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Office of the
Coordinator-General

Our ref: DGC16/1527

Your ref: A867071

12 JAN 2017

Mr Andrew Boyd
Chief Operating Officer
New Hope Group
PO Box 47
IPSWICH QLD 4305

Dear Mr Boyd

Thank you for your letter of 14 December 2016 and the enclosed Pre-Construction Social Impact Management Report in accordance with condition 17 of the Coordinator-General's evaluation report for the New Acland Coal Mine Stage 3.

The report has been reviewed together with the commitments made by New Hope as part of the environmental impact statement process relating to community and stakeholder consultation, engagement and negotiation and the mitigation and management of identified community health and safety impacts.

The submitted Pre-Construction Social Impact Management Report identifies the activities undertaken since the previous report in June 2016. The report is considered adequate and in accordance with agreed reporting requirements, given the current status of the project. As required by condition 17, this report should be made publically available on New Hope's website.

If you require any further information, please contact Mr Kevin Bottle, Project Manager, Coordinated Project Delivery, Office of the Coordinator-General, Department of State Development, on 3452 7445 or kevin.bottle@coordinatorgeneral.qld.gov.au, who will be pleased to assist.

Yours sincerely

Barry Broe
Coordinator-General

1 William Street
PO Box 15517 City East
Queensland 4002 Australia
Telephone +61 7 3452 7100
www.statedevelopment.qld.gov.au
ABN 29 230 178 530



NEW HOPE
GROUP

PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

New Acland Coal Mine Stage 3 Project

December 2016

TABLE OF CONTENTS

- 1. Introduction..... 3**
- 1.1. The Project..... 3
- 2. Community and Stakeholder Engagement 4**
- 2.1. Outcomes of Engagement..... 4
 - 2.1.1. Landholder engagement 4
 - 2.1.2. Community engagement 5
 - 2.1.3. Key stakeholder engagement 8
- 2.2. Complaints Management 9
- 2.3. Consultation Stakeholders and Issues Report 9
- 2.4. Q3-Q4 Communication and Engagement Activities 12
- 3. Community health, safety and social infrastructure 19**
- 3.1. Community Health, Safety and Wellbeing 19
- 3.2. Social Infrastructure..... 19
- 3.3. Acland Management Plan..... 20
- 4. Forward Plan 21**
- 4.1. Mitigation and Management Strategies 21
- 4.2. Community and Stakeholder Engagement 22
- 5. Conclusion 25**

1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 17: Social Impact Management Report (SIMR): pre-construction.**

Condition 17 requires:

“(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.

(b) The SIMR is to contain:

“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account ; and

(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health safety and social infrastructure”.

This SIMR covers the period from 1 June to 30 November 2016 and is the fourth pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once approved by the Coordinator-General, all SIMRs are published and remain available online at www.aclandproject.com.au/content/reporting.

1.1. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine to increase production and to extend production to around 2029.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development and operation.

NAC is currently seeking approvals for the Project, including Federal Government approval under the *Environment Protection and Biodiversity Conservation Act 1999 (Cth)*, a mining lease under the *Mineral Resources Act 1989 (Qld)* and an amendment to the Environmental Authority under the *Environmental Protection Act 1994 (Qld)*.

The Queensland Department of Environment and Heritage Protection issued a draft Environmental Authority (EA) for the Project on the 28 August 2015. As part of the statutory assessment and approval process, public submissions were sought on the Project's

application to amend the EA and mining lease application. Land Court proceedings to review public submissions began in November 2015 with a determination from these proceedings anticipated in early 2017.

2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The Project maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern. Uncertainty regarding the Project's statutory approvals has affected some aspects of the engagement program, particularly in relation to Project timeframes.

The following section summarises the outcomes of the Project's engagement activities for the period of 1 June to 30 November 2016.

2.1. Outcomes of Engagement

Engagement with landholders, community members and key stakeholders over the last six months has achieved a number of outcomes.

2.1.1. Landholder engagement

Key outcomes from the Project's engagement with landholders in the last six months include:

- The Project's regular six monthly meetings with Tier 2 landholders continue, with some landholders opting to hold the catch-up by phone. These meetings continue to focus on information sharing and maintaining relationships. During this most recent round of engagement, there has been consistent landholder interest in a conclusion from the Project's approvals process.
- Acland Pastoral Company has appointed a new manager for the operations. The new manager brings a long term experience of managing larger properties in both cropping and pastoral activities. Following a review, Acland Pastoral Company's operations have recently changed from backgrounding to cattle breeding. Initial tasks for the new manager include the recruitment of local farm hands to assist in the running of the ongoing operations. The introduction of a new watering program for livestock allows for the use of larger areas of pasture.
- In response to strong landholder interest in unused infrastructure remaining on Acland Pastoral land, Acland Pastoral Company and New Hope Group are planning to hold a local clearing sale in early 2017, which will be promoted to local landholders.
- Round 1 and 2 of the Project's bore baseline assessment and engagement program is nearing completion. The New Hope Group has entered into Make Good Agreements with five of the 11 landholders identified as part of Round 1, with other negotiations continuing.
- As part of the bore baseline assessment and engagement program, baseline reports are provided to landholders for their review and comment, prior to finalising each baseline and seeking landholder sign-off. This stepped approach of review and

approval has been welcomed by the majority of landholders involved, and has helped to create a sense of shared ownership over the assessment.

- The installation of loggers on local groundwater bores is also helping the New Hope Group to better understand landholder's daily water needs and inform the New Hope Group's consultation with landholders around possible make good arrangements.
- As reported in June 2016, the bore baseline assessment program has been extended to include a small number of concerned landholders that have properties located outside the modelled area of potential impact. Loggers have recently been installed on these bores to improve data collection and monitoring.
- The New Hope Group is investigating options for the future involvement of landholders in the bore data collection and ongoing reporting process.

