastructure Providers / Community Groups	
Emergency Service Stakeholders	<ul style="list-style-type: none"> Regular correspondence continues with Emergency Service stakeholders with meetings as required with Queensland Police Service, Queensland Ambulance Service and Queensland Fire and Rescue Service. Engagement with the Oakey Army Base is also ongoing as part of New Acland Coal Mine activities. New Hope Group and the Department of Defence have formalised an agreement in the reporting period for the temporary relocation of a radar tower on Acland Pastoral Company land.
Education and Training Stakeholders	<ul style="list-style-type: none"> New Hope Group has entered into new Education, Training and Professional Development partnerships in the reporting period, with partners including Oakey State High School and the Queensland Energy and Minerals Academy, the Future Leaders Group, and the Queensland Resources Council WMIARQ and Mentor network (see Section 2.1 for outcomes of engagement). New Hope Group continues to engage regularly with local schools and provide specialist visits as required. In the reporting period, this has included two Career Day presentations at Oakey State High School and Highfields State High School during March and May 2017.
Health stakeholders	<ul style="list-style-type: none"> Engagement continues with the Oakey Hospital through the New Acland Mine Community Reference Group regarding community health and wellbeing, partnership initiatives and joint community engagement opportunities. New Hope Group's LifeFlight Partnership has been renewed and includes a two-year Rural Safety Project. A series of rural safety workshops with landholders in the Acland area have been initiated (see Section 2.1.2 for outcomes).
Community Organisations	<ul style="list-style-type: none"> Continued support for community and social services, individuals, organisations and clubs through the

Q3-Q4 2016 Actions	
	Community Sponsorship Program and larger grants through the New Acland Community Investment Fund (see Section 3.2).
General Community Engagement	
Information Sessions	<ul style="list-style-type: none"> The Oakey Information Centre's fifth anniversary celebration in April 2017 provided an important opportunity for informal community networking and general Project information provision. Project management representatives were available at the event to respond to enquiries relating to Project planning and procurement arrangements. (see Section 2.1.2 for outcomes).
Community Reference Group	<ul style="list-style-type: none"> Three Community Reference Group meetings were held over the reporting period, addressing a range of interest areas including general project information, groundwater, local community priority areas, community investment, changes to Acland Pastoral Company operations, and community engagement projects. Key outcomes of engagement are reported in Section 2.1.2.
Environmental initiatives	<ul style="list-style-type: none"> The New Hope Group has partnered with Queensland Trust for Nature and the Koala Ecology Group at the University of Queensland, to undertake an important Koala research project in the Acland area (see Section 2.1.3) The New Hope Group's 2016 tree planting initiative to provide screening and amenity in Acland is showing a high rate of recovery with native trees becoming established. Further information is provided in Section 3.3.
Mine Site Tours	<ul style="list-style-type: none"> Seventeen mine site tours (including one public tour) were conducted during the reporting period (see Section 2.1.2 for key outcomes). Public tours depart from Oakey by coach and are advertised in local media and community newsletters.
Events	<ul style="list-style-type: none"> NAC staff continue to contribute to and participate in a range of local community events, including: <ul style="list-style-type: none"> Oakey Santa Fair, December 2016; Lions Youth of the Year Judging Panel, March 2017; The Oakey Show, March 2017; Brymaroo Rodeo, April 2017; The Goombungee Show, April 2017; and Oakey Sprints, May 2017
Oakey Information Centre	<ul style="list-style-type: none"> The Centre is staffed by a dedicated Landholder and Community Liaison team. More than 120 visits to the Community Information Centre had relevance to the Project.

