

CIRC	AB			
CC				
REC'D	20 JUL 2016			
FILE	/	/	/	



Office of the  
**Coordinator-General**

Our ref: DGC16/745

Your ref: A821082

15 JUL 2016

Mr Andrew Boyd  
Chief Operating Officer  
New Hope Group  
PO Box 47  
IPSWICH QLD 4305

Dear Mr Boyd

Thank you for your letter of 19 June 2016 and the attached Pre-Construction Social Impact Management Report in relation to condition 17 of the Coordinator-General's evaluation report for the New Acland Coal Mine Stage 3.

I have reviewed the report together with the commitments made by New Hope as part of the environmental impact statement (EIS) process and the forward planning activities contained in your December 2015 report. The report relates to the processes, strategies and outcomes associated with community and stakeholder consultation, engagement and negotiation and the mitigation and management of community health and safety impacts.

The increased activities and outcomes reported are seen as satisfactory and demonstrate on-going commitment to meet required conditions and agreed reporting requirements. Given the current status of the project it is recognised that the mitigation and management of some impacts identified during the EIS process have not commenced. However, once the project moves into the next phase it is expected that this will result in the implementation of the remainder of the commitments and strategies contained in the Coordinator-General's evaluation report relating to social impact management.

If you require any further information, please contact Mr Kevin Bottle, Project Manager, Coordinated Project Delivery, Office of the Coordinator-General, Department of State Development, on 3452 7445 or [kevin.bottle@coordinatorgeneral.qld.gov.au](mailto:kevin.bottle@coordinatorgeneral.qld.gov.au), who will be pleased to assist.

Yours sincerely

**Barry Broe**  
**Coordinator-General**

61 Mary Street Brisbane  
PO Box 15517 City East  
Queensland 4002 Australia  
Telephone +617 3452 7100  
Website [www.statedevelopment.qld.gov.au](http://www.statedevelopment.qld.gov.au)  
ABN 29 230 178 530



19 June 2016

Mr Barry Broe  
Coordinator-General  
Office of the Coordinator-General  
PO Box 15517  
CITY EAST QLD 4002

Email: Barry.Broe@coordinatorgeneral.qld.gov.au

Dear Mr Broe,

**New Acland Coal Mine Stage 3 Project – Pre-Construction SIMR June 2016**

Please find attached the New Acland Coal Stage 3 Pre-Construction Social Impact Monitoring Report (SIMR) for June 2015.

The report addresses **Condition 17: Social Impact Management Report (SIMR): Pre-Construction** which requires:

*“(a) Commencing from the date of this Coordinator-General’s Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.*

*(b) The SIMR is to contain:*

*(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account (see Section 2); and*

*(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health safety and social infrastructure” (see Section 3).*

The attached SIMR covers the period from 1 December 2015 to 31 May 2016 and is the third pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (the Project).

It provides an update on the Project’s recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project’s community health, safety and social infrastructure management strategies.

On its approval, the report will be made publicly available on the Project’s website at [www.aclandproject.com.au](http://www.aclandproject.com.au).

Should you have any comments or require further information please contact Dave Genn, Principal Environment Advisor, on (07) 3418 0548.

Yours faithfully,  
**NEW HOPE GROUP**

  
**Andrew Boyd**  
Chief Operating Officer

**REGISTERED OFFICE**

P: PO Box 47, Ipswich, QLD Australia 4305  
A: 3/22 Magnolia Drive, Brookwater, QLD Australia 4300  
T: +61 7 3418 0500 F: +61 7 3418 0355 W: [newhopegroup.com.au](http://newhopegroup.com.au)

**CONTACT DETAILS**

**DOCUMENT INFO**

Page 1 of 1  
A821082



**NEW HOPE**  
**GROUP**

# PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

*New Acland Coal Mine Stage 3 Project*

June 2016

# TABLE OF CONTENTS

- 1. Introduction..... 3**
- 1.1. The Project..... 3
- 2. Community and Stakeholder Engagement ..... 4**
- 2.1. Outcomes of Engagement..... 4
  - 2.1.1. Landholder engagement ..... 4
  - 2.1.2. Community engagement ..... 5
  - 2.1.3. Key stakeholder engagement ..... 7
- 2.2. Complaints Management ..... 8
- 2.3. Consultation Issues Report ..... 9
- 2.4. Q1-Q2 Communication and Engagement Activities..... 12
- 3. Community health, safety and social infrastructure ..... 20**
- 3.1. Community Health, Safety and Wellbeing ..... 20
- 3.2. Social Infrastructure..... 21
- 3.3. Acland Management Plan..... 22
- 4. Forward Plan ..... 24**
- 4.1. Mitigation and Management Strategies ..... 24
- 4.2. Community and Stakeholder Engagement ..... 25
- 5. Conclusion ..... 27**

## 1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval to meet **Condition 17: Social Impact Management Report (SIMR): pre-construction.**

**Condition 17** requires:

*“(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.*

*(b) The SIMR is to contain:*

*“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account (see Section 2); and*

*(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health safety and social infrastructure” (see Section 3).*

The SIMR covers the period from 1 December to 31 May 2016 and is the third pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once approved by the Coordinator-General, all SIMRs are published and remain available online at [www.aclandproject.com.au/content/reporting](http://www.aclandproject.com.au/content/reporting).

### 1.1. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine with an option to increase production from 5.2Mtpa to 7.5Mtpa of thermal coal. This is expected to take production to 2029.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development. Conditions 17 and 18 specify requirements for Social Impact Management Reports.

New Hope is currently seeking approvals for the Project, including Federal Government approval under the *Environment Protection and Biodiversity Conservation Act 1999 (Cth)*, two mining leases under the *Mineral Resources Act 1989 (Qld)* and an amendment to the Environmental Authority under the *Environmental Protection Act 1994 (Qld)*.

The Queensland Department of Environment and Heritage Protection issued a draft Environmental Authority (EA) for the Project on the 28 August 2015. As part of statutory processes for Project assessment and approvals, public submissions were sought on the Project's application to amend the EA and mining lease application. The applications have now been referred to the Land Court. These proceedings commenced in November 2015.

## 2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The Project has undertaken communication and engagement actions to inform the community about the Project and to understand community concerns. However, due to Land Court proceedings, engagement regarding particular issues has been necessarily limited. This section summarises the actions taken during the period of 1 December 2015 to 31 May 2016.