2.1.2. Community engagement



New Hope's General Manager David Vink (left) with members and supporters Oakey Men's Shed at the Community Investment Fund cheque presentation and afternoon tea

Key outcomes from the Project's community engagement in the last six months include:

- The New Hope Group has increased its engagement and advocacy program with the creation of a dedicated community Facebook page for employees, families, business owners, community members and supporters of the New Acland Mine and Stage 3 Extension Project. Since its creation in late October, the page has attracted more than 1,000 followers.
- The NAC Community Reference Group has renewed its community membership for a new term in 2017. New members on the reference group include the new Principal of Oakey State High School and a local landholder/community member from the Kulpi area.

- The New Hope Group, under guidance from the New Acland Community Reference Group, continues to allocate a proportion of its Community Investment Fund budget towards a future larger-scale investment project. The New Hope Group is currently working with the Community Reference Group on options for a large investment project that also offers longer term and sustainable benefits to local communities. The Community Investment Fund continues to fund investment projects over the value of \$10,000 (see Section 3.2).
- The New Hope Group continues to hold monthly drop-in engagement sessions at Jondaryan to provide residents with direct and local access to Project information. Attendance over the reporting period has varied, with generally low levels of attendance.
- In July, the New Hope Group supported NAIDOC Week celebrations at the Oakey High School which included classes on traditional Indigenous activities (e.g. dance), refreshments and a special NAIDOC week guest speaker. New Hope supported the event through staff participation in the day and funding assistance
- The New Hope Group recently commissioned Elliott Whiteing to undertake a Community Needs and Resources Assessment with local communities near the New Acland Coal Mine. The work focuses on identifying community needs, strengths and priorities to ensure the New Hope Group's community partnerships and social investments continue to be informed by local views. The work will include local community profiles for use by the New Hope Group and participating local communities. Findings from the project are expected in Q1 2017.



 **NEW HOPE GROUP**

Community Survey

New Hope is reviewing its community partnerships and investments process to further understand local community views and priorities.

Consultants Elliott Whiteing have been commissioned to undertake consultation in the region near New Acland Mine to capture updated information.

We'd like to hear local views about community strengths, issues and needs.

How to participate:

<p>Take a ten minute online survey by 11th November.</p> <p>Take the survey by visiting: https://www.research.net/r/NAC2016CommunityPriorities</p>	<p>Register for a Community Workshop by 28th October.</p> <p>2 hour workshops will be held in Kulpi, Oakey, Jondaryan and Goombungee on Tuesday 15 November and Wednesday 16 November 2016.</p>
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To register your interest in a workshop or for more information, please email Myf at myf@elliottwhiteing.com.au

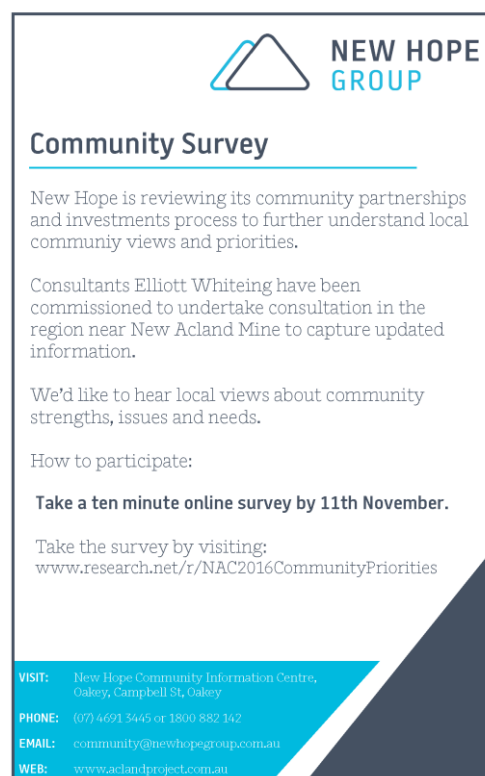
Thank you in advance for your participation.


VISIT: New Hope Community Information Centre, Oakey, Campbell St, Oakey

PHONE: (07) 4691 3445 or 1800 882 142

EMAIL: community@newhopegroup.com.au

WEB: www.aclandproject.com.au



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Advertisements that ran in local papers for the Community Survey and Workshops

- In August 2016, New Hope Group staff volunteered, as part of a long-term partnership with the Friends of McDonald at the Oakey Hospital and Aged Care Facility, to prepare and mulch the facility's gardens ready for their first entry in Toowoomba's Carnival of Flowers competition. The gardens were open for viewing on 18 September and went on to win the 'Country Nursing Home Section' of the flower competition. The New Hope Group first became involved with the garden project in 2013, through its partnership with Friends of McDonald, to support local recovery and beautification efforts after the 2011 floods.
- Project information sessions remain on hold pending the determination of Land Court, however, direct engagement continues through a range of other mechanisms including the Oakey Information Centre, regular landholder and stakeholder meetings, involvement in at local community events, and other focused engagement sessions.
- Approximately 700 community members including farmers, local suppliers and employees from the New Acland Mine joined the New Hope Group in a rally outside the Queensland Parliament on Tuesday 1 November 2016. The rally was held to demonstrate support for the New Acland Mine and voice concerns relating to recently proposed water legislation.



Local farmer Marie Scheuerle speaking at the Day of Action rally at Parliament House in November

- The New Hope Group remains an active and supportive member of the community attending other local action events such as the Oakey Fights Back rally.

