

19 June 2015

Mr Barry Broe
Coordinator-General
Office of the Coordinator-General
PO Box 15517
CITY EAST Q 4002

Email: Barry.Broe@coordinatorgeneral.qld.gov.au

Dear Mr Broe,

New Acland Coal Mine Stage 3 – Pre-Construction SIMR June 2015

Please find attached the New Acland Coal Stage 3 Pre-Construction Social Impact Monitoring Report (SIMR) for June 2015. This report addresses Condition 17: SIMR: pre-construction which requires:

“Commencing from the date of this Coordinator-General’s Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent. The SIMR is to contain:

“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account (see Section 2); and

(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health safety and social infrastructure” (see Section 3).

The attached report details the stakeholder engagement and other actions carried out by the New Hope Group, specifically related to the Project during the pre-construction period to June 2015. As key engagement commitments were initiated prior to the release of the Coordinator-General’s Evaluation Report, this report covers the period following submission for the AEIS, from October 2014 to June 2015.

The report will also be publicly available on the Project’s website from the 19th of June.

Should you have any comments or require further information please contact Dave Genn, Principal Environment Advisor, on (07) 3418 0548.

Yours faithfully,
NEW HOPE GROUP



Bruce Denney
Chief Operating Officer



PRE-CONSTRUCTION SOCIAL IMPACT MONITORING REPORT

New Acland Coal Mine Stage 3 Project

JUNE 2015



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1. INTRODUCTION

New Acland Coal Mine revised Stage 3 Project (the Project) is located around 160 kilometres (km) west of Brisbane, 35km north-west of Toowoomba, and north-west of the town of Oakey. The Project involves expansion of the existing open-cut New Acland Coal Mine from 5.2Mtpa to produce up to 7.5Mtpa of thermal coal. This is expected to take production to 2029.

The draft EIS for the revised Project was released for consultation between January and March 2014. Additional information (the Additional EIS or AEIS) was provided in September 2014 in response to additional stakeholder information needs and EIS submissions. Final information was also provided following the review of the AEIS. All previous submissions to the Office of the Coordinator-General are available on the Project website: www.aclandproject.com.au

Approval of the EIS and Conditions for the revised Project's development were provided by the Office of the Coordinator-General on 19 December 2015. The Coordinator-General's Conditions include Conditions 17 and 18 which specify requirements for Social Impact Management Reports (SIMR).

This SIMR is the first of those required by Condition 17, as outlined in Section 1.2.

1.1. THE PROJECT

In 2012, after taking on board feedback from the community and government, the New Hope Group (NHG) made significant changes to its original Project proposal. Key changes to the Project included:

- the Acland town area, including the Tom Doherty Park, the War Memorial and the Acland No 2 Colliery, will be left in place;
- permanent access and utility services to Acland will be maintained over the life of the revised Project;
- the revised Project will mean that the closest point of potential mining operations will be located at least 10km away from the township of Oakey, compared with 7km as previously proposed;
- from the original Stage 3 proposal, there will be an overall reduction in the total amount of land disturbed for mining activities by more than half;
- the train loading facility will be relocated from near Jondaryan to a remote site on the mining lease area; and
- the new plans will also ensure that Lagoon Creek is not diverted.

As a result of the revised Project, production levels from the New Acland operation under this continuation proposal will be reduced by at least 25% from the originally proposed 10Mtpa.

1.2. SIM REPORTING REQUIREMENTS

This report has been prepared to meet the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, addressing **Condition 17: SIMR: pre-construction** which requires:

“Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent. The SIMR is to contain:

“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account (see Section 2); and

(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health safety and social infrastructure” (see Section 3).

The report details the stakeholder engagement and other actions carried out by NHG, specifically related to the Project during the pre-construction period to June 2015. As key engagement commitments were initiated prior to the release of the Coordinator-General's Evaluation Report, this report covers the period following submission for the AEIS, from October 2014 to June 2015.

The report provides comprehensive details of the engagement, impact management and social investment activities which have been initiated. Subsequent reports will provide an update on activities, issues and outcomes. These reports will be made publicly available on the Project's website. The Project engagement program is also supported by additional and ongoing engagement activities related to the existing New Acland Coal Mine and NHG Corporate Communications.

From the start of construction, the Project team will publish a monthly summary document of results from its environmental monitoring program on the Project's website. The project has also committed to continuing to publish dust monitoring results on the Community Noticeboard in Jondaryan on a monthly basis. This will be available for hardcopy or email distribution on request. A quarterly summary of environmental monitoring data will be distributed to all directly affected landholders.

1.3. OUTCOMES OF ENGAGEMENT

New Hope Group is committed to two-way dialogue with its local communities and key stakeholders. Key outcomes and findings from community and stakeholder engagement that have helped to inform Project planning activities are summarised below.