### 2.1. Outcomes of Engagement

Engagement with landholders, community members and key stakeholders over the last six months has achieved a number of outcomes.

#### 2.1.1. Landholder engagement

- New Hope has welcomed a new Landholder and Community Liaison Officer to the New Acland community team - a fifth generation grazier from Western Queensland with more than 15 years' experience in the resources sector. This new role includes a strong focus on landholder engagement and relationship development. Introductory meetings between the new Landholder and Community Liaison Officer and Project landholders were initiated in May 2016 and are ongoing.
- Over the reporting period, a number of Tier 2 landholders have requested the Project's next six monthly meeting be postponed to coincide with the next round of the Project's bore baseline assessment program. This change is reflected in the Project's landholder engagement report in Section 2.4.
- Other changes to the Project's landholder engagement program include a number of new Tier 2 and Tier 3 landholders, due to five recent private property sales in the Project area. Introductory meetings with these landholders will commence in June 2016.
- The Project's bore baseline assessment and engagement program has generally been well received by landholders. The program provides an opportunity for landholders to participate in the baseline process, contributing historical knowledge and data, to develop and sign off on a mutually agreed baseline report. The Project's Bore Baseline Assessment Plan can be found at [www.aclandproject.com.au/content/reporting](http://www.aclandproject.com.au/content/reporting).
- The Project is in the process of negotiating make good agreements with six landholders as part of Round 1 of its groundwater bore baseline assessment program.
- The Project is also working with two landholders in the Project area to review existing agreements and update as required.
- In response to local landholder feedback regarding visual amenity, New Hope has increased its tree planting and screening program. This includes the recent planting of 800 trees across an extent of approximately 1.5km to the north east of the New Acland Mine to improve the appearance of the skyline view for neighbours, primarily to the north of the Project area. Preparation is also underway for screen tree planting north west of the Project area, planned for Q3 2016.

- The Project's landholder information packs continue to be distributed to Tier 2 and other interested landholders. These packs include a range of information sheets addressing key topics of interest to landholders and priority issues identified during the EIS process. Further detail regarding the contents of these information packs is available in Section 2.4.
- New fact sheets are also in development to address additional topics of interest to landholders, such as weed management and the actions undertaken by the New Acland Mine and Project, and by Acland Pastoral Company.
- A trial for beneficial use of Wetalla Water continues on a company-owned property in the Project area. This trial has generated significant landholder interest and engagement activity, particularly in relation to lease opportunities with New Acland.



New Hope Community Liaison Officer Naomi Tonscheck with new Landholder and Community Liaison Officer Jamie Kemshead

### 2.1.2. Community engagement

- A priority for the Project's community engagement program in the last six months has been to introduce New Hope's Chief Operating Officer Andrew Boyd, and New Acland Mine's General Manager David Vink. Community engagement activities have included General Manager David Vink's attendance at New Acland's neighbour BBQ event and Community Reference Group meeting in February to understand local interests and concerns.

Key stakeholders and community members were also invited to attend an introductory luncheon with Chief Operating Officer Andrew Boyd in Toowoomba on 1

June 2016. This forum is intended to facilitate engagement between local stakeholders and New Hope's key decision makers on priority issues and concerns.



Senior Commercial Coordinator – Projects Jeanette Hitchen and Senior Community Advisor Helen Braithwaite at the New Hope marquee at Oakey Show

- New Hope Group, under guidance from the New Acland Community Reference Group, will allocate a proportion of its Community Investment Fund budget to a larger-scale investment project that also offers longer term and sustainable benefits to local communities. New Hope is currently working with the Community Reference Group on project options. The Community Investment Fund will also continue to award investment projects over the value of \$10,000.
- New Hope will increase promotion activities for Jondaryan's monthly drop-in engagement sessions to address low community attendance over the reporting period. Promotion for June's session will include additional flyer drops to residents, as well as newspaper and local advertising.
- The Project's most recent community information session was held on 25 February 2016. In addition to providing a forum for locals to engage with the Project on key areas of interest, this session included representation from local partner organisations including Oakey Hospital, Oakey State High School, Oakey Historical Museum and TOMNet. The session attracted 30 visitors including representatives from Toowoomba Regional Council, local businesses, local residents and members of the Community Reference Group.
- New Hope continues to work closely with local schools and local stakeholders on health and wellbeing initiatives. The recently sponsored QUEST program, through Cancer Council Queensland, focuses on the prevention areas of 'Quit Smoking', 'Understand your body', 'Eat healthily', 'Stay Sunsmart' and 'Take time to be active'



for school children, encouraging them to make healthy life choices and ultimately, reduce the likelihood of cancer in the next generation.

- In April 2016, New Hope agreed to continue another year of partnership with Toowoomba Basketball's Aussie Hoops program. This support provides training for schools in the local area and encourages students to make positive choices in life.
- Internal planning continues following community feedback in relation to planned physical features for Acland township and public tours. Further detail regarding these plans will be reported following final Project approval.
- In response to broad community interest in issues such as the Project's water management strategies, New Hope has rolled out a broad communication campaign over local TV and radio, to increase public awareness of the facts and promote links to further information.



Toowoomba Mountaineers at Quinalow State School during an Aussie Hoops session

### 2.1.3. Key stakeholder engagement

- New Hope is working closely with Toowoomba Regional Council on the development of its Road Impact Assessment, road closure plans and also to finalise its infrastructure agreement.

- Engagement also continues with the Department of Transport and Main Roads in relation to potential impacts to school bus routes, possible road closures and the Project's Road Impact Assessment.
- While the Oakey Reconciliation Committee is no longer operating, New Hope has initiated engagement with other local indigenous community networks, such as the Red Belly Blacks football team to help facilitate the promotion of business and employment opportunities among local indigenous community members. New Hope will meet with the Department of Aboriginal and Torres Strait Islander Partnerships in June 2016 to discuss employment and business opportunities and promotion among additional indigenous networks.
- New Hope has established a regular engagement schedule with emergency service stakeholders including Queensland Police, Queensland Ambulance Service and Queensland Fire and Rescue Service, to facilitate strong working relationships, information sharing and efficient incident management procedures.
- Engagement continues with the Oakey Hospital regarding community health and wellbeing and partnership initiatives. Consultation with the Public Health Unit of Darling Downs Hospital and Health Service is on hold pending final Project approval.