2.1.3. Key stakeholder engagement

Recent outcomes from the Project's engagement with key stakeholders include:

- As part of its update of the Project's groundwater model, the New Hope Group has undertaken a fault delineation study and entered into a data sharing arrangement with the Queensland Office of Groundwater Impact Assessment to address issues raised during the Project's Land Court proceedings.
- Direct engagement continues with individual suppliers who have expressed interest in Project procurement opportunities. Over the last 12 months, 221 local businesses have registered their interest in upcoming procurement opportunities via the Project website, including 57 registrations in the last six months.
- In October, the New Hope Group met with representatives from the Department of Aboriginal and Torres Strait Islander Partnerships to discuss recruitment and support strategies for new indigenous employees. Following this meeting, the New Hope Group will ensure that all job advertisements are also promoted through the Department's networks, aimed at reaching more local indigenous candidates.
- The New Hope Group has issued its Road Impact Assessment to the Toowoomba Regional Council and the Department of Transport and Main Roads and is currently being updated based on feedback. Engagement continues with Toowoomba Regional Council regarding development of an Infrastructure Agreement.
- LifeFlight and New Hope Group have agreed to deliver a 'Rural Safety Project' as part of their recently renewed partnership. Planning has commenced on the Project which will focus on running a range of workshops for landholders in the New Acland area. Workshops will educate participants on common rural incidents, basic first aid and on-farm strategies to prevent common farming accidents.



New Hope's Community Liaison Officer Naomi Tonscheck helping to deliver the QUEST program at Oakey's St Monica's Primary School

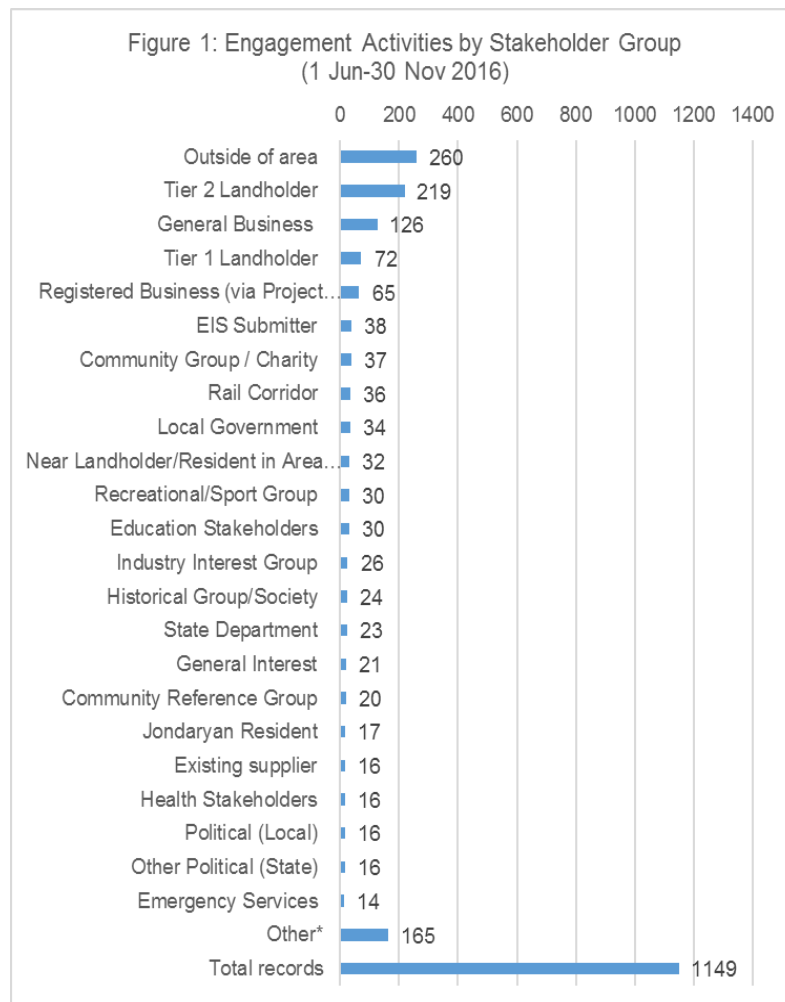
- The New Hope Group continues to work closely with local schools and local stakeholders on health and wellbeing initiatives, such as the Cancer Council Queensland's QUEST lifestyle program rolled out to five local schools in the reporting period, and R U Okay Day aimed at improving awareness and skills relating to mental health and suicide prevention in the Oakey area.

2.2. Complaints Management

No complaints were received in relation to the Project between 1 June and 30 November 2016.

2.3. Consultation Stakeholders and Issues Report

Over the past six months, the New Hope Group has been involved in more than 1,000 community and stakeholder interactions (e.g. emails, phone calls, meetings) related to the Project, engaging with a total of 355 individual community members and stakeholders. Figure 1 presents a breakdown of these interactions by stakeholder group.



*'Other' category comprises a series of supplier sub-categories linked to the registration form on the Project's website (www.aclandproject.com.au), and additional sub-categories for government and community groups.