TABLE 2-2: PROJECT COMMUNICATION, Q1-Q2 2016

Project Communications	
Community Newsletter	<p>Communication material distributed to approximately 3,000 local residents (published March 2017), included updates and promotion of:</p> <ul style="list-style-type: none"> • The Rural Safety Partnership with LifeFlight; • Published results of research into local community needs, strengths and priorities; • New Hope Group maintenance support of the Oakey Agricultural, Pastoral and Rodeo Society's Greenwood Hall; • New Hope Group's support of the Goombungee community to purchase thermal pool blanket; • Information on local contractor, Ostwald Bros., contracted to complete road upgrade works at New Acland Coal Mine; • Enquiries, concerns and complaints information; and • Information Centre opening hours.
Online Fact Sheets	<p>Fact Sheets available at www.aclandproject.com.au:</p> <ul style="list-style-type: none"> • Project overview; • Local Procurement; • Landholder and community engagement opportunities; • Enquiries, concerns and complaints process; • Make Good Agreements; • Buildings and heritage management in the Acland Area (2 fact sheets); • Tree planting; • Rehabilitation and amenity; • Water Resources (including groundwater and surface water resource management); • Noise management; • Blasting process; • Air quality and dust management; and • Veneering.

<p>Project website (www.aclandproject.com.au)</p>	<ul style="list-style-type: none"> • Newsletters; • Media releases; • Project fact sheets; • Project EIS information; • Air Quality management information; • Land rehabilitation information; • Mining industry information; • New Acland Community investment and sponsorship programs; • New Acland Community Reference Group meeting minutes; and • New Acland Community Investment Fund toolkit.
<p>Media Releases</p>	<p>Seventeen media releases were produced for the Project over the reporting period regarding the Commonwealth Government’s approval of the Project, Land Court recommendations, release of New Hope Group’s research into community priorities, staff profiles, alternative fuel technologies being trialled at New Acland, and local community investment projects.</p>
<p>Community Investment Fund Supporting Materials</p>	<ul style="list-style-type: none"> • Program overview; • Application form; • Guidelines; • Fact Sheets; and • Frequently Asked Questions.
<p>Advertising and Newspaper Notices/Columns</p>	<p>A broad and ongoing range of advertising is released with relevance to the Project. During the reporting period, it included the introduction of a Community News Display Space at the New Hope Community Information Office. New Hope Group also maintains a fortnightly space in the Oakey Champion for regular updates.</p>

3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE

3.1. Community Health, Safety and Wellbeing

As reported in June 2016, the Project has initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS.

The outcomes of engagement with health and emergency service stakeholders are reported in Section 2.1.3 and 2.4 of this SIMR.

The progress of New Hope Group's community investment and sponsorship programs related to social infrastructure is summarised in Section 3.2.

3.2. Social Infrastructure

The New Acland Community Investment Fund assists not-for-profit community groups and organisations to develop long-term outcomes for communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants of \$10,000 or more under the Fund.

The New Acland Community Investment Fund was launched in August 2013, and is in addition to the New Hope Group's Community Sponsorship and Donation Program.

New Hope Group, in consultation with the New Acland Community Reference Group, is in the process of aligning its funding approach with the community priorities identified during the Company's recent research (the research report is available at <http://www.aclandproject.com.au/content/community>).

In consultation with the New Acland Community Reference Group, New Hope Group also continues to allocate a portion of the Community Investment Fund to a larger-scale investment project that will be aligned to an identified community priority area, and provide a substantial, longer term community benefit. New Hope Group is currently working with the New Acland Community Reference Group on potential project options.

Since December 2016, the New Acland Community Investment Fund has supported local groups for various projects (see Table 3-1). Funds will be awarded in June 2017. The new application round will be promoted in the New Hope Group's community newsletter in July/August.