- Following a growing number of enquiries regarding the Project's groundwater modelling, the Project team has extended its groundwater monitoring program. The extended program uses advanced monitoring equipment and includes additional monitoring bores which will refine the Project's groundwater impact model and improve groundwater impact predictions. Additionally, the Project team has extended its groundwater engagement program to address questions by landholders outside the groundwater modelling area.
- In response to a range of community concerns raised during the Project's EIS and AEIS process, the Project team has committed to a number of environmental management actions that form an adaptive management strategy. This strategy will be implemented from the start of construction, and include:
 - close monitoring of air quality, noise and blasting events;
 - real-time monitoring and management; and
 - public monthly summary reports from the start of the Project's construction phase (planned for 2016).
- New Hope Group recognises there is community interest in NAC's rail corridor dust management strategy. Whilst New Hope has established coal veneering and profiling for existing rail operations since May 2013, the Project will also implement these measures at the new loading facility when relocated to the mining lease. This will ensure New Hope continues to consistently meet strict government requirements in relation to dust emissions from trains.
- The Project's environmental monitoring processes are summarised in a range of Project fact sheets, available online, and at the Oakey Community Information Centre. This information will also be promoted as part of the Project Community Information Sessions to be held during July 2015; and
- The community has shown in interest in the Project's activities relating to plans for the Acland township. Feedback from landholder and community engagement has helped the Project team refine options as part of the Acland Management Plan. These options will be outlined in a newsletter survey during June/July 2015 to confirm community preferences. Additional community information sessions planned for July 2015 will provide further opportunity for community input to the Acland Management Plan.
- Community consultation has shown that community members and organisations are interested the environmental activities planned as part of the Project. As such, the Project team has developed a number of 'shared knowledge' resources e.g. a video about our tree planting program including information about what we do and what species we use.

- Following interest from Oakey High School, the Project has established arrangements to purchase seedlings from the school. These seedlings are grown and used as a skills development opportunity for students, while also providing additional funding for the local school.
- In response to local stakeholder feedback that the Project's offset areas were located too far away, the Project team has worked to find appropriate areas in Acland which will increase the volume and variety of local trees and wildlife in the local area.
- A number of additional plant varieties have been suggested by local stakeholders for inclusion in the Project's conservation management zones and beautification projects. These suggestions have increased the variety of plants in use by the Project, including trees that will encourage more wildlife to the area.
- Local landholder feedback regarding vegetation areas near the Project has helped to inform the Project's environmental plans, including opportunities to increase linkages between vegetation areas.
- The Project team has also initiated scoping discussions with Toowoomba Regional Council regarding road closure and infrastructure planning, with a view to developing a detailed works program and infrastructure agreement.

2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

This section summarises the communication and engagement actions undertaken by the Project team to June 2015, to inform the community about Project impacts and to take community feedback into account in Project planning.

2.1. COMMUNITY AND STAKEHOLDER ISSUES

Key community issues raised during the EIS submission process included:

- Air quality;
- Dust and noise;
- Blasting and vibration;
- Water resources;
- Perceived health impacts;
- Road closures;
- Housing availability and social infrastructure demands;
- Acland Township, Tom Doherty Park, War Memorial and Heritage Sites including Acland Management Plan and the Acland No 2 Colliery Conservation Plan; and Relocation of the Jondaryan Rail Load out Facility.

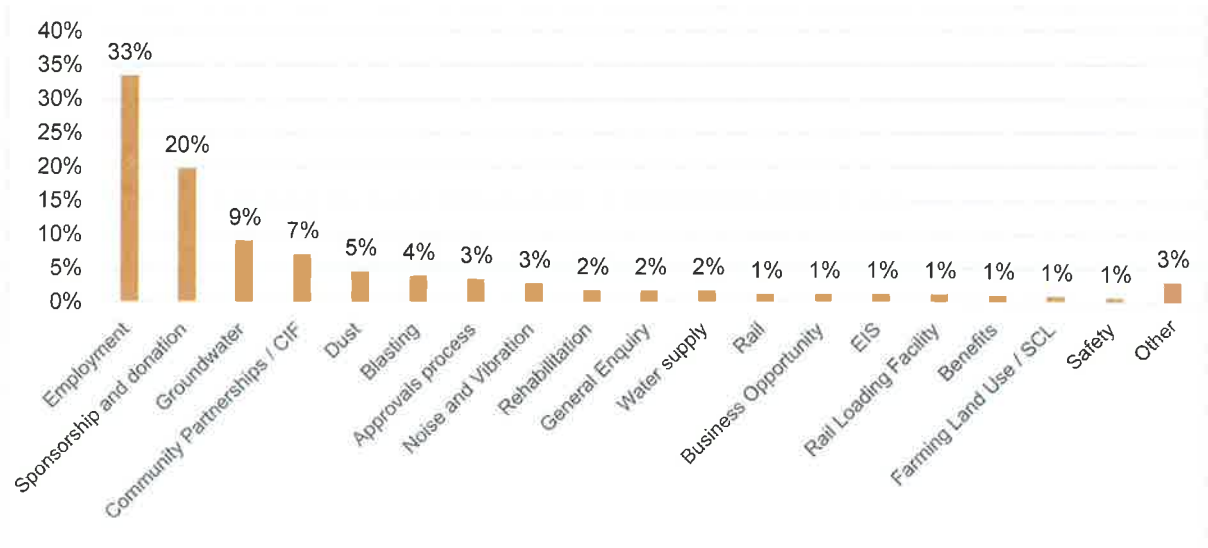
Current engagement strategies which address these issues are outlined in Table 2-1.