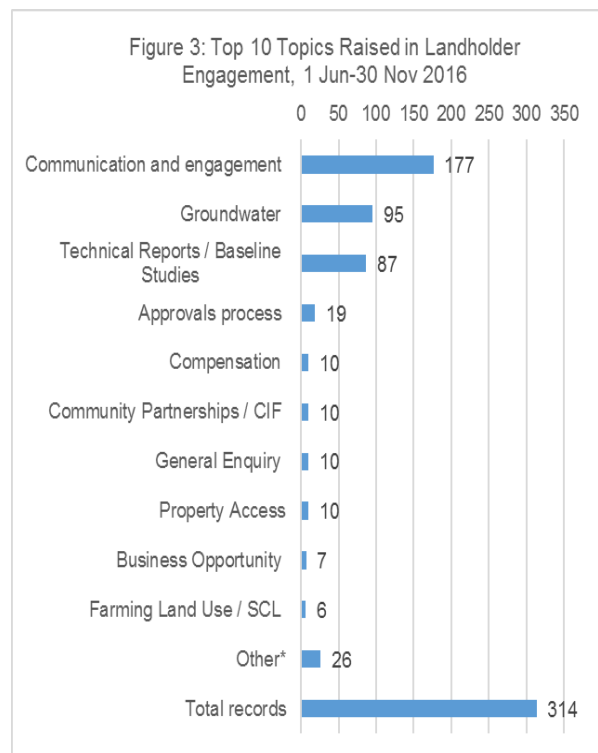
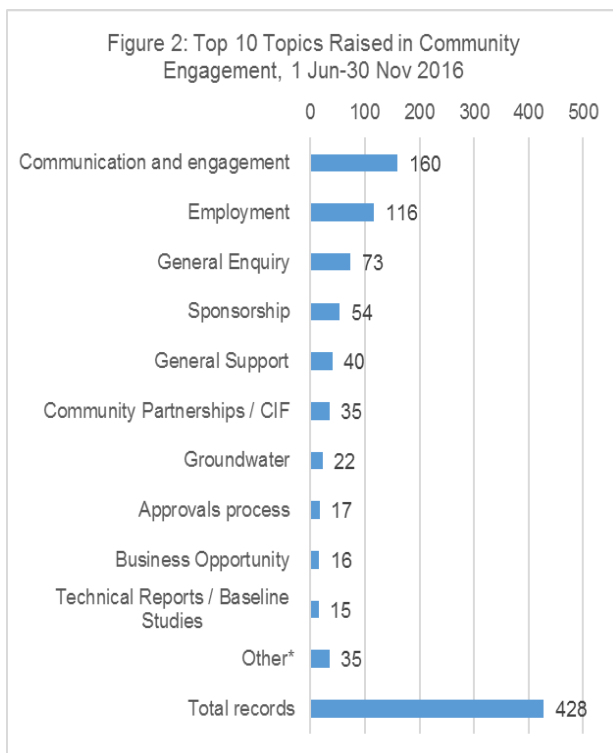
Engagement over the last six months has involved 428 interactions with community members and groups (see Figure 2). After general Project communication and engagement

interests, key topics addressed in these interactions were employment enquiries (116, including from residents outside the Project area), general Project enquiries (73), sponsorship enquiries (54), general support (40) and community partnership / investment fund discussions (35).

The New Hope Group continues to communicate its plans for local employment through the Project website, community newsletters and other media and public communication mechanisms, while noting these plans are pending the Project’s approval.

Section 3 of this SIMR provides further information regarding the New Hope Group’s community sponsorship and investment programs.

In the last six months, the Project’s landholder engagement program has involved contact with 17 Tier 1 landholders, 63 Tier 2 landholders, three rail corridor landholders, several Tier 3 landholders located outside the immediate Project area. As shown in Figure 3, the Project’s technical studies and groundwater continue to be a primary focus of these engagement activities, in addition to general communication and engagement interests and the Stage 3 approvals process.

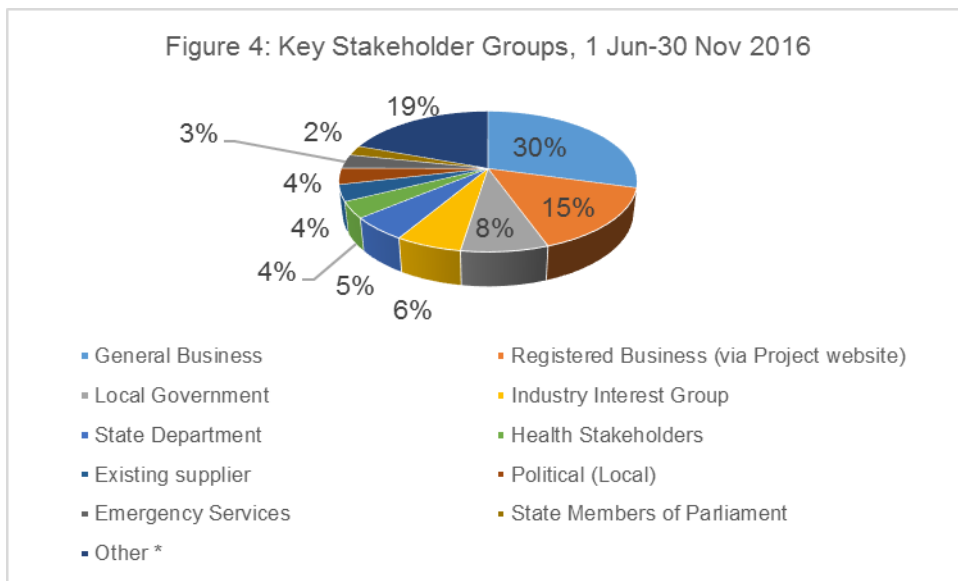


Other category comprises another 30+ individual issue categories raised at least once in consultation during the reporting period. These issue categories include water supply, revegetation, rehabilitation, indigenous employment/business, road/public safety, lease-back, rental enquiry, employment, bore management, flora/fauna, community health and wellbeing, conservation management zone.

Other matters raised during landholder engagement activities for the Project include property access and compensation arrangements.

The Project’s engagement with other key stakeholders over the reporting period included meetings and correspondence with Federal and State Government representatives,

Toowoomba Regional Council, health and emergency service stakeholders, education and training stakeholders, and business and industry stakeholders (see Figure 4).