TABLE 3-1: COMMUNITY INVESTMENT PROJECTS Q1-Q2 2017

Recipient	Project	Summary
Oakey State School	Shade Shelter	Oakey State School was awarded funding to assist with the purchase and installation of shade sails to cover the new school playground.
St Monica's Parents and Friends Association	Purchase of shade sails	St Monica's P&F Association was awarded funding to assist with the purchase and installation of shade sails to cover the new school playground.
Oakey State High School	Data Projector Upgrade Project	Oakey State High School was awarded funds to install an upgraded data projection facility in the School's assembly hall. This hall is used by all facets of the School as well as many external community groups. This initiative will reduce the time required to setup the data projector as well as reduce the risk of an injury from someone tripping over the loose cables on the ground.
Rosalie Shire Historical Society Inc.	Workman's Restoration Station – Shed construction	Rosalie Shire Historical Society Inc. was awarded funding to construct a new precinct (shed) at the Museum to enable the Society to better use the existing space and to better advantage and mitigate WHS issues when working on larger machinery. The new undercover space will allow the Museum to be re-configured to allow members and visitors to access learning programs and assist with works in a Men's Shed style program.
Oakey Junior Rugby League	Legends Of League Project	Oakey Junior Rugby League was awarded funds to bring the Legends of League to Oakey and the surrounding communities. This 4-day event aims to bring local community together to raise awareness of bullying, destigmatizing mental health and positive role modelling for young people. Visits by players to local schools will include focused talks, presentations and clinics. Jondaryan, Kulpi, Quinalow, Jondaryan, Goombungee and Oakey communities will all be included.

Since 1 December 2016, NAC has also directly supported 39 local organisations to a collective value of more than \$165,000. Recipient organisations represent agriculture, horticulture, health, welfare and community development, education, sports and community services. NAC's programs have contributed to the communities of Oakey, Goombungee, Jondaryan, Brymaroo, Kingsthorpe, and Toowoomba.

3.3. Acland Management Plan

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township.

Project progress and actions relevant to the Acland Management Plan for the reporting period include:

- ongoing internal planning for physical features and contributions to Acland, based on community feedback received in second half of 2015;
- general maintenance and town tidy works at Acland and Acland No.2 Colliery, including tree trimming and repairs to fencing;

- continued tree planting activities to provide Project screening and buffers, and to facilitate habitat connectivity in and around Acland township (The natives planted in 2016 are becoming well-established with a high recovery rate on plantings.); and
- continued conservation management of specific local heritage items and structures in line with the AMP and Acland Colliery Conservation Management Plan, including a renewed 12-month contract to continue borer and termite control at the Acland No.2 Colliery site.

4. FORWARD PLAN

This section outlines the Project's forward plan to deliver on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's mitigation and management strategies including public reporting requirements.

Management Plans and Strategies	Status	Details and Next Update
Air Quality Management Plan	Established and preparatory work underway	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
Noise Management Plan	Established and preparatory work underway	
Blasting and Vibration	Established and preparatory work underway	
Groundwater Monitoring and Impact Management Plan	Established and in progress	The update of the Project's groundwater model is near completion. This work will also inform New Hope Group's future Associated Water Licence application. New Hope Group continues its data sharing arrangement with the Queensland Office of Groundwater Impact Assessment to address matters raised during Land Court proceedings.
Bore Baseline Assessment Plan	Established and in progress	The Project's bore baseline assessment program continues and has largely been completed with landholders identified within 'Rounds 1 to 3' of the assessment program. The Bore Baseline Assessment Plan can be found at www.aclandproject.com.au/content/reporting .
Community and Stakeholder Engagement	Established and in progress	Refer to Section 2 of this Report. Next report due December 2017.
Complaints Management	Established and in progress	Refer to Section 2 of this Report. Next report due December 2017.

Management Plans and Strategies	Status	Details and Next Update
Health, Safety and Community Infrastructure	Established and in progress	Refer to Section 3 of this Report. Next report due December 2017.
Acland Management Plan	Established and in progress	Refer to Section 3 of this Report for Acland. Management Plan update. Next report due December 2017.
Acland Colliery Conservation Management Plan	Established and in progress	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan, including tree trimming, fence repairs and renewal of borer and termite control contract for another 12 months. The Colliery has also been fully laser scanned to record the structure.
Housing and Accommodation Action Plan	Established and preparatory work underway	Annual Social Impact Management Report – due December 2017, pending final Project approvals.
Local Content Action Plan	Established and preparatory work underway	Adoption of QRC Code for Local Content. Annual Social Impact Management Report – due December 2017, pending final Project approvals.
Workforce Management Action Plan	Established and preparatory work underway	Annual Social Impact Management Report – due December 2017, pending final Project approvals.
JRLF Decommissioning Management Strategy	Established. Implementation to come	Decommissioning to commence once the new Rail Load-out Facility is fully commissioned on the Project site. Engagement to re-commence when Project timing is known.
Road Use and Traffic Management Plans	In development	Engagement with Toowoomba Regional Council and Department of Transport and Main Roads is ongoing in preparation for the Project's construction phase.