Key issues raised in community consultation to June 2015 (see Figure 2-1) demonstrate a large proportion of community and stakeholder interest has been in relation to employment, sponsorships and donations, whether at the New Acland Coal Mine or with the Project. The Project team is finalising its employment and procurement plans and will continue to engage with key partners, interested stakeholders and community members regarding these opportunities.

Figure 2-1 reflects all issues raised during community events, information centre visits, information sessions, phone, letter and email correspondence, stakeholder meetings, CRG meetings and feedback forms/survey results. The reporting period is from October 2014 (following AEIS submission) to the first week of June 2015, where more than 600 individual consultation events were recorded.

This issues report excludes issues specific to NAC operations, although enquiries relating to employment and investment opportunities are likely to reflect some crossover between Project and existing operations.

Figure 2-1: Community and Stakeholder Consultation – Key Issues (1 October 2014- 5 June 2015)



Note: ‘Other’ category captures other issues raised in consultation that represent less than 1% of total issues raised

The Project team’s engagement mechanisms include tailored local strategies for stakeholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with fewer potential impacts; and
- Tier 3: Landholders and the Acland, Jondaryan and Oakey communities.

Engagement with other community members and stakeholders including local business, Chambers of Commerce, Toowoomba Regional Council and State government departments are also in progress.

Table 2-1 details the range of engagement strategies which have been undertaken since the completion of the AEIS, addressing issues raised during the EIS process as well as issues shown in Figure 2-1.

Table 2-1: Stakeholder engagement activities, September 2014 to June 2015

Stakeholder group	Actions to June 2015	Details
Tier 1 and Tier 2 Landholders	Consultation regarding environmental modelling	<p>Since January 2015, the Project team has initiated individual consultations with Tier 1 and 2 landholders to discuss the results of groundwater modelling, and the Project's mitigation and management processes. Further engagement with landholders in the wider region has also occurred in response to increased groundwater enquiries during the reporting period. Additionally, a meeting with a hydro geologist was offered to Tier 1 landholders, and will be available for other landholder in the coming months.</p> <p>Approximately 66 Tier 1 and 2 landholders were contacted for face to face consultations. These were conducted between February and July 2015. Whilst the focus has been on groundwater, general discussions have also occurred regarding other environmental monitoring and modelling.</p> <p>NAC is working with Tier 1 and Tier 2 landholders regarding environment modelling and management processes, including discussions regarding landholder agreements and future make-good provisions where required. These discussions will continue through the next reporting period. All landholder agreements will continue to be developed in accordance with the Project's Landholder Engagement Protocol.</p>
Landholder Agreements	Regular face-to-face landholder consultation	<p>The Project team continue to hold regular face-to-face updates with Tier 1 and Tier 2 landholders, with the most recent meetings held between February and July 2015. Regular landholder meetings have focused on topics such as:</p>
		<ul style="list-style-type: none"> • Project scope and timing; • Contact details including enquiry and complaints procedures; • Groundwater modelling; • Acland Management Plan; and • Road closure and mitigation measures.
Consultation on Project enquiry and complaints procedure		<p>Information on the above topics is also available at the Oakey Information Centre and has been addressed at relevant information sessions. The next information sessions are planned for July 2015.</p> <p>The Project's enquiry and complaints process will be published online during June 2015, and opportunities to comment will be promoted through the NAC Quarterly Newsletter.</p> <p>Landholder information packs are being developed to support engagement on a range of issues including the Project's enquiry and complaints management procedures, and other specific areas of interest. This will include information about the consultation options available to provide feedback.</p> <p>The consultation options offered to landholders included additional face-to-face meetings on request, the Project's community information sessions in July 2015, and ongoing landholder access to Project representatives at the Oakey Information Centre.</p>