Key outcomes of engagement with these stakeholders are as presented in Section 2.1.3. Details of the Project’s engagement activities by stakeholder group are summarised in Section 2.4.

2.4. Q3-Q4 Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period 1 June to 30 November 2016.

The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with less potential for impacts; and
- Tier 3: Other landholders in the Acland, Jondaryan and Oakey communities.

TABLE 2-1: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q3-Q4 2016

Q3-Q4 2016 Actions	
Tier 1 and Tier 2 Landholders	
Six monthly landholder meetings	<ul style="list-style-type: none"> • Meetings, phone calls and correspondence have taken place with 95 landholders in the Project area. This contact has related to the six monthly update program, groundwater, property access, compensation and the Project approval process. • Of these 95 landholders, face to face meetings were offered to 17 Tier 1 landholders and 63 Tier 2 landholders, as part of the six monthly update program. 18 meetings were held with Tier 1 and 2 landholders during the reporting period, other update discussions were either postponed or conducted over the phone at the request of the landholder.
Landholder meetings with hydro geologist	<ul style="list-style-type: none"> • The Project's bore baseline assessment program continues to be undertaken with hydrogeologists who are available to discuss technical aspects of the assessment and groundwater with landholders.
Landholder agreements	<ul style="list-style-type: none"> • The New Hope Group has entered into groundwater Make Good Agreements with five of eleven landholders with properties identified in 'Round 1' of the groundwater bore baseline program.
Monthly staff visits to Jondaryan	<ul style="list-style-type: none"> • Monthly engagement sessions continue to be held in Jondaryan with varied, but generally low community attendance.
Government Stakeholders	
Toowoomba Regional Council	<ul style="list-style-type: none"> • Six Project meetings have been held with Toowoomba Regional Council in the reporting period, in addition to regular correspondence between the Project's Community team and Council's Community Liaison team. Topics addressed over the reporting period include Project status, road closures and associated planning, infrastructure

Q3-Q4 2016 Actions	
	agreement, property access and compensation, and community relations and support for local events.
Queensland Government	<ul style="list-style-type: none"> • Eight meetings held with Queensland Rail regarding progress of Project and development of an Interface Agreement including incident management and safety procedures, other Rail Operational Agreements. • One meeting with Department of Aboriginal and Torres Strait Islander Partnerships regarding indigenous employment opportunities. • Meetings were also held with representatives from Department of Natural Resources and Mines regarding the proposed associated water licencing process.
Federal Government	<ul style="list-style-type: none"> • Engagement including Project briefings and general correspondence continues with Federal Government regulatory bodies and relevant Ministers.
Business and Industry Stakeholders	
Local Business and Industry Stakeholders	<ul style="list-style-type: none"> • Over the last six months, 57 local businesses have registered their interest in upcoming procurement opportunities via the Project website, contributing to a total of 221 registrations since November 2015. • The New Hope Group met with representatives from Toowoomba's Second Range Crossing Project in November 2016 to broadly discuss community projects and potential areas of shared interest.
Local Business and Industry Partners	<ul style="list-style-type: none"> • The New Hope Group met with the Queensland Resources Council in June 2016 to better understand and overcome barriers to employing women and culturally diverse workers in the mining sector. The results of these discussions will inform the development of New Hope's Diversity Strategy. • New Hope Group continues to attend industry events and member meetings organised by the Oakey Chamber of Commerce, Toowoomba Chamber of Commerce and the Toowoomba and Surat Basin Enterprise. • During the reporting period, New Hope Group has been working with representatives from Toowoomba and Surat Basin Enterprise to identify a suitable date for a tour of the New Acland Coal Mine. Early discussions identified interest from approximately 30 people. • Recent engagement with Oakey Chamber of Commerce has also focused on planning and support for the Oakey Santa Fair. • New Hope Group has participated in initially discussions with the Toowoomba Chamber of Commerce regarding the establishment of a support program for business women in the Toowoomba Region

Q3-Q4 2016 Actions	
	<ul style="list-style-type: none"> • A new partnership has been established with the Future Leaders Group, a subcommittee of the Toowoomba Chamber of Commerce, aimed at supporting future leaders in the Toowoomba region in the 18-35 year age group. The partnership will focus on providing development and networking opportunities.
Indigenous Stakeholders	
Indigenous Community	<ul style="list-style-type: none"> • Continued engagement with indigenous community representatives through the Community Reference Group and local indigenous community networks such as the Redbelly Blacks football organisation. • In October, the New Hope Group met with representatives from the Department of Aboriginal and Torres Strait Islander Partnerships to discuss recruitment and support strategies for new indigenous employees. Following this meeting, the New Hope Group will ensure that all job advertisements are also promoted through the Department's networks, aimed at reaching more local indigenous candidates.
Traditional Owners	<ul style="list-style-type: none"> • Continued engagement with Traditional Owner representatives as part of the Project's Cultural Heritage Management Plan and site survey processes, including consultation on weed management and land care. • Through close consultation with Traditional Owner representatives, New Hope Group has established a display of significant Aboriginal artefacts at the Oakey Community Information Centre. • A Project-specific Cultural Awareness training video is in the process of being developed.
Social infrastructure providers / community groups	
Emergency Service Stakeholders	<ul style="list-style-type: none"> • Regular interface meetings continue between the New Hope Group and emergency service representatives. During the reporting period, two interface meetings were held with Queensland Ambulance Service representatives, and introductory meetings were held with the new Queensland Police Officer in Charge based in Jondaryan. • Engagement with the Oakey Army Base is also ongoing as part of New Acland Mine activities. The New Hope Group and the Department of Defence are currently working together to locate a radar tower on APC land.
Education and Training Stakeholders	<ul style="list-style-type: none"> • NAC continues to engage regularly with local schools regarding sponsorships and collaborative projects and has established a standing offer for specific curriculum assistance and specialist visits as required. In partnership with the Cancer Council Queensland, New Hope Group has helped to roll out the QUEST health promotion program to five local schools since June 2016. • NAC maintains partnership arrangements with key education and training stakeholders including Oakey State High School, University of Queensland (UQ) and University of Southern Queensland (USQ). Over the reporting period, the New Hope Group hosted mine tours for Griffith University's environmental planning students, UQ mining and metallurgy undergraduates and representatives from USQ with Japan's Chukyo University.