4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the forward reporting period Q3-Q4 2017. This anticipates that New Hope Group will receive final Project approvals during the third or fourth quarter of 2017.

TABLE 4-2: STAKEHOLDER ENGAGEMENT – FORWARD PLAN

Stakeholder group	Q1-Q2 2017 Actions
Tier 1 and Tier 2 Landholders	• Ongoing technical consultation regarding impact modelling where required
	• Continued negotiation of Landholder Agreements
	• Six monthly update meetings with landholders
	• Letter distribution – road access and mitigations
	• Monthly staff visits to Jondaryan
	• Information session on topics including procurement, environmental

Stakeholder group	Q1-Q2 2017 Actions
	<ul style="list-style-type: none"> management, access and health and wellbeing • Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company • Monthly online release of environmental monitoring results (from construction): <ul style="list-style-type: none"> ○ Hard copy distribution to Jondaryan residents and local promotion ○ Quarterly hardcopy summary distributed to Tier 1 and 2 landholders
Local and State Government	<ul style="list-style-type: none"> • Briefings / individual meetings as relevant • Direct correspondence as relevant • Quarterly newsletter distribution as relevant • Engagement on housing and accommodation • Workforce and accommodation information shared with relevant agencies to support planning • Continued consultation with DATSIP on indigenous employment and business development • Continued employment, education and training partnerships
Indigenous Stakeholders	<ul style="list-style-type: none"> • Continue Indigenous stakeholder engagement and partnership development • Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements • Consult on and promote Indigenous employment, business development and procurement opportunities
Business and Industry Stakeholders	<ul style="list-style-type: none"> • Six monthly procurement information sessions • Continue partnerships with the Toowoomba and Surat Basin Enterprise and Toowoomba and Oakey Chambers of Commerce • Consult with local accommodation providers and real estate agents regarding short-term accommodation needs
Social Infrastructure Providers and Community Groups	<ul style="list-style-type: none"> • Local GP consultation regarding capacity and pre-employment medical checks • Continue partnerships arrangements with major health services and participation in health-related organisations and events • Continue support for community and social services, individuals, organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund • Continue work with environmental groups on environmental initiatives
General Community Engagement	<ul style="list-style-type: none"> • Continue regular liaison with the New Acland Community Reference Group with dedicated updates on progress of Jondaryan Rail Loading Facility, Acland Management Plan, and health and coal information • Next information sessions planned for early 2017 • Mine Site Tours • Participation in local events • Oakey Information Centre • Community Liaison Officer / dedicated staff • Dedicated Project phone number and email address • Complaints and dispute resolution mechanism

Stakeholder group	Q1-Q2 2017 Actions
Community Communications	<ul style="list-style-type: none"> • Advertising and newspaper notices/columns
	<ul style="list-style-type: none"> • Website updates
	<ul style="list-style-type: none"> • Fact sheets and posters
	<ul style="list-style-type: none"> • Quarterly newsletter
	<ul style="list-style-type: none"> • Stakeholder letter distribution

5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by New Hope Group with respect to the New Acland Stage 3 Project for the first half of 2017.

The next SIMR will be delivered in December 2017, in line with the Coordinator-General's Imposed **Condition 18: construction and operation**, pending approvals. Should the Project not receive final approval in the next six months, the SIMR will remain in line with requirements of Imposed Condition 17.