Local Government	Correspondence briefings and meetings	<p>Meetings have been held with Toowoomba Regional Council over the reporting period, in April and May 2015, to provide Council with information including:</p> <ul style="list-style-type: none"> • Project updates (ongoing); and • road closure planning and traffic management (discussions held in April and May 2015). <p>Additional and ongoing engagement with Council has focused on community investment activities and opportunities for collaborative projects.</p> <p>Council engagement has also included meetings with Council representatives at the Oakey Community Information Centre to discuss Project planning timeframes, regional development priorities and sponsorship opportunities; briefings to the Toowoomba councillors; and various informal engagement with council representatives.</p>
State Government	Correspondence briefings and meetings	<p>Face-to-face and direct correspondence with the Coordinator-General's Office regarding:</p> <ul style="list-style-type: none"> • Feedback from Acland and Jondaryan Community Information Sessions, December 2014 • Project commitments and regulatory engagement, ongoing during 2015; and • Social performance monitoring and reporting, May 2015 <p>Face-to-face meetings and correspondence with the Department of Natural Resources and Mines continues as part of regular consultations for the New Acland Coal Mine</p>
Federal Government	Correspondence briefings and meetings	<p>Face-to-face meetings and correspondence with the Department of Environment and Heritage Protection regarding Project planning and impact management continues as part of regular consultations for the New Acland Coal Mine</p>
All Government	Mine site tours	<p>Face-to-face meeting and correspondence with the former Department of the Aboriginal and Torres Strait Islander and Multicultural Affairs (now Department of Aboriginal and Torres Strait Islander Partnerships) in December 2014, for development and approval of a revised Project Cultural Heritage Management Plan (CHMP). Further consultation is planned regarding Indigenous employment and business opportunities.</p>
All Government	Briefing	<p>NAC maintains ongoing and direct correspondence with Federal representatives in relation to the Project and approval process.</p> <p>Mine site tours and media tours have been offered to Local, State and Federal representatives, including representatives from Toowoomba Regional Council, Queensland Department of Natural Resources and Mines, Queensland Department of State Development, Queensland Department of Environment and Heritage Protection, and Australian Department of Environment. Engagement and information provision for key Ministers and Members of Parliament is ongoing.</p> <p>A briefing on the Project was provided to stakeholders at the NHG AGM (November 2014) which included representation from Toowoomba Regional Council and Ipswich City Council, State and Local Members and the Department of Natural Resources and Mines.</p>

Indigenous stakeholders	Oakey Reconciliation Council Partnership	NAC maintains an ongoing relationship with Oakey Reconciliation Council. Consultation with the Council Chair in May 2015 focused on capacity, future planning and NAIDOC Week enquiries. Direct liaison continues with members of the Oakey Reconciliation Council and through the Community Reference Group.
	CHMP engagement	As required under Part 7 of the ACH Act, on 21 October 2014 the proponent negotiated a revised CHMP with the Western Wakka Wakka People. The document was lodged with the former Department of the Aboriginal and Torres Strait Islander and Multicultural Affairs (now Department of Aboriginal and Torres Strait Islander Partnerships) and was approved on 2 December 2014.
Business and industry stakeholders	Continue partnerships with TSBE and Toowoomba and Oakey Chambers of Commerce	NAC has established ongoing partnerships with the Toowoomba and Surat Basin Enterprise, and Toowoomba and Oakey Chambers of Commerce to understand and support business and industry growth and regional development needs.
Social infrastructure providers and community organisations	Consultation and protocol development with Emergency Services	Scoping consultation regarding the Project's procurement and local content planning commenced in May 2015 and is ongoing.
Continued employment, education and training partnerships	NAC has an established Emergency Management Plan used in the current operations. This will be adopted for the Project. NAC regularly engages and maintains productive working relationships (including joint training exercises) with representatives from the Queensland Fire and Rescue Service, Queensland Police Service and Queensland Ambulance Service, as well as the Jondaryan Rural Fire Brigade and the Australian Department of Defence (Oakey Army Base).	
Continued partnerships arrangements with major health services and participation in health-related organisations and events	NAC continues to engage regularly with local schools regarding sponsorships and donations, collaborative projects and has established a standing offer for specific curriculum assistance and specialist visits as required. NAC maintains partnership arrangements with key education and training stakeholders including Oakey State High School, University of Queensland and University of Southern Queensland. NAC maintains regular liaison with health representatives through its CRG. Direct liaison with representatives of the Oakey Hospital and Nursing Home since September 2014 has included scoping of local issues and opportunities, with a particular focus on participation at local events, investment and sponsorship programs. In the September 2014 round of the New Acland Community Investment Fund, NAC provided seed funding to establish the Oakey Club House for Mental Health and in May 2015, sponsored a targeted health awareness program for local schools as part of Cancer Council Queensland Relay for Life campaign. Additional NAC participation in local health events has included:	
<ul style="list-style-type: none"> • Toowoomba Clubhouse Mental Health Luncheon, October 2014 – and ongoing engagement with the Oakey Clubhouse representatives • Oakey Community Care Committee, attendance at monthly meetings • Oakey Hospital event and luncheon, November 2014 		