Q3-Q4 2016 Actions	
Health stakeholders	<ul style="list-style-type: none"> Engagement continues with the Oakey Hospital through the NAC Community Reference Group regarding community health and wellbeing, partnership initiatives and joint community engagement opportunities. Introductory discussions have also been held with Rural and Remote Mental Health service in relation to potential involvement in a Rural Safety Project. The LifeFlight Partnership has been renewed for another 2 years and will include a Rural Safety Project.
Community Organisations	<ul style="list-style-type: none"> Continued support for community and social services, individuals, organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund (see Section 3.2).
General Community engagement	
Information Sessions	<ul style="list-style-type: none"> While Project information sessions remain on hold pending the determination of Land Court, direct engagement opportunities continue through the Oakey Information Centre, participation at local community events, regular stakeholder meetings and other focused engagement sessions.
Community Reference Group	<ul style="list-style-type: none"> Four Community Reference Group meetings were held over the reporting period, addressing a range of interest areas including general project information, groundwater, community investment, pastoral activities, and community engagement projects. Community Reference Group members were also interviewed as part of the Community Resources and Needs Project.
Environmental initiatives	<ul style="list-style-type: none"> The New Hope Group continues to explore options for increased local landholder involvement in the Project's environmental and amenity-related mitigation strategies in Acland, including the potential for greater community involvement in environmental monitoring of air quality and noise and possible landholder involvement in future groundwater monitoring activities.
Mine Site Tours	<ul style="list-style-type: none"> 18 mine site tours (including 4 public tours) were conducted during the reporting period. Positive feedback and interest in the tours has resulted in additional public tours being run in Q4 2016. Public tours depart from Oakey by coach and are advertised in local media and community newsletters.
Events	<ul style="list-style-type: none"> NAC staff continue to contribute to and participate in a range of local community events, including: <ul style="list-style-type: none"> NAIDOC Week, July 2016 Oakey Hospital Garden Workshop, August 2016 CWA Day in Oakey, August 2016 C&K Oakey Sustainability Festival, August 2016 RUOK Day, September 2016

Q3-Q4 2016 Actions	
	<ul style="list-style-type: none"> ○ Brymaroo Campdraft, October 2016 ○ Oakey Fights Back Rally, October 2016 ○ Oakey Santa Fair, December 2016
<p>Oakey Information Centre</p>	<ul style="list-style-type: none"> ● Staffed by a dedicated Landholder and Community Liaison team ● More than 130 visits to the Oakey Community Information Centre with relevance to Project in the reporting period, with an additional 40+ visits relating specifically to current mine operations.



Onlookers at Brymaroo Rodeo



C&K Oakey students at the Sustainability Festival

TABLE 2-2: PROJECT COMMUNICATION, Q1-Q2 2016

Project Communications	
Community Newsletter	<p>Distributed to approximately 3,000 local residents (published December 2016), including updates and promotion of:</p> <ul style="list-style-type: none"> • Acland Mine Tour Dates • Introduction of the New Hope Group's new Community team member • The Project's first compliance report passed in line with the Australian Industry Participation Plan • Enquiries, concerns and complaints information • Information Centre opening hours
Online Fact Sheets	<p>Available at www.aclandproject.com.au:</p> <ul style="list-style-type: none"> • Project overview • Local Procurement • Landholder and community engagement opportunities • Enquiries, concerns and complaints process • Buildings and heritage management in the Acland Area (2 fact sheets) • Tree planting • Rehabilitation and amenity • Water Resources (including groundwater and surface water resource management) • Noise management • Blasting process • Air quality and dust management • Veneering

<p>Project website (www.aclandproject.com.au)</p>	<ul style="list-style-type: none"> • Newsletters • Media releases • Project fact sheets • Project EIS information • Air Quality management information • Land rehabilitation information • Mining industry information • Community investment and sponsorship programs • Community Reference Group meeting minutes • Community Investment Fund toolkit
<p>Media Releases</p>	<p>Twenty media releases produced for the Project over the reporting period profiling New Acland Mine employees, reporting on national awards won for rehabilitation at the mine, and the mine’s workforce health and wellbeing program, university tours of the mine and local community investment projects.</p>
<p>Community Investment Fund supporting materials</p>	<ul style="list-style-type: none"> • Program overview • Application form • Guidelines • Fact Sheets • Frequently Asked Questions
<p>Advertising and Newspaper Notices/Columns</p>	<ul style="list-style-type: none"> • A broad and ongoing range of advertising to promote Community Reference Group representation, Mine Site Tours and the Community Needs and Resources Assessment being undertaken by social planning consultants for the New Hope Group. The New Hope Group also maintains a fortnightly space in the Oakey Champion for regular updates.

3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE

3.1. Community Health, Safety and Wellbeing

As reported in June 2016, the Project has initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS.

Outcomes of engagement with health and emergency service stakeholders are reported in Section 2.3 and 2.4 of this SIMR.

Progress of the New Hope Group's community investment and sponsorship programs related to social infrastructure is summarised in Section 3.2.