Acland Pastoral Assistant Manager Michael Laird (far right) at Oakey State High School. Acland Pastoral has partnered with the school to provide steers for its led steer program.

## 2.2. Complaints Management

One complaint was received by the Project community team between 1 December and 31 May 2016 in relation to the Project information addressed in New Hope's radio and television information campaign. The Project's community team has offered to meet the complainant to

discuss the campaign and provide further information however, the offer has not been accepted.

### **2.3. Consultation Issues Report**

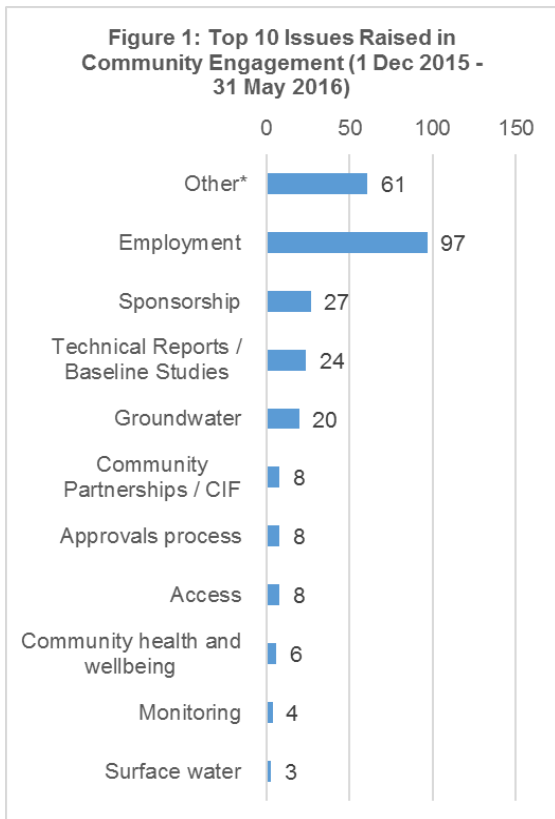
Over the past six months, New Hope Group has been involved in 217 recorded community interactions for the Project. As shown in Figure 1, the topics of employment and community sponsorship continue to be a primary focus of these interactions in addition to community interest in groundwater and bore assessments.

The Project continues to communicate its plans for job creation through the Project website, community newsletters and other media and public communication mechanisms. The Project has also set expectations regarding local employment and workforce in the tendering process for major contracts. An update regarding NAC's sponsorship program, community investments and partnerships is provided in Section 3.2.

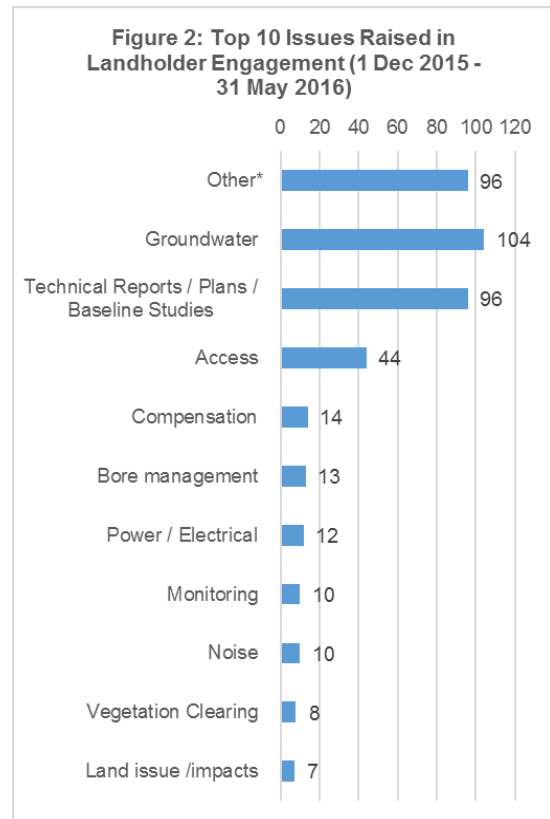
Community enquiries or concerns raised regarding groundwater and the Project's bore baseline program (see Figure 1) have been addressed by the Project's community team at the February community information sessions, through the Community Information Centre and the public communication mechanisms such as newsletters and fact sheets.

The Project's landholder engagement program in the last six months has involved contact with 91 distinct stakeholders, including 73 landholder meetings. Groundwater has been the primary focus of these engagement activities (see Figure 2) which includes discussions regarding bore baseline assessments. Other matters raised during landholder engagement activities for the Project include property access arrangements, compensation arrangements, bore management and third party electrical / power works. These engagement activities are ongoing.

Other topics commonly addressed with landholders during the course of Project engagement include noise in relation to Project limits and monitoring processes. These concerns have been addressed through further information provision regarding the Project's noise monitoring program, and through Project commitments to ongoing communication and engagement regarding noise as the Project progresses.