Continued support for community and social services, individuals, organisations and clubs	<p>NAC continues its partnership with CareFlight for helicopter rapid response and rescue services.</p> <p>A summary of NAC's Community Investment Fund Projects, Sponsorships and Donations is provided in Section 3.2.</p>
Continued work with environmental groups on environmental initiatives	<p>NAC works with a range of environmental and community groups on local environmental initiatives. Key initiatives during the pre-construction reporting period include:</p> <ul style="list-style-type: none"> • Tree planting and site beautification activities for and surrounding the Greenwood Lutheran Church and cemetery; • Ongoing tree planting and landscape beautification work with Verterra and local contractors in Acland township, Lagoon Creek and along the Project perimeter; and • Working with Oakey State High School on seedling propagation for Project tree planting activities. <p>NAC also supports a range of environmental initiatives through its sponsorship and donations program which relate both to the Project and NAC's ongoing operations.</p>
Consultation with local heritage and historical organisations	<p>NAC consulted with Jondaryan Woolshed, the Oakey Historical Society and key local residents on different aspects relating to the Acland Management Plan. Further consultation on the Acland Management Plan took place as part of a Community Information Session in November 2014, and through ongoing availability of the Plan at the staffed Community Information Centre. A Newsletter Survey will be circulated to community and local heritage stakeholders for final feedback in June/July 2014.</p>
Develop 'amicable solutions' with bus company and affected families	<p>NAC has consulted with the local school bus operator and the Department of Transport and Main Roads in November 2014 regarding the Project and road access management. As agreed, the Project team will re-initiate consultation prior to construction in order to provide the most up to date information and develop appropriate solutions with bus operators and affected families.</p>
Community Reference Group	<p>Seven Project CRG Meetings were held during the reporting period to June 2015, including discussion on the progress of the Acland Management Plan and relocation plans for the Jondaryan Rail Load out Facility (JRLF). The CRG comprises members from a broad cross-section of local and regional interests, including landholder and local residents, education stakeholders, business and industry, local heritage, government, health, community and environment. A full list of CRG members is available on the Project's website.</p>
Tier 3 landholders and General community	<p>Acland Community Information Session, November 2014 to provide information and seek community feedback on details of the Acland Management Plan.</p> <p>Jondaryan Community Information Session, November 2014 to provide information and seek community feedback on NHG's relocation plans for the JRLF. Specific areas of interest included the Project's JRLF decommissioning plans, dust impact management, implications for flood management, JRLF impacts on local house values, and changes to local road access.</p> <p>General Community Information Sessions (planned for July 2015) will provide information and</p>

engage local stakeholders on a range of interest areas, including:

- Project planning;
- Environmental and groundwater monitoring (including access to technical specialists);
- Acland Management Plan;
- Jondaryan Rail Loadout Facility
- Road closures and mitigations; and
- Project enquiry and complaints management processes.

Mine Site Tours
Approximately 40 New Acland Coal Mine tours have been held since September 2014, with up to 900 attendees from key stakeholder groups and the general public. Stakeholder participation has involved representatives of government, secondary and tertiary education institutions, community organisations, and business and industry representatives.

Tours provide a close-up look at the NHG's mining, land rehabilitation and agricultural operations, and are promoted through local media releases, the Oakey Information Centre and the Project's website.

Participation in local events

NAC staff continue to participate in a range of local community events, including the Jacaranda Day Festival in Goombungee, Oakey Santa Fair, Oakey Sprints, Toowoomba's Relay for Life, and the New Hope Group A Day in the Park. As part of their ongoing partnerships, New Hope attends various local community events such as the Oakey Show.

Oakey Information Centre

The Oakey Information Centre is staffed by a Senior Community Advisor and Community Liaison Officer to respond to community enquiries. Opening hours are promoted in local media and the Project newsletter. The Information Centre includes a range of Project information posters and fact sheets, as well as the Project EIS, AEIS and associated public plans including the Acland Management Plan.

Staff visits to Jondaryan

The Project's Community team initiated monthly staff visits to Jondaryan, commencing in June 2015. This visit was promoted to local residents through a letterbox drop and local advertising. Areas of particular community interest and information provision included Project timing and employment opportunities, sponsorship opportunities, JRLF decommissioning process and general information about environment management. These visits will continue going forward.

Project communications

Refer to Section 2.2 for a summary of Project communication mechanisms implemented over the pre-construction period to June 2015.

2.2. COMPLAINTS MANAGEMENT

The Project has an established community enquiry and complaints management process. The process has also been published as an online fact sheet, with further information available at the Oakey Community Information Centre. It will also be provided to Tier 1 and Tier 2 landholders as part of a landholder information pack during July 2015 with a letter offering further information and face-to-face consultation options.