3.2. Social Infrastructure

The New Acland Community Investment Fund assists not-for-profit community groups and organisations to develop long-term outcomes for communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants of \$10,000 or more under the Fund.

The Community Investment Fund was launched in August 2013, and is in addition to the New Hope Group's substantial Community Sponsorship Program.

In consultation with Community Reference Group, the New Hope Group continues to allocate a proportion of the Community Investment Fund to a larger-scale investment project that will provide substantial, longer term benefits to the local community. The New Hope Group is currently working with the Community Reference Group on potential project options.

Since June 2016, the New Acland Community Investment Fund has supported four local groups for various projects (see Table 3-1). Funds were awarded on 28 November 2016, with the new application round promoted in the New Hope Group's community newsletter in December. The New Hope Group's investment in community projects continues to be guided by consultation with the Community Reference Group.

TABLE 3-1: COMMUNITY INVESTMENT PROJECTS Q3-Q4 2016

Recipient	Project	Summary
Goombungee State School P&C Association	Thermal Pool Blanket	The Goombungee State School P&C Association is looking forward to installing a new thermal pool blanket to extend the pool's operating hours during cooler months. The blanket will combat evaporation in warmer months and retain water temperature in cooler weather. The P&C is focused on serving their growing swim community including baby and toddler groups, small group swimming lessons, school children, recreational swimmers and adult lap swimmers.

Recipient	Project	Summary
Oakey Agricultural, Pastoral and Rodeo Society Inc (Oakey AP&R Society)	Interior Hall Painting Project	Greenwood Hall at Oakey Showground is getting a facelift. Through its successful grant application the Oakey AP&R Society will revitalise the heart and soul of Oakey Showgrounds with an internal makeover of the Hall. Over 110 years of operation, the Oakey AP&R Society has tirelessly promoted local industry through events like Oakey Agricultural Show and the Beef Classic. The Society hopes to increase usability of the hall and maintain an important community asset.
Jondaryan Public Hall Committee	Exterior Hall Painting Project	A much loved Jondaryan gem will continue to shine thanks to a new exterior painting project. The Jondaryan Public Hall Committee is committed to maintaining the 96 year old hall as a trusted community venue. The hall has served generations of local families hosting Anzac services, theatre restaurants, school concerts and old time dancing.
Oakey Men's Shed	Men's Shed Fitout	Oakey Men's Shed will use their grant funds to invest in building materials and equipment to kick-start their 'shed'. The recently formed group hopes by forming new companionships and instilling a sense of purpose in its members it will foster a supportive environment for local men. The group's main focus will be on combatting depression and suicide in the older generation.

Since June 2016, NAC has also directly supported 38 local organisations to a collective value of more than \$148,000. Recipient organisations represent arts and entertainment, health and welfare, education, sports and community services. Our programs have contributed to the communities of Oakey, Goombungee, Jondaryan, Brymaroo, Toowoomba and Peranga.

3.3. Acland Management Plan

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township.

Project progress and actions relevant to the Acland Management Plan for the reporting period includes:

- Ongoing internal planning for physical features and contributions to Acland, based on community feedback received in second half of 2015;
- Continued tree planting activities to provide Project screening and buffers, and to facilitate habitat connectivity in and around Acland township; and
- Continued conservation management of specific local heritage items and structures in line with the AMP and Acland Colliery Conservation Management Plan.

4. FORWARD PLAN

This section outlines the Project's forward plan in delivering on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's mitigation and management strategies including public reporting requirements.

Management Plans and Strategies	Status	Details and Next Update
Air Quality Management Plan	Established and preparatory work underway	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
Noise Management Plan	Established and preparatory work underway	
Blasting and Vibration	Established and preparatory work underway	
Groundwater Monitoring and Impact Management Plan	Established and in progress	<p>The update of the Project's groundwater model is progressing with the near completion of Phase 1 (information collection) and the commencement of Phase 2 (hydrogeological conceptualisation).</p> <p>The New Hope Group has completed a fault delineation study and established a data sharing arrangement with the Queensland Office of Groundwater Impact Assessment to address concerns raised around these matters during the Project's Land Court proceedings.</p> <p>The New Hope Group held a meeting during late August with the Department of Natural Resources and Mines (DNRM) and the Office of the Coordinator-General to advise them on the process to update the Project's groundwater model.</p> <p>A similar meeting was also held with the Commonwealth Department of Environment and Energy during September.</p> <p>Another groundwater model update meeting is planned with DNRM for 16 December.</p> <p>The New Hope Group also held a meeting with DNRM on 17 November to discuss the process for obtaining an associated water licence (as per the recent amendments to the EPOLA Bill). A further meeting is planned with DNRM to discuss this matter on 19 December.</p>

Management Plans and Strategies	Status	Details and Next Update
Bore Baseline Assessment Plan	Established and in progress	Bore baseline assessment for Rounds 1 and 2 are near completion. Planning for the assessment of Round 3 Landholders has commenced. The Bore Baseline Assessment Plan can be found at www.aclandproject.com.au/content/reporting
Community and stakeholder engagement	Established and in progress	Refer to Section 2 of this Report. Next report due June 2017.
Complaints Management	Established and in progress	Refer to Section 2 of this Report. Next report due June 2017.
Health, safety and community infrastructure	Established and in progress	Refer to Section 3 of this Report. Next report due June 2017.
Acland Management Plan	Established and in progress	Refer to Section 3 of this Report for Acland. Management Plan update. Next report due June 2017.
Acland Colliery Conservation Management Plan	Established and in progress	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan, including general site clean-up, pest control and infested tree removal. The Colliery has also been fully laser scanned to record the structure.
Housing and Accommodation Action Plan	Established and preparatory work underway	Annual Social Impact Management Report – due December 2017, pending final Project approvals.
Local Content Action Plan	Established and preparatory work underway	Adoption of QRC Code for Local Content. Annual Social Impact Management Report – due December 2017, pending final Project approvals.
Workforce Management Action Plan	Established and preparatory work underway	Annual Social Impact Management Report – due December 2017, pending final Project approvals.
JRLF Decommissioning Management Strategy	Established. Implementation to come	Decommissioning to commence once the new Rail Load-out Facility is fully commissioned on the Project site. Engagement to re-commence in early 2017 or when Project timing is known.
Road Use and Traffic Management Plans	In development	Engagement with TRC and DTMR is ongoing in preparation for construction phase.