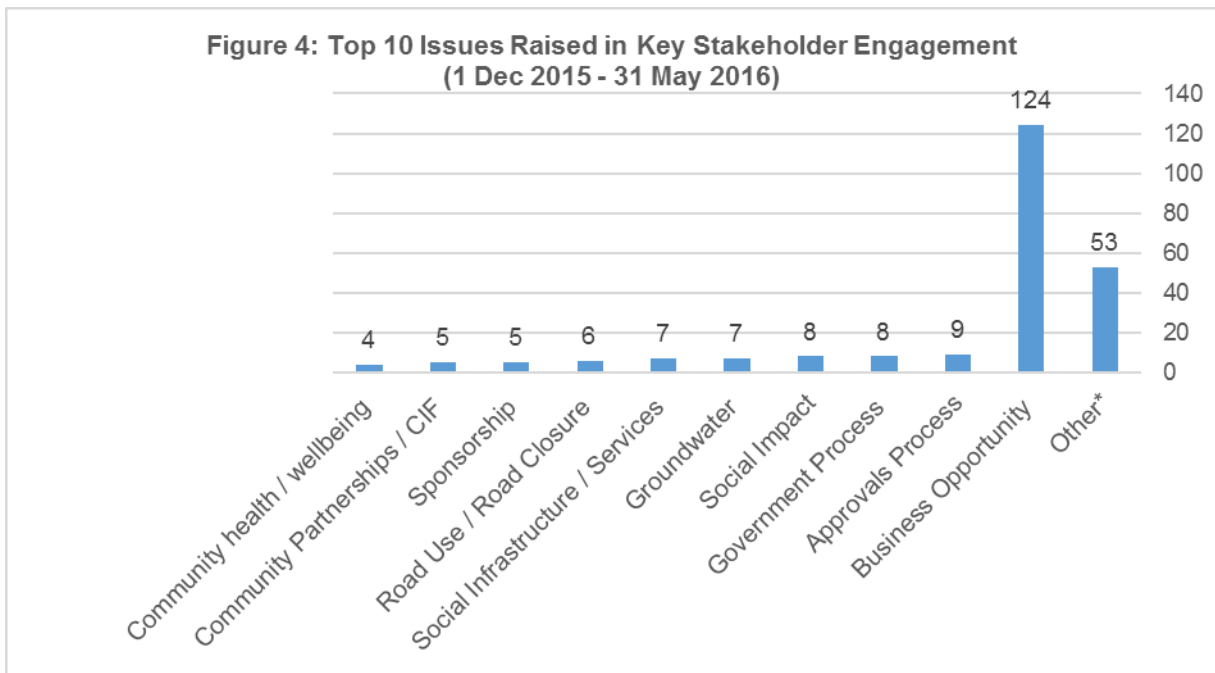
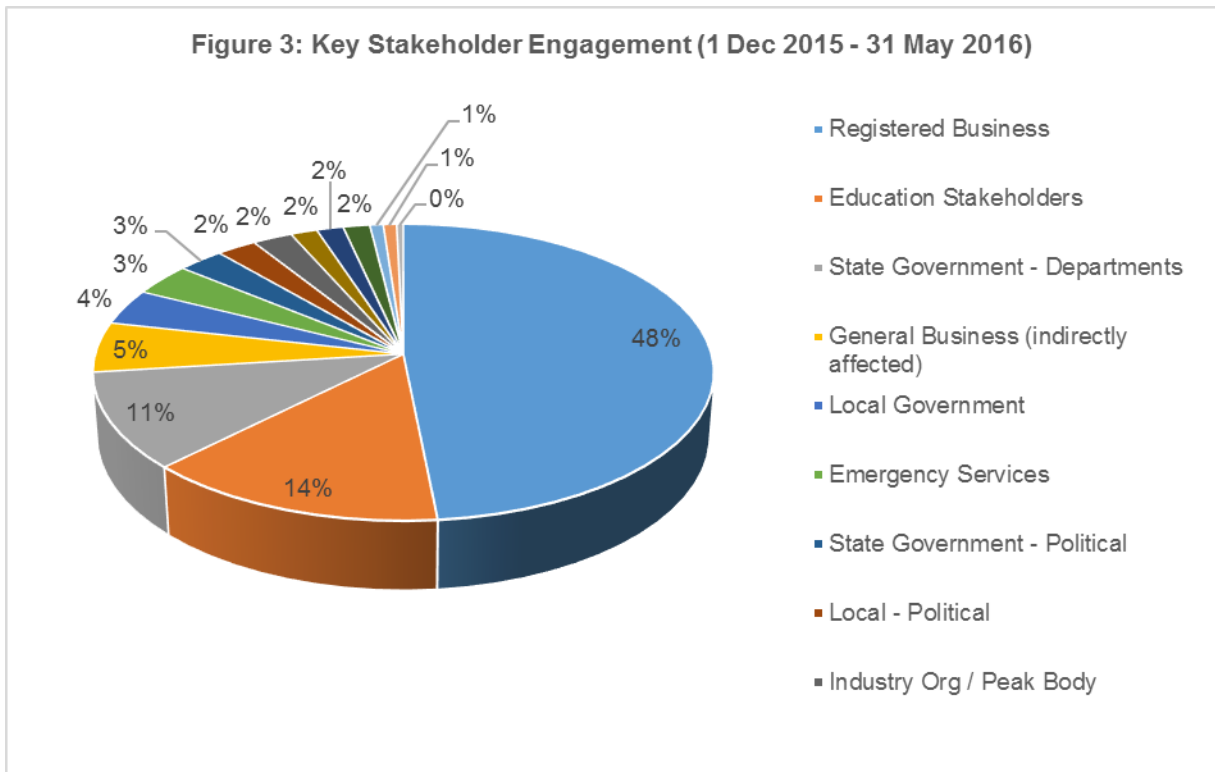


\*Other' category comprises another 30 individual issue categories raised at least once in consultation during the reporting period. These issue categories include rental enquiry, Aboriginal cultural heritage, farming use/ SCL, water supply, power/electrical, land issue/impacts, indigenous employment/business, workforce/ contractor management.



\*Other' category comprises another 30 individual issue categories raised at least once in consultation during the reporting period. These issue categories include road use / closure, approvals process, rehabilitation, employment, visual amenity, pastoral activities, acquisition process, community partnerships / CIF, dust.

The Project’s engagement with other key stakeholders over the reporting period range from meetings and other correspondence with Federal and State Government representatives, Toowoomba Regional Council, health and emergency service stakeholders, education and training stakeholders, and business and industry stakeholders (see Figure 3). Key issues raised by these stakeholders are presented in Figure 4.



The Project’s key engagement activities by stakeholder group are summarised in Section 2.4.

## 2.4. Q1-Q2 Communication and Engagement Activities

The following tables summarise the Project's key commitments to community and stakeholder engagement for the reporting period Q1-Q2 2016. The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with fewer potential impacts; and
- Tier 3: Landholders and the Acland, Jondaryan and Oakey communities.

**TABLE 2-1: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q1-Q2 2016**

<b>Q1-Q2 2016 Actions</b>	
<b>Tier 1 and Tier 2 Landholders</b>	
<b>Six monthly face-to-face updates for T1 &amp; T2 landholders</b>	<ul style="list-style-type: none"> <li>• 14 meetings held with Tier 1 landholders and 56 meetings with Tier 2 landholders, primarily in relation to groundwater, bore baseline assessment and associated property access. Other topics discussed included road use and road closure, third party power works and weed management. Other topics of interest to Tier 2 landholders included noise, land use impacts, third party power works and vegetation clearing.</li> <li>• Some landholders have deferred their next six monthly meeting to coincide with the next meetings required as part of the bore baseline assessment program.</li> <li>• Phone calls and other correspondence have taken place with 91 individual landholders. This contact has primarily been in relation to groundwater, property access and third party works.</li> </ul>
<b>Landholder meetings with hydro geologist</b>	<ul style="list-style-type: none"> <li>• Six Tier 1 and eight Tier 2 landholder meetings were held over the last six months with a hydro geologist present to discuss technical aspects of groundwater modelling.</li> </ul>
<b>Landholder agreements</b>	<ul style="list-style-type: none"> <li>• NAC is working with affected Tier 1 and Tier 2 landholders regarding impact modelling and management processes, with negotiations for make good agreements currently underway with six landholders.</li> <li>• Negotiations are also underway with two landholders to update existing agreements.</li> <li>• All landholder agreements will continue to be developed in accordance with the Project's Landholder Engagement Protocol.</li> </ul>
<b>Monthly staff visits to Jondaryan</b>	<ul style="list-style-type: none"> <li>• Monthly engagement sessions continue to be held in Jondaryan with varied, low community attendance. The Project will re-advertise the sessions through local media and flyers distributed to local residents in June 2016.</li> </ul>