Construction work has not started for the project and as such, for the period between September 2014 (AEIS submission) and June 2015, no complaints were received in relation to the Project.

2.3. PROJECT COMMUNICATIONS

The following table summarises the communication activities undertaken between September and June 2015 to inform the community and stakeholders about the Project and how community feedback has been taken into account in Project planning.

Table 2-2: Communication activities, September 2014 to June 2015

Method	Details to June 2015
Quarterly Newsletters Sept 2014 Dec 2014 March 2015	Update and promotion of: <ul style="list-style-type: none"> • Revised Project, progress, employment plans, and Project timeframes • Community Liaison Officer Profiles • New and existing CRG Members • Oakey Community Information Centre opening hours • Mine Site Visit schedule • Acland Pastoral Co. Traineeship program • Acland Management Plan • Amenity improvements at JRLF • Project's Water Management Strategy • Seasonal health and safety information • Sponsorships and Donations • Community Investment Fund Projects • Partnership updates • Historic display at Information Centre with input from local stakeholders
Fact Sheets	<ul style="list-style-type: none"> • Complete <ul style="list-style-type: none"> ○ About the Project ○ Air Quality Monitoring ○ Road Closures and Mitigations ○ Acland Management Plan • In progress <ul style="list-style-type: none"> ○ Noise, Blasting and Vibration ○ Enquiry and Complaints process ○ Water Resources / Groundwater ○ Procurement process
Website	<ul style="list-style-type: none"> • Revised Project, progress, and Project timeframes • Project Newsletter editions • Media Releases • Air Quality management information • Land rehabilitation information

	<ul style="list-style-type: none"> • Mining industry information • Community investment and sponsorship programs • CRG Meeting minutes • Community Investment Fund toolkit • Project EIS information • Project fact sheets
Media Releases	<ul style="list-style-type: none"> • Community Information Sessions • Update from NHG AGM and stakeholder event • Project sponsorship and community investment projects • Industry contributions to Toowoomba region
Advertising	<ul style="list-style-type: none"> • New Acland Information Advertising Campaign – television, newspapers and website • CRG representation and nominations • Mine Site Tours • Community Information Session
Letters / phone call notifications	<ul style="list-style-type: none"> • Jondaryan letterbox drop to promote staff visits to Jondaryan • Advanced landholder notification for geotechnical survey work
Project contacts	<ul style="list-style-type: none"> • Dedicated phone number and email address • Project website • Project contact fridge Magnet for landholders and available at Oakey Information Centre • Dedicated Community Liaison staff • Oakey Information Centre • Regular staff visits to Jondaryan
Community Investment Fund supporting materials	<ul style="list-style-type: none"> • Program overview • Application form • Guidelines • Fact Sheets • Frequently Asked Questions

3. COMMUNITY HEALTH, SAFETY, AND SOCIAL INFRASTRUCTURE

3.1. COMMUNITY HEALTH, SAFETY AND WELLBEING

The Project team is committed to addressing perceived adverse impacts on health from coal mining, and to strengthening safety and wellbeing in the local communities within which it operates.

Since September 2014, the Project team has initiated a large proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS.

The Project team's actions include:

- A Senior Community Advisor and Community Liaison Officer based at the Oakey Community Information Centre, providing a central point of contact and relationship continuity for community and stakeholders;
- Regular information sessions on the Project's impact management processes (refer Report Section 2.2)
- Direct and ongoing liaison with key health stakeholders (refer Report Section 2.2);
- Established workforce management procedures, including:
 - Workforce induction and training, supporting workforce diversity, inclusion and tolerance;
 - "Live Well" Workforce Health Program
 - Ongoing Fitness for Duty (FFD) Policy; and
 - Ongoing Employee Assistance Programme (EAP);
- Ongoing relationships and partnership with local education providers, which includes an offer of Project support for school curriculum and extra-curricular activities (such as school Landcare groups, Oakey Lions Youth of the Year);
- Specific Environmental Management Plans with programs for noise and air quality management; and
- Continued support through the Community Donations and Sponsorship Program and larger grants through the Community Investment Fund. NAC's expenditure since September 2014 is summarised in Section 4 of this Report and relates to both existing NAC and Project investment activities.

Project adoption of the current operation's Safety and Health Management System, Project Emergency Management Plan and review of procedures with Queensland Police, Ambulance and Fire Rescue Services is also planned.

3.2. SOCIAL INFRASTRUCTURE

The New Acland Community Investment Fund assists not-for-profit community groups and organisations to develop long-term outcomes for communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants of \$10,000 or more under the Fund.

The Community Investment Fund was launched in August 2013, and is in addition to the NHG's substantial Community Sponsorship and Donation Program.