4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the forward reporting period Q1-Q2 2017. This anticipates that the New Hope Group will receive final project approvals during the first or second quarter of 2017.

TABLE 4-2: STAKEHOLDER ENGAGEMENT – FORWARD PLAN

Stakeholder group	Q1-Q2 2017 Actions
Tier 1 and Tier 2 Landholders	<ul style="list-style-type: none"> • Ongoing technical consultation regarding impact modelling where required • Continued negotiation of Landholder Agreements • Six monthly update meetings with landholders • Letter distribution – road access and mitigations • Monthly staff visits to Jondaryan • Information session on topics including procurement, environmental management, access and health and wellbeing • Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company • Monthly online release of environmental monitoring results (from construction): <ul style="list-style-type: none"> ○ Hard copy distribution to Jondaryan residents and local promotion ○ Quarterly hardcopy summary distributed to Tier 1 & 2 landholders
Local and State Government	<ul style="list-style-type: none"> • Briefings / individual meetings as relevant • Direct correspondence as relevant • Quarterly newsletter distribution as relevant • Engagement on housing and accommodation • Workforce and accommodation information shared with relevant agencies to support planning • Continued consultation with DATSIP on indigenous employment and business development • Continued employment, education and training partnerships
Indigenous Stakeholders	<ul style="list-style-type: none"> • Continue indigenous stakeholder engagement and partnership development • Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements • Consult on and promote indigenous employment, business development and procurement opportunities
Business and Industry Stakeholders	<ul style="list-style-type: none"> • Six monthly procurement information sessions • Continue partnerships with TSBE and Toowoomba and Oakey Chambers of Commerce • Consult with local accommodation providers and real estate agents regarding short-term accommodation needs
Social Infrastructure Providers and Community Groups	<ul style="list-style-type: none"> • Local GP consultation regarding capacity and pre-employment medical checks • Continue partnerships arrangements with major health services and participation in health-related organisations and events • Continue support for community and social services, individuals, organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund • Continue work with environmental groups on environmental initiatives
General Community Engagement	<ul style="list-style-type: none"> • Continue regular liaison with the Community Reference Group with dedicated updates on progress of Jondaryan Rail Loading Facility, Acland Management Plan, and health and coal information

Stakeholder group	Q1-Q2 2017 Actions
	<ul style="list-style-type: none"> • Next information sessions planned for early 2017
	<ul style="list-style-type: none"> • Mine Site Tours • Participation in local events • Oakey Information Centre • Community Liaison Officer / dedicated staff • Dedicated Project phone number and email address • Complaints and dispute resolution mechanism
Community Communications	<ul style="list-style-type: none"> • Advertising and newspaper notices/columns • Website updates • Fact sheets and posters • Quarterly newsletter • Stakeholder letter distribution



New Acland supporters at Parliament House in November

COMMUNITY RALLIES BEHIND STAGE 3

IN NOVEMBER THE Oakey community, including farmers, local business owners and miners joined forces to protest new laws, designed to prevent New Acland from progressing through its approval process for the next stage of mining, 'Stage 3'.

These new laws further delay the approval process and because of this they have the potential to destroy local jobs and have been distressing to our local community.

More than 700 community members gathered together in protest and rallied outside Queensland's Parliament House to show their support for the next stage of mining at New Acland.

Despite the rousing protest, the Government passed legislation that will increase the amount of green tape faced by resource companies.

The impact of this new legislation on New Acland means it will now need to go through another Land Court process, time the mine does not have.

Everyone knows that the nine, going on ten, year approval process for the mine is now so drawn out that we are running out of places to mine at the existing operation.

We also know that unless the next stage is approved mining will slow down as the existing pits finish and that this has the potential to devastate local jobs and the whole community.

Understandably New Hope Group is extremely disappointed that the Palaszczuk Labor Government took this course of action, especially when the Chairman of their own legislative review committee implored the Minister responsible to examine the impact of the Bill on advanced projects, like New Acland.

Despite this set-back our resolve remains strong. We will continue to focus on making the most of every opportunity available to us in limiting the impacts of this new legislation as we work our way through this new approvals process.

It has been very encouraging and energising to see so many members of our local community join us in pledging support for the next stage of mining.

New Acland Mine, its employees and the local businesses that support the mine are a vital part of this local community. Be assured that the company will continue to fight for local jobs and an extension of the mine life.

Thank you for your continued support.

DAVID VINK
General Manager
New Acland Mine



Local business owner David Conger



Local farmers and New Acland employees Matthew Henschke and David Wood



Local farmer Marie Schaefer

New Acland Community Newsletter December Edition

5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by the New Hope Group with respect to the New Acland Stage 3 Project for the second half of 2016.

The next SIMR will be delivered in December 2017, in line with the Coordinator-General's Imposed **Condition 18: construction and operation**, pending approvals. Should the Project not receive final approval in the next six months, the SIMR will remain in line with requirements of Imposed Condition 17.