<b>Q1-Q2 2016 Actions</b>	
<b>Government Stakeholders</b>	
<b>Toowoomba Regional Council</b>	<ul style="list-style-type: none"> <li>Six Project meetings have been held with Toowoomba Regional Council, in addition to extensive phone and email correspondence and a range of community-based engagement activities in the last six months. Topics addressed include Project status, road impact assessment, road closures, infrastructure agreement and community relations.</li> </ul>
<b>Queensland Government</b>	<ul style="list-style-type: none"> <li>Ten meetings held with Queensland Rail regarding progress of Project designs, development of an Interface Agreement including incident management procedures, other Rail Operational Agreements.</li> <li>Ongoing discussions and one meeting held with DTMR regarding school bus routes. One meeting was held regarding the Project's road impact assessment, and review of designs and construction documentation.</li> <li>One meeting held with Oakey Hospital regarding visiting surveyors.</li> <li>One upcoming meeting with Department of Aboriginal and Torres Strait Islander Partnerships regarding business stakeholders and development opportunities.</li> <li>Meetings were also held with State Department representatives from Department of Natural Resources and Mines regarding environmental management and the Department of State Development regarding social impact management reporting.</li> </ul>
<b>Federal Government</b>	<ul style="list-style-type: none"> <li>Engagement including Project briefings and general correspondence continues with Federal Government regulatory bodies and appropriate Ministers.</li> </ul>
<b>Business and industry stakeholders</b>	
<b>Local Business and Industry Stakeholders</b>	<ul style="list-style-type: none"> <li>124 website enquiries registered in the reporting period by businesses interested in opportunities with the Project</li> <li>The Project's procurement information was also distributed during a Community Information Session in February 2016 which was attended by 30 local stakeholders, including local business stakeholders.</li> </ul>
<b>Local Business and Industry Partners</b>	<ul style="list-style-type: none"> <li>Quarterly catch up meeting held with the Toowoomba and Surat Basin Enterprise in December 2015.</li> </ul>
<b>Housing and Accommodation Stakeholders</b>	<ul style="list-style-type: none"> <li>Targeted engagement with housing and accommodation stakeholders has been placed on hold pending further definition of Project timing and final approvals.</li> <li>The Project continues to monitor housing availability and affordability in the Project area and has included key housing and accommodation commitments as tender requirements for major contracts.</li> </ul>

<b>Q1-Q2 2016 Actions</b>	
<b>Indigenous Stakeholders</b>	
<b>Indigenous Community</b>	<ul style="list-style-type: none"> <li>Continued engagement with indigenous community representatives through the Community Reference Group and local indigenous community networks such as the Redbelly Blacks football organisation.</li> <li>Further engagement is planned with the Department of Aboriginal and Torres Strait Islander Partnerships in June 2016 to identify additional strategies for engaging indigenous business stakeholders.</li> </ul>
<b>Traditional Owners</b>	<ul style="list-style-type: none"> <li>Continued engagement with Traditional Owner representatives as part of the Project's Cultural Heritage Management Plan and site survey processes, including consultation on weed management and land care.</li> <li>New Hope is working with Traditional Owner representatives to establish a display of significant Aboriginal artefacts at the Oakey Community Information Centre. The display cabinet has been purchased and engagement regarding the selection of artefacts is ongoing.</li> <li>A Project-specific Cultural Awareness training video is in development for the Project and is currently in the process of being finalised in consultation with Traditional Owner representatives.</li> </ul>
<b>Social infrastructure providers / community groups</b>	
<b>Emergency Service Stakeholders</b>	<ul style="list-style-type: none"> <li>Since January 2016, and the on-boarding of NAC's Security Advisor, NAC has established regular fortnightly meetings with Queensland Police Service to discuss operational matters, security and incident management procedures.</li> <li>NAC also meets with representatives of Queensland Ambulance Service at approximately six weekly intervals (more frequently as required). Recent engagement has focused on local service capacity, the scope of potential Project impacts and mitigation strategies (e.g. potential need for on-site paramedic).</li> <li>NAC also regularly engages with QFRS regarding incident response processes. On 9 May 2016, QFRS was called to the Project area to extinguish a vehicle that had been burnt out on a nearby property.</li> <li>Additional engagement activities continue with Emergency Service stakeholders and the Oakey Army Base as part of current Mine operations.</li> </ul>
<b>Education and Training Partnerships</b>	<ul style="list-style-type: none"> <li>NAC continues to engage regularly with local schools regarding sponsorships and collaborative projects and has established a standing offer for specific curriculum assistance and specialist visits as required.</li> <li>In March 2016, New Hope finalised arrangements with Oakey State High School to donate cattle from New Hope's rehabilitation zones to assist the school's agricultural program.</li> <li>NAC also maintains partnership arrangements with key education and training stakeholders including Oakey State High School, University of Queensland and University of Southern Queensland. In April 2016, a number of</li> </ul>