Since September 2014, the New Acland Community Investment Fund has awarded funds to 13 local groups for various projects (see Table below). Investment in these projects is guided by a community investment reference group.

Table 3-1: Community Investment – Examples during 2015

Recipient	Project
Jondaryan Rural Fire Brigade (JRFB)	Purchase and install a 10kva diesel generator, flood light, power points and power inlet for the JRFB's training, communication and command room.
Quinalow State School	Installation of a new fixed play structure suitable for use by younger children.
Oakey State School P&C	Seed funding to assist establish a pre-prep program at an affordable rate to children from 3 years up to school age students.
Friends of McDonald Nursing Home Org Inc.	Refurbishing of an existing hospital room to provide palliative care services, in the Oakey hospital.
Maclagan Windermere Kindergarten	Re-roof and re-paint the Kindergarten building and sanding and repainting of the exterior of the Kindergarten building
World Karate & Kickboxing Association QLD (WKA)	Major sponsorship commitments for the World Karate & Kickboxing Association (WKA) 2015 Championship, including promotional support and equipment for the Zen Do Kai Club in Oakey.
Kingsthorpe and District War Memorial Hall Committee INC	Funds to purchase 100 new chairs to replace old timber stools and non-compliant metal chairs.
Goombungee-Haden A.H. & P Society	Re-roofing of the Hall
Oakey and District Pony Club Inc.	Purchase of portable cattle yard panels and joining pens, allowing construction of temporary arenas and holding pens
Oakey State High School	Purchase and install eight air-conditioning units
St Monica's Parent & Friends Assoc	Replacement of old school noticeboard with new electronic LED School noticeboard
Oakey Motor Sport Club	Purchase a portable administration trailer which will be used at the Oakey Sprints and other community events
Biddeston School P&C	Construction and installation of new sign and new entrance into the Biddeston School off Biddeston-Linthorpe Rd

Since October 2014, the NHG has also directly supported more than 80 local organisations, representing agricultural, health, community, environmental, sporting and recreational interests, through sponsorships and donations. Our programs have contributed to the Oakey, Brymaroo, Goombungee, Jondaryan, Kingsthorpe, Kulpi, Aubigny, Dalby, Jimbour, Pittsworth and Toowoomba communities.

3.3. ACLAND MANAGEMENT PLAN

The Acland Management Plan (AMP) set out the Project's arrangements and commitments for the management and maintenance of the Acland Township on land owned or intended to be purchased by NAC. This includes Tom Doherty Park, which is where the Acland War Memorial is located.

Progress on the development of the Acland Management Plan includes:

- Exclusion of Acland township from the Project's mining lease area;
- Consultation including:
 - A Community Information Session in Acland in November 2014 to seek community and (Tier 1, 2 and 3) stakeholder input to the AMP and provide information regarding road closures;
 - Public availability of the AMP at the Oakey Community Information Centre since November 2014 with community staff available to answer questions;
 - Consultation with Jondaryan Woolshed and Oakey Historical Society;
 - A Community Survey promoted through the Project Newsletter in June/July 2015;
 - Community Information Sessions to be held during July 2015 providing update on the final AMP and road closures;
 - Consultation with local stakeholders with respect to plans for Tom Doherty Park;
- A tree planting program to support local beautification objectives, to provide Project screening and buffers, and to facilitate habitat connectivity in and around Acland township; and
- Continued conservation management of all local heritage items and structures remaining within Acland by Acland Pastoral Company in line with the AMP and Acland Colliery Conservation Management Plan.

4. FORWARD PLAN

This section outlines the Project team's forward plan in delivering on its mitigation and management strategies and commitments to (see 4.1) and community and stakeholder engagement (see 4.2).

4.1. MITIGATION AND MANAGEMENT STRATEGIES

The following table identifies the status of the Project's mitigation and management strategies with a forward plan including public reporting requirements.

Table 4-1: Mitigation and Management – Forward Plan

Management Plans and Strategies	Status	Details and next update
Air Quality Management Plan	Established and preparatory work underway	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
Noise Management Plan	Established and preparatory work underway	
Blasting and Vibration	Established and preparatory work underway	
Groundwater Monitoring and Impact Management Plan	Established and preparatory work underway	The Project is currently expanding its monitoring program and implementing advanced monitoring equipment to refine its model of potential impacts. Engagement is underway with potentially affected stakeholders and will be ongoing as the modelling is refined, with a commitment to develop make-good agreements.
Community and stakeholder engagement	Established and in progress	Refer to Section 2 of this Report Next update Pre-construction Report (Dec 2015)
Complaints Management	Established and in progress	Refer to Section 2 of this Report Next update Pre-construction Report (Dec 2015)
Health, safety and community infrastructure	Established and in progress	Refer to Section 3 of this Report Next update Pre-construction Report (Dec 2015)
Acland Management Plan and Acland Colliery Conservation Management Plan	Established and in progress	Refer to Section 3 of this Report for Acland Management Plan update. Next update Pre-construction Report (Dec 2015) Acland Colliery Conservation Management Plan site maintenance works have commenced.
Housing and Accommodation Action Plan	Established and preparatory work underway	To be addressed in the Social Impact Management Report for the construction period
Local Content Action Plan	Established and preparatory work underway	Adoption of QRC Code for Local Content To be addressed in the Social Impact Management Report for the construction period
Workforce Management Action	Established and preparatory work	To be addressed in the Social Impact Management Report for the construction period