<b>Q1-Q2 2016 Actions</b>	
	New Hope's education stakeholders (University of Queensland and local schools including Oakey State School) participated in private tours of the mine site including a presentation by the Community team at the Oakey Information Centre.
<b>Health stakeholders</b>	<ul style="list-style-type: none"> <li>Engagement continues with the Oakey Hospital regarding community health and wellbeing, partnership initiatives and joint community engagement opportunities, including representation at New Hope's most recent community information session which featured New Hope's partner organisations, held on 25 February 2016.</li> <li>New Hope's community team is also seeking to engage with the Darling Downs Hospital and Health Service Public Health Unit regarding regional community health and wellbeing and partnership opportunities, pending the Project's final approval.</li> <li>New Hope is also engaging with the local GP service regarding on-site service provision (health checks and flu shots) for the current New Acland Mine and to further develop working relationships ahead of Stage 3.</li> </ul>
<b>Community Organisations</b>	<ul style="list-style-type: none"> <li>Continued support for community and social services, individuals, organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund (see Section 3.2).</li> </ul>
<b>General Community engagement</b>	
<b>Information Sessions</b>	<ul style="list-style-type: none"> <li>New Hope's most recent community information session was held at the Oakey Information Centre on 25 February 2016 and attended by 30 people. These sessions continue to provide a forum for stakeholders to engage with New Hope on topics including Project timing, procurement and employment opportunities, and impact management strategies including roads and groundwater. In addition, the February information session featured representation from some of New Hope's key partner organisations, including Oakey Hospital, Oakey State High School and Oakey Historical Museum. The session included an informal networking opportunity and sausage sizzle and was also attended by Toowoomba Regional Council and Community Reference Group representatives.</li> </ul>
<b>Community Reference Group</b>	<ul style="list-style-type: none"> <li>One Community Reference Group (CRG) meeting was held over the reporting period, addressing a range of interest areas including general project information, groundwater, community investment, pastoral activities, weed management and Acland township.</li> </ul>
<b>Environmental initiatives</b>	<ul style="list-style-type: none"> <li>In response to local landholder feedback regarding visual amenity, New Hope has increased its tree planting and screening program. This includes the recent planting of 800 trees across an extent of approximately 1.5km to the north east of the New Acland Mine to improve the appearance of the skyline view for neighbours, primarily to the north of the Project area. Preparation is also underway for screen tree planting north west of the Project area, planned for Q3 2016.</li> <li>New Hope Group is currently exploring options for increased local landholder involvement in the Project's</li> </ul>

<b>Q1-Q2 2016 Actions</b>	
	environmental and amenity-related mitigation strategies in Acland, including the potential for greater community involvement in environmental monitoring.
<b>Mine Site Tours</b>	<ul style="list-style-type: none"> <li>• 24 mine site tours (including 2 public tours ) were conducted during the reporting period. Public tours depart from Oakey by coach and are advertised in local media and community newsletters.</li> </ul>
<b>Events</b>	<ul style="list-style-type: none"> <li>• NAC staff continue to contribute to and participate in a range of local community and industry events, including: <ul style="list-style-type: none"> <li>○ Oakey Australia Day, 26 January 2016</li> <li>○ Informal Neighbour BBQ Event, 4 February 2016</li> <li>○ Celebration event for local sponsorship of defibrillator, Goombungee Hotel, 7 March 2016</li> <li>○ Oakey Show, 12 March 2016</li> <li>○ Oakey Sprints, 16 and 17 April 2016 – major sponsor</li> <li>○ Goombungee Show, 23 April 2016</li> <li>○ TSBE Function: Vision for the Future Toowoomba, 28 April 2016</li> <li>○ QRC Women in Mining Awards, 23 March 2016</li> <li>○ QRC Indigenous Awards, 30 May 2016</li> </ul> </li> </ul>
<b>Oakey Information Centre</b>	<ul style="list-style-type: none"> <li>• Staffed by a dedicated Landholder and Community Liaison team</li> <li>• More than 90 visits to the Oakey Community Information Centre with relevance to Project in the reporting period.</li> </ul>

**TABLE 2-2: PROJECT COMMUNICATION, Q1-Q2 2016**

<b>Project Communications</b>	
<b>Landholder Information Packs</b>	<p>Currently being distributed as part of regular Tier 1 and Tier 2 Landholder meetings, containing:</p> <ul style="list-style-type: none"> <li>• Staff contact card</li> <li>• Project fact sheets including: <ul style="list-style-type: none"> <li>○ Landholder and community engagement opportunities</li> <li>○ Enquiries, concerns and complaints process</li> <li>○ Buildings and heritage management in the Acland Area (2 fact sheets)</li> <li>○ Tree planting</li> <li>○ Rehabilitation and amenity</li> <li>○ Water resources (including groundwater and surface water resource management)</li> <li>○ Noise management</li> <li>○ Blasting process</li> <li>○ Air quality and dust management</li> </ul> </li> </ul> <p>Fact sheets also available at <a href="http://www.aclandproject.com.au">www.aclandproject.com.au</a></p>
<b>Project contact card and fridge magnet</b>	<p>Currently being distributed to Tier 1 and Tier 2 landholders as part of regular landholder meetings, with additional copies available at the Community Information Centre.</p>
<b>Quarterly Newsletter</b>	<p>Distributed to approximately 3,000 local residents on a quarterly basis (published March 2016), including updates and promotion of:</p> <ul style="list-style-type: none"> <li>• Announcement of the community groups awarded a Community Investment Fund grant</li> <li>• Information about the new General Manager at New Acland</li> <li>• Information about the steers Acland Pastoral donated to Oakey State High School</li> <li>• Information about the 10,000 trees New Hope has planted along Lagoon Creek Conservation Zone</li> <li>• An update on New Acland's Emergency Response Team</li> <li>• Information about the new trainees that have started at New Acland in its traineeship program</li> <li>• An update about the new truck New Acland has commissioned</li> </ul>

	<ul style="list-style-type: none"> <li>• Enquiries, concerns and complaints process</li> <li>• Oakey Community Information Centre opening hours</li> </ul>
<p><b>Online Fact Sheets</b></p>	<p>Available at <a href="http://www.aclandproject.com.au">www.aclandproject.com.au</a>:</p> <ul style="list-style-type: none"> <li>• Project overview</li> <li>• Local Procurement</li> <li>• Landholder and community engagement opportunities</li> <li>• Enquiries, concerns and complaints process</li> <li>• Buildings and heritage management in the Acland Area (2 fact sheets)</li> <li>• Tree planting</li> <li>• Rehabilitation and amenity</li> <li>• Water Resources (including groundwater and surface water resource management)</li> <li>• Noise management</li> <li>• Blasting process</li> <li>• Air quality and dust management</li> <li>• Veneering</li> </ul>
<p><b>Website</b></p>	<ul style="list-style-type: none"> <li>• Newsletters</li> <li>• Media releases</li> <li>• Project fact sheets</li> <li>• Project EIS information</li> <li>• Air Quality management information</li> <li>• Land rehabilitation information</li> <li>• Mining industry information</li> <li>• Community investment and sponsorship programs</li> <li>• CRG meeting minutes</li> <li>• Community Investment Fund toolkit</li> </ul>

<p><b>Media Releases</b></p>	<p>Three media releases produced for the Project over the reporting period covering topics such as the Bowen Basin Geological Group visiting New Acland, Acland Pastoral donating steers to Oakey State High School and its led steer program and New Hope Emergency Response Teams honing their skills at a development day at Meandu Mine.</p>
<p><b>Community Investment Fund supporting materials</b></p>	<ul style="list-style-type: none"> <li>• Program overview</li> <li>• Application form</li> <li>• Guidelines</li> <li>• Fact Sheets</li> <li>• Frequently Asked Questions</li> </ul>
<p><b>Advertising and Newspaper Notices/Columns</b></p>	<ul style="list-style-type: none"> <li>• A broad and ongoing range of advertising to promote CRG representation, Mine Site Tours and Community Information Session. New Hope also maintains a fortnightly space in the Oakey Champion for regular updates.</li> </ul>

### 3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE

#### 3.1. Community Health, Safety and Wellbeing

The Project has initiated a large proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS.

The Project's actions during the reporting period include:

- New Landholder and Community Liaison personnel at the Oakey Community Information Centre providing a central point of contact for locals;
- Regular information sessions on the Project's impact management processes and associated partnerships (refer Report Section 2.4);
- Direct and ongoing liaison with key health stakeholders (refer Report Section 2.4);
- Established workforce management procedures and contractor requirements in readiness for Project approval;
- Ongoing relationships and partnership with local education providers;
- Ongoing preparation for specific Environmental Management Plans including groundwater, noise and air quality management; and
- Continued support through the Community Sponsorship Program and larger grants through the Community Investment Fund (see Section 3.2).



New Hope Community Liaison Officer Naomi Tonscheck with Senior Constable Tom Mahoney from Goombungee Station and New Hope Safety Training Manager Stuart Green

New Hope partnered with Senior Constable Tim Mahoney from Goombungee Police Station and the Goombungee Show Society to install a new defibrillator at the Pioneer Arms Hotel in Goombungee.

The new defibrillator was installed to improve emergency response times and is located at the Hotel to ensure the device is easily accessible in a central part of town.

### 3.2. Social Infrastructure

The New Acland Community Investment Fund assists not-for-profit community groups and organisations to develop long-term outcomes for communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants of \$10,000 or more under the Fund.

The Community Investment Fund was launched in August 2013, and is in addition to New Hope's substantial Community Sponsorship Program.

From 2016, in consultation with Community Reference Group, New Hope Group will allocate a proportion of the Community Investment Fund to a larger-scale investment project that will provide substantial, longer term benefits to the local community. New Hope Group is currently working with the Community Reference Group on potential project options.

Since December 2015, the New Acland Community Investment Fund has supported four local groups for various projects (see Table 3-1). Funds for the next round of projects were awarded on 6 June 2016. Investment in these projects continues to be guided by consultation with the Community Reference Group.

**TABLE 3-1: COMMUNITY INVESTMENT PROJECTS Q1-Q2 2016**

Recipient	Project	Summary
<b>Boodua Public Hall</b>	Upgraded Hall Seating	Boodua Public Hall has been a much-loved community venue since 1911. Home to Boodua Community Church and the local Indoor Bowls Association, the Hall also hosts a range of community events including music gigs, BBQs and State of Origin nights. The Hall's committee is investing in new, modern seating to improve amenity and comfort inside the Hall.
<b>Darling Downs Soaring Club</b>	Jondaryan Facility Upgrade	Darling Downs Soaring Club has been operating since 1960 and offers training facilities and coaching for glider pilots of all ages and levels of experience. To improve their facilities, the Club is replacing their storm-damaged bunkhouse to provide accommodation for those who travel to the club to train and compete.
<b>Goombungee Public Hall</b>	Interior Hall Upgrade	Goombungee Public Hall is one of the largest public venues in our local area and its Committee works tirelessly to maintain the facility and its rich history. The Committee is investing in a new coat of paint for

Recipient	Project	Summary
		the Hall’s interior to improve its amenity and protect their new ceilings. The Hall is home to a range of community events like the Goombungee Haden Show Ball, the local Australia Day awards and Goombungee State School concerts and events.
Brymaroo Rodeo & Campdraft	Facility Upgrade	The Brymaroo Rodeo & Campdraft has been running for the past 56 years and its committee also organises monthly pony club rally days and events. The committee aims to continually improve and maintain its facility and is currently replacing the existing arena lights.

Since December 2015, NAC has also directly supported more than 90 local organisations to a collective value of more than \$140,000. Recipient organisations represent agricultural, health, community, environmental, sporting and recreational interests. Our programs have contributed to the communities of Oakey, Brymaroo, Goombungee, Jondaryan, Kingsthorpe, Kulpi, Aubigny, Dalby, Jimbour, Pittsworth and Toowoomba.



New Hope Team with community members at the Community Investment Fund cheque presentation in June

### 3.3. Acland Management Plan

The Acland Management Plan (AMP) set out the Project’s arrangements and commitments for the management and maintenance of the Acland Township on land owned or intended to be purchased by NAC.



As the township of Acland is no longer within the proposed Stage 3 mine lease application area, Tom Doherty Park will remain in the ownership of the Queensland Government.

Project progress and actions relevant to the Acland Management Plan for the reporting period includes:

- Ongoing internal planning for physical features and contributions to Acland, based on community feedback received in second half of 2015;
- Regular community information sessions (last held in February 2016) providing opportunity for local community members to access further information regarding the AMP;
- Continued tree planting activities to provide Project screening and buffers, and to facilitate habitat connectivity in and around Acland township; and
- Continued conservation management of specific local heritage items and structures in line with the AMP and Acland Colliery Conservation Management Plan.

## 4. FORWARD PLAN

This section outlines the Project's forward plan in delivering on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

### 4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's mitigation and management strategies with a forward plan including public reporting requirements.