Management Plans and Strategies	Status	Details and next update
Plan	underway	
JRLF Decommissioning Management Strategy	Draft established. Implementation to come following further consultation.	Decommissioning to commence during Project construction (i.e. once the new Rail Load-out Facility is established on the Project site).
Road Use and Traffic Management Plans	In development	Engagement initiated with Toowoomba Regional Council and will be ongoing in preparation for the construction phase. The Project is liaising with Toowoomba Regional Council with respect to a detailed road works program and agreement. AMP road closure information provided to Community in November 2014 with additional information to be provided at the information session in July 2015.

4.2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The following table summarises the Project's key commitments to community and stakeholder engagement for the forward reporting period Q3-Q4 2015.

Table 4-2: Stakeholder Engagement – Forward Plan

Stakeholder group	Q3 2015 - Q1 2016 Actions
Tier 1 and Tier 2 Landholders	<ul style="list-style-type: none"> • Ongoing technical consultation regarding impact modelling as required • Continued development of Landholder Agreements with Tier 1 and 2 landholders • Six monthly face-to-face updates for Tier 1 and 2 landholders • Letter distribution – road access and mitigations (also targeted to Tier 3 stakeholders affected by changes) • Quarterly hardcopy summary of environmental monitoring results distributed to Tier 1 & 2 stakeholders (from commencement of construction) • Information sessions on health and coal facts • Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company
Local and State Government	<ul style="list-style-type: none"> • Briefings / individual meetings as relevant • Direct correspondence as relevant • Quarterly newsletter distribution to Local and State representatives • Consultation on Housing availability • Consultation with DATSIP on Indigenous employment and business development
Indigenous stakeholders	<ul style="list-style-type: none"> • Continued employment, education and training partnerships • Feedback, progress updates, and employment numbers as required • Continue Oakey Reconciliation Council Partnership, or other stakeholder relations as agreed with local Indigenous representatives

Business and industry stakeholders	<ul style="list-style-type: none"> • Maintain relationships (CRG, TO representatives, Oakey Reconciliation Council) • Consult on and promote Indigenous employment, business development and procurement opportunities
Social infrastructure providers and community groups	<ul style="list-style-type: none"> • Consultation with local business and industry groups regarding opportunities • Consultation with Oakey Reconciliation Council and DATSIP regarding Indigenous business and procurement opportunities • Fact sheet development • 'Tender-ready' engagement activities including promotion of requirements through industry networks, local education workshops and local business briefings • Continue partnerships with TSBE and Toowoomba and Oakey Chambers of Commerce including consultation on capabilities and procurement opportunities • Consult with local accommodation providers and real estate agents regarding short-term accommodation needs • Local GP consultation regarding capacity and pre-employment medical checks • Continued partnerships arrangements with major health services and participation in health-related organisations and events • Continued support for community and social services, individuals, organisations and clubs through the Community Donations and Sponsorship Program and larger grants through the Community Investment Fund • Continued work with environmental groups on environmental initiatives
General community / Tier 3 stakeholder engagement	<ul style="list-style-type: none"> • Monthly online release of environmental monitoring report (from commencement of construction), including monthly hard copy distribution to Jondaryan residents (involving Tier 3 stakeholders) on request • Monthly staff visits to Jondaryan community (involving Tier 3 stakeholders)
Community communications	<ul style="list-style-type: none"> • Continued regular liaison with the CRG with dedicated updates on progress of JRLF and AMP • Community information sessions, including information provision on health and coal (to engage Tier 1, 2 and 3 stakeholders) • Mine Site Tours • Participation in local events • Oakey Information Centre • Community Liaison Officer / dedicated staff • Dedicated Project phone number and email address • Complaints and dispute resolution mechanism • Advertising and Newspaper Notices/Columns • Website updates (with monthly environmental monitoring results) • Fact sheets and Posters • Quarterly Newsletter • Stakeholder letter distribution

5. CONCLUSION

This first Social Impact Management report has described the engagement, communication and impact management strategies undertaken by NHG with respect to the Project for the first half of 2015. A second pre-construction SIMR will be delivered in December 2015.

Further information about the New Acland Stage 3 revised Project can be obtained by contacting the New Hope Community Team:

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