Management Plans and Strategies	Status	Details and Next Update
<b>Air Quality Management Plan</b>	Established and preparatory work underway	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
<b>Noise Management Plan</b>	Established and preparatory work underway	
<b>Blasting and Vibration</b>	Established and preparatory work underway	
<b>Groundwater Monitoring and Impact Management Plan</b>	Established and in progress	The Project has completed its extended monitoring network and steps are underway to update the groundwater model later in 2016.
<b>Bore Baseline Assessment Plan</b>	Established and in progress	This plan has been prepared to support field-based baseline assessments of potentially impacted water bores. The process collects reference information to support future modelling and potential make good agreements. This document can be found at <a href="http://www.aclandproject.com.au/content/reporting">www.aclandproject.com.au/content/reporting</a>
<b>Community and stakeholder engagement</b>	Established and in progress	Refer to Section 2 of this Report. Next report due December 2016.
<b>Complaints Management</b>	Established and in progress	Refer to Section 2 of this Report. Next report due December 2016.
<b>Health, safety and community infrastructure</b>	Established and in progress	Refer to Section 3 of this Report. Next report due December 2016.
<b>Acland Management Plan</b>	Established and in progress	Refer to Section 3 of this Report for Acland Management Plan update. Next report due December 2016.
<b>Acland Colliery Conservation Management Plan</b>	Established and in progress	Site maintenance and heritage preservation works have commenced under the Acland Colliery Conservation Management Plan.
<b>Housing and Accommodation Action Plan</b>	Established and preparatory work underway	Annual Social Impact Management Report – due December 2016, pending final Project approvals.

Management Plans and Strategies	Status	Details and Next Update
<b>Local Content Action Plan</b>	Established and preparatory work underway	Adoption of QRC Code for Local Content. Annual Social Impact Management Report – due December 2016, pending final Project approvals.
<b>Workforce Management Action Plan</b>	Established and preparatory work underway	Annual Social Impact Management Report – due December 2016, pending final Project approvals.
<b>JRLF Decommissioning Management Strategy</b>	Established. Implementation to come	Decommissioning to commence once the new Rail Load-out Facility is fully commissioned on the Project site. Consultation continuing as per Project commitments and SIMP
<b>Road Use and Traffic Management Plans</b>	In development	Engagement with TRC and DTMR is ongoing in preparation for construction phase.

#### 4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the forward reporting period Q1-Q2 2016.

**TABLE 4-2: STAKEHOLDER ENGAGEMENT – FORWARD PLAN**

Stakeholder group	Q3-Q4 2016 Actions
<b>Tier 1 and Tier 2 Landholders</b>	• Ongoing technical consultation regarding impact modelling as required
	• Continued negotiation of Landholder Agreements with T1 and T2 landholders
	• Six monthly face-to-face updates for T1 & T2 landholders
	• Letter distribution – road access and mitigations
	• Monthly staff visits to Jondaryan
	• Information session on topics including health and coal
	• Continued partnership and participation in regional landholder activities and through Acland Pastoral Company
	• Monthly online release of environmental monitoring results (from construction): <ul style="list-style-type: none"> <li>○ Hard copy distribution to Jondaryan residents and local promotion</li> <li>○ Quarterly hardcopy summary distributed to Tier 1 &amp; 2 landholders</li> </ul>
<b>Local and State Government</b>	• Briefings / individual meetings as relevant
	• Direct correspondence as relevant
	• Quarterly newsletter distribution as relevant
	• Engagement on housing and accommodation
	• Workforce estimates and accommodation information shared with relevant agencies to support planning
	• Consultation with DATSIP on indigenous employment and business development
	• Continued employment, education and training partnerships

Stakeholder group	Q3-Q4 2016 Actions
	<ul style="list-style-type: none"> <li>Feedback, progress updates, and employment numbers provided to key agencies as required</li> </ul>
<b>Indigenous Stakeholders</b>	<ul style="list-style-type: none"> <li>Continue indigenous stakeholder engagement and partnership development strategies</li> </ul>
	<ul style="list-style-type: none"> <li>Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements</li> </ul>
	<ul style="list-style-type: none"> <li>Consult on and promote indigenous employment, business development and procurement opportunities</li> </ul>
<b>Business and Industry Stakeholders</b>	<ul style="list-style-type: none"> <li>Six monthly procurement information sessions</li> </ul>
	<ul style="list-style-type: none"> <li>Continue partnerships with TSBE and Toowoomba and Oakey Chambers of Commerce</li> </ul>
	<ul style="list-style-type: none"> <li>Consult with local accommodation providers and real estate agents regarding short-term accommodation needs</li> </ul>
<b>Social Infrastructure Providers and Community Groups</b>	<ul style="list-style-type: none"> <li>Local GP consultation regarding capacity and pre-employment medical checks</li> </ul>
	<ul style="list-style-type: none"> <li>Continued partnership arrangements with major health services and participation in health-related organisations and events</li> </ul>
	<ul style="list-style-type: none"> <li>Continued support for community and social services, individuals, organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund</li> </ul>
	<ul style="list-style-type: none"> <li>Continued work with environmental groups on environmental initiatives</li> </ul>
<b>General Community Engagement</b>	<ul style="list-style-type: none"> <li>Continued regular liaison with the CRG with dedicated updates on progress of JRLF, AMP, and health and coal information</li> </ul>
	<ul style="list-style-type: none"> <li>Next information sessions planned for late 2016</li> </ul>
	<ul style="list-style-type: none"> <li>Mine Site Tours</li> </ul>
	<ul style="list-style-type: none"> <li>Participation in local events</li> </ul>
	<ul style="list-style-type: none"> <li>Oakey Information Centre</li> </ul>
	<ul style="list-style-type: none"> <li>Community Liaison Officer / dedicated staff</li> </ul>
	<ul style="list-style-type: none"> <li>Dedicated Project phone number and email address</li> </ul>
<b>Community Communications</b>	<ul style="list-style-type: none"> <li>Advertising and newspaper notices/columns</li> </ul>
	<ul style="list-style-type: none"> <li>Website updates</li> </ul>
	<ul style="list-style-type: none"> <li>Fact sheets and posters</li> </ul>
	<ul style="list-style-type: none"> <li>Quarterly newsletter</li> </ul>
	<ul style="list-style-type: none"> <li>Stakeholder letter distribution</li> </ul>

## 5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by New Hope Group with respect to the New Acland Stage 3 Project for the first half of 2016. The next SIMR will be delivered in December 2016, in line with the Coordinator-General's Imposed **Condition 18: construction and operation**, pending approvals . Should the Project not receive final approval in the next six months, the SIMR will remain in line with requirements of Imposed Condition 17.